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1 Service Overview

Test transformation and consulting services offer a strategic approach to meet these challenges head-on, empowering organizations to unlock efficiencies, mitigate risks, and drive innovation with confidence.

Testing Transformation is an integrated approach that focuses on two key elements:

- a programme of streamlining costs and improving productivity within the testing function.
- implementation of an integrated Shift-Left approach, which impacts beyond the testing function and into the broader Software Development Life Cycle (SDLC).

The approach aims to implement testing efficiencies within distinct workstreams designed to achieve your business needs. Business objectives can include, reducing severity 1 defects, delivering testing projects on time and within budget, reducing costs, and reducing penalties for poor systems.

Using Sogeti's pool of skilled consultants and the TPI Next® approach, Sogeti can evaluate the current maturity of the Buyers test practices to deliver a transformation roadmap usually outlining detailed planning, development, and implementation milestones. The approach examines sixteen key testing areas. Each key area is assigned one of four maturity levels based on participant interview responses and supporting evidence provided to identify priority areas of testing transformation. Transformation is based on Cloud based solutions such as dashboards, KPI tracking and analysis and the appropriate use of portal-based tooling and strategy.

2 Business Need

Organisations wishing to present high-quality applications and implement continuous improvement within their IT landscape can utilise our testing transformation and consulting services to optimise test processes, thus ensuring quality, accelerate time to market, and enhance customer satisfaction. Our consulting services are tailored to address the specific needs of the organisation, guiding them through the intricacies of testing transformation and can unlock operation efficiencies and drive sustainable growth.

2.1 Business Benefits

The Testing Transformation service can help achieve the following benefits:

- Can help ensure Customer existing/ future test improvements and optimisations are aligned with business drivers (improving quality, visibility, saving time, driving down costs).
- Can help align views on how testing is/should be done within the Customer organisation and can help the Customer to make improvements.

Can identify and agree a consistent testing operating model

- Economies of scale from utilising the Testing Centre of Excellence for projects to benefit.
- More accurate planning.
- Faster access to environments and data leading to maximising the efficiency of the Cloud environment usage through scheduling and planning.
- Better decision making based on Key Performance Indicators available for customisation on Sogeti Cloud hosted portal.
- Improved understanding of test requirements leading to balancing resource profiling.

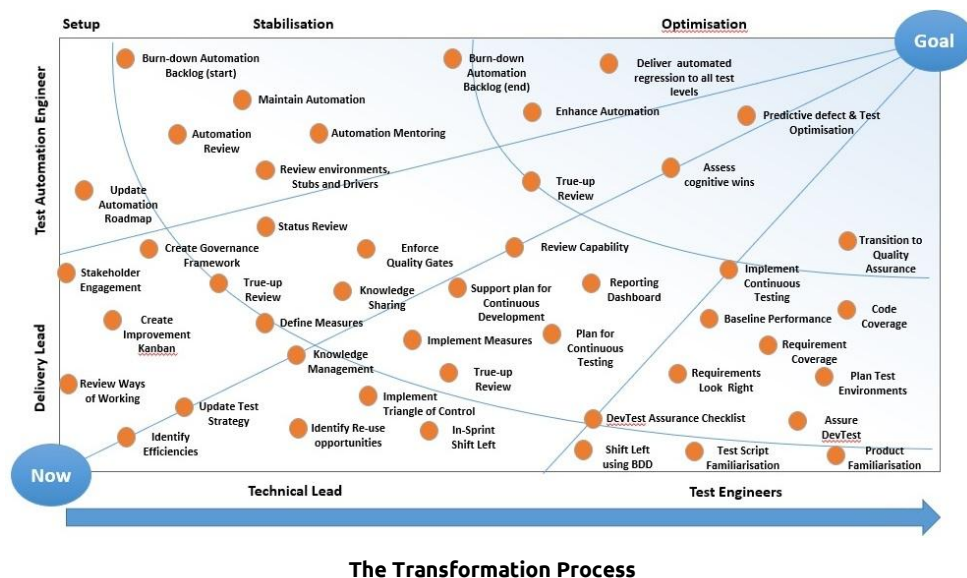
3 Our Approach

We enable organisations to understand their test process maturity and identify opportunities to achieve higher levels of product quality for the systems they are developing and maintaining.

3.1 Top Features

The service can offer the following:

- **Optimisation:** Applying efficiencies providing a test service tailored to the Buyer's transformation needs and business imperatives.
- **Comprehensive assessment framework:** Leveraging experience from Sogeti's TPI Next® and PointZERO® initiatives.
- **Accelerators:** Implementing accelerated automation using Cloud hosted test tools, such as Selenium, Eggplant, SmartBear & QTP.
- **Metrics and reporting:** Rationalising the business driving metrics and focusing on bespoke reporting.
- **Test Platform based on Sogeti proprietary OneShare Service Cloud solution** (excluded from the day rate, price on request).
- **Service Virtualisation:** Maximises the use of virtualised services to take integration testing off the critical path.
- **Ability to create obfuscated/anonymised reusable test data assets** of key databases to reduce test setup time, in compliance with GDPR rules.
- **Offers the ability to incorporate offshore testing capacity** to achieve budget targets.



This diagram is for illustration only and does not represent any obligation or responsibility of Capgemini.

3.2 Sogeti's Accelerators

3.2.1 Generative AI

Sogeti's Generative AI accelerator – Amplifier, augments product owners, architects, and quality engineers from the inception of requirements and infrastructure design to software testing, by forging a streamlined journey to execution.

Amplifier allows us to;



- Build a platform that covers all the use cases of Quality Engineering & testing from test case design to test reporting ensuring entire Software Testing Lifecycle is covered.
- Improves productivity for test case design and automation development.
- Point zero testing approach resulting in significant cost savings for testing.
- Eliminates person dependency making it more process driven.

Key Benefits include:

- **Streamline Team Collaboration:** Connect requirement engineers, product owners, and quality engineers with Sogeti's Amplifier ecosystem integrations such as JIRA, ensuring all disciplines stay in lockstep from requirements to release.
- **Accelerate Product development flow:** Facilitate rapid design validations for architects by translating discussion into Sogeti's Amplifier diagrams and data models, reducing time from whiteboard to development.
- **Optimise QE Processes:** Enhance test case creation for quality engineers with Sogeti's Amplifier TMAP – informed prompts, yielding thorough test scenarios that mirror real-world use without the need for deep manual effort.

3.2.2 End to End Quality Engineering Accelerators

Our accelerators for end-to-end Quality Engineering enable various areas of the end to end quality lifecycle

- **Requirement Mapper** accelerates the manual test design process by using the Model Based Test design technique.
- The **Automation Feasibility** analyser provides an upfront view on automation feasibility of manual test cases. This provides you with clear insight on what the benefit and ROI of automation will be.
- The **Test Script Generator** generates test scripts in an automated fashion by combining tags established in the Requirement Mapper
- The **Quality Engineering Maturity Modeler** is designed to help assess the current level of Maturity of the organization in their DevOps transformation journey, Performance Engineering Assessment, Test Data Management (TDM) and Test Environment (TEM) assessments.
- The **Automation Framework Chassis** provides ready to use CI/CD pipeline setup at the start of new projects.
- Unified dashboard generates near real time reports and actionable insights to enable rapid decision making.

4 Buyer Responsibilities

Please refer to the Supplier Terms listed with this service on the Platform. These may contain additional Buyer obligations/costs the Buyer is subject to that are not identified anywhere else in the Supplier's Application or on the Platform.

5 Service Management

Customer-focused approach to delivering information technology. It focuses on providing value to the Buyer and, also on the Buyer relationship.

If Buyer has migrated to cloud but needs a capability to control of its newly modernised applications, things can get very complicated very fast. Sogeti's Service Solutions are designed to solve that challenge.



Sogeti is only one of 16 partners worldwide to be accredited as a Microsoft Azure Managed Services Provider (MSP) and Sogeti's services help streamline operations with use of industrialised tools for effective Service Management and Service Delivery.

6 Protection of Data

This service is based on a security classification of 'Official', however should you have a requirement for a different security classification that you would like us to consider, please contact us to discuss.

7 On-boarding and Off-boarding

Capgemini shall undertake on-boarding and off-boarding activities agreed within the Order Form (including as a minimum an exit plan in line with the Call-Off Contract terms) which will be charged for in accordance with the Pricing section for this service.

8 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G-Cloud services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.

Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

9 Vendor Accreditations/Awards

Sogeti – the part of the Capgemini Group, is an award-winning company both globally and nationally. The below list presents companies' names that Sogeti has won series of awards with over the years:



2025 winners of Best Advancing Software Testing Practice, awarded to the team or initiative that has made a positive contribution to the software testing profession. This is in recognition of those that go above and beyond to make the testing industry or practice better. It means breaking down barriers, thinking beyond our employers or clients, and using our skills and knowledge for the betterment of the profession.

Microsoft, IBM, Intel areas of Testing, HPE, Oracle, Digital, High Tech related awards, ESRI S-GROUP, Delivery, awards related to technologies and solutions.



For the 13th year in a row, Capgemini has been recognized as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgment of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.



10 Sub-contractors

Capgemini UK may use the following subcontractors to deliver this service:

- Capgemini Technology Services India Limited.

11 Business Continuity and Disaster Recovery

No disaster recovery plan is provided as part of these Services.

12 Pricing

This service is priced in accordance with the SFIA Rate Card attached. Capgemini can also provide offshore resources at reduced rates where appropriate. Projects can be priced either on a Time & Materials or Fixed Price basis.

13 Ordering and Invoicing

Please refer to the Supplier Terms for this service.

We would be pleased to arrange a call or meeting to discuss your requirements of our service in more detail.

14 Termination Terms

Please refer to the Supplier Terms for this service.

15 Further Information

For more information about this or any of our G-Cloud services, please contact our Public Sector Team.

Phone: 0370 904 4858

Email: publicsector.opps.uk@capgemini.com including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

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