



HITACHI

Hitachi Solutions Europe

G-Cloud 15 Service Definition Document

Beta

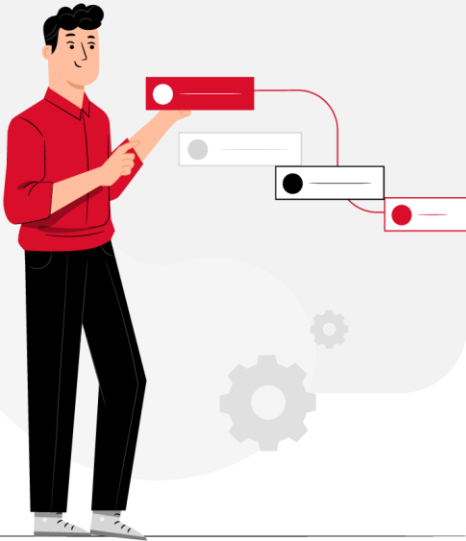
Beta

What the service is, what you get, and the benefits

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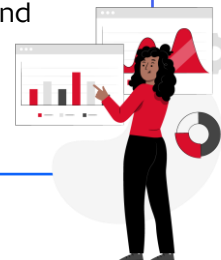
Service Description

Deliver a Beta phase to build, test and iterate a digital service. We take Alpha learning into production-ready designs, develop and integrate the service, run user research and accessibility testing, and prepare for GDS assessments. Includes DevOps, security, performance, transition planning, and continuous improvement through to live.



Service Features

- Multi-disciplinary Beta delivery team: product, design, engineering, test
- Iterative development using agile sprints and user feedback loops
- Service design and interaction design using Figma prototypes
- Full-stack build, integration, and API development
- Test automation, performance testing, and accessibility testing
- Security-by-design, threat modelling, and security testing
- DevOps pipelines and continuous delivery using Azure DevOps
- Data migration, environment setup, and release management
- Beta assessment preparation aligned to GDS Service Standard
- Transition planning, operational readiness, and continuous improvement



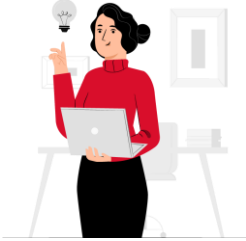
Service Benefits

- Turn Alpha learning into a working service quickly
- Reduce delivery risk through frequent releases and user feedback
- Improve service quality using automated testing and assurance
- Pass assessments with evidence for GDS and governance
- Improve accessibility and usability before going live
- Increase confidence with secure, resilient, scalable cloud architecture
- Maintain business-as-usual through phased rollout and transition
- Accelerate adoption with training, support, and service guidance
- Improve performance through monitoring, tuning, and load testing
- Create a clear path to live service and continuous improvement



Beta

Build and iterate a production-ready service in Beta



What this service is for

Move from Alpha learning to a working, supportable service

This service is for teams that have completed Alpha and now need to build, test and iterate a digital service in Beta. We turn Alpha learning into production-ready designs, develop and integrate the service, and use regular user feedback to remove friction from real user journeys.

We focus on delivery that is assessment-ready and operationally practical, including DevOps, security, performance, accessibility testing, and transition planning so you have a clear route to live and continuous improvement through to live.

Key outcomes: Working service increments | Evidence for decisions | Accessibility and usability improved | Secure, resilient delivery | Clear route to live



Why this service is useful

Reduce risk while increasing pace and confidence

Beta can fail slowly when teams build features without user feedback, release controls, or a clear path to GDS assessments. This service keeps delivery decision-led, evidence-backed, and focused on the highest-value user journeys.

You get frequent releases, automated testing and assurance, and practical transition planning so you can maintain business-as-usual while moving towards live. It supports quality, accessibility, performance, and security outcomes without relying on late-stage fixes.

Common triggers: Alpha learning exists but build capacity is limited | Need frequent releases without increased risk | Accessibility issues found late | Performance and scaling concerns | Integration and API complexity | GDS assessment confidence is low



Why this service is different

Delivery that is iterative, evidence-led, and transition-aware

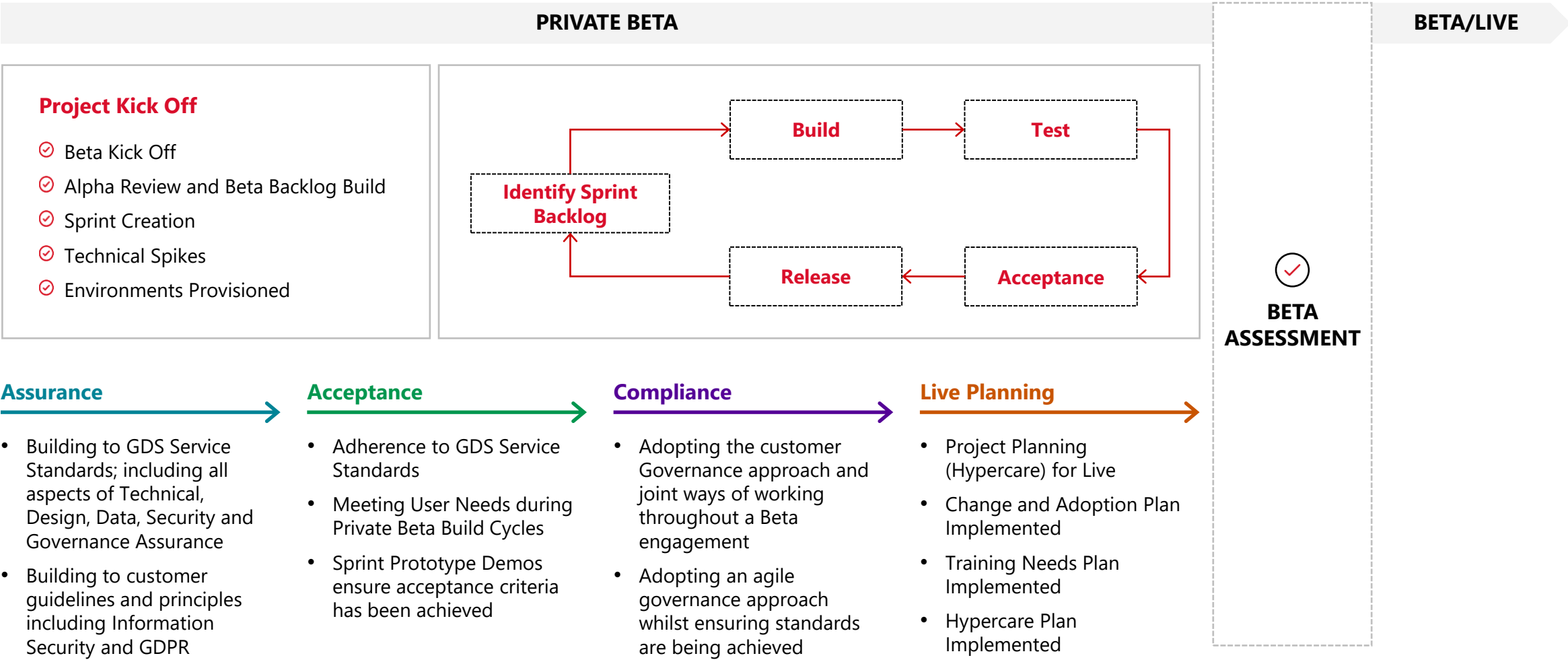
We bring a multi-disciplinary Beta team across product, design, engineering and test, so delivery decisions are made with the right inputs at the right time. We work in agile sprints with user feedback loops and clear acceptance criteria, so progress is visible and releasable.

We prioritise assurance as part of delivery, not as a late stage: security-by-design, automated testing, accessibility testing, and performance testing are built into how we deliver. DevOps and transition planning support stable releases and a controlled route to live.

Differentiators: Multi-disciplinary Beta delivery team | Automated testing and assurance | Security-by-design and threat modelling | Continuous delivery using Azure DevOps | Transition planning through to live

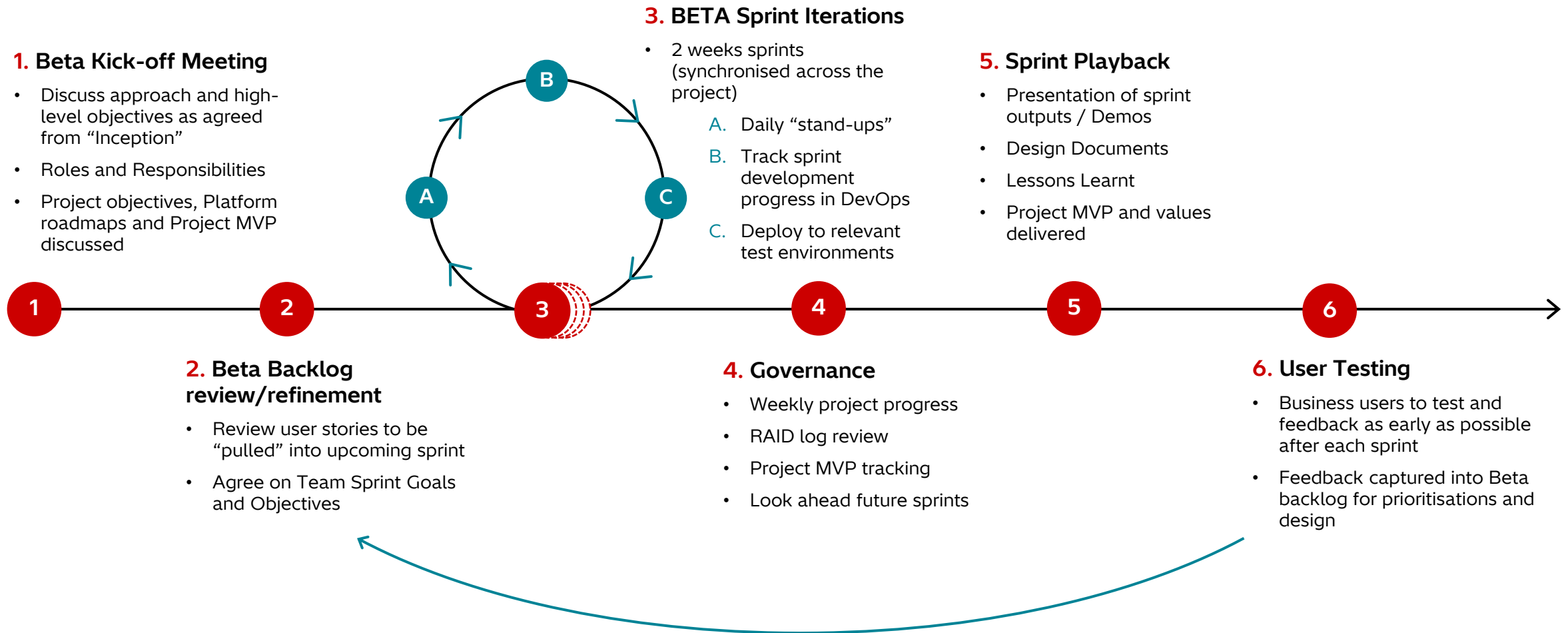
Beta Phase

Methodology/Roadmap Example



Beta Agile Sprint Iterations

Example



The Hitachi logo is displayed in a bold, white, sans-serif font in the upper right corner of the image. The background is a photograph of a grand, multi-story classical building with a curved facade, many windows, and a balcony with a decorative railing. A large Union Jack flag is flying from a pole attached to the building. The overall image has a muted, greyish tint.

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Hitachi Solutions Europe

UK Government Overview

Hitachi Solutions for the UK Government

HITACHI

Our **vision** is to be government's partner of choice for the design and delivery of **sustainable, human-centred, Microsoft Solutions and digital services**.

Human-centred Services

Every service starts with people and how technology can make their day simpler.

+

Deep Microsoft Expertise

Hitachi Solutions is dedicated exclusively to the Microsoft ecosystem.

+

Emotionally Aware Delivery

Our former civil servants bring deep understanding and cultural alignment.

=

+

One Hitachi

Hitachi Solutions is part of Hitachi, Ltd., one of the world's largest and most respected organisations.

Sustainable government transformation.

Human-centric by default.

Powered by Microsoft.



Our Credentials

HITACHI

Microsoft



Microsoft global Government and Finance
Partner of the Year 2025

Microsoft Partner of the Year 2025 Finalists in
Build and Modernise AI Apps, Dynamics 365
Supply Chain, Dynamics 365 Sales and Customer
Insights, and Low Code Application Development

22 Years in **Microsoft's Inner Circle**
(including 2025)

Microsoft Solutions Partner across AI Business
Solutions, Cloud and AI Platforms and Security
with **18+ specialisations**

Industry



Keystone member of the **Government Digital
Sustainability Alliance**

Crown Commercial Service Supplier

Cyber Essentials Plus Certified

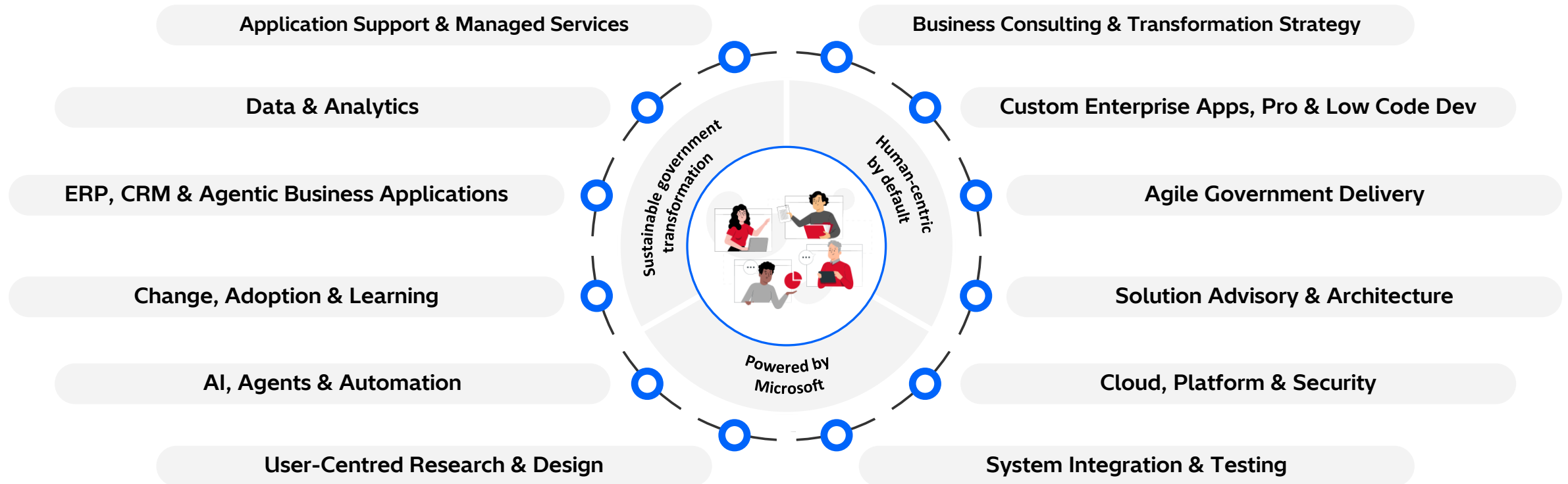
ISO-certified across Quality, Environment, Service,
Business Continuity, Information Security, and
Privacy Management

Recognised in the **Smarter Working Live Awards**
for our regulatory services Customer Experience
work with the Environment Agency

Our Services and Expertise

HITACHI

Sustainable business transformation through tailored advisory, consulting, and technology solutions.



Our Clients

HITACHI



"Hitachi Solutions brings substantial digital expertise to the table, complementing our robust business experience. Their insights have been instrumental in identifying opportunities for enhancement and accelerating our initiatives."

Gillian Pratt

Deputy Director Future Regulation
at Environment Agency



"Hitachi Solutions brought in a great project team who we kept for the full duration; they engaged with The Royal Mint side of things very effectively. It really felt like they were part of our own team."

Richard Hobbs

CIO The Royal Mint



"Hitachi Solutions bring the innovation, space and expertise needed to deliver digital transformation at a pace that is needed."

Andy MacDonald

Director of Customer Services,
Aberdeen City Council



"Hitachi Solutions were really good to work with, expertly turning our processes into slick system functionality. Their patience, understanding and "one team" approach to this project facilitated a free-flowing, inclusive environment. Hitachi Solutions' expert technical teams have delivered a great user experience, employing creative thinking to deliver to our often complex requirements."

Daniel Saward

OIA Head of Digital Technology



"DHSC collaborates closely with Hitachi Solutions LTS, emphasising the significance of our enduring partnership characterised by collaborative teamwork and mutual trust. Operating with a framework of high trust and capability, Hitachi Solutions ensures the delivery of quality and excellence to DHSC. Hitachi Solutions should be very proud of their track record in DHSC."

Bryan Rayner

Head of IT Business Systems



"Right from the start, we recognised in Hitachi Solutions a potential partner that would listen to us and really recognise the value of what we were trying to achieve, the lifesaving benefits of what we were trying to build and support."

Alex Duncan

Chief Technology Officer



Centre for Environment
Fisheries & Aquaculture
Science



Department
for Environment
Food & Rural Affairs



Valuation Office
Agency



HM Revenue
& Customs



Rural Payments
Agency



City of Westminster



Homes
England



THE ROYAL BOROUGH OF
**KENSINGTON
AND CHELSEA**



UK Export
Finance



Forestry and
Land Scotland
Coilltearachd agus
Fearann Alba

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