

Enterprise Content Management (ECM) G-Cloud 15





Table of Contents

1	Service Overview	3
2	Why Capgemini.....	3
3	Business Need	4
4	Capgemini Proposition	5
4.1	Our Approach.....	5
4.2	Our ECM Services.....	5
4.2.1	ECM Strategy Advisory Services.....	5
4.2.2	Business Case Development	5
4.2.3	Rapid ECM Health Check	6
4.3	ECM Solution Implementation Services	6
4.3.1	Content Services Platforms.....	6
4.3.2	Content Collaboration Platforms	7
4.4	ECM Vendor Technology Consultancy Services	8
4.4.1	OpenText	8
4.4.2	IBM FileNet Content Manager	10
4.4.3	Alfresco.....	10
4.4.4	BOX.....	10
5	Buyer Responsibilities	11
6	Service Management	11
7	Protection of Data	11
8	On-boarding and Off-boarding	11
9	Skills and Knowledge Transfer	11
10	Vendor Accreditations/Awards	12
11	Sub-contractors	12
12	Business Continuity and Disaster Recovery	12
13	Pricing	12
14	Ordering and Invoicing	12
15	Termination Terms	12
16	Further Information	12



1 Service Overview

Capgemini's Content Services group can enable enterprises to transform business operations realising value in the myriad of information assets in any form throughout an organisation. Capgemini's experience in delivery of Content Service (CSP) and Content Collaboration Platforms (CCP) and their capabilities from different vendors can provide real digital business transformation.

Capgemini's Enterprise Content Management is a Cloud-based service that can comprise of technologies, tools, strategies, and methods used to capture, manage, store, preserve, and deliver content and documents related to organisational processes across an enterprise.

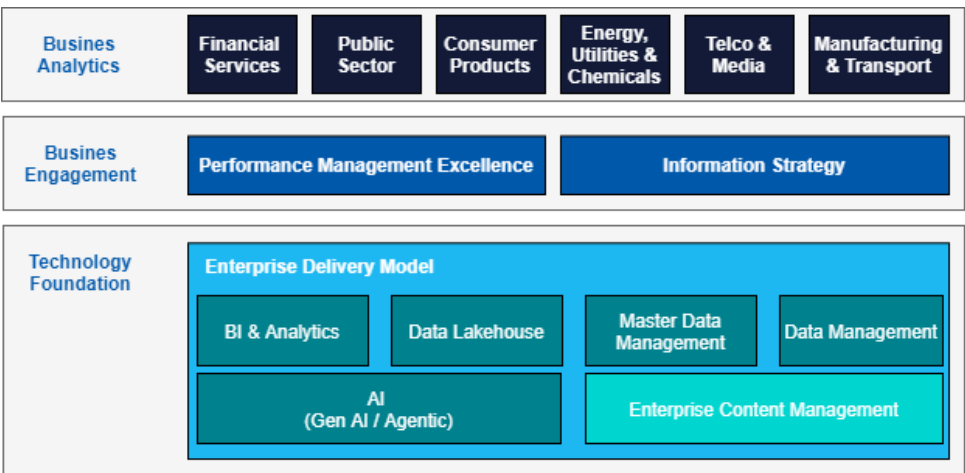
Capgemini's ECM services can cover a wide array of functions, including:

- Gathering, digitalising, and recognition of all types of information sources;
- Storage and compression;
- Drive efficiencies through Generative AI for intelligent capture, classification, search, compliance and workflow automation.
- Transformation, migration, optimisation, and conversion of content;
- Printing, publishing, and packaging of content;
- Omni-channel publishing (Web, magazines, etc.);
- Version control, archiving, expiration, and destruction of content;
- Records retention and disposition aligned with the principles of ISO 15489;
- Legal and regulatory expertise covering Freedom of Information (FOI), Data Protection Act (DPA) and General Data Protection Regulations (GDPR).

Capgemini's Enterprise Content Management service can provide business analysis, legacy to cloud rationalisation, design/consultation, development, testing, transition management and service management in support of the design and deployment of Cloud-based services.

2 Why Capgemini

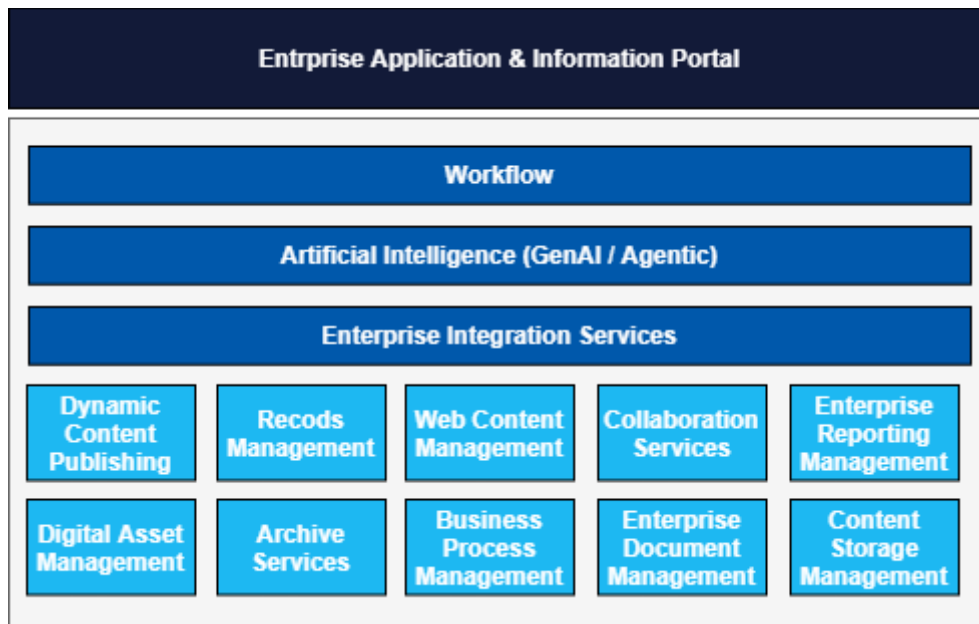
Capgemini's advisory and consulting services for Enterprise Content Management can help clients assess readiness, build strategic solutions, and create roadmaps to enable successful ECM solution implementations on the cloud.



This diagram is for illustration only and does not represent any obligation or responsibility of Capgemini.



Capgemini can offer robust and comprehensive Cloud solutions for Enterprise Content Management. This can not only include the consolidation and analysis of structured information to provide business intelligence for better business insights but can also include the secure management of unstructured data and the presentation of this information via portals which also supports collaboration.



This diagram is for illustration only and does not represent any obligation or responsibility of Capgemini.

3 Business Need

The costs of poor IM tends to be invisible. Organisations do not realise that many of the day-to-day issues and problems they encounter have their roots in poor information management; because the workarounds which perpetuate inefficiencies have become part of how things are done.

Staff productivity is also a challenge, particularly in tightening labour markets. Organisations need to ensure that staff can work efficiently, with ready access to current information, the right colleagues and the tools needed to support collaboration, informed decision making, knowledge / best practice dissemination and efficient processes.

Regulatory compliance is an ever-growing burden and proving compliance is highly reliant on properly managing information on the compliance regime itself and the evidence that staff are adhering to company policy, guides and standards; as well as maintaining records of operational activity.

There is currently a lot of focus on mining data to drive out actionable insights. However, the vast amount of unstructured data often remains untapped, representing a significant missed opportunity. Generative AI transforms this challenge by enabling advanced content understanding, summarisation, and building contextual relationships across sources. It can surface hidden knowledge assets, create insights, and even generate new content from existing information. This capability optimises organisational knowledge and accelerates innovation, preventing costly duplication of effort. GenAI can turn unstructured content into a strategic asset, ensuring organisations truly leverage their information for maximising its value.

Security of information has always been important, but in the hyper-connected world, with remote working and partner ecosystems requiring greater levels of information sharing, it has become a key driver for organisations to get control of their information and understand and control how it is being used.

If organisations needs to address some or all the above, then they need to consider an ECM approach.



4 Capgemini Proposition

4.1 Our Approach

Collaboration is at the heart of Capgemini's business. Capgemini works with (rather than for) clients to determine how ECM solutions and services can best contribute to the success of their organisations. Capgemini are already delivering ECM projects to many clients in the UK public sector. Capgemini's collaborative business experience is aligned with and compliments current thinking in Government, as published in the government service manual. In other public sector organisations, Capgemini are actively delivering real business value using ECM technologies and solutions.

4.2 Our ECM Services

Capgemini can offer a comprehensive suite of Cloud-based ECM products, solutions and services which can be purchased either in combination or individually.

4.2.1 ECM Strategy Advisory Services

Too often, content management solutions are deployed in isolation, without a coherent strategy or governance framework. This lack of alignment leads to inefficiencies, duplication, and missed opportunities to realise the full potential of enterprise content services.

Capgemini's ECM Strategy Advisory Services help organisations overcome these challenges by defining a clear, actionable roadmap that aligns ECM investments with business priorities. Our goal is to ensure ECM becomes a driver of compliance, productivity, and digital transformation, not just a technology platform.

What We Deliver

- **Comprehensive Strategy Assessment:** We identify organisational pain points across ECM and related processes through stakeholder interviews, infrastructure reviews, and prioritisation workshops.
- **Future-Ready Architecture:** We evaluate the transition from legacy, on-premise platforms to secure, cloud-enabled content services, ensuring scalability and seamless integration with the wider Digital Workplace.
- **Integration and Gap Analysis:** We uncover critical integration points, infrastructure gaps, and additional investments required to optimise performance and reduce risk.

Why It Matters

At one client, multiple business units had independently selected ECM tools, creating silos and operational inefficiencies. Capgemini consolidated these disparate systems into a centralised, strategic ECM service, delivering hard benefits such as cost savings and soft benefits including improved collaboration and governance.

Our guiding principle is clear: Enterprise Content Management is as much a business transformation exercise as it is a technology initiative. By combining deep expertise in information architecture with technology leadership, Capgemini ensures ECM is positioned as a strategic enabler of innovation and growth.

4.2.2 Business Case Development

- Building a compelling business case for ECM is not simply about technology, it is about demonstrating how intelligent content services deliver measurable business outcomes. Capgemini works with organisations to articulate the strategic value of ECM by focusing on three key areas:
- Creating Sponsorship and Champions – We engage stakeholders to build advocacy for ECM initiatives, aligning objectives with enterprise priorities such as compliance, operational efficiency, and digital transformation.



- Quantifying Business Impact – Capgemini assesses potential benefits including faster decision-making, new revenue streams enabled by streamlined processes, and cost savings from automation and reduced manual effort. We also model the impact of AI-driven classification, agentic workflows, and zero-touch migration on productivity and risk reduction.
- Securing Investment for Future Phases – We develop a robust business case supported by performance indicators and ROI projections, helping clients secure funding for phased implementation and scale-out across the Digital Workplace and extended supply chain.

By embedding knowledge exploitation, compliance by design, and generative AI capabilities into the business case, Capgemini ensures ECM is positioned not as a back-office function but as a strategic enabler of innovation and growth.

4.2.3 Rapid ECM Health Check

Organisations often underestimate the complexity of their content ecosystems. Capgemini's Rapid ECM Health Check provides a fast, structured assessment of your current adoption maturity, identifying gaps, risks, and opportunities to unlock greater value from enterprise content.

Our approach combines deep expertise in information and enterprise architecture with the capabilities of Capgemini's technology specialists. This integrated perspective ensures that recommendations are not only technically sound but strategically aligned with business objectives.

One of our guiding principles is clear: Enterprise Content Management is as much a business transformation exercise as it is a technology initiative. By framing ECM within the context of compliance, operational efficiency, and digital innovation, we help organisations set a clear path forward, grounded in actionable insights and measurable outcomes.

4.3 ECM Solution Implementation Services

4.3.1 Content Services Platforms

Organisations often face the challenge of managing vast volumes of content scattered across file shares, legacy applications, email archives, and disconnected repositories. Migrating this content into a unified platform is not just a technical exercise, it is a strategic enabler for compliance, collaboration, and knowledge exploitation.

Capgemini's approach to content migration combines structured governance with automation-first principles, delivered through an iterative, risk-aware methodology. Our process includes:

- Principles, Constraints, and Objectives – We define the guiding principles and compliance requirements that shape the migration strategy, including roles, responsibilities, and tool selection.
- Migration Strategy – A comprehensive blueprint detailing phases, dependencies, and recommended automation tools to accelerate and de-risk migration.
- Process Playbook – A detailed operational guide covering execution steps, governance checkpoints, and rollback plans to ensure resilience.
- Iterative Delivery – Using an Analyse–Plan–Execute–Review cycle to validate outcomes and reduce risk at every stage.

Modern migration is no longer about “lift and shift.” Capgemini embeds AI-driven classification, semantic enrichment, and in-place contextualization to ensure migrated content is searchable, compliant, and ready for exploitation. We leverage agentic automation, intelligent agents that proactively apply retention policies, enrich metadata, and trigger workflows, creating a zero-touch migration experience wherever possible.

Our migration factory model enables scalable, cost-efficient delivery, supported by offshore centres where security permits. Combined with integrations into Line-of-Business applications and Digital Workplace platforms like Microsoft 365, OpenText, and Box, Capgemini ensures that content is not only moved but transformed into a strategic knowledge asset, ready for natural language search and GenAI-powered insights.



4.3.2 Content Collaboration Platforms

Information technology expands communication, opportunities for collaboration, and knowledge sharing resulting in greater opportunities for innovation and discovery. Modern content services are however moving Electronic Document & Records Management

Collaboration has shifted from a patchwork of email, intranets, and team sites to an intelligent, unified Digital Workplace where content, people, and processes connect in real time. To move beyond fragmentation, organisations need a collaboration approach that combines secure social interaction, content creation, and real-time communications with in place knowledge exploitation, surfacing insights where work happens through semantic enrichment and natural language (GenAI) search.

Modern platforms now add an agentic layer: autonomous, AI-driven agents that act on behalf of users to proactively orchestrate workflows, enforce governance, and streamline decisions. These agents monitor content and conversations in situ, trigger actions (e.g., route a contract for approval, apply retention, flag sensitive data), and provide conversational assistance that summarises, drafts, and classifies without manual intervention. The result is collaboration that is not only faster and more secure, but self-optimising, reducing operational friction and elevating the signal over the noise.

Capgemini's approach is modular, and outcome focused. We begin with scoping and requirements definition, build the business case and success metrics, and conduct an audit and diagnosis of the current collaboration landscape. We then design the solution architecture and governance model, initiate the project with change and adoption plans, and iterate with data driven performance indicators. Throughout, we integrate collaboration with Line of Business applications so critical documents and discussions (contracts, invoices, compliance records) are exposed securely in the workflow, eliminating silos across geographies and external partners.

By embedding agentic automation, compliance by design, and GenAI enabled discovery, Capgemini helps clients create a connected, intelligent Digital Workplace where people quickly find the right content, engage across internal and external boundaries, and leverage AI to accelerate innovation and decision making.

Electronic Document and Records Management (EDRM) has evolved from a compliance-driven function into a strategic enabler of knowledge exploitation. Modern EDRM solutions do more than store and secure content, they contextualize information in situ, apply semantic enrichment, and leverage generative AI to make knowledge discoverable and actionable across the enterprise.

Core capabilities now include:

- Capture & Digitization – Converting physical and legacy content into digital assets for accessibility and governance.
- AI-Driven Classification & Contextualization – Using machine learning and semantic models to extract metadata, classify documents, apply retention policies, and embed business context.
- In-Place Knowledge Exploitation – Surfacing insights without moving data, through natural language search and conversational interfaces powered by GenAI, enabling employees to query content intuitively and retrieve answers in context.
- Cloud-Based Storage & Compression – Optimizing cost and resilience through secure, scalable platforms.
- Transformation & Migration – Seamlessly moving content across systems while preserving integrity and compliance.
- Multi-Channel Publishing – Delivering content where it matters across digital touchpoints and collaborative platforms.
- Archiving & Disposition – Embedding defensible retention and automated disposition into workflows.

Capgemini's approach recognizes that content is not just a record it is a source of intelligence. By combining semantic enrichment, AI-driven classification, and generative AI search, we enable organizations to unlock insights from data in situ, reducing duplication and accelerating decision-making. This capability is critical for enterprises seeking to transform ECM into a knowledge engine within the Digital Workplace.



Electronic document and records management (“EDRM”) aims to enable organisations to manage documents and records throughout the document lifecycle, from creation to destruction.

EDRM can include a variety of functions such as:

- Capture & digitisation;
- Auto classification through machine learning and artificial intelligence to extract information;
- Storage and compression, possibly using cloud record management;
- Transformation, migration, optimisation, and conversion of content;
- Multi-channel publishing;
- Archiving, retention and disposition.

Capgemini’s approach to ECM recognises that ECM impacts all areas of an organisation.

- Functional - With regulatory changes, requirements change as well; the functionality of the applications must be revisited;
- Organisational - Work habits change; thus, it’s necessary to consider the humans within the context of their enterprise (organisation, practices, and processes);
- Technical - Products adapt to the technological innovation.

Capgemini remains vendor-agnostic, selecting the most appropriate technology for each client’s needs. Our partnerships span leading providers, including::

- Microsoft (SharePoint, M365);
- OpenText (incl. Documentum, IDOL, Content Management, InfoArchive, xECM, Beyond Invoice);
- IBM (FileNet Content Manager);
- Alfresco;
- Box.

4.4 ECM Vendor Technology Consultancy Services

Capgemini brings deep expertise across a wide spectrum of cloud-based ECM platforms, enabling organizations to modernize their content ecosystems, integrate with core business applications, and unlock new value through automation and AI. Our approach goes beyond technology deployment, we design solutions that embed compliance, accelerate collaboration, and transform content into a strategic asset within the Digital Workplace. Leveraging platforms such as Microsoft 365, OpenText, Alfresco, and Box, Capgemini helps clients achieve secure, compliant, and intelligent content services that drive operational efficiency and business agility.

4.4.1 OpenText

- Capgemini is well-versed in the full OpenText portfolio, including Content Suite, Extended ECM for SAP S/4HANA, SuccessFactors, and Salesforce, Documentum, Captiva, and InfoArchive. As a strategic SAP partner and OpenText Partner of the Year 2025, Capgemini brings unmatched expertise in integrating OpenText solutions with SAP environments to deliver end-to-end content services that support mission-critical business processes.
- Beyond these foundational capabilities, Capgemini leverages OpenText Aviator, the AI-powered suite that transforms ECM from a compliance tool into a cognitive engine. Aviator enables generative AI-driven automation, predictive analytics, and intelligent workflows, accelerating decision-making and reducing operational risk across complex content landscapes.



- Complementing Aviator, Capgemini deploys OpenText IDOL to apply advanced natural language processing and machine learning to unstructured data; emails, contracts, multimedia surfacing insights that drive compliance, discovery, and customer engagement. In an era where 80% of enterprise data is unstructured, IDOL is essential for organizations seeking to convert complexity into clarity and actionable intelligence.
- Capgemini's proven implementations of InfoArchive further strengthen compliance and optimize storage strategies by retiring legacy applications, offloading historical data from SAP and other core systems, and unlocking long-term data value while reducing infrastructure costs. This approach not only lowers technical debt but also enables organizations to maintain regulatory assurance while transforming dormant data into a resource for analytics and innovation.

Microsoft SharePoint / Microsoft 365

Capgemini delivers ECM as a core component of the Digital Workplace, leveraging the Microsoft 365 ecosystem to combine collaboration, compliance, and AI-driven automation. Our solutions centre on SharePoint Online for secure content services, integrated with Teams, Viva, Loop, and Power Platform to enable seamless workflows and knowledge sharing.

Capgemini has substantial experience of implementing ECM solutions in SharePoint platforms including:

- Cloud based - SharePoint Online integrated with M365 solutions;
- On-Premises based - SharePoint Edition/ 2019 / 2016 / 2013;
- Hybrid based – Leveraging the benefits of combining on-premises SharePoint 2016 work with SharePoint Online to support scenarios such as phased migrations to the cloud, or compliance with regulatory or data sovereignty constraints.

We deploy Microsoft Syntex to automate document understanding, classification, and generation, turning unstructured content into actionable data. For governance, Microsoft Purview enforces retention, disposition, and information protection policies across the enterprise, ensuring compliance by design.

Capgemini also builds custom Copilot experiences that embed AI into everyday work, summarising case files, generating structured documents, and enabling conversational search across enterprise content. These Copilots integrate with Microsoft Graph and Syntex to deliver contextual assistance within Teams and SharePoint.

To enhance engagement and knowledge flow, Capgemini configures Microsoft Viva, including Viva Engage, to foster community-driven collaboration and connect employees to organizational knowledge. Viva Topics automatically organizes content and expertise, while Viva Connections and Engage bring personalized news, discussions, and social interaction into the Digital Workplace making ECM not just a compliance tool but a driver of culture and productivity.

With a broad range of skills in many content management technologies, Capgemini's proven factory-based migration approach accelerates transitions from legacy ECM platforms to Microsoft 365 by combining cost efficiency, compliance assurance, and automation-first principles. Our methodology begins with a comprehensive discovery phase, leveraging advanced tools to inventory content repositories, classify data, and identify compliance requirements. This includes mapping retention schedules, sensitivity labels, and business-critical metadata to ensure governance is embedded from the outset.

Once discovery is complete, Capgemini applies automation-driven migration techniques to achieve a zero-touch transition wherever possible. Using scripted workflows, AI-assisted classification, and pre-validation routines, we minimize manual intervention and reduce risk. Our migration factory model enables parallel processing at scale, supported by offshore delivery centres where security permits, to optimise cost and accelerate timelines.

To ensure continuity and user adoption, Capgemini integrates migrated content seamlessly into the Digital Workplace, aligning SharePoint Online, Teams, Viva, and Syntex capabilities with business processes. This approach not only moves data but transforms it, enriching metadata, applying compliance policies through Purview, and enabling AI-powered document services via Syntex and custom Copilots.



4.4.2 IBM FileNet Content Manager

Capgemini has worked in close association with FileNet for over a decade to create, deliver, and manage repeatable, industry-specific solutions based around the FileNet P8 Platform. FileNet offers Capgemini discounted training courses, including material, as well as accelerated support when working on client sites.

4.4.3 Alfresco

Capgemini has experience of delivering many different Alfresco solutions including collaboration and electronic document and records management. Capgemini leverages Alfresco as a strategic platform for investigatory case management, enabling organizations to manage complex, multi-step processes with precision and transparency. Our approach transforms traditional document repositories into dynamic case-centric environments where all related content, tasks, and activities are unified within a single view. This capability is critical for investigations that demand rigorous compliance, auditable workflows, and rapid access to evidence and supporting documentation.

Through Alfresco Process Services, powered by Activiti, Capgemini designs and implements automated workflows that enforce business rules, reduce manual intervention, and accelerate case resolution. These workflows can be tailored to investigatory scenarios such as regulatory inquiries, fraud detection, or internal audits, ensuring that every step is tracked and every decision is defensible. Integration with enterprise systems, including ERP, CRM, and line-of-business applications, creates seamless end-to-end processes, eliminating silos and improving operational agility.

4.4.4 BOX

Capgemini deploys Box as a secure, cloud-native collaboration platform that extends beyond simple file sharing to become a central hub for managing and exposing content from enterprise Line-of-Business applications. Our approach ensures that Box is configured to integrate seamlessly with systems such as ERP, CRM, and HR platforms, enabling organisations to surface critical documents, contracts, invoices, compliance records directly within the workflows where business users operate.

By leveraging Box's robust API framework and pre-built connectors, Capgemini designs integrations that allow content to flow intelligently between Box and applications like SAP, Salesforce, and Microsoft Dynamics. This eliminates silos and ensures that stakeholders across the extended information supply chain have real-time, secure access to the documents they need without leaving their core business systems.

To enhance governance and compliance, Capgemini configures Box's advanced security and regulatory features, granular permissions, encryption, and audit trails while embedding AI-driven capabilities such as automated classification and sensitive data detection. These features not only protect information but also accelerate discovery and decision-making across complex, multi-party processes.

The result is a solution that transforms Box into a compliant, AI-enabled collaboration layer for enterprise content, exposing information from line of business systems in a way that is secure, auditable, and optimised for productivity across internal teams and external partners. Capgemini leverages Box as a secure, cloud-native content management and collaboration platform that enables organisations to share, manage, and govern information with confidence. Our approach ensures that Box is deployed not simply as a file-sharing solution, but as a strategic enabler of compliance, security, and intelligent automation.

Box's advanced compliance features including granular access controls, encryption, and audit trails, allowing organisations to meet stringent regulatory requirements across sectors such as financial services, healthcare, and the public sector. Capgemini configures these capabilities to align with enterprise governance frameworks, ensuring defensible data handling and reducing risk exposure.

Beyond compliance, Box now integrates AI-driven capabilities that transform how organisations interact with content. Intelligent search, automated classification, and metadata enrichment accelerate discovery and improve productivity, while machine learning models help identify sensitive information and enforce data protection policies proactively. Capgemini designs workflows that harness these AI features to streamline processes, enhance collaboration, and unlock actionable insights from unstructured content.



Through integration with enterprise applications such as Microsoft 365, Salesforce, and ERP systems, Capgemini creates a unified digital workplace where content flows securely and intelligently across the organisation. The result is a solution that combines regulatory assurance with AI-powered efficiency, enabling clients to work faster, smarter, and with greater confidence in a rapidly evolving compliance landscape.

5 Buyer Responsibilities

Please refer to the Supplier Terms listed with this service on the Platform. These may contain additional Buyer obligations/costs the Buyer is subject to that are not identified anywhere else in the Supplier's Application or on the Platform.

The Buyer responsibilities as part of this service are as follows:

- Buyer must ensure a project owner is available and empowered to make decisions when requested by the project delivery team, in a timely fashion.
- Buyer must ensure that changes to project goals are documented and communicated to the project delivery team, in a timely fashion.
- Buyer should ensure that the project owner attends regular project progress meetings.
- Buyer must provide access to the necessary data owners and documentation for the data sources involved.

If these responsibilities do not match your expectations, then please contact us in order that we can explore options to vary our approach.

6 Service Management

Not applicable

7 Protection of Data

This service is based on a security classification of 'Official', however should you have a requirement for a different security classification that you would like us to consider, please contact us to discuss.

8 On-boarding and Off-boarding

Capgemini shall undertake on-boarding and off-boarding activities agreed within the Order Form (including as a minimum an exit plan in line with the Call-Off Contract terms) which will be charged for in accordance with the Pricing section for this service.

9 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G-Cloud services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.

Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.



10 Vendor Accreditations/Awards



For the 13th year in a row, Capgemini has been recognised as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgement of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.



opentext™
Partner

For both 2024 and 2025, Capgemini has been awarded the GSI Partner of the Year by OpenText. This acknowledges the outstanding digital transformation work that Capgemini has delivered with OpenText technologies

11 Sub-contractors

Capgemini UK may use the following subcontractors to deliver this service:

- Capgemini Technology Services India Limited.

12 Business Continuity and Disaster Recovery

No disaster recovery plan is provided as part of these Services.

13 Pricing

This service is priced in accordance with the SFIA Rate Card attached. Capgemini can also provide offshore resources at reduced rates where appropriate. Projects can be priced either on a Time & Materials or Fixed Price basis.

14 Ordering and Invoicing

Please refer to the Supplier Terms for this service.

We would be pleased to arrange a call or meeting to discuss your requirements of our service in more detail.

15 Termination Terms

Please refer to the Supplier Terms for this service.

16 Further Information

For more information about this or any of our G-Cloud services, please contact our Public Sector Team.

Phone: 0370 904 4858

Email: publicsector.opps.uk@capgemini.com including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

Make it real. | www.capgemini.com



This presentation contains information that may be privileged or confidential and is the property of the Capgemini Group.

Copyright © 2026 Capgemini. All rights reserved.