

OT Cybersecurity Assessment G-Cloud 15





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1 Service Overview

Our OT Cybersecurity Assessment service provides organisations with a comprehensive evaluation of their industrial systems' cyber resilience.

Leveraging Capgemini's decade of global experience, our team of 200+ specialized consultants has delivered over 500 OT security projects for critical sectors including energy, manufacturing, water, and transportation.

We follow a proven methodology – Define, Protect, Defend – to assess, enhance, and maintain the security of your operational technology environments. Our assessments cover asset discovery, network and dataflow mapping, vulnerability analysis, compliance gap reviews (IEC 62443, NIST, ISO 27001), and maturity scoring.

The result? Actionable recommendations, prioritised roadmaps, and clear deliverables such as network diagrams, risk reports, and compliance documentation.

Whether you operate a nuclear power plant, a water supply system, or a smart factory, our service is designed to balance security, safety, and operational continuity – because in OT, downtime is not an option and “prevention is always cheaper than cure”.

2 Business Need

Operational Technology (OT) environments are increasingly targeted by sophisticated cyber-attacks. The convergence of IT and OT, legacy systems, and regulatory requirements (such as NIS, IEC 62443, and NIST) make robust OT security essential. Our OT Cyber Security Assessment service helps organizations identify vulnerabilities, comply with standards, and safeguard critical infrastructure.

3 Our Approach

We employ a three-phase methodology:

- **Define:** Comprehensive assessment of assets, networks, policies, and procedures, including vulnerability and maturity analysis.
- **Protect:** Design and implementation of prioritized security controls – network segmentation, remote access, machine hardening, and more.
- **Defend:** Ongoing monitoring, patch management, and incident response support, ensuring continuous improvement and resilience.

Our approach balances security, operational continuity, and compliance, leveraging global best practices and real-world experience.

4 Buyer Responsibilities

- Provide access to relevant OT environments, documentation, and key personnel.
- Facilitate on-site visits and workshops as required.
- Support timely decision-making and information sharing.
- Implement recommended actions within agreed timelines.



5 Service Management

Our service is managed through a dedicated project manager, regular progress reviews, and clear communication channels. We provide detailed reports, dashboards, and executive summaries at each phase, ensuring transparency and alignment with your objectives.

6 Protection of Data

All data is handled in accordance with industry standards IEC 62443, ISO 27001, and client-specific requirements. Sensitive information is encrypted in transit and at rest. We comply with local data residency and privacy regulations, and all consultants are subject to rigorous background checks.

7 On-boarding and Off-boarding

Capgemini shall undertake on-boarding and off-boarding activities agreed within the Order Form (including as a minimum an exit plan in line with the Call-Off Contract terms) which will be charged for in accordance with the Pricing section for this service.

8 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G-Cloud services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.

Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

9 Partnerships/Alliances

We partner with leading OT security vendors (e.g., Fortinet, Claroty, Nozomi) and maintain alliances with industry bodies to ensure our solutions are current and effective

10 Vendor Accreditations/Awards



For the 13th year in a row, Capgemini has been recognised as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgement of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.

Our team holds certifications including IEC 62443, ISO 27001, GICSP, and CISSP. Capgemini is recognized globally for ethical business practices and technical excellence.



11 Sub-contractors

Capgemini UK may use the following subcontractors to deliver this service:

- Capgemini Technology Services India Limited.

12 Business Continuity and Disaster Recovery

No disaster recovery plan is provided as part of these Services.

13 Pricing

This service is priced in accordance with the Rate Card attached. Capgemini can also provide offshore resources at reduced rates where appropriate. Projects can be priced either on a Time & Materials or Fixed Price basis.

14 Ordering and Invoicing

Please refer to the Supplier Terms for this service.

We would be pleased to arrange a call or meeting to discuss your requirements of our service in more detail.

15 Termination Terms

Please refer to the Supplier Terms for this service.

16 Further Information

For more information about this or any of our G-Cloud services, please contact our Public Sector Team.

Phone: 0370 904 4858

Email: publicsector.opps.uk@capgemini.com including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.



About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

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