



TRANSFORMING BUSINESS
THROUGH **TECHNOLOGY**

G-Cloud

Pricing Document



Managed Service Desk (Microsoft Cloud Services)

Pricing Methodology

Our desire to be transparent and easy to work with is reflected in our simple pricing plans. Pricing is per user, per calendar month, charged as a fixed price in advance. Pricing is based on a minimum of 50 users. For fewer than 50 users please talk to your account manager.

	50 - 100 users	100 - 200 users	200-500 users	500+ users	1000+ users
Managed Service Desk	£9.22	£8.82	£8.42	£8.02	£7.29
Managed Service Desk (24x7x365)	£11.72	£11.32	£10.92	£10.52	£9.79

- Additional service available – £400 for up to two P1 Incidents per month.

Important Notes

- Pricing per user per month unless otherwise specified.
- Please review the Prerequisites, Environments, Inclusions and Exclusions in our Service Description document.
- All pricing is net of VAT at the prevailing rate.

