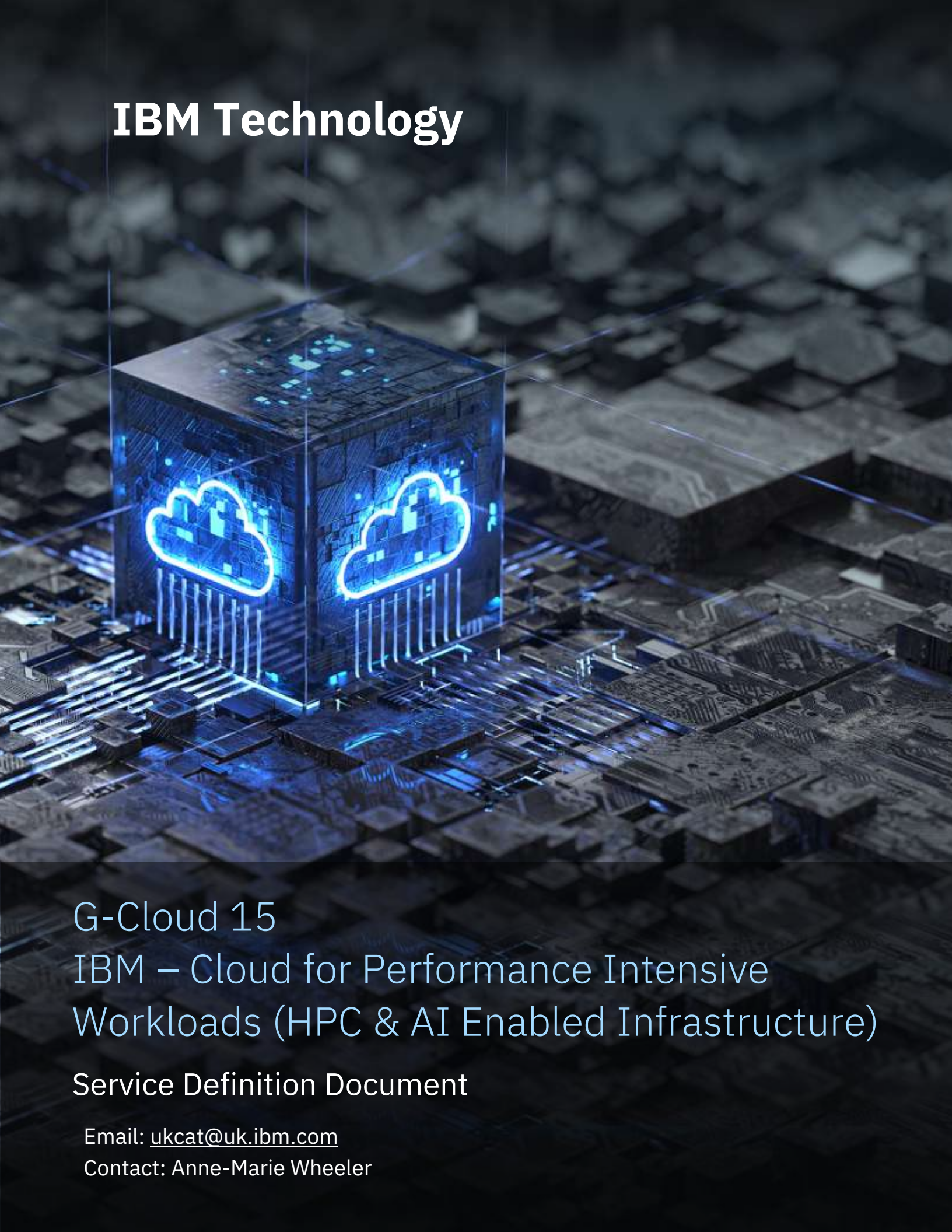


IBM Technology



G-Cloud 15

IBM – Cloud for Performance Intensive
Workloads (HPC & AI Enabled Infrastructure)

Service Definition Document

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IBM Cloud HPC

Except as noted below, the terms of the IBM Cloud Service Description apply.

1. Cloud Service

1.1 Offerings

The Client may select from the following available offerings.

1.2 IBM Cloud HPC

IBM Cloud HPC is an integrated high performance computing environment combining the HPC Workload Scheduler (IBM Spectrum LSF) with VSI VPC infrastructure. The Cloud Service automates the creation of the LSF cluster and leverages LSF's resource connector to auto scale the environment based on scheduling policies.

2. Data Processing and Protection Data Sheets

No applicable Data Sheet for this Service Description.

Personal Data Processing

- a. This Service is not intended for the processing of personal data. Client is responsible to ensure that no personal data will be provided to IBM for processing on behalf of Client.
- b. In the event of a change, Client will notify IBM in writing and IBM's Data Processing Addendum (DPA) at <http://ibm.com/dpa> and an agreed upon DPA Exhibit will apply to IBM's processing of personal data on behalf of Client.

3. Service Levels and Technical Support

3.1 Service Level Agreement

The service level agreement set forth in the base IBM Cloud Service Description applies to this service.

3.2 Technical Support

The support terms set forth in the base IBM Cloud Service Description apply to this service.

4. Charges

4.1 Charge Metrics

The charge metric(s) for the Cloud Service are specified in the Transaction Document.
The following charge metrics apply to this Cloud Service:



- Virtual Processor Core-Hour is each hour a Virtual Processor Core is available to or managed by the Cloud Service. A Virtual Processor Core is a standard capacity, virtualized processor that is available to or managed by the Cloud Services.

5. Additional Terms

For Cloud Service Agreements (or equivalent base cloud agreements) executed prior to January 1, 2019, the terms available at <https://www.ibm.com/acs> apply.

