

Agile Architecture & DevOps for Delivery Excellence

G-Cloud 15





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1 Service Overview

Capgemini's Agile Architecture & DevOps for Delivery Excellence service provides organisations with flexible, outcome-driven architecture and DevOps capabilities embedded within Agile delivery frameworks. This service ensures alignment between business strategy and technology delivery, enabling rapid, scalable, and secure solutions that accelerate cloud adoption and digital transformation.

Our architects combine deep technical expertise, domain knowledge, and Agile practices to deliver architecture that balances intentional design with emergent needs, supporting frameworks such as SAFe, LeSS, and hybrid delivery models.

The service offers flexible engagement models, dedicated governance, and access to skilled resources across enterprise, solution, and delivery architecture domains - helping organisations achieve delivery excellence while managing complexity and change.

2 Business Need

Public sector organisations face growing challenges in delivering digital services at pace while maintaining architectural integrity and governance. Agile delivery models demand rapid decision-making and adaptive architecture, yet many organisations lack the skills, capacity, and flexibility to meet these needs.

Common challenges include:

- **Lack of proficient technical and domain skills** – Difficulty sourcing architects experienced in Agile and scaled Agile environments.
- **Insufficient breadth and depth of expertise** – Limited capability to design and govern complex, multi-team programmes.
- **Inability to meet peaks and troughs in demand** – Architecture requirements fluctuate across delivery cycles.
- **Limited scalability and flexibility** – Organisations struggle to scale resources up or down to match changing priorities.
- **Fragmented governance and inconsistent standards compliance** – Leading to duplication, technical debt, and delivery risk.
- **Uncertainty in leveraging cloud and emerging technologies** – Including automation, DevOps, and AI-driven solutions.

Consequences: Increased delivery risk, misaligned solutions, and inability to meet transformation objectives. Without intervention, organisations risk failing to achieve Cloud First mandates, digital service standards, and business agility goals.

This service addresses these challenges by:

- Embedding architecture and DevOps expertise within Agile delivery teams.
- Providing flexible, on-demand access to skilled architects across domains.
- Delivering dedicated governance and coaching to build client capability.
- Aligning architecture with business strategy, cloud adoption, and transformation objectives.

Benefits include:

- Accelerated delivery of secure, scalable, and sustainable solutions.
- Consistent architecture capability across Agile programmes and portfolios.



- Ability to flex and scale resources to meet fluctuating demand.
- Improved agility and responsiveness to business change.

3 Our Approach

Capgemini's approach integrates architecture and DevOps practices into Agile delivery to ensure solutions are robust, adaptable, and aligned to business outcomes.

Key Principles:

- **Business Alignment** – Architecture decisions driven by organisational priorities and transformation goals.
- **Agile Integration** – Balancing intentional architecture with emergent design in iterative delivery.
- **Cloud and DevOps Enablement** – Embedding practices that accelerate cloud adoption and automation.
- **Outcome-Driven Delivery** – Focusing on measurable business benefits and delivery excellence.

Core Activities:

Enterprise and Delivery Architecture Support

- Architecture embedded within Agile teams to guide design and delivery.
- Support for SAFe, LeSS, and hybrid frameworks.

DevOps and Automation Integration

- Enable continuous delivery pipelines and cloud-native practices.

Governance and Coaching

- Establish architecture guardrails and coach teams for capability uplift.

Flexibility and Scalability

- Rapid provisioning of skilled resources to meet peaks and troughs.

Use of Proven Frameworks and Tools

- Capgemini's TechnoVision and Agile accelerators for insight and speed.

Deliverables:

- Architecture artefacts aligned to Agile delivery milestones.
- Transformation roadmap for cloud and digital enablement.
- Comprehensive reporting on risks, dependencies, and recommendations.

All outputs comply with UK GDPR, Cabinet Office security principles, and WCAG 2.1 accessibility standards. Engagements scale from single projects to enterprise portfolios, supporting rapid delivery and long-term transformation.

4 Buyer Responsibilities

Please refer to the Supplier Terms listed with this service on the Platform. These may contain additional Buyer obligations/costs the Buyer is subject to that are not identified anywhere else in the Supplier's Application or on the Platform.



5 Service Management

This service is priced in accordance with the SFIA Rate Card attached. Capgemini can also provide offshore resources at reduced rates where appropriate. Projects can be priced either on a Time-&Materials or Fixed Price basis.

6 Protection of Data

This service is based on a security classification of 'Official', however should you have a requirement for a different security classification that you would like us to consider, please contact us to discuss.

7 On-boarding and Off-boarding

Prior to the execution of the Order, the Supplier and the Buyer will agree the scope of the exit plan for the Services and a timescale for delivering an exit plan to ensure continuity of service.

Capgemini shall undertake on-boarding and off-boarding activities agreed within the Order Form and an exit plan in line with the Call-Off Contract terms which will be charged for in accordance with the Pricing section for this service.

8 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G-Cloud services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.

Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

9 Partnerships/Alliances

None

10 Vendor Accreditations/Awards

Architecture Accreditation

- TOGAF 10.0
- SAFe Architect
- AWS Practitioner and Architect



- Azure Fundamentals
- Azure Solution Architect

11 Sub-contractors

Capgemini UK may use the following subcontractors to deliver this service:

- Capgemini Technology Services India Limited.

12 Business Continuity and Disaster Recovery

No disaster recovery plan is provided as part of these Services.

13 Pricing

This service is priced in accordance with the SFIA Rate Card attached. Capgemini can also provide offshore resources at reduced rates where appropriate. Projects can be priced either on a Time-&-Materials or Fixed Price basis.

All prices are in GBP and exclude VAT.

14 Ordering and Invoicing

Please refer to the Supplier Terms for this service.

We would be pleased to arrange a call or meeting to discuss your requirements of our service in more detail.

15 Termination Terms

Please refer to the Supplier Terms for this service. .

16 Further Information

For more information about this or any of our G-Cloud services, please contact our Public Sector Team:

Phone: 0370 904 4858

Email: publicsector.opps.uk@capgemini.com including the following information:

1. Quote the name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

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