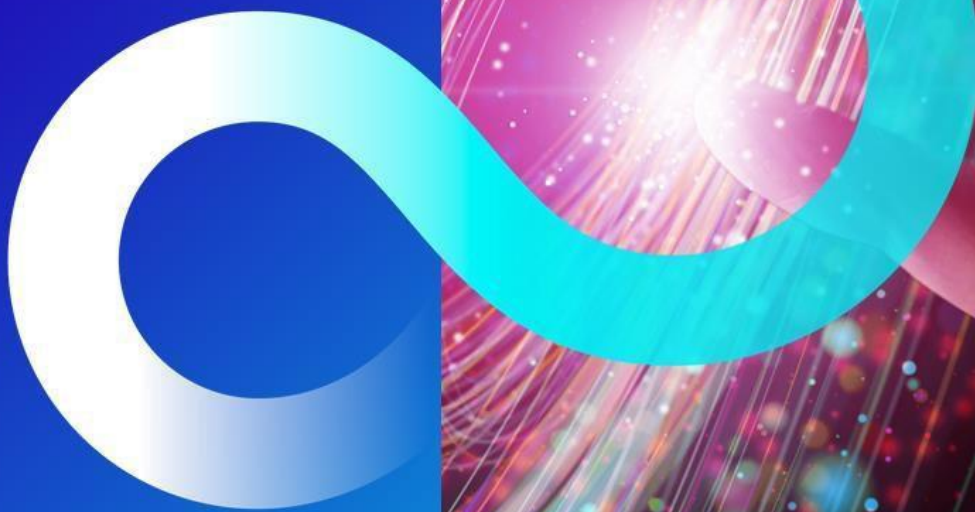


Microsoft Integration Services

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Microsoft Integration Services (ulIntegrate) Overview

The Challenge

Organisations are no longer just exploring digital transformation; they are actively leveraging it as a critical pillar for sustained growth and innovation. Digital transformation unlocks the power to revolutionise processes, significantly boost productivity, create superior customer and employee engagements, strategically manage business risks and drive cost efficiencies. In this relentlessly competitive environment, digital transformation is the definitive path to enduring relevance.

Integration is a key enabler of the digital transformation journey and the Fujitsu ulIntegrate Framework is our enterprise-ready solution that delivers integration solutions with vital features incorporated: security, monitoring, resilience, robustness, flexibility and scalability. Fujitsu can comprehensively assess your current system estate and strategic roadmap. This insight drives the precise deployment of our ulIntegrate iPaaS framework, powered by Microsoft Azure Integration Services, delivering tailored and future-proof integration solutions.

Microsoft Integration Services (ulIntegrate)

Fujitsu ulIntegrate enables organisations to establish guardrails and connectivity to exchange data between internal and external systems, configure business rules for sharing, aggregate data across systems, and gain insights across business processes. UlIntegrate is delivered using an agile and structured approach that reduces the disruption often encountered when replacing and/or renewing older independent systems.

Fujitsu's experts apply cloud-optimised integration patterns, tailored to our customer's architectural style. Using Domain-Driven Design (DDD) techniques, we will seek to optimise data boundaries within your business domain.

The Fujitsu ulIntegrate Framework delivers business solutions across many different use cases, bringing with it tools that afford the reliability and flexibility needed in the modern enterprise estate. It builds upon capabilities provided by the Microsoft Azure platform to deliver mission-critical enterprise integration, for small businesses to large enterprise customers and comprises four key components.

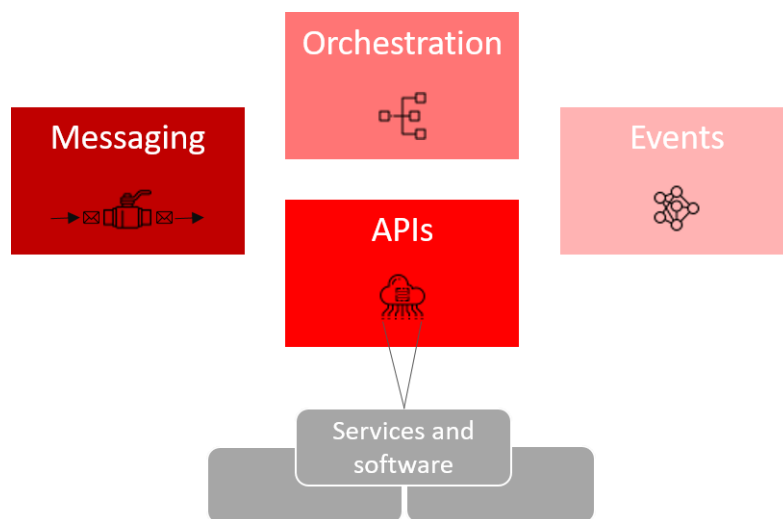


Figure 1: Fujitsu ulIntegrate Framework

- **APIs**

- APIs ensure that an application is available and accessible to other software and serves as a programming interface to facilitate this.

- **Message Handling**

- This service provides queues for messages to be sent between applications. These queues allow applications to communicate “asynchronously” (not in real time) - functionality vital to integration solutions as not everything can or needs to be processed in real time.

- **Orchestration**

- Orchestration applies integration logic to communications between disparate systems and different applications.

- **Event Handling**

- Unlike messaging which relies on polling a queue for new messages, Event Handling relies on listening for events occurring in a system to trigger the integration to another system.

Solutions and Benefits

Fujitsu uIntegrate benefits from Fujitsu IP developed through our years of systems integration and managed service experience. Our bespoke solution offers:

- The ability to leverage the advantages of the cloud, to start small and scale with ease to meet future throughput demands.
- A multi-layered architecture that provides support for different transport and data protocols, as well as offering clearly defined extension points to extend these when required.
- Allows data to be received from anywhere, transformed and then sent anywhere with minimal integration effort. Once established, Fujitsu's integration technologies enable connections to be readily reconfigured in a flexible and agile way to permit businesses to react quickly to new opportunities.
- Data consolidation, viewers, AI and analytics: Connecting systems together in new and innovative ways drives additional value from existing internal data and new external data sources.
- Support for robust retry patterns, such as simple and exponential back-offs as well as circuit breakers, that enable systems to easily recover from transient faults.
- Real-time monitoring to provide customers with operational confidence and support for message-level SLAs.
- Security throughout all levels of the solution from transient data flowing across networks, security of endpoints, controlled support access guardrails as well as securing data at rest and implementing best practices around key/certificate rotation.

With uIntegrate built upon Azure, additional services can be connected to satisfy customer requirements; Azure Functions could be added to address custom code requirements or Azure Data Factory used to handle Extract, Transform Load (ETL) workloads. In this way, Azure's extensive connector library facilitates connections to hundreds of services whether they are on Azure, third-party SaaS services or other enterprise systems.

Our years of experience, as a trusted and recognised Microsoft Solutions Partner, developing solutions across different areas including application development, data and cloud services, makes Fujitsu ideally situated to help your organisation realise the benefits of digital transformation through integration.

What We Offer

Fujitsu will design and deploy an integration solution that connects your systems in a consistent and open standards-based manner. Fujitsu will work in tandem with you and your stakeholders using a business outcome led approach to ensure everyone is engaged, that key benefits are identified and captured, input is provided to your business case, and that there is a technical and solution roadmap defined.

A review of your existing estate, current roadmaps and any previous integration progress will be made. We will build a complete understanding of your requirements and the systems that are required to communicate with each other, their timeliness expectations and criticality. Importantly, we place these within the context of your wider business model to understand the value that they deliver.

Core capabilities

- Flexible deployment.
- Data connectivity and integration.

- Message routing.
- Workflow automation.
- Robust retry/recoverability.
- Integration observability.
- Rich suite of LOB connectors.
- Security and governance.
- Business rules engine.
- Data aggregation.
- Analytics and reporting.

Features

- Microsoft Azure based Integration Platform as a Service (iPaaS).
- Scale with ease to meet changing throughput demands.
- Multi-layered architecture supporting different transport and data protocols.
- Clearly defined extension points to extend data formats and protocols.
- Support for robust retry patterns to recover from transient faults.
- Real-time monitoring providing operational confidence and support for message-level SLAs.
- Strong enterprise security and governance with data security as standard across all levels of the solution.
- Facilitates integration with cloud or on-premises line of business applications and Internet of Things (IoT) devices.
- Connect with Azure Cloud App Service and API web services including REST API, SOAP, OAuth, JSON, and XML.
- Brings together Function Apps (pro-code), Logic Apps (low-code), Service Bus, Event Grid, API Management, Data consolidation, Viewers, AI, and Analytics.

Benefits

- Global System Integrator (GSI) Partner.
- Microsoft Solutions Partner for Digital & App Innovation (Azure).
- Microsoft Data & AI (Azure) Solutions Partner.
- Microsoft Solutions Partner for Modern Work.
- Provides a reliable, adaptable, resilient, cost-effective solution.
- Bringing disparate sources of data together on a common platform and forming master datasets to help drive intelligent decision-making and create a single source of truth.
- Connect decoupled business applications together, both within and external to your organisation.
- Connect SaaS applications from different suppliers and/or connect applications inside your organisation to SaaS applications.
- Data can be received, transformed, and re-transmitted with minimal integration effort.
- Gain insights via data-driven predictive models and simulations.
- Boost productivity by automating repetitive processes.
- Responsive and Agile (SAFe) development approach delivered by multi-disciplined, experienced, and trained resources using repeatable IP developed through our extensive Systems Integration and Managed Service experience.

Service Delivery Approach

The Approach

We have implemented a standardised approach for designing, implementing, transitioning and supporting solutions. It combines our industry specific business knowledge with our technical expertise in integration.

We support customers on their journey from Discovery through to Live running ensuring that key stakeholders are engaged, that key benefits are identified and captured in a benefits roadmap, input is provided to the customer's business case, and that there is a technical and solution roadmap defined.

User-centred design is a fundamental element of our delivery methodology enabling us to work closely with stakeholders. We use it to:

- Understand requirements and conduct research to develop a deep knowledge of service user needs.
- Deploy changes and ensure collaborative working, focused on delivering the best results.
- Develop a deep understanding of the project drivers and business KPIs.
- Rapidly prototype ideas and solutions at an early stage based on a full understanding of business objectives, end-user needs, user testing and user experience.
- Leverage analytics and tools to accurately measure project and solution KPIs.

Whilst experience tells us that most benefit will be realised through the adoption of an agile/iterative approach for the deployment of integration solutions, with requirements aligned to time-boxed iterations/sprints enabling the project team to focus on the high priority elements of the solution, our approach also supports Waterfall and hybrid methods. This flexibility allows the creation of effective processes and procedures as well as provides a way for us to meet our customer's needs and ensure the development of a stable and usable solution ready for deployment.

Discovery: Understanding business integration objectives, user needs, evaluating technology and confirming policy boundaries.

- Project planning.
- Onsite/hybrid meetings and workshops.
- Business strategy and objectives.
- Project and technical scoping.
- User requirements and persona development.
- Benchmarking and KPI reporting.
- Stakeholder engagement.

Alpha: Prototyping solutions to validate design and functionality

- Business analysis.
- Domain-Driven Design (DDD) techniques to optimise data boundaries.
- UX/UI design.
- Interactive wireframe development.
- Testing.
- Stakeholder feedback.
- Iterative agile process.
- Alpha assessment.

Beta - Develop: Building robust solutions at scale, against the demands of a live environment in conjunction with business requirements.

- UIntegrate alignment.

- WCAG accessibility compliance.
- Quality assurance.
- Security and compliance testing.
- BETA assessments.

Live: Iterative development continues post-launch, delivering continuous improvement whilst adapting to an evolving environment.

- Operational managed service.
- Continuous user research.
- React to changing user needs.
- Iterative development.
- Iterative service improvement.
- Continuous integration.
- Live service support.

Service Deliverables

Our service deliverables are dynamic and customer-centric, aligning with an organisation's specific needs and its current stage of digital maturity. Below is a representative selection of potential outcomes that demonstrates our comprehensive approach.

- A formal, systematic approach to identifying, quantifying, and agreeing on the outcomes and benefits.
- RoM costs for budgetary purposes.
- A business case.
- A benefits management plan.
- An adoption and change management plan.
- A technical and solution roadmap.
- User research programme.
- An end-to-end implementation service design.
- Solution architecture.
- Business process design.
- Customer experience design - UX/UI designs.
- High-Level Design (HLD)/Low-Level Design (LLD) Documents.
- Requirements specification.
- Full-stack development.
- Build documentation.
- Testing strategy and test plan.
- Test execution.
- Training.
- Post-go-live support.

About Fujitsu

As one of the world's leading IT companies, Fujitsu is at the forefront of pioneering technology in the UK since we made our initial investment over 40 years ago. As a key strategic partner we deliver essential services, from our secure hybrid IT which underpins critical national infrastructure to our investment in emerging technologies to boost national capability. Drawing on our Japanese technology expertise we provide bespoke digital transformation solutions. This unrivalled expertise has allowed us to specialise in emerging focus areas; Hybrid IT, AI & RPA, Data analytics, Agile application development/transformation and Security. Together, we offer a full package of solutions to support the UK as a long-term industry supplier.

We believe in realising the significant alignment between the UK and Japan in emerging technologies and in creating a UK-Japan 'Innovation Bridge' to support the UK's science and technology superpower objectives. We are committed to investment in UK skills and research and development, driving customer outcomes and promoting social value. We employ 124,000 people around the globe, including around 8,000 people across the UK, promoting diversity and inclusion as a DWP Disability Confident Leader. We are recognised as a Times Top 50 employer for Women since 2017, a Stonewall Top 100 Employer for 2023 and were awarded an EcoVadis Silver Rating, the world's largest provider for sustainability ratings.

Contact: government.frameworks@fujitsu.com

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