

# IBM Technology



## G-Cloud 15 IBM – Cloud Object Storage Service Definition Document

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## IBM Cloud Object Storage

Except as noted below, the terms of the IBM Cloud Service Description apply.

### 1. Cloud Service

#### 1.1 Offerings

The Client may select from the following available offerings.

##### 1.1.1 IBM Cloud Object Storage

IBM Cloud Object Storage service provides a secure, flexible, scalable public cloud storage for unstructured data. The Cloud Object Storage service is ideal for cost-effectively storing large volumes of unstructured data with durability, security, and availability. With Cloud Object Storage, developers and organizations can easily store and access data for analytics, IoT, social, cognitive and IBM Cloud workloads. Users can also use Cloud Object Storage for low cost cloud storage for archiving and longterm data retention. With Cloud Object Storage, users can choose the level of resiliency that's right for their workloads including Cross Region and Regional resiliency. Users can quickly deploy storage buckets with the Cloud Object Storage UI and API and choose the storage class that's right for their active, cool, cold and dynamic data workloads.

##### 1.1.2 Immutable Object Storage

Client is solely responsible to ensure that its use of Immutable Object Storage meets all relevant regulatory requirements, including but not limited to compliance with the appropriate retention and hold policy and, if applicable, providing regulatory authorities with required records in a usable format. Client is also responsible for maintaining its IBM Cloud Account in good standing for the required regulatory retention period for data stored using Immutable Object Storage. Client understands that IBM maintains the right to delete Client data (including data stored with Immutable Object Storage) in accordance with IBM Cloud policies and guidelines stated in the IBM Cloud Service Description and other Cloud Services documents and agreements, as applicable.

##### 1.1.3 IBM Cloud Object Storage Service for IBM Cloud Satellite

IBM Cloud Object Storage Service for IBM Cloud Satellite is a managed Cloud Object Storage service available on IBM Cloud Satellite locations. It allows Client to run Cloud Object Storage as a service in an IBM Cloud Satellite location, defined on Client's own premises, an edge, or a multi-cloud location. The service could be provisioned using the IBM Cloud portal with the same user experience as the IBM Public Cloud.

### 2. Data Processing and Protection Data Sheets

The Data Sheet applicable for this service and the terms of this section provides the details and terms, including Client responsibilities, around use of this service. The following Data Sheet(s) apply to this service:

## IBM Cloud Object Storage

<https://www.ibm.com/software/reports/compatibility/clarityreports/report/html/softwareReqsForProduct?deliverableId=89904B80AE1911E7A9EB066095601ABB> IBM Cloud Object Storage Service for

## IBM Cloud Satellite

<https://www.ibm.com/software/reports/compatibility/clarityreports/report/html/softwareReqsForProduct?deliverableId=8D592E90C67811ECB69475B5D6976C2E>

# 3. Service Levels and Technical Support

## 3.1 Service Level Agreement

The service level agreement set forth in the base IBM Cloud Service Description applies to this service.

## 3.2 Technical Support

The support terms set forth in the base IBM Cloud Service Description apply to this service.

# 4. Charges

## 4.1 Charge Metrics

The charge metric(s) for the Cloud Service are specified in the Transaction Document. The following charge metrics apply to this Cloud Service:

- API Call is the invocation of the Cloud Services through a programmable interface.
- Gigabyte-Month is a GB (2 to the 30th power bytes) analyzed, used, stored or configured in the Cloud Services during a month. Client will be charged during the billing period rounded up to the next Gigabyte.
- Gigabyte Transmitted is each GB (2 to the 30th power bytes) of data transmitted to and from the Cloud Services during the billing period.
- Gigabyte Transmitted Outbound is each GB (2 to the 30th power bytes) of data transmitted from the Cloud Services during the billing period.

# 5. Additional Terms

For Cloud Service Agreements (or equivalent base cloud agreements) executed prior to January 1, 2019, the terms available at <https://www.ibm.com/acs> apply.

## 5.1 Satellite Deployment

Deployment of IBM Cloud Object Storage Service for IBM Cloud Satellite is subject to the Enabling Software terms as defined under the IBM Cloud Additional Service Description for IBM Cloud Satellite found: <http://www.ibm.com/terms/?id=i126-8913>



