



TRANSFORMING BUSINESS
THROUGH **TECHNOLOGY**

G-Cloud

Service Description



Microsoft 365 – Line of Business Applications

Service Overview

Core's Microsoft Fabric Implementation and Support Services help public sector organisations adopt, optimise, and operate Microsoft Fabric as a unified analytics platform. The service provides secure onboarding, governance alignment, performance optimisation, and ongoing expert support to ensure your data environment remains scalable, compliant, and value-driven.

Service Description

Our approach begins with discovery and assessment of your existing data estate, governance posture, and organisational requirements. We then design a tailored Fabric architecture, covering workspace strategy, tenant configuration, security model, and integration patterns. During implementation, we configure Fabric capacities, workspaces, pipelines, and integrations—including Databricks and Spark—ensuring alignment with best practice. We validate functionality through testing, adoption workshops, and stakeholder enablement before transitioning the solution into support.

Service Components

Architecture & Strategy Advisory:

Expert consulting on Fabric architecture, workspace governance, and data estate alignment.

Provisioning & Configuration:

Workspace provisioning triage, tenant settings review, and capacity configuration aligned to governance policies.

Integration & Enablement:

Secure Databricks integration, feature testing for new Fabric capabilities, and organisational enablement activities.

Capacity Monitoring:

Fabric capacities are proactively monitored to detect and address performance issues. Deployment of monitoring probes into the Fabric nodes for real time reporting and alerting on Fabric capacity consumption and performance, with notifications of out of band consumption, as well as remedial activities where available and appropriate to manage capacity.

Operational Management:

Fabric tenant cleansing, artefact rationalisation, proactive capacity monitoring, and real-time alerting.

Support & Training: Responsive service desk, custom training, best-practice guidance, and performance optimisation reviews.

Commercial Model

Fabric implementation services can be delivered as a scoped project, with optional ongoing support available under a monthly managed service model. Support includes monitoring, optimisation, reviews, and user assistance. Optional enhancements, training sessions, and architectural reviews can be consumed on demand.

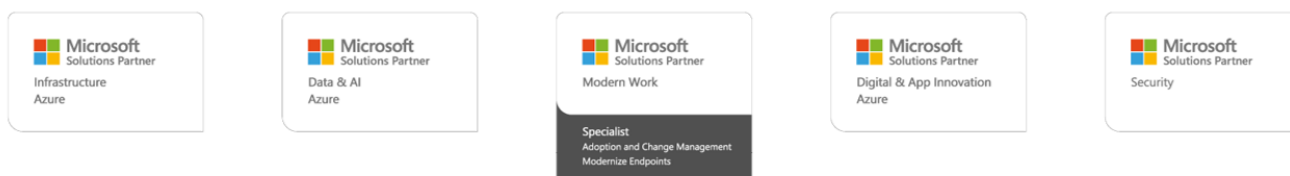
Benefits

- Strategic guidance enabling successful Fabric adoption and long-term value.
 - Improved governance, security alignment, and compliance with organisational policies.
 - Enhanced performance and resource efficiency through proactive optimisation.
 - Streamlined tenant management for better control of analytics assets
 - Faster adoption of new Fabric features and best-practice capabilities.
 - Expert operational support providing confidence and continuity.
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About Core

We have a long and distinguished record of supporting organisations with cloud first strategies, implementing successful, efficient, and safe migrations to the Cloud, driving value, productivity and security.

As a Microsoft Solutions Partner with more than three decades of experience delivering Microsoft solutions, we understand how to unleash potential and unlock value for our customers who have invested in Microsoft technology. We help improve the transition from E3 to E5 licensing, enabling enhanced security and mobility capabilities for our customers, without the need for third-party solutions.



Your organisation deserves reliable, trustworthy, and responsive expert IT support so you can focus on what you do best. With our 35-year history, your business is in capable and experienced hands. In 2001, Core deployed the first installation of SharePoint in the UK and have continued to deliver and support Microsoft products and solutions, leading businesses to superior levels of productivity, security, and growth. From the early operating systems and intranet solutions to the advanced productivity and security tools that organisations adopt to seek efficiencies, Microsoft solutions now touch tens of millions of lives daily; and Core helps to optimise solutions for your desired outcomes.

Core is a Microsoft Advanced Partner and has been delivering Microsoft solutions for nearly three decades; transforming, enabling, and securing our customers with the evolution of Microsoft business technologies across the UK. Our focused expertise and experience, along with our long-standing relationship with Microsoft, means that when our customers invest in world-class transformation products, they are delivered by our team of leading experts, and managed personally, with competence.



Customers

We put our customers first, taking responsibility for our actions.



One Core

We recruit, develop, and retain the best talent in a supportive environment to best serve our customers.



Responsiveness

We are flexible, approachable, and responsive to our customers' needs.



Expertise

We are professional and constantly strive to achieve excellence for our customers, peers, and partners.

Core works in a spirit of partnership. We find that this helps us achieve the best outcomes for our customers, which supports our target of building long term, positive and trusting relationships with our customers. This includes offering as much value as possible and finding new way to maximise on your investment. We are proud to be:

- Winner of CRN MSP of the Year 2023. 2023 and 2024 Best Company to Work For (sub £100m) – CRN
- Cyber Essentials Plus and ISO 27001 Certified.

