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Hitachi Solutions Europe

G-Cloud 15 Service Definition Document

Power Platform Modernisation
Accelerator

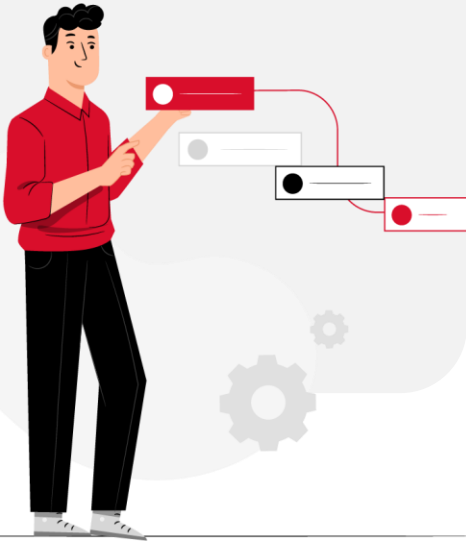
Power Platform Modernisation Accelerator

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What the service is, what you get, and the benefits

Service Description

Timeboxed accelerator to convert shadow IT into governed Power Platform solutions. We inventory Access/Excel apps, prioritise high-value use cases, and modernise into Power Apps and Power Automate with Dataverse security. You receive MVP replacements, a decommission plan, and a backlog for iterative rollout.



Service Features

- Shadow IT inventory: spreadsheets, Access databases and workflows.
- Risk and value scoring with prioritised modernisation shortlist.
- Target architecture and data model aligned to governance.
- Build MVP Power Apps for highest-impact replacements.
- Create workflows and approvals using Power Automate.
- Dataverse security, auditing and retention configuration.
- Integration approach using approved connectors and APIs.
- Functional and usability testing with real users.
- Deployment readiness: environments, ALM and handover pack.
- Decommission and transition plan plus rollout backlog.



Service Benefits

- Reduce operational risk from unmanaged files and access.
- Improve security with role-based access and audit trails.
- Cut manual effort through workflow automation and approvals.
- Deliver quick wins with focused, timeboxed delivery.
- Improve data quality using shared Dataverse models.
- Reduce duplication by standardising common processes.
- Enable safer changes with ALM and environment controls.
- Increase transparency with documented ownership and support routes.
- Improve user satisfaction with supported digital services.
- Free teams from fragile workarounds and legacy maintenance.



Power Platform Modernisation Accelerator

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Modernise shadow IT into governed Power Platform solutions



What this service is for

Replace risky shadow IT with governed apps and automation

We help teams replace fragile spreadsheets, Access databases and manual workflows with governed Power Platform solutions. This is for services where important work relies on files, emails and local databases that are hard to control, hard to support, and risky to audit.

In a timeboxed sprint we inventory Shadow IT, score risk and value, and agree a prioritised modernisation shortlist. We modernise the highest-impact items into Power Apps and Power Automate with Dataverse security, auditing and retention configuration (where required). You receive MVP replacements, a decommission plan, and a backlog for iterative rollout.

Key outcomes: Shadow IT inventory | Prioritised modernisation shortlist | MVP replacements | Decommission and transition plan | Backlog for iterative rollout



Why this service is useful

Turn hidden risk into managed capability quickly

Shadow IT often grows because teams need to deliver quickly, but it creates hidden cost. Manual approvals, re-keying and duplicated data slow services down, while unclear ownership makes changes risky when key people leave.

This sprint gives you fast, controlled improvement. Risk and value scoring keeps focus on what matters, and Dataverse security, role-based access and audit trails reduce operational risk. Functional and usability testing with real users helps avoid building the wrong thing. You also get ALM and environment controls to enable safer changes and scale.

Common triggers: Spreadsheet-based processes | Access databases owned by individuals | Manual approvals via email | Audit concerns on access | Duplicate records and re-keying | Need quick wins fast



Why this service is different

Timeboxed sprint with production-ready guardrails

Most rationalisation efforts stop at an inventory. We go further by converting the best candidates into working MVP Power Apps and workflows, plus the controls needed to run them safely. We combine Shadow IT inventory with risk and value scoring, so decisions are explicit, evidence-backed and easier to assure.

Delivery is governance-aligned from day one: target architecture and data model aligned to governance, Dataverse security, auditing and retention configuration, and an integration approach using approved connectors and APIs. We include deployment readiness: environments, ALM and handover pack, so teams can adopt and improve with confidence.

Differentiators: Evidence-backed scoring | Dataverse security and audit trails | ALM-ready delivery | User-tested MVPs | Decommission plan included

Power Platform

Unlock your organisation's full potential



One platform, infinite possibilities

Discover the flexibility and power of a platform that addresses most of your business challenges, whether it's a small project or a large-scale enterprise solution.

HITACHI

Scale your solutions

Build solutions that grow with your business, from simple apps to complex, enterprise-scale systems, all within the Power Platform.

Empower every user

Harness the power of every employee to create, innovate, and drive your business forward with intuitive tools and enterprise-ready capabilities.



Transform ideas into action

Turn your business ideas into reality with a platform that supports seamless development for everyone, from individuals to entire enterprises.

Unleash innovation

Drive innovation at every level of your organisation by building, automating, and scaling with the robust features of the Power Platform.

Power Platform: Our Capabilities

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Enablement & CoE Strategy

Strategic Roadmap and Best Practices

Develop and implement a strategic CoE roadmap aligned with your business goals, while establishing best practices for consistent and high-quality Power Platform solutions.

Governance, Compliance, and Efficiency

Implement robust governance and compliance frameworks to safeguard your organisation and optimise resources for maximum efficiency and scalability within the Power Platform.

Continuous Improvement and Innovation

Foster a culture of continuous improvement and innovation, ensuring your CoE evolves with emerging trends and technologies to stay ahead in a competitive landscape.

Enterprise Implementation

Seamless Integration with Enterprise Systems

Combine low-code and pro-code tools to quickly develop custom connectors and APIs that integrate smoothly with existing enterprise systems.

Advanced Customization, Scalability, and Speed

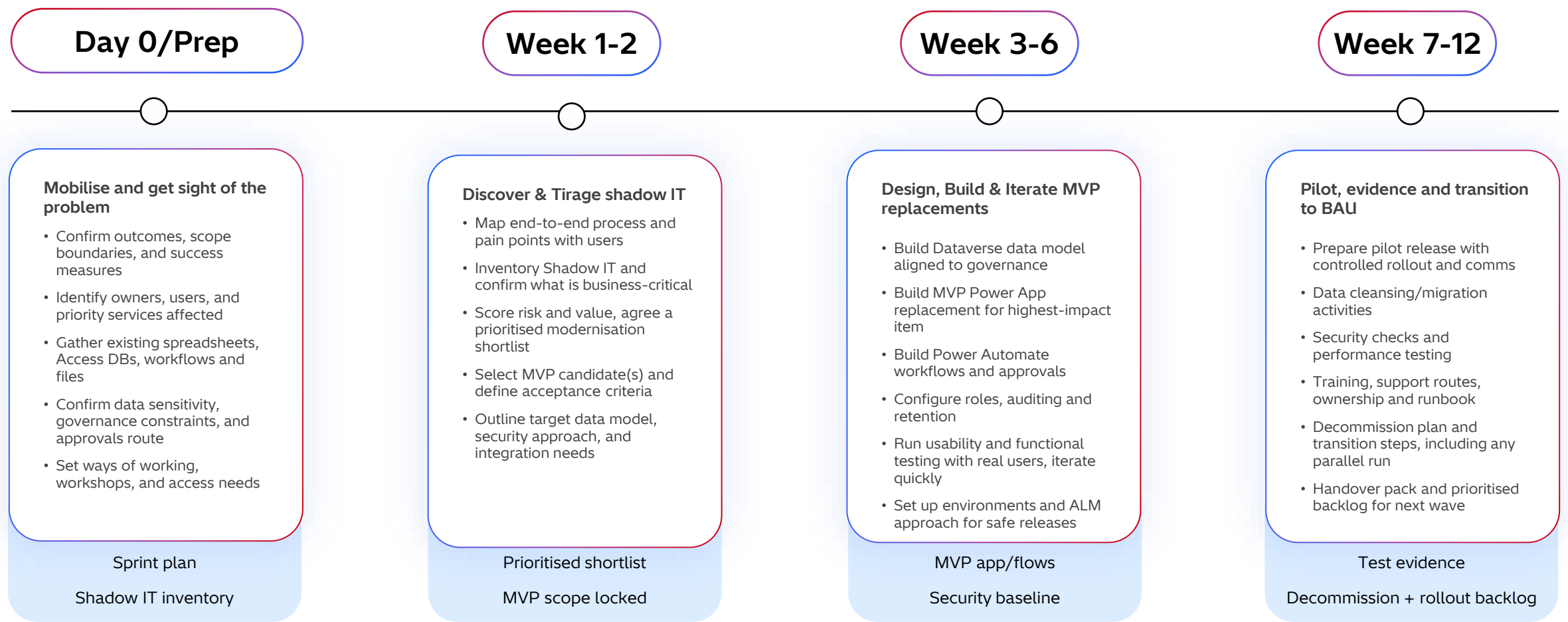
Use low-code and pro-code methods to build tailored solutions rapidly, scaling with business needs and managing complex workflows, large datasets, and high transaction volumes.

Enhanced Security, Compliance, and Efficiency

Implement strong security and compliance measures efficiently using low-code and custom code, ensuring high standards of data protection and regulatory compliance.

Indicative Engagement Timeline

Power Platform Modernisation Accelerator



People-focussed for success

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We mix people from Customer and Hitachi Solutions teams to blend multidisciplinary expertise



Advisory

Own priorities, success measures and decisions for shadow IT modernisation.



User Centred Design

Validate journeys and usability with real users for shadow IT modernisation.



Architect & Design

Design architecture, integrations, data and security for shadow IT modernisation.



Solution Lead

Lead delivery, controls, handover and enablement for shadow IT modernisation.



Product Owner

Ensure standards, assurance evidence and governance for shadow IT modernisation.



Subject Matter Experts

Provide operational insight and requirements for shadow IT modernisation.



The Hitachi logo is displayed in a bold, white, sans-serif font in the top right corner of the image. The background of the entire slide is a photograph of a grand, multi-story classical building with a curved facade, many windows, and a balcony with a decorative railing. A large Union Jack flag is flying from a pole attached to the building. The overall tone is professional and official.

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Hitachi Solutions Europe

UK Government Overview

Hitachi Solutions for the UK Government

HITACHI

Our **vision** is to be government's partner of choice for the design and delivery of **sustainable, human-centred, Microsoft Solutions and digital services**.

Human-centred Services

Every service starts with people and how technology can make their day simpler.

+

Deep Microsoft Expertise

Hitachi Solutions is dedicated exclusively to the Microsoft ecosystem.

+

Emotionally Aware Delivery

Our former civil servants bring deep understanding and cultural alignment.

=

+

One Hitachi

Hitachi Solutions is part of Hitachi, Ltd., one of the world's largest and most respected organisations.

Sustainable government transformation.

Human-centric by default.

Powered by Microsoft.



Our Credentials

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Microsoft



Microsoft global Government and Finance
Partner of the Year 2025

Microsoft Partner of the Year 2025 Finalists in
Build and Modernise AI Apps, Dynamics 365
Supply Chain, Dynamics 365 Sales and Customer
Insights, and Low Code Application Development

22 Years in **Microsoft's Inner Circle**
(including 2025)

Microsoft Solutions Partner across AI Business
Solutions, Cloud and AI Platforms and Security
with **18+ specialisations**

Industry



Keystone member of the **Government Digital
Sustainability Alliance**

Crown Commercial Service Supplier

Cyber Essentials Plus Certified

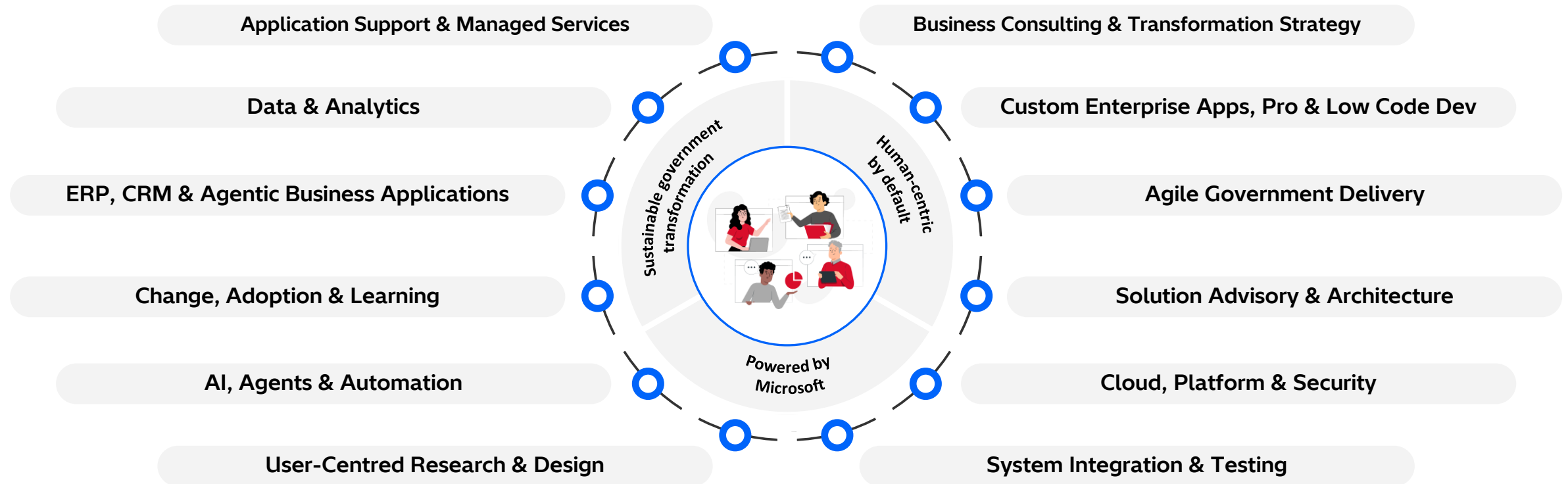
ISO-certified across Quality, Environment, Service,
Business Continuity, Information Security, and
Privacy Management

Recognised in the **Smarter Working Live Awards**
for our regulatory services Customer Experience
work with the Environment Agency

Our Services and Expertise

HITACHI

Sustainable business transformation through tailored advisory, consulting, and technology solutions.



Our Clients



"Hitachi Solutions brings substantial digital expertise to the table, complementing our robust business experience. Their insights have been instrumental in identifying opportunities for enhancement and accelerating our initiatives."

Gillian Pratt
Deputy Director Future Regulation
at Environment Agency



"Hitachi Solutions brought in a great project team who we kept for the full duration; they engaged with The Royal Mint side of things very effectively. It really felt like they were part of our own team."

Richard Hobbs
CIO The Royal Mint



"Hitachi Solutions bring the innovation, space and expertise needed to deliver digital transformation at a pace that is needed."

Andy MacDonald
Director of Customer Services,
Aberdeen City Council



"Hitachi Solutions were really good to work with, expertly turning our processes into slick system functionality. Their patience, understanding and "one team" approach to this project facilitated a free-flowing, inclusive environment. Hitachi Solutions' expert technical teams have delivered a great user experience, employing creative thinking to deliver to our often complex requirements."

Daniel Saward
OIA Head of Digital Technology



"DHSC collaborates closely with Hitachi Solutions LTS, emphasising the significance of our enduring partnership characterised by collaborative teamwork and mutual trust. Operating with a framework of high trust and capability, Hitachi Solutions ensures the delivery of quality and excellence to DHSC. Hitachi Solutions should be very proud of their track record in DHSC."

Bryan Rayner
Head of IT Business Systems



"Right from the start, we recognised in Hitachi Solutions a potential partner that would listen to us and really recognise the value of what we were trying to achieve, the lifesaving benefits of what we were trying to build and support."

Alex Duncan
Chief Technology Officer



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