

Oracle Data Mesh G-Cloud 15





Table of Contents

1	Service Overview	3
2	Business Need	4
3	Our Approach.....	4
4	Buyer Responsibilities	5
5	Service Management	6
6	Protection of Data	6
7	On-boarding and Off-boarding	6
8	Skills and Knowledge Transfer	6
9	Partnerships/Alliances.....	6
10	Vendor Accreditations/Awards	8
11	Sub-contractors	8
12	Business Continuity and Disaster Recovery	8
13	Pricing	8
14	Ordering and Invoicing	8
15	Termination Terms	8
16	Further Information	9



1 Service Overview

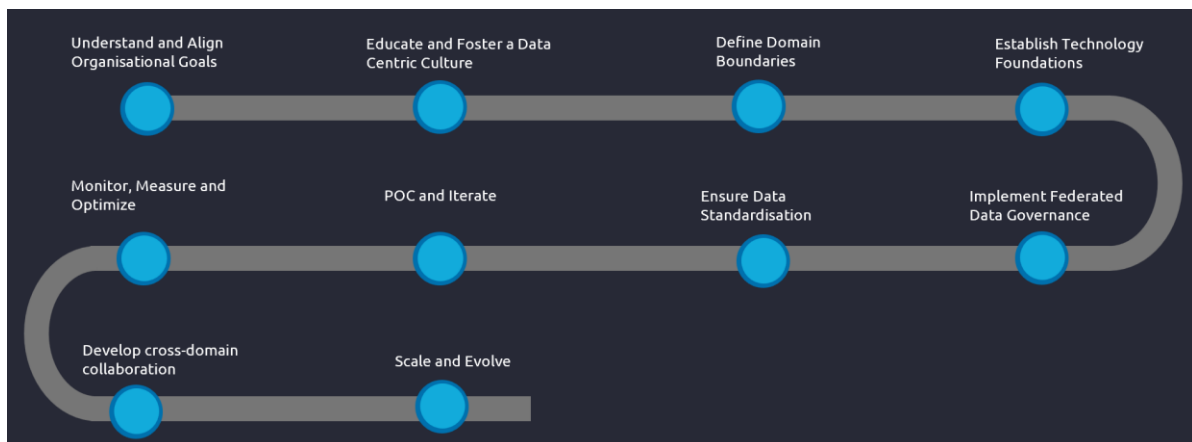
The Oracle AI Data Platform service, provides consultation in support of public sector organisations modernise their data environments, integrate isolated legacy systems, and establish a secure, governed foundation for advanced analytics and responsible AI. It offers a comprehensive approach, from assessment through platform design, implementation, and ongoing operational support, enabling organisations to realise the value of their data and enhance service delivery, operational efficiency, and strategic decision-making.

Built on the Oracle AI Data Platform (AIDP), the service assists organisations in unifying structured and unstructured data, preparing AI-ready datasets, adopting modern data governance practices, and enabling the faster implementation of AI/ML capabilities within secure, compliant environments.

This is an organisational approach to managing and distributing data across an enterprise, focusing on decentralisation and domain-oriented architecture. Data is treated as a product and is owned by the domain or team that produces it, allowing for greater autonomy and accountability. This paradigm shift involves breaking down monolithic data architectures into smaller, self-serve data domains, each responsible for its data quality, governance, and lifecycle. These domains are connected through standardised interfaces and APIs, facilitating easy discovery, access, and collaboration across the organisation while promoting scalability, agility, and innovation in data-driven decision-making.

Our service addresses the complexities of this landscape:

- Evaluation and advice on data mesh strategy, suitability, and solution needs for effective solution delivery
- Solution selection guidance
- Solution design
- Solution delivery, typically:
 - Integration of appropriate data sources into the data mesh.
 - Configuration of user interaction, selection of data tools implemented within the data mesh.



This diagram outlines the stages in putting together a data mesh for the organisation from aligning the business goals to enable the business to scale and evolve their analytics in the future.

As the diagram shows, the process of implementing a data product view involves several key steps. Firstly, understanding the businesses overall strategy and targets, ensuring that as the domains are identified these goals remain at the core. This enables the following stages of fostering a data culture and defining the boundaries that each part of the business will cover.



2 Business Need

Public sector organisations often operate within a landscape of large, complex legacy systems, with data stored in isolated repositories that have developed over many years. This creates considerable obstacles to providing integrated services, adopting AI responsibly, and meeting expectations for interoperability and transparency.

As demand increases for data-driven policymaking, improved digital services, and automation to address workforce pressures, organisations need a modern data platform that is both scalable and secure. Furthermore, regulatory requirements (GDPR, FOIA, national data standards) and the rise of AI governance frameworks demand strong controls, traceability, and data responsibility.

The Oracle AI Data Platform service addresses these challenges by enabling organisations to:

- Consolidate siloed data estates into a unified, AI-ready platform
- Replace outdated or fragile integration routes from legacy applications
- Improve decision-making through high-quality, accessible insights
- Accelerate the safe and controlled deployment of AI/ML capabilities
- Meet compliance and governance requirements through built-in controls
- Reduce technical debt and prepare for long-term digital transformation

3 Our Approach

Our approach aims to assist the organisation with complex, diverse estates and varying levels of data maturity. The service includes assessment, platform design, implementation, and enablement, and can be customised to organisational needs, capability levels, and legacy limitations.

Assessment & Discovery: We conduct a thorough review of the environment, including:

- Existing data silos, legacy application outputs, and interoperability gaps
- Current data quality, accessibility, and governance maturity
- Compliance alignment (GDPR, FOIA, government data standards)
- Existing analytics, ML/AI maturity, skills, and organisational readiness
- Prioritisation of high-value use cases aligned with business and citizen outcomes

This phase produces a phased roadmap for modernisation and responsible AI adoption, tailored to public-sector challenges.

Architecture Design: We design a secure, scalable Lakehouse, Lake, or Data Warehouse architecture using Oracle AIDP to integrate structured and unstructured data from both legacy and modern ecosystems.

Activities include, defining ingestion patterns (ETL/ELT, APIs, batch, streaming) suitable for ageing systems; designing curated datasets (gold/semantic layers) for AI and analytics; establishing governance, lineage, cataloguing, and access control processes; and aligning with cross-government frameworks for data and digital transformation.

Implementation: We deploy the AIDP environment with robust public-sector grade security controls. Implementation tasks include:

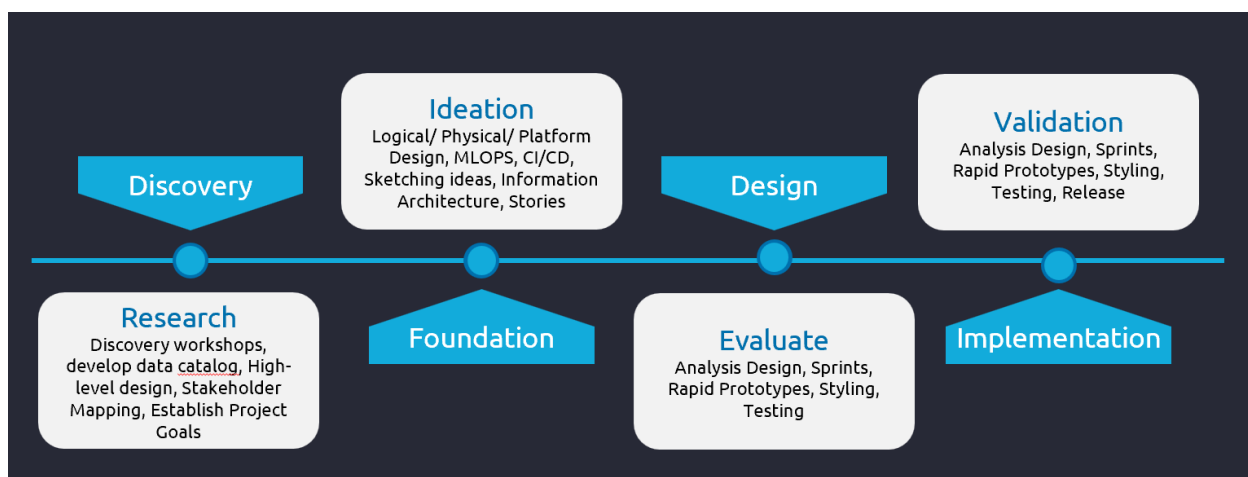
- Provisioning AIDP with appropriate security, monitoring, and configuration



- Building ingestion pipelines from siloed, legacy, hybrid, or cloud data stores
- Establishing curated, governed, AI-ready datasets
- Developing initial pilots using Oracle Generative AI, AI Database, or Oracle Analytics
- Ensuring responsible AI controls (bias monitoring, auditability, data transparency)
- Enablement & Knowledge Transfer

Aligned to the principles highlighted in the document's skills and knowledge transfer approach we:

- Upskill internal teams across data engineering, governance, analytics, and AI literacy
- Provide workshops, hands-on coaching, and documentation
- Support the establishment of sustainable operating models, such as Data Offices or AI Centres of Excellence



4 Buyer Responsibilities

Please refer to the Supplier Terms listed with this service on the Platform. These may contain additional Buyer obligations/costs the Buyer is subject to that are not identified anywhere else in the Supplier's Application or on the Platform.

The Buyer responsibilities as part of this service are as follows:

- Partaking in the requirement workshops and the accurate presentation of existing and future processes. Providing functional and non-functional requirements for the solution.
- Provision of BAU team to address any issues found following deployment, ensure ongoing maintenance and evolution of the solution.
- Maintain relationships with any relevant third parties.
- Involvement in testing and signoffs for the solution.
- Provision a service desk function.
- Defining, in collaboration with Capgemini, any Buyer specific configurations and data requirements. Including, but not limited to, conversation flow maps.
- Assessment of activities required to integrate a new solution into the Buyer's existing business processes and systems. This is to include the provision of the ability to integrate to necessary systems if required.
- The control and management of access and responsibilities for end-users.



- Buyer shall perform its obligations which are set out in the clauses of the Agreement and the Paragraphs of the Schedules.
- Buyer shall comply with laws and regulations applicable to its business and be responsible for determining and directing the Supplier with respect to any processes and procedures applicable to its business which Supplier must follow.

Agreeing, in collaboration with Capgemini, appropriate infrastructure solutions for the applications based on Buyer security requirements.

The responsibilities listed above may vary as a result of the requirements of the solution. If these responsibilities do not match your expectations, then please contact us in order that we can explore options to vary our approach.

5 Service Management

Not applicable.

6 Protection of Data

This service is based on a security classification of 'Official', however should you have a requirement for a different security classification that you would like us to consider, please contact us to discuss.

7 On-boarding and Off-boarding

Prior to the execution of the Order, the Supplier and the Buyer will agree on the scope of the exit plan for the Services and a timescale for delivering an exit plan to ensure continuity of service.

Capgemini shall undertake onboarding and off-boarding activities agreed within the Order Form and an exit plan in line with the Call-Off Contract terms which will be charged for in accordance with the Pricing section for this service.

8 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G-Cloud services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.

Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

9 Partnerships/Alliances



Capgemini has been an Oracle Partner since 1997 and has held the highest partnership statuses for many years. We participate in the Sell, Service and License & Hardware tracks of the Oracle Partner Network Program. Capgemini's global Oracle SaaS, PaaS and IaaS teams comprise of over 11,500 Oracle professionals and enable Capgemini to service clients across geographies and Oracle solution sets. Capgemini's UK SaaS, PaaS and IaaS teams have been developing and delivering Oracle solutions for over 20 years with deep experience in Public Sector. Capgemini UK Oracle experts collaborate with our colleagues across the world to develop and share best practice in the relentless pursuit of excellence for our customers. Our approach has been recognised globally in the last few years with numerous awards and analyst recognition, including:

- 2023: Oracle EMEA Business Impact Partner of the year for Cloud Technology
- 2022: Real IT Award for Cloud ERP
- 2020: OCI Partner of the Year Award
- 2019: UKOUG Industry Partner of the Year Award – Bronze
- 2019: UKOUG Middleware Partner of the Year Award – Bronze
- 2019: Oracle PaaS Forum; Best PaaS Contribution

Capgemini holds four published OPN Expertise in Western Europe region demonstrating our expertise in delivering Oracle Cloud Infrastructure solutions -

- Oracle Cloud Platform Integration
- Oracle Cloud Platform Business Analytics
- Oracle Cloud Platform Application Development
- Oracle Cloud Platform Security



Our expertise, accelerators and approach will enable your organisation to develop the case for change and, crucially, the roadmap that secures the support, enthusiasm and focus that unlocks business value. It is this approach that wins regular industry recognition for our excellence in delivering ERP programmes, most recently with the **Transformation Team of the Year** accolade in the 2021 ERP Today awards.



For the 13th year in a row, Capgemini has been recognised as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgement of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.



IDC has positioned Capgemini as a "Leader" in their IDC MarketScope: Worldwide Supply Chain Oracle Ecosystem Services 2023 Vendor Assessment



Everest Group has positioned Capgemini as a "Major Contender" in its report Oracle Cloud Applications Services PEAK Matrix® Assessment 2023, and "Leader and Star Performer" in its report Application Automation Services PEAK Matrix® Assessment 2023



Capgemini is a Leader in Avasant's Oracle Cloud ERP Services 2023–2024 RadarView™.



ISG has positioned Capgemini as “Leaders” in all the regions and categories in its report Next-Gen ADM Services - 2023

10 Vendor Accreditations/Awards

For the 12th year in a row, Capgemini has been recognized as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgment of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.

11 Sub-contractors

Capgemini UK may use the following subcontractors to deliver this service:

- Capgemini Technology Services India Limited.

12 Business Continuity and Disaster Recovery

No disaster recovery plan is provided as part of these Services.

13 Pricing

This service is priced in accordance with the SFIA Rate Card attached. Capgemini can also provide offshore resources at reduced rates where appropriate. Projects can be priced either on a Time & Materials or Fixed Price basis.

14 Ordering and Invoicing

Please refer to the Supplier Terms for this service.

We would be pleased to arrange a call or meeting to discuss your requirements of our service in more detail.

15 Termination Terms

Please refer to the Supplier Terms for this service.



16 Further Information

For more information about this or any of our G-Cloud services, please contact our Public Sector Team.

Phone: 0370 904 4858

Email: publicsector.opps.uk@capgemini.com including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

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