

Service Definition

Low Code Cloud Services

FUJITSU



G-Cloud 15

© Fujitsu 2026

Contents

Service Overview 3

Service Scope 5

Service Approach 6

 Agile Methodology 6

Business Value 8

Pricing 9

Service Overview

Fujitsu's Low Code Cloud Services are designed to help your organisation gain the most from your application portfolio. We will work with you to understand your applications and form collaborative teams to help you deliver your application/product strategy and vision.

Our Low Code Cloud Services are designed to meet the ever-changing needs of your organisation to transform you into an Adaptive Organisation. The Adaptive Organisation is our model to help you realise the full value of your cloud investments.

Low Code Cloud Services from Fujitsu provide you with a mechanism to fulfil your application needs with low and no-code, modular, and visually developed solutions, complete with high-quality UI/UX. These development services are well suited to the development of consumer- or citizen-facing applications, the development of new front ends for legacy systems, or employee applications. Fujitsu will provide you with an expert technical team of architects, developers, and testers to work with your business to produce an application which resolves your business problem.

Our Low Code Cloud Services can provide you with:

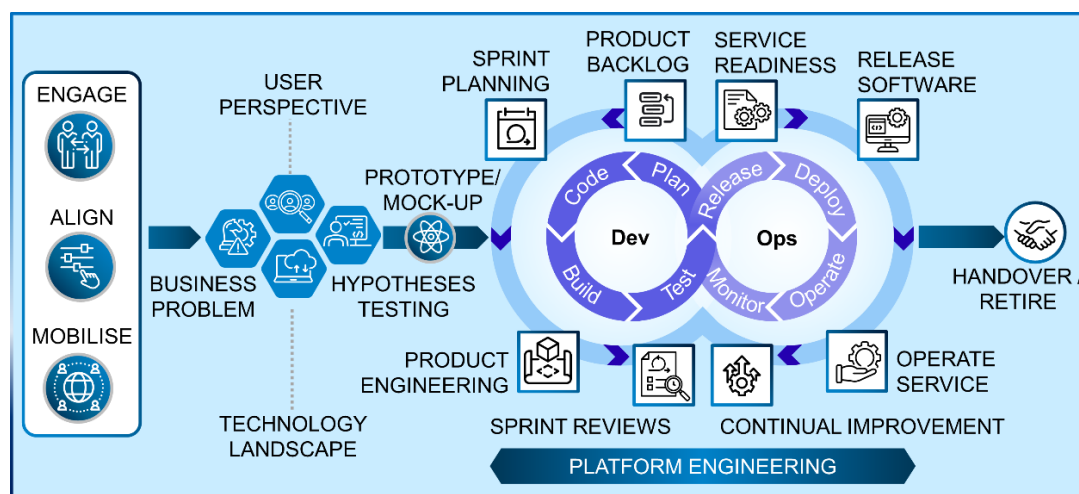
- **Low-Code Application Platform (LCAP)** build and support.
- Low-Code Application Development.
- Support for a range of low-code vendors including OutSystems, Microsoft, ServiceNow, and Oracle.
- Certified expert designers and developers.

Agile Approach

Fujitsu understands that customers are unique. While we recognise the importance of industry-standard Agile methods—such as SAFe and Scrum—we know that these must have the flexibility to meet each customer's specific needs.

We have created a set of working practices that can adapt standard methods, allowing us to provide flexibility while maintaining a consistent and dependable delivery. This ensures that any Agile approach is determined on a case-by-case basis to best suit your requirements.

Fujitsu's approach is defined within our Adaptive Digital Engineering (ADE) DevOps delivery methodology, which aligns with the UK Government's GDS Service Manual and is consistent with the Digital, Data, and Technology (DDAT) approach, as illustrated in the following diagram.



Our services are flexible to align with this DevOps delivery methodology model, where we:

- **Build** - Fujitsu will be responsible for delivering the business outcome.

- **Supply** - Fujitsu will deliver your outcome using Fujitsu capability or a hybrid team (where Fujitsu augments your team) for a defined term, including enablement and knowledge transfer to allow you to insource.
- **Deploy** - Fujitsu will deliver a Fujitsu product to help you accelerate and deliver more.

Service Scope

This document describes Fujitsu's Low Code Cloud Services and forms part of Fujitsu's overall G-Cloud services. Fujitsu provides a full scope of Low Code Cloud Services based on an innovative model that forms the basis of your business case for change.

The specific deliverables from the Low Code Cloud Services will depend on the element(s) of the service to be delivered. Our services include, but are not limited to, the following features:

- **Resource Augmentation:** Fujitsu provides you with specialist resources to act as part of your delivery team to fill capability gaps and help accelerate success.
- **Low Code Application Platform Build & Support:** We will configure and build your Low Code application platform to meet your requirements for security and accessibility. We will support the platform, ensuring you gain the optimal service for your investment.
- **Business Case Support:** Fujitsu will work with you to define the business case for your migration or modernisation project or programme to provide a clear linkage from business benefits to outcomes and planned milestones.
- **Governance Programme Management:** Management of the delivery of projects and programmes aligned to the delivery model, including Agile and Waterfall. This includes key aspects such as governance, benefits management, release and change management, and risk management.
- **User-Centred Design:** Fujitsu takes an iterative approach to design with a focus on users and their needs in each phase of the design process.
- **Full Stack Agile Development:** Fujitsu provides development services that cover any aspect of a complete product, from the platform through to the application, including elements such as alerting and backup.
- **Testing Services:** Fujitsu provides testing services integrated with application development. We use automated testing approaches to ensure your applications are tested thoroughly and rapidly to support an Agile model.
- **Agility Services:** Fujitsu provides Agile services to support organisations in adopting and implementing Agile methodologies and practices. These include Agile coaching, training, community support, consultancy, and delivery to help achieve greater business agility.
- **User Training:** Fujitsu provides training to application users to ensure they understand how to use the newly delivered systems. We provide multiple levels of support, from 'train the trainer' services through to an onsite presence with floor walkers to ensure a successful go-live.

Service Approach

Fujitsu is an experienced service integrator with unique knowledge of heritage and cloud solutions. We have delivered Low Code Cloud Services for large organisations and possess deep skills in a wide range of cloud and heritage technologies.

Fujitsu will deliver Low Code Cloud Services using an Agile model. Our model is designed to work as a responsible member of a wider ecosystem of services, ensuring agility, quality, reliability, and security at all stages.

Agile Methodology

Fujitsu implements a collaborative DevOps approach to break down the traditional barriers that have historically existed between development and operations teams. Our tried and tested DevOps methodology drives professionalism in application development and application operations by fostering collaboration and standardisation.

Fujitsu will provide you with an agile, user-centric approach to application development that enables you to realise business value quickly. We aim to start delivering business value from our low-code solutions in as little as three sprints (approximately 30 days) and onwards into operation.

Sprint Number	Definition
Sprint 1 – Define	We create the definition of the application through engagement with users to capture requirements. These requirements are captured as Epics or User Stories in the development backlog. Once completed we refine the backlog and carry out sprint planning to enable development can be assembled, and application development can begin.
Sprint 2 – Deliver	Build and test the MVP Application collaboratively with you to ensure that the business processes, logic and interfaces meet or exceed expectations. Development and testing are carried out using the Low Code Application Platform (LCAP) inbuilt development tools to maximise automation and efficiency.
Sprint 3 – Deploy	Deploy and operationalise the Application into service and enable the user community. Operationalise includes the setting up of monitoring, creation of user accounts, back ups and any other schedules required
Operate	Operate and manage the LCAP to ensure the Application is working as expected. Monitoring and management will be provided from the LCAP dashboards. We will manage the platform to enable optimal performance, this covers management of monitoring, backup and user accounts.

Table 1 Sprint Details

Standard Team Composition

A standard team would be composed of:

- **Scrum Master:** Facilitates the Agile process, removes blockers, and ensures the team remains focused on delivery.
- **Product Owner:** Represents the customer's interests, manages the product backlog, and prioritises features based on business value.
- **Solution Architect:** Defines the technical vision and ensures the low-code solution integrates seamlessly with heritage and cloud landscapes.
- **Business Analyst:** Bridges the gap between business requirements and technical execution, ensuring the solution resolves the core business problem.

Fujitsu G-Cloud 15 Service - Low Code Application Cloud Services (Low-Code)

- **Developer:** Responsible for the visual development, configuration, and build of the application using the chosen Low-Code Application Platform (LCAP).
- **QA Tester:** Ensures quality and reliability through integrated manual and automated testing processes.

Business Value

Using Fujitsu's Low Code Cloud Services will enable you to:

- Build zero-to-running applications in rapid timescales to address and reduce application backlogs.
- Quickly prove value to the business, stakeholders, and end-users by providing them with working applications sooner.
- Rapidly resolve business problems and increase productivity.
- Simplify your codebases, application maintenance, and cross-channel engagement with end-users.
- Increase application development and release speed.
- Provide digital services to employees and citizens.
- Reduce technical debt and encourage innovation.
- Increase re-use and reduce duplicate effort and investments.
- Improve customer perception and employee engagement.
- Improve accessibility through the provision of new user interfaces.
- Improve sustainability through the removal of legacy services.

Common Opportunities for Low Code Cloud Services

Typical scenarios where these services provide significant impact include:

- **Growing Backlogs:** Your organisation has an ever-growing application development backlog.
- **Legacy Constraints:** Your organisation's legacy systems are difficult to interact with, featuring out-of-date interfaces.
- **Evolving Requirements:** You are struggling with complex, unclear, and ever-changing requirements.
- **Delivery Speed:** Your organisation is constrained by the speed of application development and release.
- **Technical Debt:** You are experiencing high levels of technical debt.
- **Inconsistent Quality:** Your developed applications have a disparate look and feel, with little consistency in quality.

Pricing

This service is priced as per the SFIA rate card for this service.

Other pricing models can be agreed to support your project requirements.

About Fujitsu

As one of the world's leading IT companies, Fujitsu is at the forefront of pioneering technology in the UK since we made our initial investment over 40 years ago. As a key strategic partner we deliver essential services, from our secure hybrid IT which underpins critical national infrastructure to our investment in emerging technologies to boost national capability. Drawing on our Japanese technology expertise we provide bespoke digital transformation solutions. This unrivalled expertise has allowed us to specialise in emerging focus areas; Hybrid IT, AI & RPA, Data analytics, Agile application development/transformation and Security. Together, we offer a full package of solutions to support the UK as a long-term industry supplier.

We believe in realising the significant alignment between the UK and Japan in emerging technologies and in creating a UK-Japan 'Innovation Bridge' to support the UK's science and technology superpower objectives. We are committed to investment in UK skills and research and development, driving customer outcomes and promoting social value. We employ 124,000 people around the globe, including around 8,000 people across the UK, promoting diversity and inclusion as a DWP Disability Confident Leader. We are recognised as a Times Top 50 employer for Women since 2017, a Stonewall Top 100 Employer for 2023 and were awarded an EcoVadis Silver Rating, the world's largest provider for sustainability ratings.

Contact: government.frameworks@fujitsu.com

FUJITSU-PUBLIC | Uncontrolled if printed.

© Fujitsu 2026 | All rights reserved. Fujitsu and Fujitsu logo are trademarks of Fujitsu Limited registered in many jurisdictions worldwide. Other product, service and company names mentioned herein may be trademarks of Fujitsu or other companies. This document is current as of the initial date of publication and subject to be changed by Fujitsu without notice. This material is provided for information purposes only and Fujitsu assumes no liability related to its use. Subject to contract. Fujitsu endeavours to ensure that the information contained in this document is correct but, whilst every effort is made to ensure the accuracy of such information, it accepts no liability for any loss (however caused) sustained as a result of any error or omission in the same. No part of this document may be reproduced, stored or transmitted in any form without prior written permission of Fujitsu Services Ltd. Fujitsu Services Ltd endeavours to ensure that the information in this document is correct and fairly stated, but does not accept liability for any errors or omissions.