

Pricing Document

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Colt Intelligent Network Services

Abstract

Colt's Intelligent Network (IN) Services provide a global inbound voice platform built for consistent, high-quality delivery across multiple countries.

Businesses in the UK and worldwide can manage calls through intelligent routing and IVR to enhance customer experience.

The solution supports a broad range of numbering options, including Freephone, IN Geo, Premium Rate and Shared Cost.

This flexibility allows organisations to tailor customer access and commercial models with ease.

Colt's international footprint ensures scalable, reliable performance wherever you operate.

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1. Product Overview

Colt Intelligent Network (IN) Services empower your business with a fully managed, high-performance inbound voice solution. Whether your customers call through Service Access Numbers (SANs) or local geographic numbers, Colt ensures seamless delivery of every call to any destination worldwide. Intelligent routing rules and optional IVR menus give you full control to tailor the caller experience and optimize service efficiency.

With one of the industry's most extensive selections of number types across all major countries, Colt gives you the flexibility to design the perfect commercial model for your customers — from freephone services that boost engagement to premium-rate numbers that turn interactions into revenue.

Choose Colt IN Services to elevate your customer experience, expand your global reach, and unlock new commercial opportunities.

1.1. Available Number Types

Colt Freephone (Toll Free)

Calls to these numbers are free of charge for the caller. You cover the full cost of the call, making them ideal for boosting customer engagement and increasing inbound volumes.

Colt IN Geo

Use a regular geographic number while still benefiting from advanced IN features such as intelligent routing and IVR. This provides a familiar local presence with enterprise-grade control.

Colt Premium Rate

Callers pay the full cost of the call, and you receive a share of the revenue from Colt—turning customer interactions into a monetized service channel.

Colt Shared Cost

The cost of the call is split between you and the caller. In some cases, you may also receive a share of the revenue, depending on usage thresholds.

2. Pricing Tables

All the below prices are excluding VAT and local taxes.

2.1. Colt Freephone (Toll Free)

Country	Currency	Charges per number		Origin	Price Per Min	Price Per Call
		Set Up	Monthly			
United Kingdom	GBP	1.72	0.86	Fixed line	0.0092	0.0019
				Payphone	1.4309	-
				Mobile	0.0386	0.0020

2.2. Colt INGENO

Country	Currency	Charges per number		Origin	Price Per Min
		Set Up	Monthly		
United Kingdom	GBP	1.72	0.86	Fixed Line	0.0033
				Payphone	0.0033
				Mobile	0.0033

2.3. Colt Premium Services: Premium Rate (PR) and Shared Cost (SC)

Standard Rate Card for UK- Premium Rate Number Range							
Available for Number Range	Range name	Caller Rate	Origination Charges to Customer (£) Per Call	Outpayment to Customer (£) Per Call	Origination Charges to Customer (£) Per Min	Outpayment to Customer (£) Per Min	Please refer the section below for Type description
National Rate	03		0.0000	0.0000	0.0030	0.0000	NA
084,087,09	SC002	1PPM	0.0009	0.0000	0.0000	0.0027	Type A
084,087,09	SC003	2PPM	0.0009	0.0000	0.0000	0.0082	Type A
084,087,09	SC004	3PPM	0.0009	0.0000	0.0000	0.0147	Type A
084,087,09	SC005	4PPM	0.0000	0.0000	0.0000	0.0157	Type A
084,087,09	SC006	5PPM	0.0000	0.0000	0.0000	0.0257	Type A
084,087,09	SC007	6PPM	0.0000	0.0000	0.0000	0.0348	Type A
084,087,09	SC008	7PPM	0.0000	0.0000	0.0000	0.0408	Type A
087,09	SC009	8PPM	0.0000	0.0000	0.0000	0.0468	Type A

087,09	SC010	9PPM	0.0000	0.0000	0.0000	0.0528	Type A
087,09	SC011	10PPM	0.0000	0.0000	0.0000	0.0619	Type A
087,09	SC012	11PPM	0.0000	0.0000	0.0000	0.0682	Type A
087,09	SC013	12PPM	0.0000	0.0000	0.0000	0.0745	Type A
087,09	SC014	13PPM	0.0000	0.0000	0.0000	0.0808	Type A
09	SC015	15PPM	0.0000	0.0000	0.0000	0.0935	Type A
09	SC016	20PPM	0.0000	0.0000	0.0000	0.1250	Type A
09	SC017	25PPM	0.0000	0.0000	0.0000	0.1566	Type A
09	SC018	30PPM	0.0000	0.0000	0.0000	0.1882	Type A
09	SC019	35PPM	0.0000	0.0000	0.0000	0.2198	Type A
09	SC020	36PPM	0.0000	0.0000	0.0000	0.2261	Type A
09	SC021	40PPM	0.0000	0.0000	0.0000	0.2514	Type A
09	SC022	45PPM	0.0000	0.0000	0.0000	0.2829	Type A
09	SC023	46PPM	0.0000	0.0000	0.0000	0.2893	Type A
09	SC024	50PPM	0.0000	0.0000	0.0000	0.3145	Type A
09	SC025	55PPM	0.0000	0.0000	0.0000	0.3461	Type A
09	SC026	60PPM	0.0000	0.0000	0.0000	0.3777	Type A
09	SC027	65PPM	0.0000	0.0000	0.0000	0.4093	Type A
09	SC028	70PPM	0.0000	0.0000	0.0000	0.4408	Type A
09	SC029	75PPM	0.0000	0.0000	0.0000	0.4724	Type A
09	SC030	80PPM	0.0000	0.0000	0.0000	0.5040	Type A
09	SC031	90PPM	0.0000	0.0000	0.0000	0.5724	Type A
09	SC032	95PPM	0.0000	0.0000	0.0000	0.6043	Type A
09	SC033	99PPM	0.0000	0.0000	0.0000	0.6298	Type A

084, 087: Shared Cost number Range

09: Premium Rate number Range

03 : UK Wide number range

Type A Group: Outpayment is done on a per min basis (No Outpayment done on per call basis)

Type B Group: Outpayment is done on a per call basis (No Outpayment done on per min basis)

Type C Group: Outpayment done on a per call basis as well as by timed duration (where the outpayment per call and Outpayment by duration applies from the start of the call)

Type D Group: Outpayment done on a per call basis for the first 60 secs and the Outpayment for duration applies after the first 60 Seconds.

2.4. Colt Route Activator

Colt offers a choice between 3 packages to access the routing management platform called Route Activator. Every package contains the below services.

1-1 Wizard	Advanced Editor + IVR	Advanced Editor + IVR + ASR + TTS
1 Destination Number	Unlimited Destination Numbers	Unlimited Destination Numbers
- Announcements - Mobile, Payphone, International Call blocking	All 1-1 Wizard Features plus more advanced IVR options such as: - time dependent, percentage page and geographic routing - IVR options - Blacklist - Whitelist - Uploadable Announcements - Huntgroup Termination	All Advanced Editor + IVR Features plus: - ASR - converts spoken words into language text - TTS - converts normal language text into speech

The prices for using each package are below:

Route Activator package charges in : GBP		
Route Activator Packages	Set Up Charge (Per Account)	Monthly charge (Per Account)
1-1 Wizard	0.00	8.58
Advanced Editor+IVR	0.00	107.29
Advanced Editor+IVR+ <u>ASR + TTS (New Feature)</u>	0.00	171.66
Active Reports	0.00	42.91

3. Disclaimer

Colt's proposal is not intended to create a binding contractual commitment. A signed Colt agreement is required to make pricing/services effective. This document may not be altered or edited to create an agreement. If you wish to purchase services on a term arrangement, please contact your Colt Account Manager.

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