

Cyber Compliance Service G-Cloud 15





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1 Service Overview

Capgemini's Cyber Compliance Service involves taking a baseline set of security controls such as those found in ISO 27001 and matching/comparing them to another cyber security framework(s) e.g. NIST, NIS2, ISF, CIS, ISO 22301, ISO 9001, ISO 27017 or SOC2.

Increasingly, organisations aim to establish a higher level of cybersecurity, including for the cloud and by measuring themselves against more than one Standard, benchmark or framework, which seeks to give them the best level of assurance possible. There may also be a contractual requirement for a particular Standard or Directive as well as a desire to achieve certification or regulatory compliance.

2 Business Need

Organisations may be a critical entity as adjudged by the member state or government or may be a service provider to an essential or important entity and need to demonstrate your security posture. Either way there are several reasons for implementing technical, operational and organisational measures and assessing the maturity of those measures.

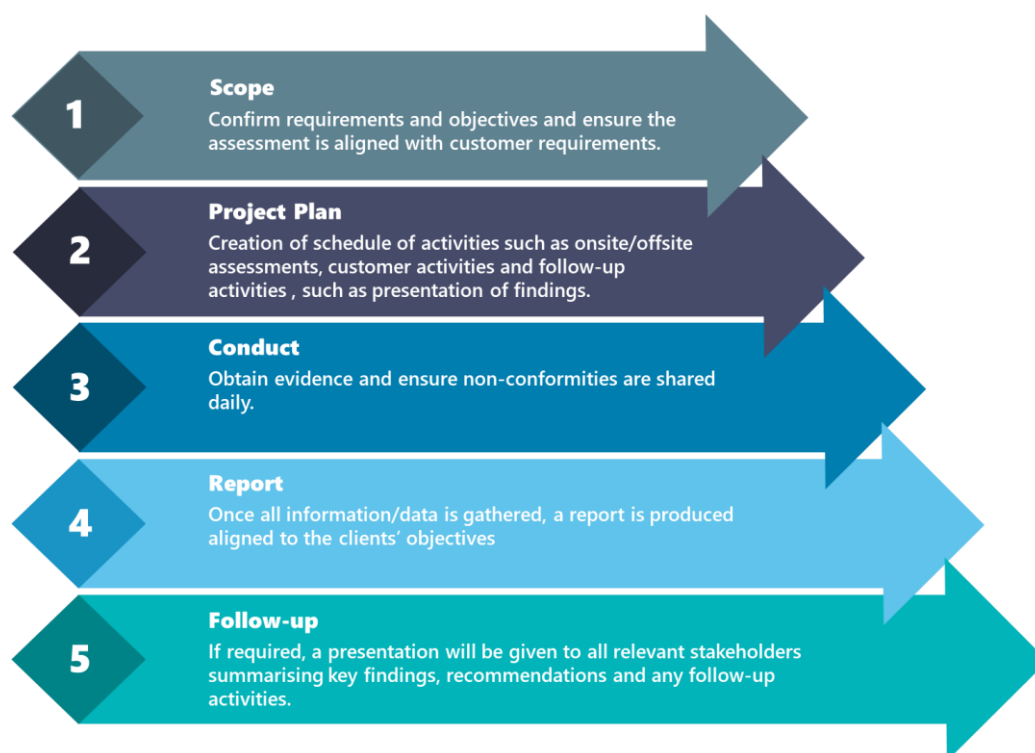
For organisations operating with cloud environments, there may be ways in which the cloud service provider demonstrates compliance with various standards and frameworks but it's important to understand, in self-managing security of your organisation's applications, data and content, how this affects your own compliance.

The benefits of comparing your organisation with more than one standard or framework include:

- Improves buyers cyber security resilience.
- Demonstrates that confidential information is secure.
- Demonstrates that information is available when needed.
- Provides customers and stakeholders with confidence in how data is protected.
- Provides a competitive advantage.
- Increases buyers' credibility which results in enhanced customer satisfaction that improves retention.
- Increased confidence in the consistency and delivery of buyer's service or product.
- Demonstrates management and minimisation of risk exposure.
- Demonstrates a reduced risk of data breaches.
- Demonstrates positive responses to incidents effectively and recover.
- Demonstrate shared responsibility in the cloud has been carefully considered.

3 Our Approach

Capgemini can conduct this assessment using a standard methodology. This methodology has been successfully utilised in many similar projects and has been refined to enable an effective and efficient engagement that results in meeting your overall objectives.



This diagram is for illustration only and does not represent any obligation or responsibility of Capgemini.

The engagement is broken down into 5 phases:

Phase 1

An introduction call/meeting will be held between the Capgemini Lead consultant and the primary contact. The purpose of this call/meeting is to confirm the objectives of the assessment and identify locations, systems, and personnel that the assessment will encompass.

Phase 2

A project plan will be created and disseminated to all appropriate personnel. This project plan will detail key aspects of the assessment and all resources that will be required.

Phase 3

The assessment will be conducted, in accordance with the project plan. The consultant will validate all requirements appropriately. Any negative findings or non-conformances will be reported to the primary contact daily.

Phase 4

A report will be produced that details the findings of the assessment and, where applicable, accompanied by recommendations that are tailored to the objectives of the assessment.

Phase 5

Where required, the Capgemini consultant will produce a short presentation summarising the findings of the assessment.



4 Buyer Responsibilities

Please refer to the Supplier Terms listed with this service on the Platform. These may contain additional Buyer obligations/costs the Buyer is subject to that are not identified anywhere else in the Supplier's Application or on the Platform.

The following Buyer's responsibilities will apply:

- The Buyer will provide a project/engagement manager to act as a single point of contact and an escalation route for the full duration of the project/engagement;
- The Buyer will make available appropriate subject matter experts (business and technical) as appropriate to support the project or delivery plan;
- The Buyer will be responsible for providing detailed requirements by the mutually agreed date;
- The Buyer will progress the introduction of the service through any internal service introduction/gating process, Enterprise Architecture processes and any other standard processes that are necessary;
- All internal and external user communications will be managed by the Buyer;
- Depending on the service model chosen, the Buyer may have other responsibilities which will be discussed, agreed and then described in the Order Form.

If these responsibilities do not match your expectations, then please contact us in order that we can explore options to vary our approach.

5 Service Management

Capgemini's service can be consumed in the following deployment and delivery models, all fully managed by Capgemini. Please contact Capgemini to discuss which of these fits Buyer's requirements. These are:

- **Onshore resources:** Capgemini's consultants work from its UK offices. This provides a cost-effective solution for buyers that require UK delivery.
- **Dedicated resources:** Capgemini's consultants work on Buyer's sites, embedded as part of Buyer's team. This provides a solution for buyers that require skills augmentation and a high degree of control over the work.

6 Protection of Data

This service is based on a security classification of 'Official', however should you have a requirement for a different security classification that you would like us to consider, please contact us to discuss.

7 On-boarding and Off-boarding

Capgemini shall undertake on-boarding and off-boarding activities agreed within the Order Form (including as a minimum an exit plan in line with the Call-Off Contract terms) which will be charged for in accordance with the Pricing section for this service.

8 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G-Cloud services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed



at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.

Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

9 Vendor Accreditations/Awards



For the 13th year in a row, Capgemini has been recognised as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgement of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.

Capgemini can provide security delivery professionals with the following industry certifications:

- C ESG Certified Professional (CCP);
- Certified Information Privacy Professional/Europe (CIPP/E);
- Certified GDPR Practitioner;
- Certified ISO/IEC 27001 Lead Implementer;
- Certified ISO/IEC 27001 Lead Auditor;
- Certified Information Systems Security Professional (CISSP);
- Certified Cloud Security Professional (CCSP)
- Certificate of Cloud Security Knowledge (CCSK)
- Certified Information Security Manager (CISM);
- Certified Information Systems Auditor (CISA);
- PCI DSS Qualified Security Assessor (PCI QSA)
- Certified Ethical Hacker (CEH);
- TOGAF9, SABSA and other architectural methodologies including Capgemini's own;
- IT security specific MSc or PhD;
- Membership of the Chartered Institute of Information Security (CII Sec)
- NIST Cybersecurity Framework (NCSF)
- Certified in Risk and Information Systems Control (CRISC)
- Computer Hacking Forensics Investigator (CHFI)
- Capgemini delivery staff hold a wide range of vendor specific certifications for many types of cybersecurity tooling.

10 Sub-contractors

Not applicable to service offering.



11 Business Continuity and Disaster Recovery

No disaster recovery plan is provided as part of these Services.

12 Pricing

This service is priced in accordance with the SFIA Rate Card attached. Projects can be priced either on a Time & Materials or Fixed Price basis.

13 Ordering and Invoicing

Please refer to the Supplier Terms for this service.

We would be pleased to arrange a call or meeting to discuss your requirements of our service in more detail.

14 Termination Terms

Please refer to the Supplier Terms for this service.

15 Further Information

In addition to information assurance and risk management consultancy, Capgemini can provide a range of cyber security services such as - security management, security strategy and transformation, governance risk and compliance, architecture design & implementation, identity and access management, cyber analytics & protective monitoring, digital forensics, testing and employee education & awareness.

Capgemini has over 250 security professionals based in the UK whose expertise can be leveraged to provide our clients with cyber security services.

For more information about this or any of our G-Cloud services, please contact our Public Sector Team.

Phone: 0370 904 4858

Email: publicsector.opps.uk@capgemini.com including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

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