

Security Information Assurance, Certification and Compliance G-Cloud 15





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1 Service Overview

1.1 Information Assurance

Information Assurance is aimed at following the standard assurance activities, determined by the Government, which can be implemented across all of Central & local Government Buyers.

This Capgemini service can offer support for a Government Department or Agency with a requirement to assure technology and business systems being used for processing of classified information. It can provide a risk assessment of Public Sector IT services to identify risks and security controls in place that help mitigate them.

Security information assurance, certification and compliance can be important in cloud services environments where clients may have one or more integrated third-party providers of enterprise and cloud services, resulting in more operational security interfaces and channels to manage, operate and assure, and where responsibility may be shared or unclear.

This service can produce a risk assessment with risk register and treatment process that the client's Senior Responsible Owner (SRO) can employ for formal governance prior to service implementation, change or as a routine compliance review activity. The assessment can also be used to inform and support assurance activities. Information Assurance may also require assessment of an organisation's third party suppliers which is a service that Capgemini additionally provides.

Risk assessment is conducted according to a process and method that is both appropriate and proportionate to an organisation's needs. Capgemini can provide consultative services to undertake Data Protection Risk Assessments (DPRAs) and Privacy Impact Assessments (PIAs) on behalf of Government clients. The resulting DPRA/PIA assessment report can then be used in risk calculations and incorporated into an organisation's risk mitigation and management strategy.

Undertaking PIAs in accordance with the Information Commissioners Office (ICO) code of practice also demonstrates an organisation's compliance with the assurance of personal sensitive data required by the Data Protection Act (DPA)/General Data Protection Regulation (GDPR).

Capgemini can provide risk assessment consultancy to assist with assurance activities. Capgemini can also (independently) provide consultants to advise Government Assurance Practitioners in their role and activities, utilising NCSC's Cyber Assessment Framework (CAF), ISO27001, HMG Security Policy Framework, Government Functional Standard GovS 007: Security requirements and Good Practice Guides, Cloud Security Alliance and other applicable standards to establish compliance in a framework relevant to Public Sector organisations.

Capgemini can also assist those departments and agencies adopting GovAssure as their formal cyber security assurance approach which replaces the cyber security element of the Departmental Security Health Check (DSHC) from April 2023.

Capgemini's service can also assist clients to prepare for formal certification. Capgemini has certified auditors who can provide audits of clients' Information Security Management Systems (ISMS) and Statements of Applicability (SoA) to help prepare them for ISO27001:2022 certification.

Capgemini's Information Assurance, Compliance and Certification service can help provide assurance that the Confidentiality, Integrity and Availability of the client's business systems and information are designed, built and operated to standards required by the Government and Public Sector. It forms an essential underpinning to risk management activities and risk reduction programmes.

The service forms a key part of Capgemini's Governance Risk and Compliance services, and is closely linked with Capgemini's Information Risk Management and GDPR Consultancy services (also available on G-Cloud).

This service supports Cloud based projects and services.



2 Business Need

Cloud and digital services adoption can provide clients with new business opportunities and the ability to reach more citizens or consumers. However, as more third-party providers of enterprise and cloud services are integrated there can be an increasingly complicated services architecture and security interfaces to manage, and responsibility may be shared or unclear. This often means additional levels of security expertise are required by clients to advise and assist them in identifying and treating risk whilst complying with their security assurance and compliance obligations.

All services can be procured as stand-alone elements or as a more comprehensive assurance process:

The following activities can be provided:

- Perform independent assurance reviews to verify the receiving organisation's CAF self-assessment in accordance with GovAssure.
- Development of risk assessments using approaches that are both proportionate and appropriate to an organisation's needs;
- Deliver departmental or organisational assurance against industry standards, such as ISO 27001;
- Develop strategies and plans to manage CNI related risks and where necessary compliance against legislative and regulatory requirements, such as NIS;
- Perform DPRAs and PIAs for Government Departments and Agencies that handle personal sensitive data on staff, clients, or citizens;

Some potential reasons for a Government body undertaking PIAs are as follows:

- To identify privacy risks to individuals;
- To identify privacy and DPA/GDPR compliance liabilities for the organisation;
- To protect their reputation;
- To guarantee members of the public, and/or their clients, have trust and confidence in them;
- To inform their communications strategy;
- Third Party Assurance - now a mandatory requirement across Public Sector clients and their suppliers to assure the security risks within their supply chain.

Depending on the options selected, Capgemini's Information Assurance and Compliance service consultancy service may provide the following benefits:

- Assures the Confidentiality, Integrity and Availability of the client's business systems;
- Information risks are known, owned and treated;
- Demonstrates client systems are compliant with mandatory requirements, including Secure by Design.

Capgemini has a proven record of delivering Information Assurance, Compliance and Certification services to major Government organizations in the UK.

3 Our Approach

Capgemini's Cyber Security Unit comprises over 500 full-time security professionals in the UK. These professionals routinely work alongside colleagues delivering broader consulting, technology, outsourcing and professional services, giving them a customer-centric view of security. Capgemini is a corporate member and supporter of industry bodies such as the Chartered Institute of Information Security (CIIISec), the Information Security Forum (ISF) and the International Association of Privacy Professionals (IAPP), as well as having professionals registered by the UK Cyber Security Council and delivers a range of security services to major organizations in the public and private sector.



Capgemini Information Assurance and Compliance consultants can use any appropriate risk assessment methodologies, to produce risk assessments that are proportionate to an organization's needs – based on Government or Industry standards.

Data Protection and Privacy Impact Assessments would be undertaken using Capgemini Cyber Professionals and Security Consultants operating a PIA audit process in accordance the Information Commissioner's Office (ICO) code of practice on conducting privacy impact assessments.

Certification assessments would be undertaken in accordance with the compliance requirements of the selected certification scheme.

Capgemini's consultancy can include providing resources to help clients deliver their cloud services adoption, security assurance, certification and compliance, working with the client's cloud services providers.

4 Buyer Responsibilities

Please refer to the Supplier Terms listed with this service on the Platform. These may contain additional Buyer obligations/costs the Buyer is subject to that are not identified anywhere else in the Supplier's Application or on the Platform.

The following Buyer's responsibilities will apply:

- The Buyer will provide a project/engagement manager to act as a single point of contact and an escalation route for the full duration of the project/engagement;
- The Buyer will make available appropriate subject matter experts (business and technical) as appropriate to support the project or delivery plan;
- The Buyer will be responsible for providing detailed requirements by the mutually agreed date;
- The Buyer will progress the introduction of the service through any internal service introduction/gating process, Enterprise Architecture processes and any other standard processes that are necessary;
- All internal and external user communications will be managed by the Buyer;
- The Buyer will make any network changes to their networks as required for the project;
- Any changes to existing environments required for the service will be Buyer's responsibilities;
- The Buyer will also provide any required test environments and test data reflective of the target implementation environment(s).
- Depending on the service model chosen, the Buyer may have other responsibilities which will be discussed, agreed and then described in the Order Form.
- If these responsibilities do not match Buyer's expectations, then please contact Capgemini in order that Capgemini can explore options to vary its approach.

5 Service Management

Capgemini's service can be consumed in the following deployment and delivery models, all fully managed by Capgemini. Please contact Capgemini to discuss which of these fits Buyer's requirements. These are:



- **Offshore resources:** Capgemini's consultants work from its offshore locations. This provides a very cost-effective solution with access to a large pool of related skills.
- **Onshore resources:** Capgemini's consultants work from its UK offices. This provides a cost-effective solution for buyers that require UK delivery.
- **Dedicated resources:** Capgemini's consultants work on Buyer's sites, embedded as part of Buyer's team. This provides a solution for buyers that require skills augmentation and a high degree of control over the work.

6 Protection of Data

This service is based on a security classification of 'OFFICIAL', however should you have a requirement for a different security classification that you would like us to consider, please contact Capgemini to discuss.

7 On-boarding and Off-boarding

Capgemini shall undertake on-boarding and off-boarding activities agreed within the Order Form and an exit plan in line with the Call-Off Contract terms which will be charged for in accordance with the Pricing section for this service.

8 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G-Cloud services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.

Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

9 Vendor Accreditations/Awards



For the 13th year in a row, Capgemini has been recognised as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgement of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.

Capgemini can provide security delivery professionals with the following industry certifications:

- NIST Cybersecurity Framework (NCSF);
- Certified Information Privacy Professional/Europe (CIPP/E);
- Certified GDPR Practitioner;
- Certified ISO/IEC 27001 Lead Implementer;



- Certified ISO/IEC 27001 Lead Auditor;
- Certified Information Systems Security Professional (CISSP);
- Certified Cloud Security Professional (CCSP)
- Certificate of Cloud Security Knowledge (CCSK)
- Certified Information Security Manager (CISM);
- Certified Information Systems Auditor (CISA);
- Certified Ethical Hacker (CEH);
- TOGAF9, SABSA and other architectural methodologies including Capgemini's own;
- IT security specific MSc or PhD;
- Membership of the Chartered Institute of Information Security (CIISec)
- Certified in Risk and Information Systems Control (CRISC)
- Computer Hacking Forensics Investigator (CHFI)
- Capgemini delivery staff hold a wide range of vendor specific certifications for many types of cybersecurity tooling.

10 Sub-contractors

Capgemini can offer these services using either onshore UK resources or offshore resources. Should the Buyer choose an offshore service from India, then Capgemini UK may use the following subcontractors to deliver this service:

- Capgemini Technology Services India Limited.

11 Business Continuity and Disaster Recovery

No disaster recovery plan is provided as part of these Services.

12 Pricing

This service is priced in accordance with the SFIA Rate Card attached. Capgemini can also provide offshore resources at reduced rates where appropriate. Projects can be priced either on a Time & Materials or Fixed Price basis.

All prices are in GBP and exclude VAT

13 Ordering and Invoicing

Please refer to the Supplier Terms for this service.

We would be pleased to arrange a call or meeting to discuss your requirements of our service in more detail.

14 Termination Terms

Please refer to the Supplier Terms for this service.



15 Further Information

In addition to information assurance and risk management consultancy, Capgemini can provide a range of cyber security services such as - security management, security strategy and transformation, governance risk and compliance, architecture design & implementation, identity and access management, cyber analytics & protective monitoring, digital forensics, testing and employee education & awareness.

Capgemini has over 250 security professionals based in the UK whose expertise can be leveraged to provide our clients with cyber security services.

For more information about this or any of our G-Cloud services, please contact our Public Sector Team:

Phone: 0370 904 4858

Email: publicsector.opps.uk@capgemini.com including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

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