

# Website Accessibility Testing Services G-Cloud 15





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# 1 Service Overview

Capgemini has an established track record of delivering digital solutions to the public sector that meet GDS accessibility requirements, namely Web Content Accessibility Guidelines (WCAG) 2.1/2.2 AA compliance, with a dedicated accessibility team in the UK providing expertise, testing and support services. Capgemini can work with the Buyer to introduce best practice based on the WCAG principles of Perceivable, Operable, Understandable and Robust, to identify the range of functional and non-functional requirements which would then be used throughout the delivery lifecycle.

Sogeti's (part of Capgemini Group) Accessibility Testing Services can provide test services in support of the design and implementation of Cloud based services, these are supported by Sogeti's industry recognised testing approach, TMap® Next and agile integration practices. These services can be delivered locally or remotely as required.

Sogeti's accessibility testing service can provide the confidence that a Buyer's website and/or application can be compliant. Sogeti can provide a testing service considering compliance and conformance to Accessibility Guidelines (WCAG), Web Accessibility Code of Practice (BS8878) and the Equality Act 2010, government and GDS guidelines.

Sogeti can offer Buyer the following services for accessibility testing:

- Provision of managed services and resourcing for accessibility testing.
- Creation of Test strategy, approach and plans, high level estimation.
- Agree accessibility guidelines test script inputs, templates, scope, and priority creation of resource plan and create the documentation.
- Creation of manual and automated test packs.
- Test execution, test management, reporting and control.
- Test environment requirement specification and configuration management.

## 2 Business Need

For public sector digital transformation to be beneficial to all, users must be able to use government and local authority websites and mobile apps, regardless of their visual, hearing, motor, and cognitive abilities. Accessibility must be built in at the outset of a project and play a role throughout the end-to-end life cycle of digital websites and channels. Accessibility testing is a critical part of Buyer's roll-out of new software, along with upgrades and updates to existing software and ensures that a Buyer's website, apps, and digital content are accessible to individuals with visual, auditory, cognitive, and motor disabilities.

The Accessibility Testing Services can:

- Provide on-demand, flexible resourcing to assist with budgetary needs.
- Provide an access to global specialists and scalability.
- Provide dedicated service managers, to provide continuity and confidence.
- Utilise Cloud based solutions.
- Help clients with compliance against accessibility guidelines.
- Be delivered on-demand, through the Cloud, overcoming resource constraints.
- Remove a complex activity from Buyer's testing process allowing the Buyer to focus on Business As Usual (BAU) activities.
- Can be applied to all delivery methodologies such as Agile, Waterfall, Iterative etc.



## 3 Our Approach

### 3.1 Top Features

As the user-facing applications are being developed, Sogeti test team in agreement with the Buyer's organisation can use industry leading tools enabling early, continuous, repeatable, and visible testing to be undertaken. As automated tools cannot capture all issues, testing with representative internal and external users can also validate the solution accessibility throughout delivery.

Sogeti can work with the Buyer to conduct remote and face-to-face usability tests to identify accessibility and usability issues to improve the user experience. We can leverage standard automated testing protocols and manual testing to check that the service meets WCAG 2.1/WCAG2.2 Guidelines and WCAG Design Principles. We can work with the Buyer's team to identify and test the service on a range of browsers and devices to check that the service works for all users.

The services Sogeti offers can cover the features below based on agreed Buyer requirements:

Website compliance conformance testing against internal and external applications and websites.

- Web Content Accessibility Guidelines (WCAG) international standard, including WCAG 2.0, WCAG 2.1, and WCAG 2.2
- UK Government/GDS Guidelines for the creation of useable/accessible websites.
- Knowledge of worldwide accessibility standards e.g. USA Section 508.
- Leading tools covered within our service:
  - JAWS – Job Access With Speech – Most commonly used screen reader.
  - ZoomText – Most commonly used screen magnifier.
  - Dragon NaturallySpeaking – Market leading speech recognition tools.
  - WAVE (Web Accessibility Evaluation Tool).
  - Tenon, SortSite, Axe, and Lighthouse.
- Via a cloud as a service or within a 'behind the firewall' solution.

### 3.2 Sogeti's Accelerators

#### 3.2.1 Generative AI

Sogeti's Generative AI accelerator – Amplifier, augments product owners, architects, and quality engineers from the inception of requirements and infrastructure design to software testing, by forging a streamlined journey to execution.

Amplifier allows us to:

- Build a platform that covers all the use cases of Quality Engineering & testing from test case design to test reporting ensuring entire Software Testing Lifecycle is covered.
- Improves productivity for test case design and automation development.
- Point zero testing approach resulting in significant cost savings for testing.
- Eliminates person dependency making it more process driven.

**Key Benefits include:**



- **Streamline Team Collaboration** Connect requirement engineers, product owners, and quality engineers with Sogeti's Amplifier ecosystem integrations such as JIRA, ensuring all disciplines stay in lockstep from requirements to release.
- **Accelerate Product development flow** Facilitate rapid design validations for architects by translating discussions into Sogeti's Amplifier diagrams and data models, reducing time from whiteboard to development.
- **Optimise QE Processes** Enhance test case creation for quality engineers with Sogeti's Amplifier TMAP-informed prompts, yielding thorough test scenarios that mirror real-world use without the need for deep manual effort.

### 3.2.2 End to End Quality Engineering Accelerators

Our accelerators for end-to-end Quality Engineering enable various areas of the end to end quality lifecycle

- **Requirement Mapper** accelerates the manual test design process by using the Model Based Test design technique.
- The **Automation Feasibility** analyser provides an upfront view on automation feasibility of manual test cases. This provides you with clear insight on what the benefit and ROI of automation will be.
- The **Test Script Generator** generates test scripts in an automated fashion by combining tags established in the Requirement Mapper
- The **Quality Engineering Maturity Modeler** is designed to help assess the current level of Maturity of the organization in their DevOps transformation journey, Performance Engineering Assessment, Test Data Management (TDM) and Test Environment (TEM) assessments.
- The **Automation Framework Chassis** provides ready to use CI/CD pipeline setup at the start of new projects.
- **Unified dashboard** generates near real time reports and actionable insights to enable rapid decision making.

## 4 Buyer Responsibilities

Please refer to the Supplier Terms listed with this service on the Platform. These may contain additional Buyer obligations/costs the Buyer is subject to that are not identified anywhere else in the Supplier's Application or on the Platform.

## 5 Service Management

Not Applicable

## 6 Protection of Data

This service is based on a security classification of 'Official', however should you have a requirement for a different security classification that you would like us to consider, please contact us to discuss.



## 7 On-boarding and Off-boarding

Prior to the execution of the Order, the Supplier and the Buyer will agree the scope of the exit plan for the Services and a timescale for delivering an exit plan to ensure continuity of service.

Capgemini shall undertake on-boarding and off-boarding activities agreed within the Order Form (including as a minimum an exit plan in line with the Call-Off Contract terms) which will be charged for in accordance with the Pricing section for this service.

## 8 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G Cloud services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.

Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

## 9 Vendor Accreditations/Awards

Sogeti – the part of the Capgemini Group, is an award-winning company both globally and nationally. The below list presents companies' names that Sogeti has won series of awards with over the years:



**2025 winners of Best Advancing Software Testing Practice**, awarded to the team or initiative that has made a positive contribution to the software testing profession. This is in recognition of those that go above and beyond to make the testing industry or practice better. It means breaking down barriers, thinking beyond our employers or clients, and using our skills and knowledge for the betterment of the profession.

Microsoft, IBM, Intel areas of Testing, HPE, Oracle, Digital, High Tech related awards, ESRI S-GROUP, Delivery, awards related to technologies and solutions.



For the 13<sup>th</sup> year in a row, Capgemini has been recognized as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgment of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.

## 10 Sub-contractors

Capgemini UK may use the following subcontractors to deliver this service:

- Capgemini Technology Services India Limited.

## 11 Business Continuity and Disaster Recovery

No disaster recovery plan is provided as part of these Services.



## 12 Pricing

This service is priced in accordance with the SFIA Rate Card attached. Capgemini can also provide offshore resources at reduced rates where appropriate. Projects can be priced either on a Time & Materials or Fixed Price basis.

## 13 Ordering and Invoicing

Please refer to the Supplier Terms for this service.

We would be pleased to arrange a call or meeting to discuss your requirements of our service in more detail.

## 14 Termination Terms

Please refer to the Supplier Terms for this service.

## 15 Further Information

For more information about this or any of our G-Cloud services, please contact our Public Sector Team.

**Phone:** 0370 904 4858

**Email:** [publicsector.opps.uk@capgemini.com](mailto:publicsector.opps.uk@capgemini.com) including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

## About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

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