

Tabletop Simulation G-Cloud 15





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1 Service Overview

Capgemini's tabletop cloud simulation offers organisations a tailored solution to strengthen their cybersecurity defences and surrounding incident management processes. Capgemini can identify vulnerabilities and assess potential attacks whilst developing strategic mitigation plans. Simulating real-world cyber incidents, Capgemini can help organisations to test and refine their incident response capabilities without impacting business operations.

2 Business Need

Tabletop cloud simulations are a vital tool in testing the overall effectiveness of an organisation's incident response capability. Organisations, regardless of size, can benefit from its implementation to minimize disruptions, protect valuable assets, and maintain the smooth operation of critical processes.

Capgemini has capabilities to assist organisations in defining clear communication protocols, providing training sessions for staff, and implementing technology solutions for incident detection and resolution. Capgemini can organise simulations and drills to test response plans and establish robust documentation practices.

The benefits of undertaking such a simulation can include:

- Valuable training, keeping staff updated on the latest cloud and physical threats and trends.
- Quicker, more effective response to cyber-attacks, reducing downtime and costs.
- Continuous feedback through simulations increasing overall effectiveness.
- Demonstrating compliance with regulations and standards.
- Proactive risk mitigation reducing the likelihood of future incidents.
- Identifying weaknesses in key documentation to promote improvement opportunities.
- Facilitating effective communication among team members and stakeholders.
- Avoids disruption to daily operations, no cost impact necessary.
- Providing confidence to new and current customers of business processes.

3 Our Approach

Our approach is split into 7 key areas:

- **Phase One – Opening Meeting**
 - Confirmation of the overall objective and timelines for the tabletop simulation.
 - Identification of key personnel.
 - Confirmation of the scope.
 - Confirmation of risk posture.
 - Confirmation of simulation type.
- **Phase Two – Planning**
 - Creation of simulation activities.
 - Provision of details of topics to be covered with key personnel.
 - A confirmed schedule for the report creation & QA activities.



- Confirmation of the plan with the primary contact.
- **Phase Three – Documentation Review**
 - Engages with the organisation to understand and review any documentation that is applicable to the service offering and provide support to fix any gaps.
- **Phase Four – Training and Awareness**
 - Conduct a high-level training session for those likely to be involved in the simulation. The aim of the training is to make staff aware of the importance, desired outcomes, actions required and the likely results of the simulation.
- **Phase Five – Simulation and Testing**
 - The simulation will be conducted either remotely or onsite depending on the need of the organisation. The simulation will be run as an actual live event therefore should be considered top priority.
 - Once the simulation has been completed the Managing Consultant will debrief all relevant stakeholders on the high-level findings and discuss next steps to presentation.
- **Phase Six – Reporting Presentation**
 - Reporting presentation to key stakeholders to run through any identified findings.
 - Remediation plan for any issues identified, including timescale for remediation.
 - Close out meeting.
- **Phase Seven – Remediation support (If required)**
 - Capgemini can provide technical support as well as support in investigating, identifying and implementing suitable remediation(s) for any anomalies identified during assessments/simulations.

4 Buyer Responsibilities

Please refer to the Supplier Terms listed with this service on the Platform. These may contain additional Buyer obligations/costs the Buyer is subject to that are not identified anywhere else in the Supplier's Application or on the Platform.

The Buyer responsibilities as part of this service are as follows:

- The Buyer will provide a project/engagement manager to act as a single point of contact and an escalation route for the full duration of the project/engagement.
- The Buyer will make available appropriate subject matter experts (business and technical) as appropriate to support the project or delivery plan;
- The Buyer will make available all appropriate documentation for review in a timely manner in line with the Project Plan.
- Depending on the service model chosen, the Buyer may have other responsibilities which will be discussed, agreed and then described in the Order Form.

If these responsibilities do not match your expectations, then please contact us in order that we can explore options to vary our approach.

5 Service Management



Capgemini's service can be consumed in the following deployment and delivery models, all fully managed by Capgemini. Please contact Capgemini to discuss which of these fits organisation's requirements. These are:

- **Onshore resources:** Capgemini's consultants work from its UK offices. This provides a cost-effective solution for organisation that require UK delivery.
- **Dedicated resources:** Capgemini's consultants can work on organisation's sites, embedded as part of organisation's team. This provides a solution for buyers that require skills augmentation and a high degree of control over the work.

6 Protection of Data

This service is based on a security classification of 'Official', however should you have a requirement for a different security classification that you would like us to consider, please contact us to discuss.

7 On-boarding and Off-boarding

Capgemini shall undertake on-boarding and off-boarding activities agreed within the Order Form (including as a minimum an exit plan in line with the Call-Off Contract terms) which will be charged for in accordance with the Pricing section for this service.

8 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G-Cloud services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.

Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

9 Vendor Accreditations/Awards



For the 12th year in a row, Capgemini has been recognized as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgment of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.

Capgemini can provide security delivery professionals with the following industry certifications:

- CESG Certified Professional (CCP);
- Certified Information Privacy Professional/Europe (CIPP/E);
- Certified GDPR Practitioner;



- Certified QSA Assessors (PCI-DSS);
- Certified ISO/IEC 27001 Lead Implementer;
- Certified ISO/IEC 27001 Lead Auditor;
- Certified Information Systems Security Professional (CISSP);
- Certified Cloud Security Professional (CCSP);
- Certificate of Cloud Security Knowledge (CCSK);
- Certified Information Security Manager (CISM);
- Certified Information Systems Auditor (CISA);
- Certified Ethical Hacker (CEH);
- Membership of the Chartered Institute of Information Security (CII Sec);
- NIST Cybersecurity Framework (NCSF);
- Certified in Risk and Information Systems Control (CRISC);
- Computer Hacking Forensics Investigator (CHFI);

10 Sub-contractors

Not applicable to service offering.

11 Business Continuity and Disaster Recovery

No disaster recovery plan is provided as part of these Services.

12 Pricing

This service is priced in accordance with the SFIA Rate Card attached. Projects can be priced either on a Time & Materials or Fixed Price basis.

13 Ordering and Invoicing

Please refer to the Supplier Terms for this service.

We would be pleased to arrange a call or meeting to discuss your requirements of our service in more detail.

14 Termination Terms

Please refer to the Supplier Terms for this service.

15 Further Information

For more information about this or any of our G-Cloud services, please contact our Public Sector Team.

Phone: 0370 904 4858



Email: publicsector.opps.uk@capgemini.com including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

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