

UX Forms Pricing

Service pricing options

UX Forms is available via two purchase options, providing flexibility for differing requirements.

Managed multi-tenant service

We run and manage the UX Forms platform hosted on Amazon Web Service (AWS). Our platform team ensures that it is running 24/7 and we guarantee it will always be running the latest version of UX Forms so it provides the fastest access to new features, security fixes and updates.

We offer several usage-based pricing tiers based on the number of forms and / or the volume of requests received. The aim is to allow you to move frictionlessly between each tier as your demand requires, thus remaining in control of your costs related to the product.

Included with all tiers:

- Two independent non-production environments to fit your development and testing tools and processes
- Analytics dashboard created for each form
- 24/7 fully managed and hosted platform

Tier	Silver	Gold	Platinum	Custom
Forms	1-5	6-10	11-20	More than 20
Volume	Up to 5 million HTTP requests	Up to 10 million HTTP requests	Up to 15 million HTTP requests	More than 15 million HTTP requests
Cost per month (excl. VAT)	£3,000	£6,000	£12,500	To be agreed

Self-hosted service

If you have data which is not permitted to leave your own internal network, or are unable to use a service hosted on a public cloud, then we also offer a self-hosted option that allows you to host the entire UX Forms platform within your own secure environment, on your own infrastructure. This includes unlimited use of the entire platform, including forms, HTTP requests, submissions and form author accounts and also unlimited servers/cores and unlimited instances/environments (dev, test, staging, production, etc., etc.), all for a single, fixed, annual price of £400,000 per year (excl. VAT).

Support pricing options

While the UX Forms platform is designed to be easy to use, we can provide a range of support packages to ensure your team is fully conversant with its features.

Package 1: Getting started

One of our technical trainers will work with you full-time for three days, collaborating with your team to build a working form. Your team will gain in-depth knowledge of how the platform works, and the ability to design, build, test and deploy working forms.

This package is available for £3,000 (excl. VAT).

Package 2: On-demand support

12 days of support for your form-building/design teams, provided onsite or remotely. Multiple delivery teams can be brought up to speed, quickly and effectively. Your support time can be used together or as and when required, depending on your team's needs.

This package is available for £10,000 (excl. VAT).

Custom support

We will be happy to tailor a specific support package for your requirements if the two options detailed above do not suffice. All support pricing is based on the UX Forms SFIA rate card, plus VAT. Please see our G-Cloud12 Lot 3 offering, "UX Forms Consultancy" for full details.

Sector Pricing

We are happy to offer a 10% discount to educational institutions.

Ordering UX Forms

To discuss your requirements in more detail and place an order please contact solutions@equalexperts.com.

All fees are invoiced monthly in arrears. Annual fees are invoiced monthly in arrears on a pro rata basis.

All fees are exclusive of VAT. Payment terms are thirty (30) days net of receipt of invoice.