

## Valcon G-Cloud Lot 3 Service Definition

# Establish a Lean Agile Centre of Excellence

[Set Up and Migration | Project management and governance, Other]

Version 1.0

## 1. About Us

Valcon is a leading European consultancy specialising in AI and data-driven business transformation, with a growing and established presence in the UK. A trusted partner to major organisations including multiple UK Government departments and public sector agencies. Valcon connects strategy and operations, helping organisations create value in their transformation programmes.

With over 1,750 consultants across Europe, Valcon brings deep expertise across data, AI, technology and consulting. In the UK, Valcon works with clients across financial services, public sector, retail, industrials and infrastructure. Valcon is backed by private equity firm Rivean Capital.

## 2. Service Description

The Lean Agile Centre of Excellence (LACE) builds core delivery foundations while driving continuous improvement, coaching, and lean-agile ways of working. It provides assurance and forward-looking insights for strong oversight. Valcon excels at designing, building, and empowering LACEs that lead and sustain delivery and transformation.

### Features

- Line of sight analysis and informed prediction
- Management and prioritisation of all internal and external dependencies
- Progress planning & tracking to MVP and releases
- Centre of Excellence for agile toolkits and training
- Ensuring backlog management & scope control is handled systematically
- Visualisation of roadmap and uniform production of business cases/visions
- Focus on leadership and promoting an agile culture
- Escalation point and removal of blockers to delivery
- Provides systematic approaches to change management and adoption methods
- Co-ordinates common frameworks and practices with suppliers

### Benefits

- Embeds consistent lean-agile practices
- Accelerates delivery through improved flow
- Strengthens governance with clear, reliable agile oversight
- Builds internal coaching and agile capability
- Drives continuous improvement and learning culture
- Improves predictability with better metrics and insights
- Aligns teams to strategic objectives effectively
- Reduces waste through lean-focused optimisation
- Supports sustainable, scalable transformation at pace

- Enhances stakeholder confidence and transparency

### 3. Approach

In establishing a Lean Agile Centre of Excellence (LACE), it is essential to understand the organisation's maturity and design services that are fit for purpose while evolving with changing needs. The LACE may support teams working in pure Agile or hybrid environments combining Agile and traditional delivery. Valcon will assess the current landscape through an Agile health check and provide recommendations and a roadmap to implement the necessary services, including quick wins. Valcon will drive continuous improvement through a prioritised backlog, delivering an initial LACE MVP followed by iterative enhancements.

We rapidly stand up LACEs using proven processes, tools, templates, and experience across frameworks such as AgilePM, Scrum, DSDM, and SAFe. Our consultants are also highly skilled in various toolsets including, JIRA, PowerBI, Tableau, Clarity, Primavera, and ServiceNow.

### 4. Effort and Cost

Effort will be determined collaboratively between the Valcon and the client based on the skills mix and scope required.

Please refer to the Pricing Document for current rates.

- Rate card prices are exclusive of VAT.
- Expenses are recharged at cost and supported by receipts.
- Expenses may include reasonable travel, accommodation, and subsistence costs.
- The payment schedule will follow milestone completions as agreed in the Statement of Work.

### 5. Assumptions

The successful delivery of the engagement depends on assumptions and dependencies jointly agreed between the Valcon and the client.

- These may include (but are not limited to):
- Access to required stakeholders, systems, or information
- Timely decisions and approvals
- Availability of resources and infrastructure
- Defined governance and communication processes

All assumptions and dependencies will be recorded and validated as part of the Statement of Work (SoW).