

Oracle Intelligent Supply Chain G-Cloud 15





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1 Service Overview

Capgemini's Oracle Intelligent Supply Chain offering is a comprehensive Oracle Cloud-based solution that delivers fully integrated, end-to-end capabilities across Order-to-Cash and Plan-to-Produce processes. It optimises supply chain, logistics, and manufacturing operations to boost efficiency, reduce costs, and enhance delivery performance. The solution delivers real-time visibility and fosters collaboration across the entire product lifecycle, from design and planning to production, fulfilment, and delivery.

This complete Supply Chain solution is built on Oracle Fusion SaaS applications for Order Management, Inventory & Cost Management, Logistics, and Product Lifecycle Management (PLM). Together, these modules create an agile, connected, and data-driven ecosystem in the Cloud, seamlessly linking planning, production, and customer fulfilment.

Capgemini will assess the client's entire supply chain landscape and integrate Oracle Cloud solutions within their existing ecosystem to provide a seamless user experience across functions. Our experienced delivery team guides the organisation through every aspect of transformation; people, process, data, and technology aligning the roadmap to the customer's pace and capacity.

As part of the overall offering, Capgemini provides robust project governance and a comprehensive delivery plan designed to meet business requirements and timelines. The focus goes beyond implementing technology and is about driving transformation, that impacts people, processes and outcomes.

2 Business Need

- This Oracle Intelligent Supply Chain offering empowers organisations with an integrated, real-time view of operations while automating key processes across manufacturing, inventory, and fulfilment. It addresses critical business needs such as end-to-end Product Lifecycle Management, for faster innovation, engineering change control, and unified product data visibility.
- Real-time inventory tracking with automated replenishment, and cost transparency across plants and warehouses.
- Streamlined Order Management and fulfilment through orchestration rules, exception workflows, and demand forecasting.
- Optimised logistics execution with configurable routing, shipment management, and integration with global trade processes.
- Seamless connectivity to third-party logistics providers, purchasing, and supplier management systems.
- Robust financial and operational controls via automated cost accounting, variance analysis, and reporting.
- Enhanced decision-making powered by Oracle's embedded analytics and AI-driven forecasting tools.

Capgemini's templated solution delivers a scalable, cloud-first transformation across the supply chain value chain, helping clients modernise operations, strengthen resilience, and achieve measurable cost savings.

3 Our Approach

The Capgemini Oracle Intelligent Supply Chain solution is designed to be implemented as a templated cloud-ready approach that accelerates technology-enabled transformation. It brings together proven methods, tools, and templates to simplify implementation and reduce risk.

Key Elements of the Approach



- **Pre-Packaged Framework:** A fully integrated set of methods, tools, templates, and techniques to streamline the move to Oracle Cloud and mitigate implementation risks.
- **Flexible Operating Model:** A proposed organisational structure with templated roles and responsibilities providing clients with a clear target model to adopt and challenge, reducing time spent defining scope and objectives.
- **Application Templates:** Accelerate IT delivery and reduce costs, enabling budget reallocation toward Change Management and Benefits Realisation.
- **Management Information Templates:** Deliver a predefined baseline of KPIs and reporting standards to measure performance improvement and ROI.
- **Data Migration Templates:** Shift focus from technology implementation to solution adoption, driving user engagement and process compliance.

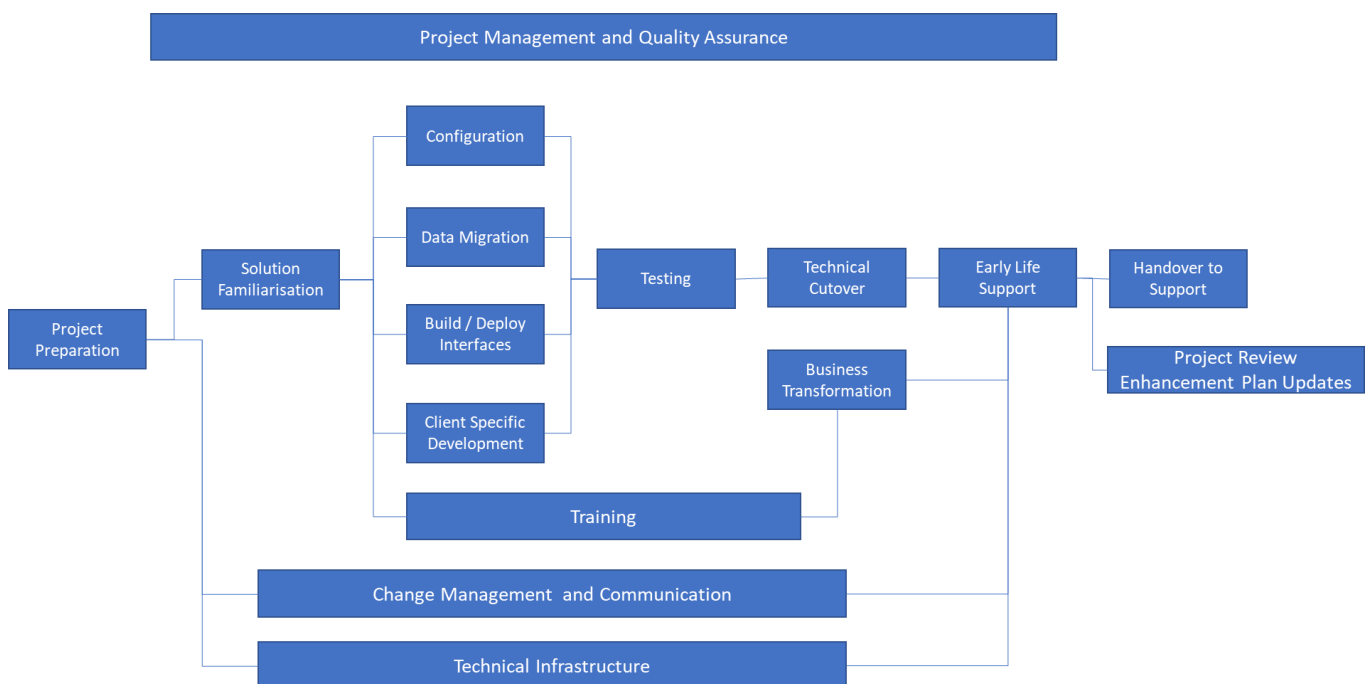
Business Outcomes

This approach enables organisations to:

- **End-to-End Visibility:** Real-time insight across planning, procurement, manufacturing, logistics, and fulfilment.
- **Integrated Planning & Execution:** Synchronize demand forecasting, inventory optimization, and production scheduling.
- **Agile Order-to-Cash:** Streamlined order orchestration, fulfilment, and exception handling.
- **Optimised Logistics:** Configurable routing, shipment tracking, and global trade compliance.
- **Supplier Collaboration:** Seamless connectivity with third-party logistics, procurement, and supplier management systems.

Delivery Governance

Underpinned by **Capgemini's global Program and Project Management Methodology (DELIVER)**, aligned with **MSP** and **PRINCE2**, ensuring robust governance and control throughout the transformation journey.





4 Buyer Responsibilities

Please refer to the Supplier Terms listed with this service on the Digital Marketplace.

The Buyer responsibilities as part of this service are as follows:

- Provide resources, stakeholders, information, and materials in accordance with the agreed plan
- Provide appropriate process and subject matter experts to understand and agree the solution design
- Procure necessary software licenses and subscriptions including SaaS, PaaS, and IaaS as appropriate
- Provide access to existing systems or the data from the existing systems to enable data migration
- Provide Test instances of any 3rd party system that will be required to test inbound or outbound interfaces
- Plan, resource and execute user acceptance testing
- Provide trainers and conduct end-user training
- Ensure the Buyers project team is empowered to make decisions in a quick and timely manner
- Review and sign-off deliverables in a timely manner based on agreed acceptance criteria

If these responsibilities do not match your expectations, then please contact us in order that we can explore options to vary our approach.

5 Service Management

Not applicable.

6 Protection of Data

This service is based on a security classification of 'Official', however should you have a requirement for a different security classification that you would like us to consider, please contact us to discuss.

7 On-boarding and Off-boarding

Prior to the execution of the Order, the scope of the exit plan for the Services and a timescale for delivering an exit plan to provide continuity of service shall be agreed.

Capgemini shall undertake on-boarding and off-boarding activities agreed within the Order Form and an exit plan in line with the Call-Off Contract terms which will be charged for in accordance with the Pricing section for this service.

8 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G-Cloud services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.

Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal program. The framework can be applied



throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

9 Vendor Accreditations/Awards



Our expertise, accelerators and approach will enable your organisation to develop the case for change and, crucially, the roadmap that secures the support, enthusiasm and focus that unlocks business value. It is this approach that wins regular industry recognition for our excellence in delivering ERP programmes, most recently with the **Transformation Team of the Year** accolade in the 2021 ERP Today awards.



For the 13th year in a row, Capgemini has been recognised as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgement of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.

Capgemini has been an Oracle Partner since 1997, and has held the highest partnership statuses for many years. We participate in the Sell, Service, and License & Hardware tracks of the Oracle Partner Network Program. Capgemini's global Oracle SaaS, PaaS, and IaaS teams comprise of over 11,500 Oracle professionals and enable Capgemini to service clients across geographies and Oracle solution sets. Capgemini's UK SaaS, PaaS, and IaaS teams have been developing and delivering Oracle solutions for over 20 years with deep experience in Public Sector. Capgemini UK Oracle experts collaborate with our colleagues across the world to develop and share best practice in the relentless pursuit of excellence for our customers. Our approach has been recognised globally in the last few years with numerous awards and analyst recognition, including:

- 2023: Oracle EMEA Business Impact Partner of the year for Cloud Technology
- 2022: Real IT Award for Cloud ERP
- 2020: OCI Partner of the Year Award
- 2019: UKOUG Industry Partner of the Year Award – Bronze
- 2019: UKOUG Middleware Partner of the Year Award – Bronze
- 2019: Oracle PaaS Forum; Best PaaS Contribution

Capgemini holds four published OPN Expertise in Western Europe region demonstrating our expertise in delivering Oracle Cloud Infrastructure solutions:

- Oracle Cloud Platform Integration
- Oracle Cloud Platform Business Analytics
- Oracle Cloud Platform Application Development
- Oracle Cloud Platform Security



IDC has positioned Capgemini as a "Leader" in their IDC MarketScape: Worldwide Supply Chain Oracle Ecosystem Services 2023 Vendor Assessment.



Everest Group has positioned Capgemini as a "Major Contender" in its report Oracle Cloud Applications Services PEAK Matrix® Assessment 2023, and "Leader and Star Performer" in its report Application Automation Services PEAK Matrix® Assessment 2023. Capgemini is a Leader in Avasant's Oracle Cloud ERP Services 2023–2024 RadarView™.



ISG has positioned Capgemini as “Leaders” in all the regions and categories in its report, Next-Gen ADM Services – 2023.

10 Sub-contractors

Capgemini UK may use the following subcontractors to deliver this service:

- Capgemini Technology Services India Limited.

11 Business Continuity and Disaster Recovery

As defined in the Oracle Cloud Services contract.

12 Pricing

This service is priced in accordance with the SFIA Rate Card attached. Capgemini can also provide offshore resources at reduced rates where appropriate. Projects can be priced either on a Time & Materials or Fixed Price basis.

13 Ordering and Invoicing

Please refer to the Supplier Terms for this service.

We would be pleased to arrange a call or meeting to discuss your requirements of our service in more detail.

14 Termination Terms

Please refer to the Supplier Terms for this service.

15 Further Information

For more information about this or any of our G-Cloud services, please contact our Public Sector Team.

Phone: 0370 904 4858

Email: publicsector.opps.uk@capgemini.com including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

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