

ISO 27001 Compliance Assessment Service G-Cloud 15





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1 Service Overview

ISO 27001 is the global standard for effective information security management systems. It helps organisations avoid potentially costly security breaches. ISO 27001 certified organisations can show customers, partners and shareholders that they have taken steps to protect data in the event of a breach. The standard has recently been updated to reflect industry norms and covers key areas including Governance, Risk, Compliance, Access Control, technological and physical security controls.

The ISO 27001 Standard provides a basis for information security management enabling organisations to:

- Protect client and employee information.
- Manage risks to information security effectively.
- Achieve compliance with regulations such as the General Data Protection Regulation (UK GDPR).
- Protect your company's reputation.
- Builds trust with your customers.
- Supports to prevent data breaches and therefore avoids fines and penalties.
- Facilitates you to meet other standards or provide a baseline for regulations and other standards
- Puts security first.

ISO 27001 is supported by ISO 27002 which provides the guidance/code of practice for information security controls. ISO27017 is the code of practice for information security controls based on ISO 27002 for cloud-specific services.

The scheme rules define that certification bodies cannot provide consultant support. As Capgemini do not deliver certification assessments, we are eligible to support organisations in developing and managing their ISMS in addition to supporting the surveillance and assessment visits.

2 Business Need

ISO27001 is an industry standard for an Information Security Management System and can be seen as a baseline security standard. It is also regularly a contractual requirement for organisations engaging third parties.

By achieving certification or aligning to ISO 27001 your organisation will be able to reap numerous and consistent benefits including:

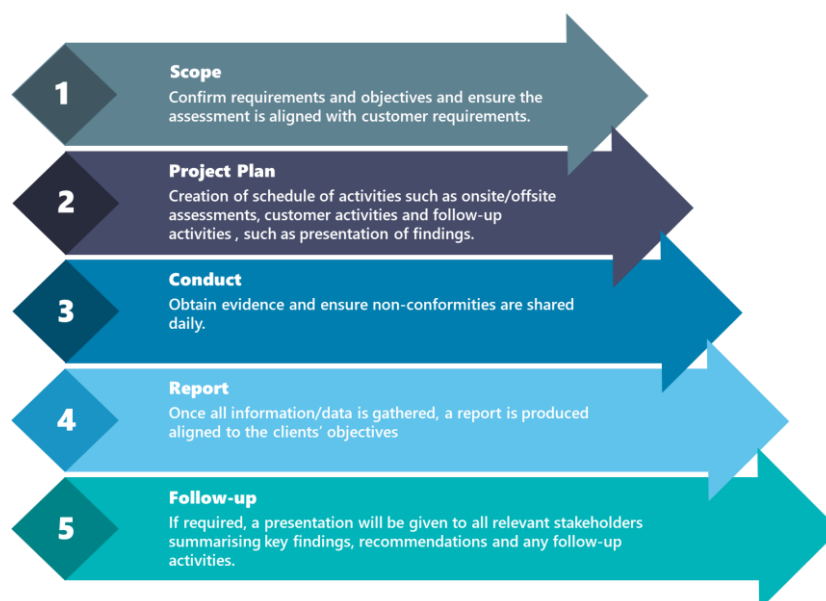
- Keeping confidential information secure.
- Providing customers and stakeholders with confidence in how you manage risk.
- Allowing for secure exchange of information.
- Helping you to comply with other regulations (e.g. SOX, GDPR, ISO 27017 for cloud environments).
- Providing you with a competitive advantage.
- Enhanced customer satisfaction that improves client retention.
- Consistency in the delivery of your service or product.
- Managing and minimising risk exposure.
- Building a culture of security.
- Protecting the company, assets, shareholders and directors.
- Independent opinion as to the organisation security posture.

Compliance with ISO27001 helps the organisation to minimise and mitigate risks of data breach and to assess, manage and communicate risks in an effective manner.



3 Our Approach

Capgemini can conduct this assessment using a standard methodology. This methodology has been successfully utilised in many similar projects and has been refined to ensure an effective and efficient engagement that results in meeting your overall objectives.



This diagram is for illustration only and does not represent any obligation or responsibility of Capgemini.

The engagement is broken down into 5 phases:

Phase 1

An introduction call/meeting will be held between the Capgemini Lead consultant and the primary contact. The purpose of this call/meeting is to confirm the objectives of the assessment and identify locations, systems and personnel that the assessment will encompass.

Phase 2

A project plan will be created and disseminated to all appropriate personnel. This project plan will detail key aspects of the assessment and all resources that will be required.

Phase 3

The assessment will be conducted, in accordance with the project plan. The consultant will validate all requirements appropriately. Any negative findings or non-conformances will be reported to the primary contact daily.

Phase 4

A report will be produced that details the findings of the assessment and, where applicable, accompanied by recommendations that are tailored to the objectives of the assessment.

Phase 5

Where required, the Capgemini consultant will produce a short presentation summarising the findings of the assessment.



4 Buyer Responsibilities

Please refer to the Supplier Terms listed with this service on the Platform. These may contain additional Buyer obligations/costs the Buyer is subject to that are not identified anywhere else in the Supplier's Application or on the Platform.

The following Buyer's responsibilities will apply:

- The Buyer will provide a project/engagement manager to act as a single point of contact and an escalation route for the full duration of the project/engagement;
- The Buyer will make available appropriate subject matter experts (business and technical) as appropriate to support the project or delivery plan;
- The Buyer will be responsible for providing detailed requirements by the mutually agreed date;
- All internal and external user communications will be managed by the Buyer;
- Depending on the service model chosen, the Buyer may have other responsibilities which will be discussed, agreed and then described in the Order Form.
- If these responsibilities do not match Buyer's expectations, then please contact Capgemini in order that Capgemini can explore options to vary its approach.

5 Service Management

Capgemini's service can be consumed in the following deployment and delivery models, all fully managed by Capgemini. Please contact Capgemini to discuss which of these fits Buyer's requirements. These are:

- **Onshore resources:** Capgemini's consultants work from its UK offices. This provides a cost-effective solution for buyers that require UK delivery.
- **Dedicated resources:** Capgemini's consultants work on Buyer's sites, embedded as part of Buyer's team. This provides a solution for buyers that require skills augmentation and a high degree of control over the work.

6 Protection of Data

This service is based on a security classification of 'Official', however should you have a requirement for a different security classification that you would like us to consider, please contact us to discuss.

7 On-boarding and Off-boarding

Capgemini shall undertake on-boarding and off-boarding activities agreed within the Order Form (including as a minimum an exit plan in line with the Call-Off Contract terms) which will be charged for in accordance with the Pricing section for this service.

8 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G-Cloud services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.



Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

9 Vendor Accreditations/Awards



For the 13th year in a row, Capgemini has been recognised as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgement of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.

Capgemini can provide security delivery professionals with the following industry certifications:

- CISO Certified Professional (CCP);
- Certified Information Privacy Professional/Europe (CIPP/E);
- Certified GDPR Practitioner;
- Certified ISO/IEC 27001 Lead Implementer;
- Certified ISO/IEC 27001 Lead Auditor;
- Certified Information Systems Security Professional (CISSP);
- Certified Cloud Security Professional (CCSP)
- Certificate of Cloud Security Knowledge (CCSK)
- Certified Information Security Manager (CISM);
- Certified Information Systems Auditor (CISA);
- Certified Ethical Hacker (CEH);
- PCI DSS Qualified Security Assessor (PCI QSA)
- TOGAF9, SABSA and other architectural methodologies including Capgemini's own;
- IT security specific MSc or PhD;
- Membership of the Institute of Information Security Professionals (IISP)
- NIST Cybersecurity Framework (NCSF)
- Certified in Risk and Information Systems Control (CRISC)
- Computer Hacking Forensics Investigator (CHFI)
- Capgemini delivery staff hold a wide range of vendor specific certifications for many types of cybersecurity tooling.

10 Sub-contractors

Not applicable to service offering.

11 Business Continuity and Disaster Recovery



No disaster recovery plan is provided as part of these Services.

12 Pricing

This service is priced in accordance with the SFIA Rate Card attached. Projects can be priced either on a Time & Materials or Fixed Price basis.

13 Ordering and Invoicing

Please refer to the Supplier Terms for this service.

We would be pleased to arrange a call or meeting to discuss your requirements of our service in more detail.

14 Termination Terms

Please refer to the Supplier Terms for this service.

15 Further Information

In addition to information assurance and risk management consultancy, Capgemini can provide a range of cyber security services such as - security management, security strategy and transformation, governance risk and compliance, architecture design & implementation, identity and access management, cyber analytics & protective monitoring, digital forensics, testing and employee education & awareness.

Capgemini has over 250 security professionals based in the UK whose expertise can be leveraged to provide our clients with cyber security services.

For more information about this or any of our G-Cloud services, please contact our Public Sector Team.

Phone: 0370 904 4858

Email: publicsector.opps.uk@capgemini.com including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

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