

Agile Digital Cloud Solutions

G-Cloud 15





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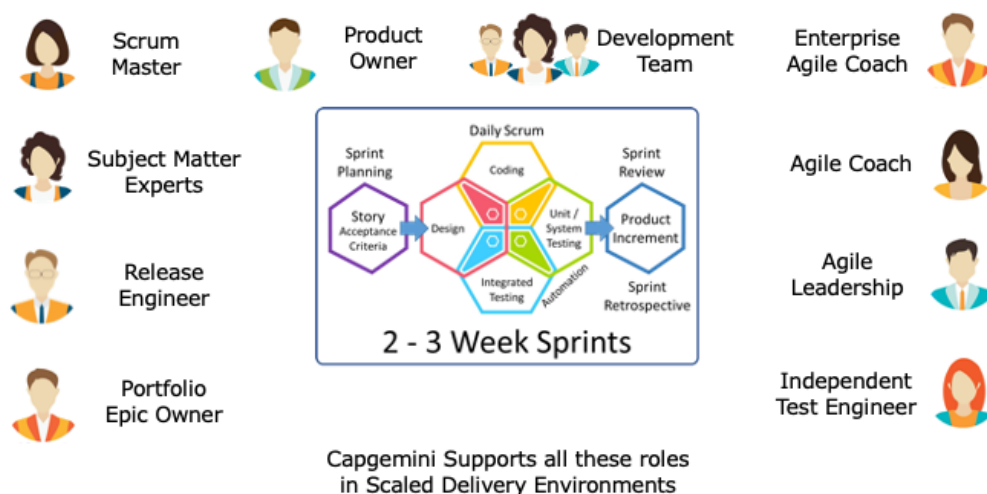
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1 Service Overview

Capgemini offers Application Services across the application lifecycle for Cloud solutions: covering application conception, design, **development** and deployment through service **implementation**, renewal and disposal. This is supported by a powerful application consulting capability, experienced in application strategy and portfolio management. These services can be offered through a mix of onshore and Rightshore® capabilities.

Support a range of Agile Roles to bring about Delivery



This diagram is for illustration only and does not represent any obligation or responsibility of Capgemini.

Specifically, Capgemini can provide the following roles to support an Agile Cloud services implementation project:

User centred design	Produce and delivery	Technical	Quality assurance	Data
- Content designer - Content strategist - Graphic designer - Interaction designer - Technical writer - User researcher	- Business analyst - Technical analyst - Delivery Manager - Product Manager - Programme delivery manager - Service Owner - Scrum master	- DevOps engineer - Infrastructure engineer - Architecture - Network - Security - Technical - Software - Solution - Software Developer - Cloud native engineer	- Quality Assurance (QAT) analyst - Test automation engineer - Test manager - Performance analyst	- Data Architect - Data engineer - Data scientist

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Capgemini can engage in multiple ways:

- supply an entire full-stack team, taking on delivery responsibility and producing an outcome for the Buyer
- work alongside the Buyer's team members providing a combination of hands-on delivery, coaching and on-the-job skills transfer.
- work as part of a multi-supplier environment to supply expertise in a particular area.
- a consultancy and coaching capacity

Features

- Can help teams improve operational efficiency
- Can help teams apply development techniques
- Can help teams select needed technology
- Can help teams anticipate changes relevant to them
- Can define short and long-term improvement plans
- Can make recommendations for process or methodology

Benefits

- Can help advise on build pipeline design
- Can help advise on automated test implementation
- Can help quantify opportunities for improvement
- Can help provide enhanced IT flexibility and responsiveness
- Can help decrease risk and improve governance
- Can help reduce large software suites and associated costs.

Capgemini can supply experts for a variety of engagement types:

1.1 Full Stack Teams

Where an outcome is required, Capgemini can supply an entire team, working across the entire software delivery lifecycle to build solution components to produce an outcome. Capgemini can use its experience of working on large government projects to ensure solutions are delivered on time.

1.2 Working with Buyers' teams

In existing projects, Capgemini staff can work alongside Buyer's teams so that they can benefit from the expertise and experience of Capgemini personnel in using Cloud native technologies and architecture. Capgemini will help mentor / educate Buyer staff on aspects such as code quality, performance, instrumentation and monitoring and Cloud native development, leaving residual skills / knowledge.

1.3 Multi-supplier teams

Multi-supplier or Rainbow teams are a common delivery model within Government that aims to eliminate reliance on single suppliers and drive value for money. Capgemini is experienced in working in this environment and can supply skills expertise into a project to work in this model. Capgemini adopts a "leave the badge at the door" and "one team" mindset and works for the Buyer's goals.



1.4 Consultancy and Coaching

A well-functioning project team can benefit from a training refresh, as an opportunity to explore ways to improve collaboration and productivity in an environment away from the day-to-day focus on project deliverables.

Where a project is not meeting expectations or target delivery dates, Agile coaching can help identify potential improvements in process and help improve efficiency.

Where a project team is unfamiliar with GDS agile governance principles, Capgemini's qualified Agile experts and coaches can help project teams improve in project management, methods of delivery and measure progress.

2 Why Capgemini

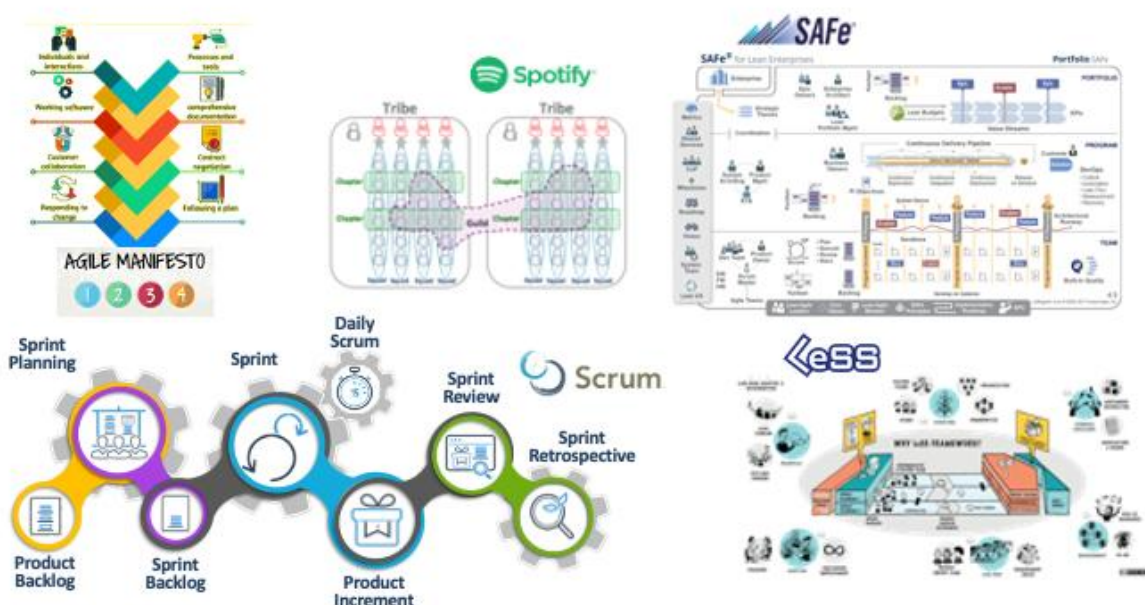
Capgemini has been working in the areas of Agile delivery and IT transformation in the public and private sector for over twenty years, helping to transform and modernise systems for clients. In recent years, with the rise of Cloud Computing, Capgemini has developed extensive experience moving Government clients onto public and private Cloud. Using Capgemini's large pool of Agile practitioners, DevOps engineers and expert software engineers as well as Capgemini's industry partners Capgemini has a proven track record.

3 Capgemini's Approach

3.1 Agile

Capgemini has a history and a track record of working with Agile methodologies to deliver Cloud services, to bridge the gap between business and technology, extending from Capgemini's adoption of the Rational Unified Process last century to its numerous certified Scrum Masters and practitioners working on Government Digital Services (GDS)-aligned programmes today.

Capgemini can help assess Agile understanding and uptake across divisions and levels of the Buyer's organisation and make recommendations for improvement.



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Capgemini has experience of SaFE, Scrum, Kanban and its own “Agile @ Scale” offerings as well as other Agile ways of working such as the Spotify model. Through coaching, Capgemini can offer training and games-based examples to help change the mindsets of the Buyer’s employees across the organisation and help reap the benefits of being an Agile technology organisation.

Capgemini also has experienced Agile business analysts and delivery managers used to working in iterative / incremental projects and can work in a user centric / product centric manner.

3.2 Open Source

Capgemini engineers are familiar with Open Source Software, ways of working and its use. Capgemini’s engineers are active in the Open Source community and are passionate about not only consuming OSS but also to contributing back to this fast-paced area of software development.

When Capgemini designs solutions working with Open Source, Capgemini can use its Open Source Maturity Model and criteria, such as:

- Product – whether the solution meets the Buyer’s requirements for purpose, functionality, security, non-functional attributes, development and stability of the developer group
- Integration – whether the solution meets requirements for modularity, open standards support, and the options to link the product to other products or infrastructure
- Use – whether the solution meets requirements for user supportability in everyday use, and the support options that are available
- Acceptance – how the solution is received in the end-user community, and indicators of its ability to grow and develop as requirements change
- OSS project activity – healthy OSS projects have a large user base supporting and contributing to them. Picking the right, active project is key to a long-term solution and low cost of ownership, getting this wrong can lead to an end of life, unsupported technology that will need to be supported in house or migrated away from increasing costs.
- OSS Licensing – There are a multitude of OSS licenses, some of which have very serious legal and commercial implications. Capgemini can help Buyers’ decide what is appropriate for them and more importantly introduce tools to scan dependencies to ensure Buyers are always compliant.
- Open standards - Capgemini can advise and select components with consideration to Open Standards to help ensure these do not restrict the Buyer’s other technology choices through proprietary standards.

3.3 DevOps

Capgemini can provide in-depth knowledge of the DevOps ways of working. Capgemini believes that automation, repeatability and lean principles are at the core of how Capgemini works. Automation is built in from day 1 rather than retrospectively, infrastructure is declared as code (IaC) and version controlled. Capgemini works extensively with tools such as Terraform, Ansible and Puppet or on the Microsoft stack Capgemini is expert in Azure DevOps. Capgemini has expertise in the hyper-scale Cloud platforms (Azure, AWS, Google) as well as many other Cloud providers and private Cloud technologies.

Capgemini’s Agile DevOps engineers are at the heart of delivery, integrated into Sprint delivery, using Continuous Integration, tested automatically and deployed using Continuous Delivery for what developers write to build.

In many projects, software is delivered into production and then iterated, gathering end user feedback with small releases being delivered frequently into production. Capgemini’s DevOps teams are key to enabling this and helping to balance the needs of the live system with new features.

Strong DevOps ways of working and culture help Capgemini reduce cycle time for changes (time taken to complete a task) and reduce time to market (lead time), this enables projects to deliver business value as soon as possible and to respond to changing requirements.



3.4 Agile Architecture

The Agile Architect: Within an Agile delivery context, the role of the architect focuses on building bridges between teams, building shared understanding of context or domains, and coaching the teams through their delivery.

In creating context, domain and transition views Capgemini is able to balance “Agilist” purism of “no architecture” against the need for “enough architecture”. Enough being arrived at and agreed by the teams involved and for the organisation they work within. These Services are delivered by experienced architecture practitioners whose goal is to help provide context for the delivery teams whilst creating the swiftest path to production.

Enough Architecture: This is a design discussion within every organisation and the definition of Enough may vary between projects, recognising factors such as complexity, integration needs, number of teams within the Product or Domain scope etc. Capgemini can help define the right balance between Intentional and Emergent Architecture strategies for a Buyer’s organisational needs. Depending on the frameworks in use (which Capgemini can also recommend) the practices of recording the architecture, can be tailored to meet Buyer’s specific needs and ways of working where present.

Enablement: Capgemini’s architects can help delivery teams operate effectively and efficiently, using a frequent traveller approach to bring thinking and insight from other parts of the organisation to help the delivery teams understand the dependencies, constraints and opportunities that may lie outside of their immediate domain. By bringing together different teams and facilitating those discussions (whether aligned to a delivery framework – such as SAFe or LeSS) or not, Capgemini can create the necessary cross-team / organisation architectural alignment.

3.5 Benefits

Capgemini’s Agile Digital Cloud Solutions Service can provide experienced Agile practitioners with:

- Support for Cloud-based Agile projects through delivery or coaching.
- Low cycle time, fast time to market through automation and strong DevOps ways of working
- Architecture expertise to:
 - Establish the balance between emergent and intentional architecture to provide clarity for all team members.
 - Provide common understanding
 - Management of trade-off decisions – in terms of ways of working and exceptions through to coaching and advisory roles to support the delivery teams in making those choices.
- Agility to react to changing business priorities throughout the project and support the delivery teams to understand the architectural impacts.
- Integration of different teams (often working with different methods) with a shared architectural view, principles and context.

3.6 Summary of Proposition

Provision of experienced Agile practitioners, working with Buyer’s Agile teams on Cloud solutions, can; deliver code, build/configure environments and at the same time, coach, shape, operate and improve Agile delivery programmes and help Buyers balance intentional and emergent technical & architecture trade-offs throughout the delivery cycle.



4 Buyer Responsibilities

Please refer to the Supplier Terms listed with this service on the Platform. These may contain additional Buyer obligations/costs the Buyer is subject to that are not identified anywhere else in the Supplier's Application or on the Platform.

The Buyer responsibilities as part of this service are as follows:

- Buyer must ensure a project owner is available and empowered to make decisions when requested by the project delivery team, in a timely fashion.
- Buyer must ensure that changes to project goals are documented and communicated to the project delivery team, in a timely fashion.
- Buyer should ensure that the project owner attends regular project progress meetings.

If these responsibilities do not match the Buyer's expectations, then please contact Capgemini in order that Capgemini can explore options to vary the approach.

5 Service Management

Capgemini can provide individual services within each phase to support the Buyer through the initial assessment, design, development, implementation, integration, configuration and training, or can provide a comprehensive service covering a Cloud-focused, agile delivered, open source implementation. The scope of the individual services to be provided can be determined in the Order Form.

5.1 Planning Services

Capgemini's Planning Services are wide ranging - provide architecture, domain modelling, DevOps platform and monitoring design and a suggested roadmap for implementation through an analysis of the requirements, using tools typically user research, Domain Driven Design, Event Storming, and Whirlpool Modelling.

Capgemini can conduct organisational readiness assessments to determine where Open Source on Cloud solutions could contribute most to the Buyer's business, and how to mitigate the risks involved with implementation.

These services can help public sector organisations align themselves with Government strategy on the use of Cloud and Open Source technology and build the business case for the introduction of Open Source on Cloud solutions. To this end, Capgemini can:

- help build repeatable processes (i.e. software development lifecycle, deployment, patching and incident management) that can be applied to future Open Source implementations
- help gain operational acceptance for the use of Open Source solutions
- help understand the commercial opportunity and mitigate the risks associated with Open Source solutions, such as licensing and contribution obligations
- help identify training plans and deliver training to support operational readiness; and
- help share internally or within the Open Source community what you have built, managing contributions and licensing.

5.2 Quality Assurance and Performance Testing Services

Capgemini's Quality Assurance and Performance Testing Services can provide architecture, configuration and code reviews, analysis of application instrumentation and monitoring implementation, and performance tuning for existing applications built using this technology. These services can provide related support services containing service management and reporting, integration, release and testing support.



5.3 Training Services

Capgemini can provide both classroom and Internet based learning for product-based knowledge transfer. Capgemini can also support a model of team enablement through pairing (a buddy system for development/support) or team-based knowledge transfer to promote a hands-on learning approach. This may be more effective learning method than product-based learning, which Capgemini can tailor more to the agreed Buyer's needs. Training can include supply of equipment at an additional cost, as agreed within the Order Form, but if not requested by the Buyer in the Order Form, attendees are expected to bring their own equipment.

5.4 Rightshore®

Where required, Capgemini can provide experienced consultants from our overseas delivery centres at reduced rates. Please refer to individual SFIA Rate Cards for more information.

6 Business Continuity and Disaster Recovery

No disaster recovery plan is provided as part of these Services.

7 Protection of Data

This service is based on a security classification of 'Official', however should you have a requirement for a different security classification that you would like us to consider, please contact us to discuss. Additional requirements may be subject to additional Charges in accordance with the SFIA Rate Card.

8 On-boarding and Off-boarding

Capgemini shall undertake on-boarding and off-boarding activities agreed within the Order Form (including as a minimum an exit plan in line with the Call-Off Contract terms) which will be charged for in accordance with the Pricing section for this service.

9 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G-Cloud services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.

Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

10 Accreditations/Awards

Capgemini continues to be recognized globally for excellence in technology, innovation, ethics, and partnership. The following accreditations and awards reflect the company's most recent achievements and industry leadership:



Accredited Learning Provider



Capgemini was named “Client Champion,” the top overall honor, at the 2025 ISG Star of Excellence™ Awards. Capgemini also received the “Excellence Regional Award” for EMEA and recognized as a CX Star Performer for the Public Sector and Advanced Analytics and AI Services.



For the 13th year in a row, Capgemini has been recognized as one of the World’s Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgment of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.



Recognized and included within the Times Top 50 Employers for Gender Equality 2025



In 2025, Capgemini was named a “Leader” in the NelsonHall Evaluation & Assessment Tool (NEAT) Report for Experience-Led HR Transformation Services, Procurement Transformation and Finance and in 2024, Multi-Process HR Transformation Services, Learning Services, Accounting Transformation Services: From RPA to Gen AI, and Supply Chain Transformation for Sustainability

- Capgemini is a Managed Gold Certified Partner with Microsoft. Achieving multiple gold competencies in Microsoft Cloud Center of Excellence in Gold Cloud Platform, Gold Cloud Productivity, Gold Customer Relationship Management and Gold Datacenter. Capgemini is a Microsoft Azure Expert Managed Services Provider, and a member of the Microsoft AI Business Solutions Inner Circle for the 7th year running.
- Capgemini is a Premier Consulting Partner in the AWS Partner Network (APN) and an AWS Managed Service Partner. Winning several AWS Partner of the Year awards in 2024 including Global Sustainability Partner of the Year following 2023 AI/ML Partner of the Year and Global Innovation Partner of the Year.
- Capgemini is a Global Alliance partner of IBM, spanning 20 countries, since 2001, covering areas such as Cloud, Big Data & Analytics, Internet of Things, Security.
- Winner of multiple SAP Pinnacle Awards including 2025 Business AI Innovation in the Customer AI use case, 2021 Partner Learning Excellence and 2018 Customer Choice Partner of the Year – Large Enterprises
- Oracle Cloud Premier Platinum Partner, Oracle Cloud Premier Certificate, Oracle Cloud Managed Service Provider Certificate, Oracle Cloud Excellence Implementer (CEI) accreditation
- HFS Research recognized Capgemini as a Market Leader in its 2024 Horizons Report for High-Tech Services, for excelling at helping clients use a product-centric mindset to accelerate shared go-to-market goals.
- 2025 Google Cloud Partner of the Year awards for Global Industry Solutions and Sustainability Industry Solutions. Both following the 2024 Google Cloud Global Industry Solution Partner of the Year award for Generative AI Services and SAP on Google Cloud.
- 2023 Capgemini awarded UK Partner of the year & Global Practice Development Partner of the year by Mulesoft
- Recognized as a Leader in the 2025 Gartner Magic Quadrant for Custom Software Development Services.
- Named as a Leader in The Forrester Wave: Application Modernization and Multicloud Managed Services 2025. Capgemini received the highest score possible in 13 criteria including AI/Machine Learning, collaboration, strategic advisory services, and modernization and migration services.



- Recognized as a Leader in the 2025 IDC MarketScape Assessment for EMEA Government Cloud Professional Services, and Worldwide Carbon Management and Net-Zero Services. This follows positioning as a Leader in 2024 for Worldwide Data Modernization Services, and Worldwide Cloud Professional Services.

11 Sub-contractors

Capgemini UK may use the following subcontractors to deliver this service:

- Capgemini Technology Services India Limited

12 Pricing

This service is priced in accordance with the SFIA Rate Card attached. Capgemini can also provide offshore resources at reduced rates where appropriate. Projects can be priced either on a Time & Materials or Fixed Price basis.

13 Rightshore[®]

Where required, Capgemini can provide experienced consultants from our overseas delivery centres at reduced rates. Please refer to individual SFIA Rate Cards for more information.

14 Ordering and Invoicing

Please refer to the Supplier Terms for this service.

We would be pleased to arrange a call or meeting to discuss your requirements of our service in more detail.

15 Termination Terms

Please refer to the Supplier Terms for this service.

16 Further Information

For more information about this or any of our G-Cloud services, please contact our Public Sector Team.

Phone: 0370 904 4858

Email: publicsector.opps.uk@capgemini.com including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

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