



IBM Targetprocess – Strategic Portfolio Management

G-Cloud 15 Pricing Document

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IBM Targetprocess enables organizations to dynamically plan and manage work, resources, agile programs, investments, and portfolios while ensuring all are continuously aligned to strategy.

IBM Targetprocess cloud services consists of the following:

- **IBM Targetprocess** is a software platform for agile portfolio and work management that helps organizations align strategy to key business outcomes, product management, and execution of development work. With the Cloud Service, authorized users in the organizations can manage work resource demand and capacity to optimize cost, and track business value of investments. The Cloud Services enables both IT and Business users to:
 - Visualize and manage the relationship between work item entities to show dependencies and blockers across all teams from ideation through delivery to the Client.
 - Align portfolio, product management and software delivery teams.
 - Leverage built-in support for Scrum, Kanban, SAFe and other custom frameworks.
 - Analyze data at the team, program, portfolio levels.
 - Understand portfolio performance to more frequently allocate investments
- **IBM Targetprocess Connected User**
 - IBM Targetprocess Connected User requires IBM Targetprocess
 - Connected User is a member of Client's Personnel who, directly or indirectly, uses one or more of Client's teamwork management applications connected to the Cloud Service. "Personnel" includes Client's employees (whether full-time or part-time) and contingent staff (e.g., contractors, consultants, temps, interns). An IBM Targetprocess Connected User is therefore a member of any work management application, including but not limited to teamwork management applications (e.g., Jira and Azure DevOps, and others) who are enabled within Targetprocess. An IBM Targetprocess Connected User does not access the Targetprocess directly but inputs data into it via the solutions that are enabled in it.
- **IBM Targetprocess Limited User**
 - IBM Targetprocess Limited Users are Authorized Users who are given limited access to IBM Targetprocess for the following use cases:
 - PI Planning Events: During periodic prioritization planning events, Limited Users are given temporary access to IBM Targetprocess that they can use like a virtual “whiteboard”.

- Timesheet Users: Timesheet users have continuous access to IBM Targetprocess but are limited to only the areas of the platform necessary for time tracking.
 - Read-only Users: Read-only users have continuous access to IBM Targetprocess but are limited to viewing the platform and the various reports and dashboards. They do not have the ability to make changes to or otherwise interact with the platform.
- **IBM Targetprocess Private Cloud**
 - IBM Targetprocess Private Cloud requires IBM Targetprocess.
 - This is a dedicated offering for organizations with specific security and compliance requirements.
 - IBM Targetprocess Private Cloud is a dedicated instance used solely by Client for the IBM Targetprocess Cloud Service.

The following details the pricing/charge metrics for IBM Targetprocess Cloud Services:

- Instance is each access to specific configuration of the Cloud Services.
- Targetprocess User is an individual authorized to use the Targetprocess Cloud Service through the assignment of a current, unique user ID. Client may make unlimited changes to the individuals assigned.
- Connected User is a member of Client's Personnel who uses, directly or indirectly, one or more of Client's team work management applications connected to the Cloud Service. "Personnel" includes Client's employees (whether full-time or part-time) and contingent staff (e.g., contractors, consultants, temps, interns).
- PI Planning Event permits Client's Connected Users temporary (e.g. 2-3 days) Targetprocess User level access to the Targetprocess Cloud Service for each PI Planning Event.
- Authorized User is a unique user authorized to access the Cloud Services in any manner directly or indirectly (for example through a multiplexing program, device or application server through any means).
- A "Private Cloud" is a dedicated instance used solely by Client for the Targetprocess Cloud Service and subject to the charge metrics related to the Targetprocess subscription(s).

IBM Targetprocess

Pricing	Based on cloud service instance
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Scope Type Definition	Instance is each access to specific configuration of the Cloud Services per user.
Exceptions	None
Dependencies	None

IBM Targetprocess Connected User

Pricing	Based on number of connected users
Scope Type Definition	Fee per Connected User as defined above
Exceptions	None
Dependencies	Requires IBM Targetprocess

IBM Targetprocess Limited User

Pricing	Based on number of connected Limited Users
Scope Type Definition	Fee per connected limited user as defined above
Exceptions	None
Dependencies	Requires IBM Targetprocess

IBM Targetprocess Private Cloud

Pricing	Based on private cloud service instance
Scope Type Definition	Instance is each access to specific configuration of the private Cloud Services. Used only for special use, rarely sold.
Exceptions	None
Dependencies	Requires IBM Targetprocess

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