



TRANSFORMING BUSINESS
THROUGH **TECHNOLOGY**

G-Cloud

Service Description



Business Application Development for Microsoft 365 & SharePoint

Service Overview

Core's Business Application Development for Microsoft 365 & SharePoint service provides a comprehensive, end-to-end service for designing, building, and supporting custom business applications across SharePoint, Teams, and the wider Microsoft 365 ecosystem. These solutions streamline processes, enhance collaboration, and improve compliance, combining low-code and pro-code engineering to deliver secure, scalable, and user-friendly applications.

Service Description

The service encompasses full lifecycle application development, beginning with discovery and requirements gathering, progressing through solution design, rapid prototyping, iterative build cycles, and multi-environment deployment (dev, test, production). Core leverages a blend of Power Platform, SharePoint Framework (SPFx), Microsoft Graph, automation tools, and integrations with third-party systems to create solutions tailored to organisational needs. This includes workflow automation, provisioning engines, approval processes, data integrations, and custom interfaces.

Applications are developed within a strong information architecture framework, ensuring alignment with Microsoft 365 governance, taxonomy, records management, and compliance requirements. Core's consultants also support solution adoption through user engagement, communication planning, and training enablement.

Technical Capabilities

Technical delivery spans low-code and traditional code-based development, using platforms including Power Apps, Power Automate, SPFx, Azure Functions, Logic Apps, Nintex, Netcall Liberty Create, UiPath, and other automation technologies. Solutions can range from lightweight workflow tools to large-scale enterprise applications integrating multiple data sources and line-of-business systems.

Service Components

Structured engagement with stakeholders to capture business needs, process challenges, and desired outcomes. This phase includes workshops, process mapping, and documentation of functional and technical requirements to ensure a clear foundation for solution design and delivery.

Solution Design & Architecture:

Detailed design of application solutions, leveraging Microsoft 365 and SharePoint architecture best practices. This encompasses information architecture, taxonomy, security and permissions models, and alignment with governance and compliance frameworks.

Development & Integration:

End-to-end build of applications using a blend of low-code and pro-code technologies such as Power Apps, Power Automate, SharePoint Framework (SPFx), Azure Functions, Logic Apps, and integration with Microsoft Graph and third-party systems. This includes workflow automation, data integration, provisioning engines, approval processes, and custom user interfaces.

Deployment & Enablement:

Multi-environment deployment spanning development, test, and production stages, with structured release management and quality assurance. User enablement is supported through communication planning, training, and adoption programmes tailored to business roles and departments.

Operations & Support:

Ongoing support through integrated helpdesk for incidents and usage queries, role-based guidance for users and administrators, and continuous improvement cycles. Regular reviews and optimisation ensure solutions remain aligned with evolving business requirements.

Governance & Compliance:

Implementation of governance models, records management, and compliance controls, ensuring solutions adhere to organisational policies and regulatory requirements. Best practices are established for data security, lifecycle management, and auditability.

Measurement & Value:

Provision of usage analytics, adoption reporting, and actionable recommendations to maximise return on investment and support ongoing process optimisation. Performance metrics and feedback mechanisms drive continuous improvement and solution enhancement.

Commercial Model

Our Business Application Development for Microsoft 365 & SharePoint service, is delivered through flexible, modular commercial structures aligned to project-based, iterative delivery. Pricing varies based on complexity, resource mix, and delivery duration, with options for ongoing managed service support to ensure evergreen operation and continual enhancement of deployed solutions.

Benefits

The service enables organisations to streamline business processes, reduce manual effort, integrate disparate systems, and improve productivity through tailored applications built on trusted Microsoft platforms. Solutions are secure, compliant, future-proof, and designed to evolve with organisational needs. The combination of expert guidance, structured methodology, and user-focused delivery ensures measurable value and long-term sustainability.

About Core

We have a long and distinguished record of supporting organisations with cloud first strategies, implementing successful, efficient, and safe migrations to the Cloud, driving value, productivity and security.

As a Microsoft Solutions Partner with more than three decades of experience delivering Microsoft solutions, we understand how to unleash potential and unlock value for our customers who have invested in Microsoft technology. We help improve the transition from E3 to E5 licensing, enabling enhanced security and mobility capabilities for our customers, without the need for third-party solutions.



Your organisation deserves reliable, trustworthy, and responsive expert IT support so you can focus on what you do best. With our 35-year history, your business is in capable and experienced hands. In 2001, Core deployed the first installation of SharePoint in the UK and have continued to deliver and support Microsoft products and solutions, leading businesses to superior levels of productivity, security, and growth. From the early operating systems and intranet solutions to the advanced productivity and security tools that organisations adopt to seek efficiencies, Microsoft solutions now touch tens of millions of lives daily; and Core helps to optimise solutions for your desired outcomes.

Core is a Microsoft Advanced Partner and has been delivering Microsoft solutions for nearly three decades; transforming, enabling, and securing our customers with the evolution of Microsoft business technologies across the UK. Our focused expertise and experience, along with our long-standing relationship with Microsoft, means that when our customers invest in world-class transformation products, they are delivered by our team of leading experts, and managed personally, with competence.



Customers

We put our customers first, taking responsibility for our actions.



One Core

We recruit, develop, and retain the best talent in a supportive environment to best serve our customers.



Responsiveness

We are flexible, approachable, and responsive to our customers' needs.



Expertise

We are professional and constantly strive to achieve excellence for our customers, peers, and partners.

Core works in a spirit of partnership. We find that this helps us achieve the best outcomes for our customers, which supports our target of building long term, positive and trusting relationships with our customers. This includes offering as much value as possible and finding new way to maximise on your investment. We are proud to be:

- Winner of CRN MSP of the Year 2023. 2023 and 2024 Best Company to Work For (sub £100m) – CRN
- Cyber Essentials Plus and ISO 27001 Certified.

