

Cloud AI and Infrastructure Assessment G-Cloud 15





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1 Service Overview

We are in an era of rapid technological advances where organisations are undergoing a period of significant changes. This is leading to a disparity in organisations that have been able to embrace the benefits of Cloud and Infrastructure, Data and Artificial Intelligence (AI) versus those that have been slow to transform. Consequently, this impacts costs, productivity and efficiency.

Capgemini stands at the forefront of enabling organisations to harness the full potential of cloud computing through the enablement of a Cloud, AI and Infrastructure services. With our extensive expertise and proven track record in delivering transformation programmes and deep technical capability, Capgemini is well-equipped to assess, design and implement Cloud, AI and Infrastructure transformation that delivers positive return on investment and wider public good.

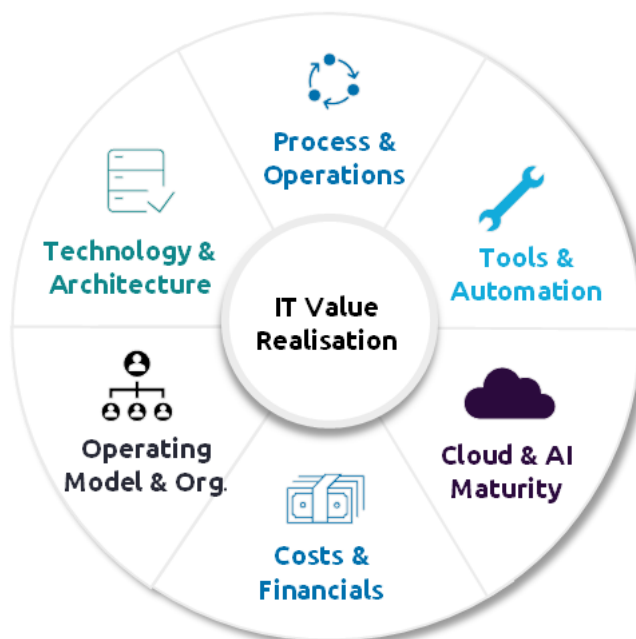
Our Cloud, AI and Infrastructure Advisory services provide IT and department leaders with rapid access to an independent perspective rooted in deep technical capability and industry knowledge. The Cloud and Infrastructure team co-create the assessment and support you in driving forward change as a strategic partner.

Organisational change is difficult to navigate without a deep understanding of the current state of your cloud, AI and infrastructure estate as well as what 'good looks like' across both the public and private sector. This understanding enables IT leaders to identify gaps, benchmark, course correct, build the case for transformation, unlock funding and deliver on their technology strategy.

The output of this assessment includes an executive level document summarising findings across key dimensions, a maturity assessment benchmarked against industry peers and competitors, key initiatives, and a supporting roadmap. Our team of experts then work alongside you to deliver that transformation and ensure your organisation is realising the value of technology.

1.1 Cloud, AI and Infrastructure Dimensions

The proven assessment framework evaluates key dimensions that provide a comprehensive view of an organisation's Cloud, AI, and Infrastructure landscape. These dimensions below can be tailored to the organisation's priorities, with security and value realisation embedded throughout the assessment



The diagram above provides the assessment dimensions of the Cloud, AI & Infrastructure Assessment

This diagram is for illustration only and does not represent any obligation or responsibility of Capgemini.

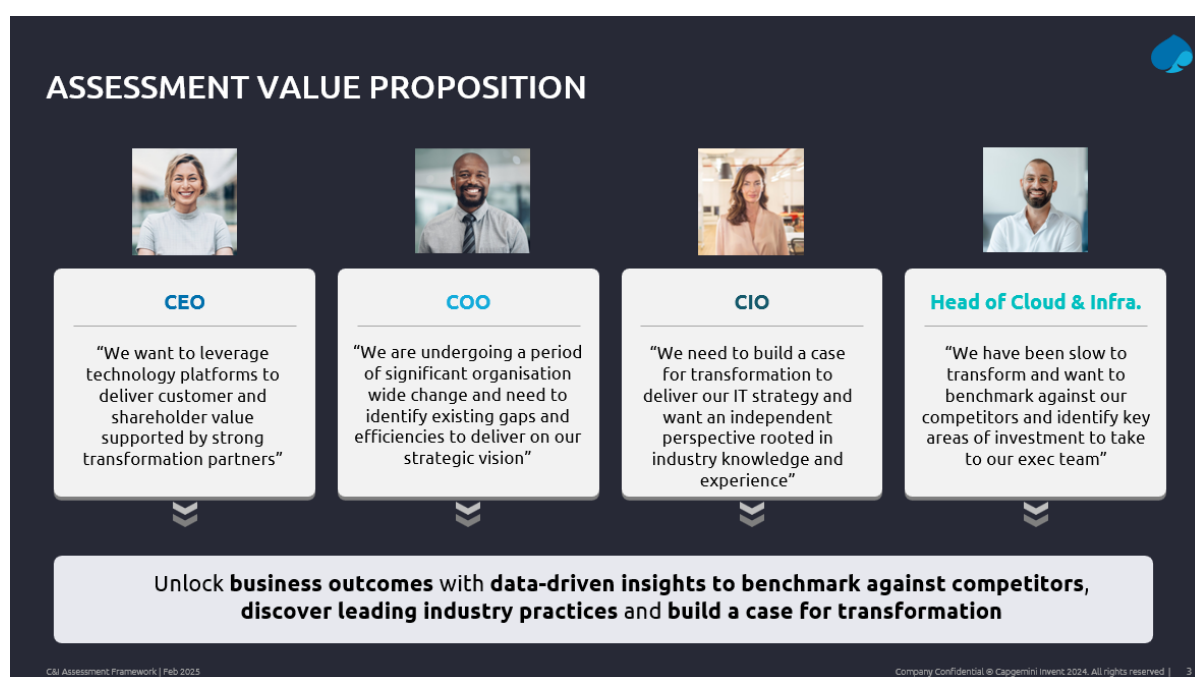


2 Business Need

2.1 Assessment Value Proposition

The assessment enables the executive team within a public sector organisation to undertake a comprehensive Cloud, AI and Infrastructure review. The assessment provides leaders with the strategic clarity needed to make informed decisions, identifying untapped opportunities and potential risks within the current technology landscape. By benchmarking against industry standards and best practices, executives can clearly see where their organisation stands, enabling them to prioritise investments that drive operational excellence and public value. Moreover, the review helps build a robust case for transformation, unlocking funding and stakeholder support while ensuring that future technology initiatives are not only aligned with organisational goals but also resilient, secure, and capable of adapting to evolving demands. Ultimately, this empowers the executive team to guide their organisation confidently towards sustainable, innovative growth.

In addition to the factors outlined above, the Cloud, AI and Infrastructure Assessment allows senior business and technology leaders to be intentional and utilise IT as an enabler of value:



The diagram above provides an overview of the assessment value proposition for different stakeholders

This diagram is for illustration only and does not represent any obligation or responsibility of Capgemini.

3 Our Approach

Capgemini's approach to delivering Cloud, AI and Infrastructure Assessments for government organisations is grounded in a thorough understanding of their vision, mission, and goals. We recognise that successful transformation relies on linking transformation initiatives to organisational strategy and delivering public good.

Over a short period, the Capgemini team may co-create an executive report summarising findings across key dimensions, identify gaps, future state priorities and a roadmap aligned to the wider organisational strategy. This timeframe depends on the availability of data and an organisation's resources.

While each engagement is tailored to the organisation's unique needs, Capgemini typically follows the 5-step process below to deliver the assessment outcomes:

1. **Mobilise:** Team onboarding and report storyboard session, initial scoping workshop to define dimensions to assess and consolidate data request



2. **Co-create:** Kick off workshop to align on scope, outcomes and map key stakeholders, virtual workshops with client counterparts to document as-is state and pain points
3. **Analyse:** Develop draft findings across key dimensions and analyse data provided, validate findings and analysis with client and walkthrough of directional report and emerging findings
4. **Benchmark:** Benchmark maturity of as-is practices against industry leaders, develop recommendations to reach desired maturity level and produce executive summary and roadmap of next steps
5. **Finalise:** Executive report refinement and polishing, report submission and socialisation with client and follow up discussions scheduled to propose solutions to issues identified

4 Buyer Responsibilities

Please refer to the supplier terms listed with this service on the Cloud CoE design and enablement. These may contain additional buyer obligations/costs the buyer is subject to that are not identified anywhere else in the supplier's ecosystem.

The buyer responsibilities as part of this service are as follows:

- Provide clear communication regarding project objectives, timelines, and expectations to ensure alignment and facilitate decision-making process.
- Provide reasonably requested resources, stakeholders, information, and materials in a timely manner.
- Agreement on the shared vision and goals of establishing the cloud operating model by all involved stakeholders.
- Provide access to the appropriate process and subject matter experts to work with Capgemini to agree the design of the solution.
- Anticipates a collaborative partnership from buyer, where both parties work together seamlessly to address challenges, resolve issues, and achieve target cloud operating model.
- Ensure employees are made available for training as appropriate.
- Ensure the buyers stakeholders are empowered to make the decisions necessary in a quick and timely manner.
- Review and sign-off all deliverables in a timely manner based on agreed acceptance criteria.

If these responsibilities do not match your expectations, then please contact us in order that we can explore options to vary our approach.

5 Service Management

This service can be delivered as a defined project or on a day rate basis. In either case it can be a clearly defined project with agreed processes, outputs, and deliverables.

Capgemini may establish the required multi-level project governance and delivery assurance including regular reporting at the beginning of the project.

6 Protection of Data

This service is based on a security classification of 'Official', however should you have a requirement for a different security classification that you would like us to consider, please contact us to discuss.



7 On-boarding and Off-boarding

Prior to the execution of the order, the supplier and the buyer must agree on the scope of the exit plan for the services and a timescale for delivering an exit plan to ensure continuity of service.

Capgemini shall undertake on-boarding and off-boarding activities agreed within the order form and an exit plan in line with the call-off contract terms which may be charged for in accordance with the pricing section for this service.

8 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G-Cloud services to public sector clients. Where possible and applicable, this forms part of the Cloud, AI and Infrastructure Assessment agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.

In conducting a Cloud, AI and Infrastructure Assessment and delivering the necessary transformation, a robust learning and development framework is imperative for fostering collaboration, upskilling, role alignment, and innovation.

- Collaboration - Dual assessment and upskilling: Immersing the teams responsible for each function of the assessment in co-creating the findings in a collaborative and information-rich environment by implementing dual delivery methods, allowing experienced subject matter experts to share knowledge on leading practices. Empower cross-departmental teamwork and knowledge transfer by orchestrating frequent forums, and community gatherings centred on all things Cloud, AI and Infrastructure.

Where appropriate, we may use a standard approach, tailored to topics, skills-gaps and individuals, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

9 Vendor Accreditations/Awards



For the 13th year in a row, Capgemini has been recognised as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgement of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.



ISO 9001 Quality Management for Management Consultancy and IT Implementation and services to the Public Sector



ISO 27001:2013 - Provision (Delivery) of IT services including business applications development, maintenance and Data, Digital and Cloud technologies.



NelsonHall has identified Capgemini as a Leader in its 2022 NEAT Vendor Evaluation for Learning Services due to its ability to meet future client requirements as well as its capability to deliver immediate learning benefits to them.



Capgemini is the first amongst consultancy and technology firms to be recognized six times in a row for its thought leadership reports.



2023 Ecovadis Platinum Rating: We maintained a platinum rating, recognising us as a responsible and sustainable business in the top 1% of companies assessed.



Better Society Awards: Our collaboration with Code Your Future to offer digital skills training won a Better Society Award in 2022. The awards celebrate efforts by commercial organisations to create a better society.



Inclusive Top 50 UK Employers List: We achieved second place in the Inclusive Top 50 UK Employers List 2022/23 – a list that assesses companies for best practice on diversity, equality and inclusion



UK Best Workplaces for Women: We were listed as a Best Workplace for Women by Great Place to Work®. This listing is based on responses from our team to an anonymous survey about their employee experience.



UK Best Workplaces for Wellbeing: We are listed by Great Place to Work® as a Best Workplace for Wellbeing



Great Place to Work: We were certified as a Great Place to Work® in 2023, reflecting our employees' experience of working at Capgemini in the UK.

10 Sub-contractors

Capgemini UK may use the following subcontractors to aid in delivering this service:

- Capgemini Technology Services India Limited.

11 Business Continuity and Disaster Recovery

Disaster recovery solution may be included in the target solution if it is part of the customer's requirement.

12 Pricing

This service is priced in accordance with the SFIA rate card attached. Capgemini can also provide offshore resources at reduced rates where appropriate. Projects can be priced either on a time & materials or fixed price basis. All prices are in GBP and exclude VAT.



13 Ordering and Invoicing

Please refer to the Supplier Terms for this service.

We would be pleased to arrange a call or meeting to discuss your requirements of our service in more detail.

14 Termination Terms

Please refer to the Supplier Terms for this service.

15 Further Information

For more information about this or any of our G-Cloud services, please contact our Public Sector Team.

Phone: 0370 904 4858

Email: publicsector.opps.uk@capgemini.com including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

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