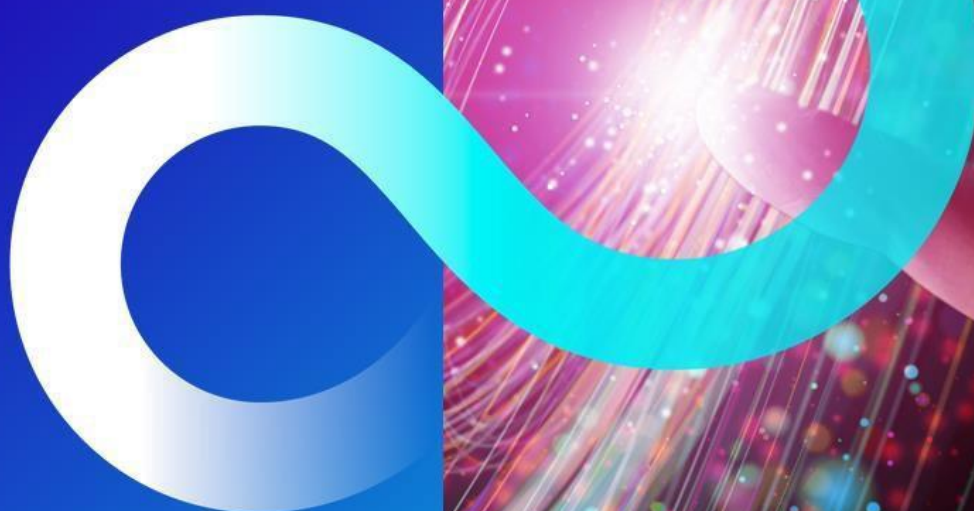


Service Definition

Oracle Identity and Access Management

FUJITSU



G-Cloud 15

© Fujitsu 2026

Contents

Oracle Identity And Access Management Overview..... 3

Business Need..... 4

Approach 6

 Service Management..... 6

 Protection of Data 6

 Security and Privacy 6

 On-boarding and off-boarding..... 6

 Skills and Knowledge Transfer..... 6

Oracle Identity And Access Management Overview

Oracle has a range of both Cloud and on-premise based Identity solutions, depending on Buyer's organisation's infrastructure. Fujitsu Oracle Identity Management Services can provide implementation and support services for Oracle Identity and Access Management Suite (OAM), which caters for large-scale on-premise or locally hosted environments, or Oracle Identity Cloud Service (IDCS) which is better suited to Cloud centric implementations.

As part of this offering, Fujitsu can provide automatic authentication to a customer's ERP (Enterprise Resource Planning) Solution, using our pre-built range of Identity Management solutions that can allow either single sign-on or zero sign-on functionality by integrating with the Buyer's existing authentication system. The offering can also allow for a workflow to be established between ERP, HR (Human Resources) and the Buyer's existing authentication system which can improve efficiency of user provisioning and provide cost benefit through reduced support effort. For SaaS (Software as a Service) and Cloud hosted solutions, Oracle's IDCS is supplied with templated solutions to reduce the integration need and reduce the complexity and time to implement.

The Fujitsu service can also provide a flexible approach to authentication to make it dependent on external factors, typically user location, user access method using Adaptive Authentication, multi-factor, and combinations of these. Secure users may be authenticated by zero sign-on, and users at a less secure partner location may be prompted for credentials.

While OAM is licensed in the same way as traditional on-premise products, IDCS provides the flexibility to scale up or down Buyer license subscriptions, with no need to pre-purchase licenses until they're needed. In either case, Fujitsu's experienced team can help, and advise on the correct number and type of licenses and assist in the ordering process.

Business Need

Reduction of Help Desk costs - Single Sign On (SSO) and Zero Sign On (ZSO) can help save users from having to memorise passwords for multiple applications, e.g., ERP, reporting, etc, thus reducing the number of Help Desk calls for password resets. Combined with easy, self-service password reset methods, this can then lead to a saving through up to 50% reduction in support calls of this nature.

Productivity Boosted - For systems with strict password policies, logging into systems can take time, especially with complex password requirements. If the login fails, users must check if they missed a character or keyed in the wrong password. There is also the added risk of locking the account with multiple password failures, which can mean a call to the Help Desk and a password reset. Oracle's SSO solutions can augment this, by utilising biometrics as well as token-based authentication, to improve the efficiency and reliability of the logon process.

Compliance and Security Capabilities Improved - Recent security advice guides administrators on frequency of password changes and increases their complexity. Centralised account management allows policies to be globally updated from a single location. By also reducing the number of separate accounts a user is forced to remember, users no longer feel the need to write down complex passwords, making them weak (and thereby easy to remember).

Enhances Enterprise Security - Identity federation can help enable Buyer's employees or partner organisations to use only one login. Through SSO, a user can seamlessly move between applications within the corporate estate, which further reduces the need to maintain written lists of passwords, or risk typing the wrong password into the wrong system and getting locked out.

Reduces Operational Cost and Complexity - Identity federation can help enable Buyers to collaborate freely without the cost, complexity, and limitations of compiling and sharing manual lists of users or using proprietary web access management tools. As an example, groups of Buyers taking advantage of the shared service capabilities within Oracle ERP can make use of identity federation to collaborate on user credentials for authentication and user access to Oracle ERP.

Oracle ERP HR Integration with Active Directory – This integration is an integral part of this offering and is managed within the solution as follows:

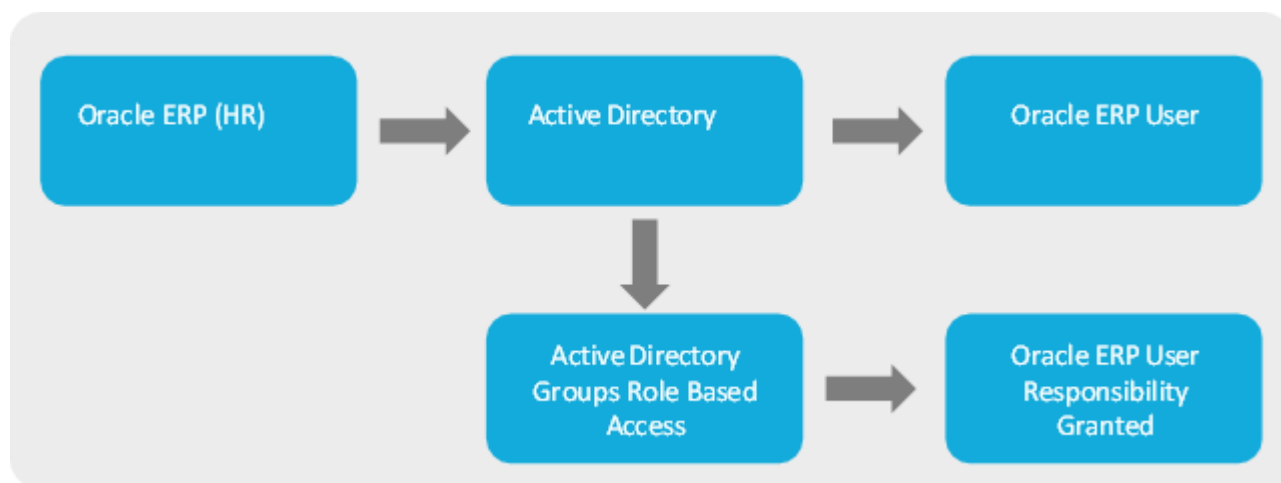


Figure 1: ERP HR Integration with Active Directory

This diagram is for illustration only and does not represent any obligation or responsibility of Fujitsu.

For Cloud based solutions, a similar methodology leverages IDCS AD Bridge, which provides seamless integration to on-premise or hosted Active Directory repositories.

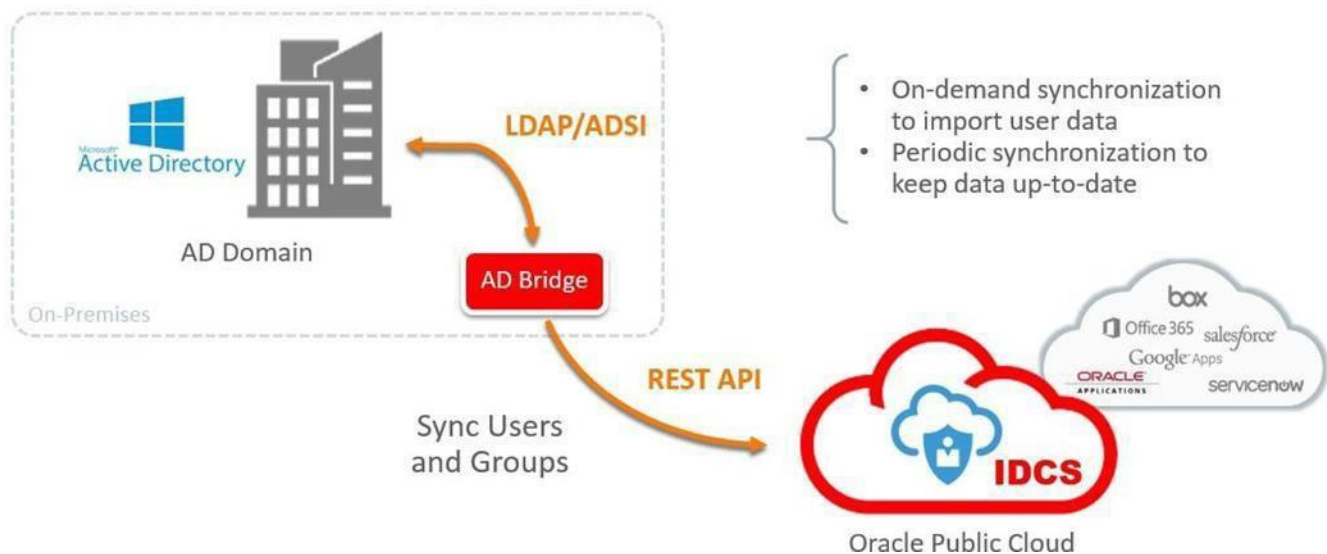


Figure 2: Integration using IDCS AD Bridge

This diagram is for illustration only and does not represent any obligation or responsibility of Fujitsu.

Fujitsu has implemented Oracle Identity Management solutions in varying degrees of complexity and with differing integration requirements. This can allow increasing collaboration to work with Buyers to match required and agreed levels of security, especially in and around the Buyer's Active Directory domain. In the last few years Fujitsu has refined the delivery of Oracle Identity and Access Management solutions over multiple implementations. This includes the provision of increased resilience (using load balancing) and different disaster recovery configurations. Fujitsu can deliver Identity Management as part of an on-premise or hybrid cloud solution or hybrid multi-cloud (e.g. Oracle Cloud (OCI), Microsoft Azure and on-premise identities through seamless identity interoperability).

Approach

Fujitsu's approach towards the creation of Identity Management solutions has been developed over many projects. The initial stages of the project would be to assess the Buyer's requirements for Identity Management and their level of maturity for the implementation of an on-premise or a hybrid cloud Identity Management solution. From this assessment Fujitsu could propose a suitable Identity Management solution to help satisfy the customer's requirements. This initial short phase would lead to a project to implement the Buyer's Identity Management requirements using Fujitsu experience that has been gathered over many projects.

PRIME Cloud Implementation Methodology is Fujitsu's approach for the delivery of Oracle projects. PRIME can be tailored for use on Oracle projects of any size. It can provide a comprehensive repository of information covering aspects of managing an Oracle project based on Fujitsu experience from delivering successful projects in a time-critical and cost-sensitive manner.

Service Management

Fujitsu can deliver the Identity Management solution as a part of a fixed price, defined project (either individually or as part of a wider programme), or specific service components either as defined projects or on a day rate basis.

Protection of Data

This service is based on a security classification of 'Official', however should you have a requirement for a different security classification that you would like us to consider, please contact us to discuss.

Security and Privacy

Fujitsu considers the appropriate level of security and privacy to be critical aspects of any solution. Fujitsu's approach can help evaluate and categorise the security and/or privacy requirements in the early stages of an engagement, in agreement with the Buyer. This can enable "secure by design" and "privacy by design" to be embedded in the design and delivery of the solution, through the functional and technical design of the solution, the design, and implementation of environments needed for the delivery of the solution and in Fujitsu's delivery approach and ways of working.

On-boarding and off-boarding

Prior to the execution of the Order, the Supplier and the Buyer will agree the scope of the exit plan for the Services and a timescale for delivering an exit plan to ensure continuity of service.

Fujitsu shall undertake on-boarding and off-boarding activities agreed within the Order Form and an exit plan in line with the Call-Off Contract terms which will be charged for in accordance with the Pricing section for this service.

Skills and Knowledge Transfer

Fujitsu recognises that skills and knowledge transfer are critical elements in the provision of G-Cloud 15 services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.

Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Fujitsu's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

About Fujitsu

As one of the world's leading IT companies, Fujitsu is at the forefront of pioneering technology in the UK since we made our initial investment over 40 years ago. As a key strategic partner we deliver essential services, from our secure hybrid IT which underpins critical national infrastructure to our investment in emerging technologies to boost national capability. Drawing on our Japanese technology expertise we provide bespoke digital transformation solutions. This unrivalled expertise has allowed us to specialise in emerging focus areas; Hybrid IT, AI & RPA, Data analytics, Agile application development/transformation and Security. Together, we offer a full package of solutions to support the UK as a long-term industry supplier.

We believe in realising the significant alignment between the UK and Japan in emerging technologies and in creating a UK-Japan 'Innovation Bridge' to support the UK's science and technology superpower objectives. We are committed to investment in UK skills and research and development, driving customer outcomes and promoting social value. We employ 124,000 people around the globe, including around 8,000 people across the UK, promoting diversity and inclusion as a DWP Disability Confident Leader. We are recognised as a Times Top 50 employer for Women since 2017, a Stonewall Top 100 Employer for 2023 and were awarded an EcoVadis Silver Rating, the world's largest provider for sustainability ratings.

Contact: government.frameworks@fujitsu.com

FUJITSU-PUBLIC | Uncontrolled if printed.

© Fujitsu 2026 | All rights reserved. Fujitsu and Fujitsu logo are trademarks of Fujitsu Limited registered in many jurisdictions worldwide. Other product, service and company names mentioned herein may be trademarks of Fujitsu or other companies. This document is current as of the initial date of publication and subject to be changed by Fujitsu without notice. This material is provided for information purposes only and Fujitsu assumes no liability related to its use. Subject to contract. Fujitsu endeavours to ensure that the information contained in this document is correct but, whilst every effort is made to ensure the accuracy of such information, it accepts no liability for any loss (however caused) sustained as a result of any error or omission in the same. No part of this document may be reproduced, stored or transmitted in any form without prior written permission of Fujitsu Services Ltd. Fujitsu Services Ltd endeavours to ensure that the information in this document is correct and fairly stated, but does not accept liability for any errors or omissions.