

Managed Web Application

with Optional Offsite Disaster Recovery Service

Pricing

Prices shown exclusive of VAT

Service Information

Item	Detail
Hypervisor	KVM
Virtual CPU Cores	4 - 32vCPU (2.5GHz equivalent)
RAM	4GB - 64GB
Storage	50GB - unlimited
Storage resilience	Storage is held in a set of SANs. Each set of SANs consists of 2 units replicated to each other in real-time. SANs operate in an active/passive configuration with failover being achieved almost instantaneously allowing for zero disruption in the event of one member of the set failing. Physical Servers use RAID for storage.
Lead time	Virtual- 5 days (standard configuration). Physical - 10 - 15 days (subject to availability).
Accreditations	ISO 27001 & Cyber Essentials
Disaster Recovery	Level 1 and 2 included. Offsite replicated Disaster Recovery available (see costs table).
Firewall	Dedicated private VLAN behind managed firewalls Intrusion Prevention System Capability
Bandwidth	1 GiB p.d. +
Load balanced	Available (see costs table)
Standard anti-virus protection	Included
CDN	Available (see costs table)
Domain registration	Available (see costs table)
SSL	Included, single domain (LetsEncrypt); more available
Standard VM Backup protection	Included
Significant incident Reports	Included
Encryption at rest	Available (see costs table)
Encryption at rest	Available (see costs table)
Data Extraction	Available (see costs table)
24/7 call out support	Available (see costs table)
Penetration Test	By arrangement
Resource scaling	Available (see costs table), within 24 hours
Min. contract period	1 year
Payment terms	Annually, in advance.
<i>For more information see Connect's Terms & Conditions Appendix H.</i>	

Prices - Base Virtual

Item	Qty	Detail	£ per month excl. VAT
Virtual - Linux	1	Linux OS: 4 vCPU, 4GB RAM, 100GB Storage	209
Virtual - Linux	1	Linux OS: 6 vCPU, 6GB RAM, 150GB Storage	249
Virtual - Linux	1	Linux OS: 8 vCPU, 8GB RAM, 200GB Storage	289
Virtual - Linux	1	Linux OS: 16 vCPU, 12GB RAM, 300GB Storage	409
Virtual - Windows	1	Windows OS: 4 vCPU, 4GB RAM, 150GB Storage	260
Virtual - Windows	1	Windows OS: 6 vCPU, 6GB RAM, 150GB Storage	290
Virtual - Windows	1	Windows OS: 8 vCPU, 8GB RAM, 300GB Storage	350
Virtual - Windows	1	Windows OS: 16 vCPU, 12GB RAM, 300GB Storage	557
Specifications may be tailored to client requirements; see pricing table below. Other specifications are available.			

Prices - Base Physical

Item	Qty	Detail	£ excl. VAT
Physical - Linux Linux OS: 4 CPU, 4GB RAM, 100GB Storage	1	- Set-up & configuration, (one-off charge) - Monthly charge, p.m.	3,795 199
Physical - Linux Linux OS: 8 CPU, 8GB RAM, 200GB Storage	1	- Set-up & configuration, (one-off charge) - Monthly charge, p.m.	4,446 249
Physical - Windows Windows OS: 4 CPU, 4GB RAM, 150GB Storage	1	- Set-up & configuration, (one-off charge) - Monthly charge, p.m.	3,796 221
Physical - Windows Windows OS: 8 CPU, 8GB RAM, 300GB Storage	1	- Set-up & configuration, (one-off charge) - Monthly charge, p.m.	4,446 288
Physical Server Specifications may be tailored to client requirements; see pricing table. Other specifications are available. Prices for physical devices are subject to change based on third party costs & stock levels.			

Prices – Additional Resources

Item	Detail	Unit	£ per unit excl. VAT
&Additional vCPU (VM)	Available in pairs only	Per 2 x vCPU, p.m.	10
Additional storage (VM)		Per GB p.m.	0.20
Additional RAM (VM)		Per GB p.m.	5
Additional bandwidth	1 GiB per day	Per GiB p.d. p.m.	20
Windows Operating System	Windows Server Standard	Per server p.m.	Subject to server spec. 36 (4(v)CPU) – 143 (32(v)CPU)
SQL shared VM server Licence	Shared server	Per server p.m.	Subject to server spec. 151 (4(v)vCPU) - 1,210 (32(v)CPU)
SQL Server Licence	Dedicated	Per server p.m.	Subject to server spec. 303 (4(v)CPU) - 2,419 (32(v)CPU)
CDN – configuration	Cloudflare Business	Per domain	840 (one-off charge)
CDN – monthly	Cloudflare Business	Per domain, per month	230 p.m.
SSD Storage	Subject to performance requirements	Per server p.m.	1,000 p.m. (min.)
iSCSI Storage	Subject to performance & resilience requirements	Per device p.a.	7,500 (min.)
Offsite DR Service	1 (VM). Subject to requirements	Per server p.m.	450 (min.)
Encryption at rest	Disk level	Per database, per month	17
Encryption at rest	Database	Per database, per month	25
Penetration Test (Client Application)	Subject to scope	Per test, excl. remediation	7,500
Data Extraction		Per hour	99
24/7 call out support	24x7 on-call service available for incidents causing site unavailability, or in response to site defacement, outside Connect's standard working hours (ie 6pm – 8am and including 24 hours weekend availability). For	Per site, p.a.	4,800

Prices – Additional Resources

Item	Detail	Unit	£ per unit excl. VAT
	emergency issues affecting the site only.		
On site support	Day rate + subsistence (£350)	Per person per day	Typically, 1,001
Onboarding/offboarding	Typical rate	Per person per day	595
^Resource scaling request	*Monthly charges increase (see table below) as per request from agreed start date.	Per request, per 20 mins	33
Request for change (RFC)		Per request, per 20 mins	33

& Any increase in (v)CPU may also increase ongoing charges for Windows Server/SQL licensing, if applicable.
 ^For the avoidance of doubt, requests to scale multiple resources at the same time constitute multiple requests.
 *When the period during which resource scaling is required is less than 1 month, a 1 month minimum charge will apply.

Prices - Domain Management

Domain Name Registration		£ excl. VAT
.gov.uk	Domain 2 year registration	200
.ac.uk	Domain 2 year registration	200
.co.uk	Domain 2 year registration	50
.org.uk	Domain 2 year registration	50
.com	Domain 2 year registration	50
DNS control transfer	Single domain	99

Other domain types are available.

Prices - Optional Enhancements

Item	Rate per day £ excl. VAT
Data migration (manual)	469
Data migration (automated) - dependent upon site size/structure/format	595
Consultancy typical day rate	651

SFIA Rates

	Strategy & architecture	Change & transformation	Development & implementation	Delivery & operation	People & skills	Relationships & engagement
1. Follow	£420	£420	£420	£420	£420	£420
2. Assist	£469	£469	£469	£469	£469	£469
3. Apply	£525	£525	£525	£525	£525	£525
4. Enable	£595	£595	£595	£595	£595	£595
5. Ensure/Advise	£651	£651	£651	£651	£651	£651
6. Initiate/Influence	£763	£763	£763	£763	£763	£763
7. Set Strategy/Inspire	£840	£840	£840	£840	£840	£840

Volume Discounts

No. of Days	Discount
41-100 days	2%
101-200 days	5%
200+ days	10%

For clarity, charging works as follows:

1-40 days – daily rate

41st day to 100th day – 2% discount applied

101st day to 200th day – 5% discount applied

Anything over and including 201st day – 10% discount applied

Example:

A project of 240 days would breakdown as:

40 days @ daily rate

100 days @ (daily rate * 0.98)

100 days @ (daily rate * 0.90)

Volume discounts apply to the whole assignment. Extensions to assignments are treated as separate assignments.

Volume discounts do not apply to recurring services or parts of the assignment relating to third parties.

Aggregate (Combination) Discounts

No. of Days	Discount
82-100 days	2%
101-200 days	5%
200+ days	10%

Aggregate duration discounts are applied where there is no break in continuity of work assignments and where all assignments are of 41 days or more duration. The percentage of the aggregate duration discount is determined by the duration of contiguous contracts over an accounting period of one year with a fixed start date (normally initial contract start date). Discount is applied only to the current contract. Discounts are not retrospectively applied to earlier contracts. Where aggregate and volume discounts apply, the greater of the two is taken.

Get in Touch

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