

Strategic Architecture as a Service, Enabled by AI G-Cloud 15





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1 Service Overview

Capgemini's Strategic Architecture as a Service, Enabled by AI service aligns technology with business strategy, enabling rapid value realisation, managed architecture capabilities and scalable solutions for digital transformation. It uses AI accelerators to help organisations understand, identify quick wins, and create a sustainable improvement momentum.

The Capgemini solution can enable:

- Flexible resource supply that responded to changing needs
- Efficiency benefits by combining demands across multiple projects
- Clear, output-based benefits with mature shared approach to risk
- Practical and proportionate controls and governance

Capgemini can deliver a sustainable and scalable approach to architecture in an organisation. This can help clients understand and enhance architecture maturity and therefore business performance. Our approach meets needs for visibility, high utilisation and implementation of standards, supported by AI accelerators to identify and focus opportunities.

This service delivers strategic enterprise, business and solution architecture as a service, enabling modernisation and transformation, enhanced by AI. It delivers for organisations using cloud, on-premises or hybrid systems.

1.1 What can the solution deliver?

The Capgemini Strategic Architecture as a Service, Enabled by AI service can provide one or more of the following.

- The operating framework for the services and capabilities that can be required to manage and deliver information effectively
- Approaches for establishing information competency centres including BI Competency Centres and Centres of Excellence for Reporting and Advanced Analytics within an organisation
- The framework for information governance

A reference architecture for technology services and capabilities that can be necessary for meeting the client organisation's information needs including Cloud based products and services.

2 Business Need

Capgemini's Strategic Architecture as a Service, Enabled by AI service can assist clients to address the following issues:

- Low or inconsistent alignment between business strategy and enterprise capability and solution delivery
- Slow or ineffective decision making on prioritisation, change or addressing poor performance
- Inefficient planning and resource utilisation across the enterprise
- Difficulty or low confidence in managing risk in architecture delivery
- Lack of confidence in enterprise-wide compliance and security activities
- Fragmented siloed change initiatives
- Challenges in multi-vendor coordination



3 Our Approach

Capgemini has a structured approach to enable the delivery of strategic architecture solutions that can enable lasting business value. Our approach is based on using AI tools and accelerators to quickly assess the maturity of the organisation and then implementing a proportionate central architecture design function to co-ordinate an improvement portfolio of quick wins and long-term change.

Strategic Architecture as a Service, Enabled by AI provides organisations with a structured yet adaptable architectural framework. Offers expert guidance on governance, integration, and scalability while ensuring that architecture decisions remain fit for purpose. By breaking solutions into manageable components, they enable businesses to evolve their technology landscape at their own pace.

The central office has three key functions:

- Establishing foundational practice
- Setting quality standards and assessing current maturity levels
- Creating a roadmap to build capacity, blending client and Capgemini staff

Every organisation is unique. Capgemini can adopt a collaborative approach that can involve using a team of experienced consultants and client subject matter experts to define the information operating model and architecture in order to meet the organisation's architecture needs.

The benefits of this approach are that it can define and implement a Strategic Architecture operating model that can enable:

- By embedding architecture into business strategy, organisations to better align IT investments with business goals
- Positioning architecture as a central driver enhances the effectiveness of digital and organisational transformation initiatives
- Enhanced visibility and standardisation reduce time-to-decision across business and IT functions
- Aligning architecture with portfolio management enables more accurate forecasting and resource allocation
- Structured frameworks and assessments help organisations benchmark and elevate their architectural capabilities
- AI-driven insights highlight high-impact areas for optimisation and innovation
- Prioritising re-use and standardisation cuts down on redundant development and integration efforts
- The approach adapts to evolving business needs without compromising performance or governance
- Tailored delivery models based on proven frameworks accelerate implementation and adoption
- Ensures seamless integration and alignment in complex, multi-vendor environments
- Standardised practices and governance frameworks strengthen risk management
- A risk-sharing model ensures more predictable and resilient architecture resourcing
- A focus on outcomes ensures that architecture directly contributes to measurable business value
- Architecture acts as a force multiplier for business design and transformation programs
- Acts as an effective multiplier for business design, change management, and strategic execution

4 Buyer Responsibilities

Please refer to the Supplier Terms listed with this service on the Platform. These may contain additional Buyer obligations/costs the Buyer is subject to that are not identified anywhere else in the Supplier's Application or on the Platform.



5 Service Management

This service can be delivered to produce a solution architecture for a defined cloud service, strategic outcome(s)/business problem(s) or for supply of capacity on a day rate basis.

6 Protection of Data

This service is based on a security classification of 'Official', however should you have a requirement for a different security classification that you would like us to consider, please contact us to discuss.

7 On-boarding and Off-boarding

Capgemini shall undertake on-boarding and off-boarding activities agreed within the Order Form (including as a minimum an exit plan in line with the Call-Off Contract terms) which will be charged for in accordance with the Pricing section for this service.

8 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G-Cloud services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.

Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

9 Partnerships/Alliances

There are no partnerships and/or alliances included as part of these services.

10 Vendor Accreditations/Awards



For the 13th year in a row, Capgemini has been recognised as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgement of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.



ISO 9001 Quality Management for Management Consultancy and IT Implementation and services to the Public Sector



ISO 27001:2013 - Provision (Delivery) of IT services including business applications development, maintenance and Data, Digital and Cloud technologies.



NelsonHall has identified Capgemini as a Leader in its 2022 NEAT Vendor Evaluation for Learning Services due to its ability to meet future client requirements as well as its capability to deliver immediate learning benefits to them.

Capgemini is the first amongst consultancy and technology firms to be recognized six times in a row for its thought leadership reports.



2023 Ecovadis Platinum Rating: We maintained a platinum rating, recognising us as a responsible and sustainable business in the top 1% of companies assessed.



Better Society Awards: Our collaboration with Code Your Future to offer digital skills training won a Better Society Award in 2022. The awards celebrate efforts by commercial organisations to create a better society.



Inclusive Top 50 UK Employers List: We achieved second place in the Inclusive Top 50 UK Employers List 2022/23 – a list that assesses companies for best practice on diversity, equality and inclusion



UK Best Workplaces for Women: We were listed as a Best Workplace for Women by Great Place to Work®. This listing is based on responses from our team to an anonymous survey about their employee experience.



UK Best Workplaces for Wellbeing: We are listed by Great Place to Work® as a Best Workplace for Wellbeing



Great Place to Work: We were certified as a Great Place to Work® in 2023, reflecting our employees' experience of working at Capgemini in the UK.

11 Sub-contractors

Capgemini UK may use the following subcontractors to deliver this service:

- Capgemini Technology Services India Limited.



12 Business Continuity and Disaster Recovery

No disaster recovery plan is provided as part of these Services.

13 Pricing

This service is priced in accordance with the SFIA Rate Card attached. Capgemini can also provide offshore resources at reduced rates where appropriate. Projects can be priced either on a Time & Materials or Fixed Price basis.

14 Ordering and Invoicing

Please refer to the Supplier Terms for this service.

We would be pleased to arrange a call or meeting to discuss your requirements of our service in more detail.

15 Termination Terms

Please refer to the Supplier Terms for this service.

16 Further Information

For more information about this or any of our G-Cloud services, please contact our Public Sector Team.

Phone: 0370 904 4858

Email: publicsector.opps.uk@capgemini.com including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

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