





Table of Contents

1	Service Overview	3
2	Business Need	3
3	Our Approach.....	3
3.1	Architecture	4
3.2	Implementation Activity Exclusions.....	4
4	Buyer Responsibilities	4
5	Service Management	5
6	Protection of Data	5
7	On-boarding and Off-boarding	5
8	Skills and Knowledge Transfer	5
9	Vendor Accreditations/Awards	5
10	Sub-contractors	6
11	Business Continuity and Disaster Recovery	6
12	Pricing	7
13	Ordering and Invoicing	7
14	Termination Terms	7
15	Further Information	7



1 Service Overview

Capgemini Enterprise Performance Management (EPM) service offering covers the implementation, support, upgrade and continuous improvement of all of Oracle's EPM suite of products. It can include:

A process by process adoption of any or all the EPM processes – Group Consolidation, Financial Close Process Optimisation, Planning and Budgeting, tax reporting, Profitability determination, Financial KPI tracking, Analytics and Reporting;

- End to End delivery ownership of projects - Advisory, Architecture, Implementation, Testing, User Training, Technical and Go Live transition and support.
- Provides a balanced Team of Functional Process Experts and Technical Architects.

Provide insight and guidance of AI for EPM

Capgemini can implement Oracle Enterprise Performance Management (EPM) applications available on a Cloud Platform, providing a step into the Cloud. The Oracle EPM application on Cloud includes :

- Oracle Planning & Budgeting Cloud Services (PBCS),
- Oracle Enterprise Planning Cloud Services (includes Workforce, Capital Asset, Project and Financial Planning), Oracle Financial Consolidation and Close Cloud Services (FCCS),
- Oracle Profitability and Cost Management Cloud Services and Oracle Enterprise Performance Reporting Cloud Services (EPRCS).

2 Business Need

Organisations need to standardise, automate, and integrate their management processes and implement the right software solutions to have an integrated, intuitive financial management platform to achieve data integrity and improve reporting efficiency.

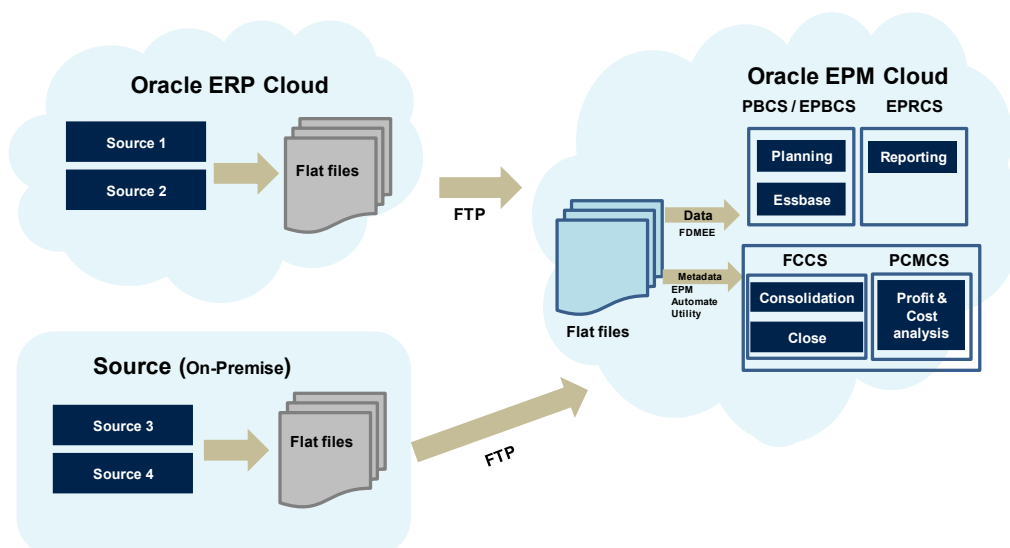
While ERP and other business applications can improve operational processes, EPM systems are needed to optimise financial management processes.

3 Our Approach

Based on our deep product knowledge and experience in executing successful Oracle Cloud EPM implementations, Capgemini has developed a methodology specifically for accelerating the implementation of Oracle Cloud EPM Applications.

These Capgemini services are based on integrated Enterprise Information Management (EIM) solutions involving integrating source systems with the Oracle cloud products, Metadata and Hierarchy Management and Performance Management using the Oracle EPM suite of products.

3.1 Architecture



Oracle EPM Cloud to Cloud and on-Premise Integration

This diagram is for illustration only and does not represent any obligation or responsibility of Capgemini.

- Our Implementation Activities include:
- Due Diligence and Project Scope / Kick-Off
- Project Management
- Application Configuration
- Solution Familiarisation Workshops
- Development
- Data Migration Tools Knowledge Transfer
- System Testing
- Integration Testing
- Super User Training
- Standard System Training Material and Processes
- Cut-over to Go Live
- The post Go Live Support.

3.2 Implementation Activity Exclusions

The following implementation activities are excluded as the buying organisation typically performs them:

- Data Extract and Cleanse
- User Acceptance Testing
- End-User Training

4 Buyer Responsibilities



Please refer to the Supplier Terms listed with this service on the Platform. These may contain additional Buyer obligations/costs the Buyer is subject to that are not identified anywhere else in the Supplier's Application or on the Platform.

The Buyer's responsibilities as part of this service are as follows:

- Buyer shall perform its obligations which are set out in the clauses of the Agreement and the Paragraphs of the Schedules
- Buyer shall comply with laws and regulations applicable to its business and be responsible for determining and directing the Supplier with respect to any processes and procedures applicable to its business which Supplier must follow.

5 Service Management

Capgemini can provide Service Management for Oracle Cloud applications. The applications are hosted directly by Oracle, which now performs all Service Management functions except for user management and permissions.

Capgemini can also provide ongoing advice, guidance, and management of the regular releases to assist the business with implementing newly released features and managing the system testing according to the release schedules from Oracle.

6 Protection of Data

This service is based on a security classification of 'Official'; however, should you require a different security classification that you would like us to consider, please contact us to discuss.

7 On-boarding and Off-boarding

Prior to the execution of the Order, the Supplier and the Buyer will agree the scope of the exit plan for the Services and a timescale for delivering an exit plan to ensure continuity of service.

Capgemini shall undertake on-boarding and off-boarding activities agreed within the Order Form and an exit plan in line with the Call-Off Contract terms which will be charged for in accordance with the Pricing section for this service.

8 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G-Cloud services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.

Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

9 Vendor Accreditations/Awards



For the 13th year in a row, Capgemini has been recognised as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgement of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.

Clients with Oracle application landscapes can count on a service provider that:

- Is an Oracle partner for Sell, Service & License and Hardware tracks.
- Has over 11,000 Oracle expert consultants worldwide, more than 1000 trained specialists across Oracle Cloud Applications around the world.
- Positioned as niche player in Gartner's 2021 Magic Quadrants for Cloud Application services
- Positioned as a Major Player in Gartner's 2020/IDC 2020 Magic Quadrant for Managed Workplace Services, CRM, and Customer Experience Implementation Services worldwide
- Has delivered on 5,000+ Oracle engagements from across all industries, sectors, and major geographies.
- Has 47 years of global cross-discipline experience.
- Has Oracle Cloud Infrastructure (OCI) Partner of the Year France Award in 2020.
- Has Gold, Silver & Bronze UKOUG Partner of the Year Awards in 2017, 2018 and 2019.
- Has Top Contributor award at the Oracle IaaS & PaaS Forum in 2019 in Italy.
- Has Vertical Alliance awards in Warehouse/Distribution and Advertising, Media, and Publishing at the SuiteWorld event in 2019 in North America.
- Has Vertical Alliance awards in Retail, Manufacturing and North America at SuiteWorld 2018.
- Has Best PaaS Contribution Oracle Partner Award in 2018 and 2019.
- Has Best API Contribution Oracle Partner Award in 2018 and 2019.
- Has Oracle Cloud Platform Innovation Award at Oracle OpenWorld 2018.
- Has Outstanding MSP Maximum Performance Oracle Partner Award in 2018.
- Has Oracle Cloud Excellence Implementer (CEI) accreditation: November 2017.
- Has Chatbot PaaS Community Award in 2017.
- Has Global Excellence Award for Extend and Connect in 2017.
- Has API PaaS Community Award in 2017.
- Has Global Excellence Award for Extend and Connect in 2017.
- Has API PaaS Community Award in 2017.

10 Sub-contractors

Capgemini UK may use the following subcontractors to deliver this service:

- Capgemini Technology Services India Limited.

11 Business Continuity and Disaster Recovery

Subject to the standard Cloud Services contract provided by Oracle .



12 Pricing

This service is priced in accordance with the SFIA Rate Card attached. Capgemini can also provide offshore resources at reduced rates where appropriate. Projects can be priced either on a Time & Materials or Fixed Price basis.

13 Ordering and Invoicing

Please refer to the Supplier Terms for this service.

We would be pleased to arrange a call or meeting to discuss your requirements of our service in more detail.

14 Termination Terms

Please refer to the Supplier Terms for this service.

15 Further Information

For more information about this or any of our G-Cloud services, please contact our Public Sector Team.

Phone: 0370 904 4858

Email: publicsector.opps.uk@capgemini.com including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

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