

Product Ownership G-Cloud 15





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1 Service Overview

Capgemini works with transformation leaders to provide Product Ownership support for business transformation programmes and projects. Capgemini has a wealth of experience in providing these cloud services in complex large-scale, Agile environments.

The implementation of cloud services and related new technologies for Public Sector organisations is challenging. Product Owners, working in Agile teams, are key to delivering the business vision and the value that the organisation expects from its investment in transformational change.

To strengthen this capability, Capgemini incorporates AI-driven tools and techniques into its Product Ownership service. AI supports decision-making by providing predictive insights on delivery risks and user adoption trends, enabling Product Owners to make informed choices quickly and confidently.

Capgemini's Product Ownership service can deliver transformational change, in complex Public Sector environments, through the provision of experienced, certified Product Owners empowered by the latest contemporary frameworks, techniques and tools, and AI-enabled analytics.

2 Business Need

Public Sector organisations that are undertaking technology-based transformations, such as the implementation of cloud services, need to ensure products and programmes deliver value and that issues are resolved by developing the maturity and capability of product ownership. Product Owners are the key stakeholder for the business in Agile teams, defining needs and prioritising work to maintain the conceptual and technical integrity of what is to be delivered.

Capgemini enhances this process by using AI-powered data analysis and forecasting models to help our Product Owners identify patterns in user needs, predict potential delivery challenges, and optimise prioritisation decisions. This ensures that products deliver maximum value while reducing risk.

Capgemini has the capability to deploy experts in this field who are PSPO certified, and who can increase the likelihood of success.

3 Our Approach

Capgemini works alongside our customers on Agile transformation programmes, to help deliver customer value sustainably, whilst also facilitating the implementation of the organisation's vision to the required standard.

Capgemini provides Product Owners who are PSPO certified, with valuable industry experience and have a clear understanding of leading agile frameworks such as Government Digital Services, SAFe, DAD and Nexus. As a team, Capgemini can leverage years of experience working on complex large-scale projects, complemented by AI-enabled tools for backlog optimisation, dependency management, and predictive delivery planning.

Capgemini's Product Ownership service can provide resources with the skills and experience to support Public Sector Organisations with their transformation journey by facilitating the resolution of issues to ensure that products and programmes deliver value and that the delivered product is fit for purpose and meets the needs of the business and end user.

Our consultants are passionate about delivering value and would work collaboratively with our customers to understand exactly who the business users are and what they need to do to deliver the best value to their stakeholders, clients, and customers alike. Capgemini can facilitate the creation of a multi-disciplinary team, where everyone's interests are represented from the beginning of the transformation. We bring together people with the complimentary skills, who can provide the shared understanding of the vision and joint responsibility for delivery.



Our Product Owners can manage interdependencies and guide product teams to ensure that the end product is fit for purpose. AI assists by automatically identifying potential conflicts and suggesting optimal sequencing of work items, reducing delays and improving efficiency.

Capgemini's Business Analysts can support the Product Owner to deliver the best value product by providing all the necessary insight and analysis to the multi-disciplinary team. Our consultants will lead in articulating and documenting requirements and provide expertise to support decision-making process.

We can provide experienced Delivery Managers, Scrum Masters and PMO staff, to lead and drive delivery of Cloud based services including:

- Supporting design and mobilisation
- Developing project governance structures
- Creating PMO processes and procedures

Capgemini is committed to keep up to date with the latest frameworks, tools and techniques and can share the knowledge and ways of working with our clients to ensure that they have the capability to take projects forward.

4 Buyer Responsibilities

Please refer to the Supplier Terms listed with this service on the Platform. These may contain additional obligations/costs the Buyer is subject to that are not identified anywhere else in the Supplier's Application or on the Platform.

5 Service Management

This service can be delivered as a defined project or on a day rate basis.

6 Protection of Data

This service is based on a security classification of 'Official', however should you have a requirement for a different security classification that you would like us to consider, please contact us to discuss.

7 On-boarding and Off-boarding

Prior to the execution of the Order, the Supplier and the Buyer will agree the scope of the exit plan for the Services and a timescale for delivering an exit plan to ensure continuity of service.

Capgemini shall undertake on-boarding and off-boarding activities agreed within the Order Form and an exit plan in line with the Call-Off Contract terms which will be charged for in accordance with the Pricing section for this service.

8 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G-Cloud services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.



Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

9 Partnerships/Alliances

This section is intentionally left blank.

10 Vendor Accreditations/Awards



For the 13th year in a row, Capgemini has been recognised as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgement of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.

Business Analysis Accreditation

- BCS International Diploma in Business Analysis
- SAFe – Leading SAFe and SAFe PO/PM
- Scrum.org PSM & PSPO
- Scrum.org User Experience
- Professional Scrum with User Experience Certification

Product Management Accreditation

- SAFe – Leading SAFe and SAFe PO/PM
- scrum.org PSM & PSPO
- scrum.org PSPO1
- scrum.org PSPO2
- scrum.org PSPO3
- scrum alliance CSPO
- scrum alliance A-CSPO
- SAFE POPM
- SAFE APM

11 Sub-contractors

Capgemini UK may use the following subcontractors to deliver this service:

- Capgemini Technology Services India Limited.



12 Business Continuity and Disaster Recovery

No disaster recovery plan is provided as part of these Services.

13 Pricing

This service is priced in accordance with the SFIA Rate Card attached. Capgemini can also provide offshore resources at reduced rates where appropriate. Projects can be priced either on a Time & Materials or Fixed Price basis.

All prices are in GBP and exclude VAT.

14 Ordering and Invoicing

Please refer to the Supplier Terms for this service.

We would be pleased to arrange a call or meeting to discuss your requirements of our service in more detail.

15 Termination Terms

Please refer to the Supplier Terms for this service.

16 Further Information

For more information about this or any of our G-Cloud services, please contact our Public Sector Team.

Phone: 0370 904 4858

Email: publicsector.opps.uk@capgemini.com including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

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