



HITACHI

Hitachi Solutions Europe

G-Cloud 15 Service Definition Document

Security Assurance for Cloud Services
(CAF GovAssure aligned)

Security Assurance for Cloud Services

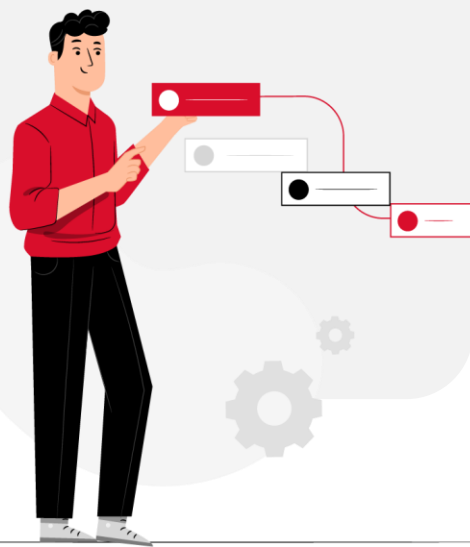
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What the service is, what you get, and the benefits

Service Description

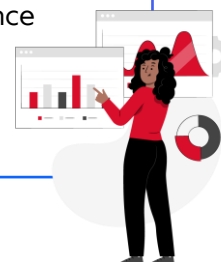
Prepare for a GovAssure audit by assessing cloud services against the Cyber Assessment Framework (CAF).

We review security architecture, identity and access, logging, vulnerability management and supplier controls. We produce gap analysis, risk register, remediation plan and an evidence pack to support your internal approvals, assurance activities and live service assurance.



Service Features

- CAF control mapping and gap assessment.
- GovAssure-aligned evidence pack collation and assurance readiness support.
- Cloud security architecture review and risk-based recommendations.
- Identity and access review including least privilege design.
- Secure configuration review for cloud services and platforms.
- Logging, monitoring and security incident response readiness review.
- Vulnerability management process review and remediation prioritisation.
- Security testing strategy, including penetration testing coordination.
- Supplier assurance and shared responsibility model assessment.
- Risk register, remediation plan and governance reporting.



Service Benefits

- Provide evidence for approvals and assurance gates.
- Identify security gaps before go-live.
- Reduce risk with prioritised remediation actions.
- Improve alignment with CAF and GovAssure expectations.
- Strengthen incident response through logging and monitoring review.
- Increase confidence in cloud security architecture decisions.
- Clarify supplier responsibilities and control ownership.
- Support audits and assurance reviews with documented evidence and traceability.
- Reduce rework by assuring designs early.
- Enable continuous improvement with repeatable assurance playbooks.



Security Assurance for Cloud Services

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Independent cloud assurance readiness, aligned to CAF and GovAssure



What this service is for

Get clear risks, control ownership, and evidence before approvals

Whether preparing for or responding to recommendations from a formal GovAssure audit, this service provides an independent readiness review against CAF, aligned to GovAssure expectations, so you can move forward with confidence.

We review security architecture, identity and access, logging and monitoring, vulnerability management, and supplier controls. You get a practical view of gaps and prioritised actions. This supports buyer-led assurance activities and approvals, *but it is not an official GovAssure assessment or government audit.*

Key outcomes: CAF-aligned gap view | Clear risk and ownership | Prioritised remediation | Evidence pack index | Approval-ready narrative



Why this service is useful

Reduce late-stage security surprises and rework

Cloud programmes can lose weeks when evidence is scattered, controls are assumed, or suppliers interpret responsibilities differently. By checking the key control areas early, you avoid last-minute remediation and strengthen the case for go-live and ongoing operation.

You also improve auditability by creating a clear trail of risks, decisions, and agreed actions. This makes assurance conversations more efficient and helps delivery teams focus on fixes that materially reduce risk.

Common triggers: Upcoming assurance gate | Preparing for go-live | New cloud platform landing | Supplier change | Audit finding to close | Logging and monitoring uplift



Why this service is different

Evidence-led, decision-led, and buyer-owned assurance

We focus on readiness and traceability, not certification. The output is designed to support internal approvals and assurance forums with clear mapping to CAF and the evidence expectations commonly used in GovAssure-aligned reviews.

Our approach is practical: identify what matters most, agree ownership across buyer and suppliers, and produce a remediation plan that fits delivery constraints. Findings are framed as options and trade-offs, with a clear recommendation and rationale.

Differentiators: Readiness support, not audit | Shared responsibility clarified | Evidence mapped to controls | Prioritised actions | Audit-friendly traceability

Cloud Security Assessment - Method

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A structured approach to cloud security, preparation for and remediation of GovAssure Audit findings



Kick Off

Understanding your business

- Clarify the business objectives and current landscape
- Gather documentation and initiate key discussions
- Review any previous security audit outcomes



Workshops

Collect evidence

- Conduct interviews, workshops, and observations
- Discover the existing processes, environments and workloads to collect evidence for audit
- Collaboration with existing ICT suppliers



Gap Analysis

CAF Alignment

- Analysis of evidence to deliver “Achieved” indicators of good practice (IGPs)
- Tactical solutions to avoid “Not achieved” IGPs
- Explore and discuss potential solutions



CAF Health Check

Analyse options

- Execute the Hitachi Security Health Check
- Develop backlog for potential remediation
- Develop user stories for triage and sizing
- Analyse findings and produce report



Playback

Road Ahead

- Present key observations and analysis outcomes
- Discuss recommendations and next steps for remediation

Tailored Assessment for Central Government & Public Bodies

1. Proven experience with supporting central government deliver improvements following GovAssure cyber assurance audits and handling classified sensitive information and other high-assurance data classifications.
2. Alignment with UK Government security and assurance frameworks
 - NCSC Cyber Assessment Framework (CAF)
 - GDS and broader UK Government functional security expectations
 - ISO 27001 Information Security Management (including ISO 27017, ISO 27018)
3. Technical expertise supporting Government to protect sensitive data and enforce Zero-Trust controls
4. Tested assessment methodology used with government bodies
5. Change and adoption focused approach to deliver security changes that stick and become business as usual.



The Hitachi logo is displayed in a bold, white, sans-serif font in the upper right corner of the image. The background is a photograph of a grand, multi-story classical building with a curved facade, many windows, and a balcony with a decorative railing. A large Union Jack flag is flying from a pole attached to the building. The overall image has a muted, greyish tint.

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Hitachi Solutions Europe

UK Government Overview

Hitachi Solutions for the UK Government

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Our **vision** is to be government's partner of choice for the design and delivery of **sustainable, human-centred, Microsoft Solutions and digital services**.

Human-centred Services

Every service starts with people and how technology can make their day simpler.

+

Deep Microsoft Expertise

Hitachi Solutions is dedicated exclusively to the Microsoft ecosystem.

+

Emotionally Aware Delivery

Our former civil servants bring deep understanding and cultural alignment.

=

+

One Hitachi

Hitachi Solutions is part of Hitachi, Ltd., one of the world's largest and most respected organisations.

Sustainable government transformation.

Human-centric by default.

Powered by Microsoft.



Our Credentials

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Microsoft



Microsoft global Government and Finance
Partner of the Year 2025

Microsoft Partner of the Year 2025 Finalists in
Build and Modernise AI Apps, Dynamics 365
Supply Chain, Dynamics 365 Sales and Customer
Insights, and Low Code Application Development

22 Years in **Microsoft's Inner Circle**
(including 2025)

Microsoft Solutions Partner across AI Business
Solutions, Cloud and AI Platforms and Security
with **18+ specialisations**

Industry



Keystone member of the **Government Digital
Sustainability Alliance**

Crown Commercial Service Supplier

Cyber Essentials Plus Certified

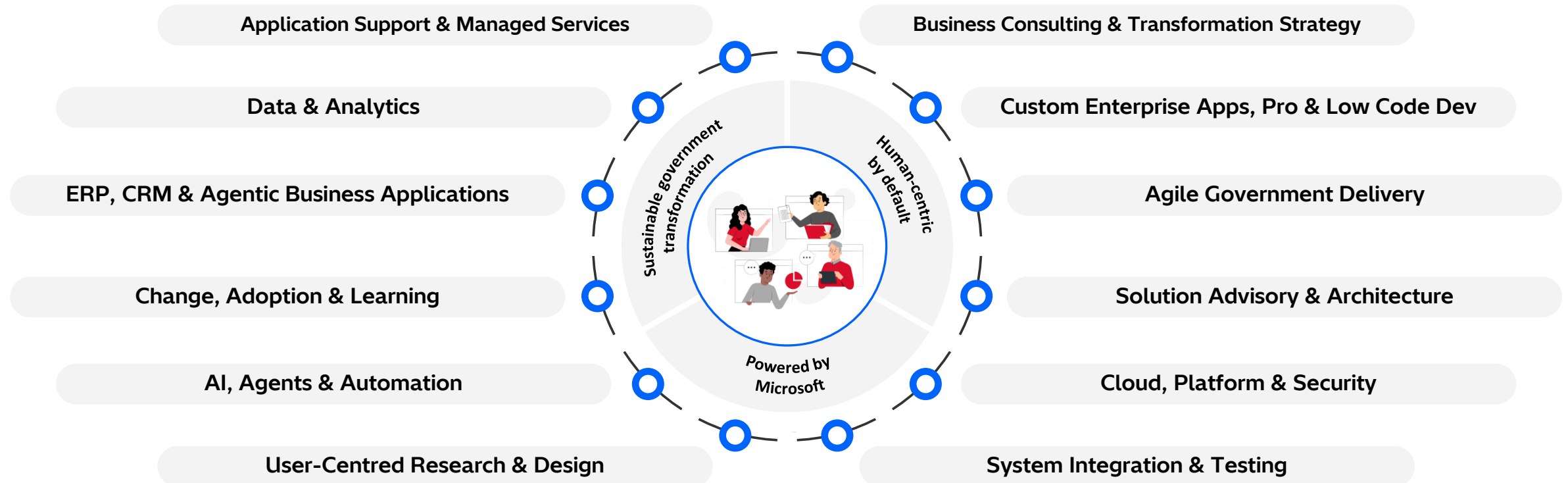
ISO-certified across Quality, Environment, Service,
Business Continuity, Information Security, and
Privacy Management

Recognised in the **Smarter Working Live Awards**
for our regulatory services Customer Experience
work with the Environment Agency

Our Services and Expertise

HITACHI

Sustainable business transformation through tailored advisory, consulting, and technology solutions.



Our Clients

HITACHI



"Hitachi Solutions brings substantial digital expertise to the table, complementing our robust business experience. Their insights have been instrumental in identifying opportunities for enhancement and accelerating our initiatives."

Gillian Pratt

Deputy Director Future Regulation
at Environment Agency



"Hitachi Solutions brought in a great project team who we kept for the full duration; they engaged with The Royal Mint side of things very effectively. It really felt like they were part of our own team."

Richard Hobbs

CIO The Royal Mint



"Hitachi Solutions bring the innovation, space and expertise needed to deliver digital transformation at a pace that is needed."

Andy MacDonald

Director of Customer Services,
Aberdeen City Council



"Hitachi Solutions were really good to work with, expertly turning our processes into slick system functionality. Their patience, understanding and "one team" approach to this project facilitated a free-flowing, inclusive environment. Hitachi Solutions' expert technical teams have delivered a great user experience, employing creative thinking to deliver to our often complex requirements."

Daniel Saward

OIA Head of Digital Technology



"DHSC collaborates closely with Hitachi Solutions LTS, emphasising the significance of our enduring partnership characterised by collaborative teamwork and mutual trust. Operating with a framework of high trust and capability, Hitachi Solutions ensures the delivery of quality and excellence to DHSC. Hitachi Solutions should be very proud of their track record in DHSC."

Bryan Rayner

Head of IT Business Systems



"Right from the start, we recognised in Hitachi Solutions a potential partner that would listen to us and really recognise the value of what we were trying to achieve, the lifesaving benefits of what we were trying to build and support."

Alex Duncan

Chief Technology Officer



Centre for Environment
Fisheries & Aquaculture
Science



Department
for Environment
Food & Rural Affairs



Valuation Office
Agency



HM Revenue
& Customs



Rural Payments
Agency



City of Westminster



Homes
England



THE ROYAL BOROUGH OF
KENSINGTON
AND CHELSEA



UK Export
Finance



Forestry and
Land Scotland
Coilltearachd agus
Fearann Alba

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