

Valcon G-Cloud Lot 3 Service Definition

Agile Maturity Assessment

[Set Up and Migration/Project management and governance, Other]

Version 1.0

1. About Us

Valcon is a leading European consultancy specialising in AI and data-driven business transformation, with a growing and established presence in the UK. A trusted partner to major organisations including multiple UK Government departments and public sector agencies. Valcon connects strategy and operations, helping organisations create value in their transformation programmes.

With over 1,750 consultants across Europe, Valcon brings deep expertise across data, AI, technology and consulting. In the UK, Valcon works with clients across financial services, public sector, retail, industrials and infrastructure. Valcon is backed by private equity firm Rivean Capital.

2. Service Description

The Agile Maturity Assessment evaluates how effectively an organisation delivers customer value using agile methods. By applying our Pragmatic Agile Framework's four quadrants, it measures prioritisation, scaled delivery, DEVOPS release, and progress oversight, ensuring a controlled and sustainable flow from roadmap to customer.

Features

- Structured assessment against Valcon's Pragmatic Agile Framework
- End-to-end value stream review across people, process, data, and technology
- Current-state discovery and documentation
- Identification of inefficiencies, bottlenecks, and failure points
- Assessment of governance, controls, and ownership
- Stakeholder interviews and workshops
- Quantitative and qualitative maturity scoring
- Benchmarking against industry good practice
- Risk, dependency, and constraint identification
- Actionable improvement roadmap with prioritisation

Benefits

- Clear, objective view of current Value delivery maturity
- Improved understanding of strengths and weaknesses
- Increased efficiency 'flow' and reduced waste
- Improved consistency and quality
- Evidence-based prioritisation of improvement initiatives
- Stronger alignment between business and technology
- Improved readiness for transformation or automation

3. Approach

The service is delivered using a structured, phased approach:

1. **Initiation & Scope Definition**
Clarify objectives, scope, stakeholders, and success criteria.
2. **Discovery & Evidence Gathering**
Conduct stakeholder interviews, workshops, document reviews, and process walkthroughs to understand current-state operations.
3. **Process & Maturity Assessment**
Assess current ways of working against the Valcon Pragmatic Agile Framework covering the Hopper, Value Release, and Controlling the Flow.
4. **Analysis & Validation**
Identify gaps, risks, inefficiencies, and improvement opportunities. Findings are validated with stakeholders to ensure accuracy and alignment.
5. **Reporting & Roadmap Definition**
Produce a clear assessment report, maturity scores, and a prioritised improvement roadmap with practical next steps.

4. Effort and Cost

Effort will be determined collaboratively between the Valcon and the client based on the skills mix and scope required.

Please refer to the Pricing Document for current rates.

- Rate card prices are exclusive of VAT.
- Expenses are recharged at cost and supported by receipts.
- Expenses may include reasonable travel, accommodation, and subsistence costs.
- The payment schedule will follow milestone completions as agreed in the Statement of Work.

5. Assumptions

The successful delivery of the engagement depends on assumptions and dependencies jointly agreed between the Valcon and the client.

- These may include (but are not limited to):
- Access to required stakeholders, systems, or information
- Timely decisions and approvals
- Availability of resources and infrastructure
- Defined governance and communication processes

All assumptions and dependencies will be recorded and validated as part of the Statement of Work (SoW).