

Low/No-Code Solutions with the Microsoft Power Platform G-Cloud 15





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1 Service Overview

As a Tier-One Global Systems Integrator and Microsoft Gold Partner, Capgemini has a market leading Microsoft Power Platform: Power Apps, Power Automate, Copilot Studio, Power BI (Fabric), Power Fx and AI Builder capability covering advisory services, business change, architecture, governance, information management, build and continuous delivery. Capgemini has proven its Power Platform experience at enterprise scale across a range of sectors, including the UK Public Sector.

Capgemini's Microsoft Power Platform delivery approach offers customers an industrialised capability for the delivery of cost-effective low/no-code solutions that leverage Teams, Dataverse, Azure, Dynamics 365 and Microsoft 365 as well as many other data sources via API Management or Microsoft's several hundred pre-built connectors. Capgemini's approach can demonstrate value quickly, scale to your needs and empower your staff and citizen developers with the skills to build robust solutions with the Power Platform.

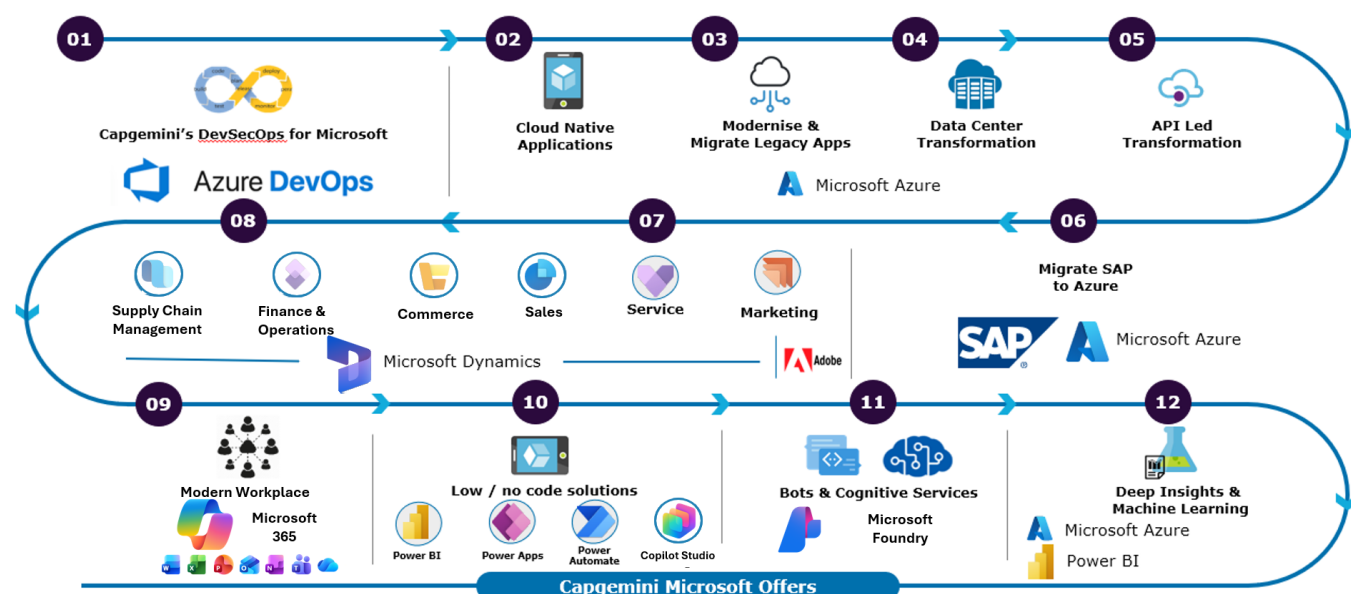
Capgemini's Low/No-code solutions with the Microsoft Power Platform can:

- Address budget and time constraints to bring a solution to fruition;
- Replace manual or paper based processes;
- Streamline complex processes or workflows across multiple systems;
- Provide simpler, more streamlined user experiences on top of legacy applications through Robotic Process Automation (RPA);
- Replace "shadow IT"; and
- Support mobile workers using a range of devices.

"By 2026, developers outside formal IT departments will account for at least 80% of the user base for low-code development tools" – Gartner

Capgemini can also bring industry experts to assist in your organisational transformation across workloads such as sales, service, marketing and customer insights, field services and remote assistance, portals, supply chain, manufacturing, finance and HR.

This service supports cloud-based projects and services.



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2 Why Capgemini

2.1 Capgemini and Microsoft – an Established Global Partnership

Since 1997, Capgemini and Microsoft have maintained what Microsoft describes as *“a strategic partnership that integrates unsurpassed consulting experience with world-class technology.”* Capgemini and Microsoft’s longstanding partnership is founded on joint collaboration and innovation.

Capgemini has been awarded the title of Microsoft ‘Solutions Partner’ in twenty-one competencies and has received numerous awards recognising Capgemini’s track record in the implementation of Microsoft Solutions. Capgemini has twice been named Microsoft Enterprise Partner of the Year and Microsoft Services Partner of the Year by Microsoft themselves, and has received several awards specifically for Capgemini work in the UK public sector. Specifically relating to Power Platform, Capgemini has a Microsoft Advanced Specializations in Low Code Application Development, Business Intelligence, Intelligent automation, Sales, and Service.

Capgemini has over a thousand plus Microsoft Power Platform experts across the world working on complex projects with leading organisations. In the UK, we have over a hundred Microsoft Certified Professionals, including Microsoft MVP’s and FastTrack Recognised Solution Architects. Through these and Capgemini’s participation in Microsoft’s Early Adopter and Advisory programmes, these experts work on varied projects, both public and private sector, enabling transitional change and empowering our customers on the Power Platform.

2.2 Quality and Consistency through Repeatability

Capgemini can use appropriate tools in conjunction with in-house developed processes and procedures to deliver solutions in an industrialised manner while maintaining a focus on quality. Capgemini is investing in developing tools and accelerators which can improve the efficiency, repeatability and consistency of Capgemini’s Microsoft Power Platform implementations across the project lifecycle and can enhance and extend the core product capabilities.

Typically, a selection of the tools and accelerators which support Capgemini’s services are:

- **GDS aligned Power Apps Accelerators:** Providing common Power App components such as headers and footers which allow for responsive, accessible data entry and visualisation for any data source.
- **GDS aligned Portals:** Leveraging Power Pages, our GDS-aligned portal accelerator is a suite of tools and pre-configured components that follows the GDS design methodology and allows a starting point with a look and feel, matching the GOV.UK standards within hours to enable access to your Dataverse data and processes within a secured, user-centric experience.
- **Microsoft Center of Excellence Starter Kit:** A collection of components and tools that are designed to help you get started with developing a strategy for adopting and supporting Microsoft Power Platform, with a focus on Power Apps, Power Automate, and Copilot Studio.
- **DevSecOps for Microsoft:** Capgemini has Microsoft recognised and market leading tooling to provide consistent quality and traceability through automation. Continuous integration and continuous deployment processes allow the implementation of complex scenarios with version control and automated solution deployment, security, testing and monitoring.
- **Proven Power Platform Delivery Methodology:** IPPD365 (Implementing Power Platform & Dynamics 365) is Capgemini UK’s proven delivery methodology based on learnings from numerous complex Power Platform implementations. Based on Agile and built for speed, flexibility and consistency.
- **Development Hub for Power Apps:** simplifies the continuous integration process for teams working with Power Apps.
- **Test Framework:** integrated into the DevSecOps pipeline, Capgemini’s test framework reduces the burden of manual testing and provides confidence to an “evergreen” environment given the regular updates pushed from Microsoft.



- **Data Migration Tool:** designed to import and export reference and transactional data in simple to mid complexity data migration scenarios.

3 The Capgemini Proposition

Whilst the industry is full of organisations claiming some degree of Microsoft Power Platform capability, the demand for Power Platform skills currently far exceeds the supply. The capability constraint is particularly true when considering suppliers with global implementation experience, an understanding of the related Microsoft stack, and the expertise and experience needed to deliver complex transformational projects confidently. Moreover, many organisations have specialist Microsoft Power Platform offers, but few have the same breadth of resources and credentials as Capgemini or the ability to provide a fully managed range of services that supports Cloud services.

Capgemini's Power Platform skills can span every aspect of what is required to successfully implement complex solutions across its many facets comprising of:

- **Enterprise Architects** with an understanding of how the entire Microsoft platform can assist an organisation to deliver against the more holistic strategic goals the platform now facilitates and understand the complexities of multiple incumbent environments and the challenges of a complex supplier ecosystem;
- **Solution Architects** with experience in designing, implementing and integrating Power Platform solutions at scale and into complex and hybrid ecosystems;
- **Infrastructure Architects** with experience in planning, designing and implementing large, distributed topologies (cloud, hybrid and on-premise);
- **Developers** who can configure, customise and integrate Power Platform (Power Apps, Power Automate, Copilot Studio and Power BI);
- **DevOps Engineers** who can manage and automate the delivery pipeline for an entire end-to-end solution with enduring security and monitoring built in;
- **Functional and Technical Consultants** with experience in driving out requirements and maximising the Power Platform, Dynamics 365 and Microsoft 365 feature set to achieve these objectives;
- **Testers** who understand the product and can strike a balance in testing efforts to enable the delivery of a quality solution (manual and automated);
- **Specialist resources** such as Release Managers, Accessibility Compliance specialists, Security Architects, GDS assessors and GDPR specialists, to name a few. Capgemini's competitors often miss these and only consider them when the project fails;
- **Agile Product Managers** who are user-centred understand the full BizDevOps lifecycle of introducing a new Power Platform solution and facilitate a cross-functional team through agile methods to design and launch to users successfully;
- **Business Analysts** who can identify/qualify business needs where the business may benefit from a new or improved Power App and provide high-level business requirements;
- **Change Consultants** who can provide a user-centred design method to support the scaled adoption and use of Power Platform solutions through change management, training, communication and growth campaigns.

4 Business Need

Low/No-code solutions have seen significant demand in recent years due to the evolving needs of organisations and the challenges they face in developing and maintaining software applications. Business needs that drive continued adoption of low/no-code solutions are:



1. **Rapid Application Development (RAD):** Traditional software development *can* be time-consuming and has dependencies on technical resources/IT departments. Enterprise low/no-code platforms enable rapid application development, allowing organisations to create applications and automations quickly with little to no manual coding required. This speed is crucial in today's fast-paced working environment.
2. **Reduced Development Costs:** By minimizing the amount of manual coding and leveraging visual development interfaces, low/no-code platforms reduce the overall cost of application development.
3. **Skill Gap Mitigation:** The shortage of skilled developers is a common challenge in the IT industry. Low/no-code platforms enable individuals with less technical know-how to contribute to application development, bridging the skill gap and empowering business users to actively participate in building solutions.
4. **Faster Time-to-Market:** Leveraging out-of-the-box and reusable components, low/no-code solutions are able to reach production faster than their code-first counterparts. The modular and flexible nature of enterprise low/no-code platforms support incremental development, allowing teams to release MVP functionality quickly and continuously iterate based on user feedback.
5. **Easier Maintenance and Updates:** Enterprise low/no-code platforms often come with built-in features for easier maintenance and updates. This simplifies the process of making changes, fixing bugs, and ensuring that low/no-code solutions remain up-to-date with the latest platform functionality and security patches.
6. **Scalability:** As requirements and user bases grow, solution needs may change. Low/no-code solutions offer scalability, allowing organisations to easily scale their applications without requiring significant redevelopment efforts.
7. **Innovation and Experimentation:** The ease of development and lower barrier to entry provided by low/no-code solutions encourage experimentation and innovation. Users can quickly test new ideas, prototype concepts, and gather feedback without committing substantial amounts of time.

The popularity and increased demand for low/no-code solutions lie in their ability to enhance speed, reduce costs, empower non-technical users, and foster innovation. By leveraging an enterprise low/no-code platform such as the Microsoft Power Platform, organisations can stay competitive, adapt to changing landscapes, and address the challenges posed by traditional software development approaches.

5 Our Approach

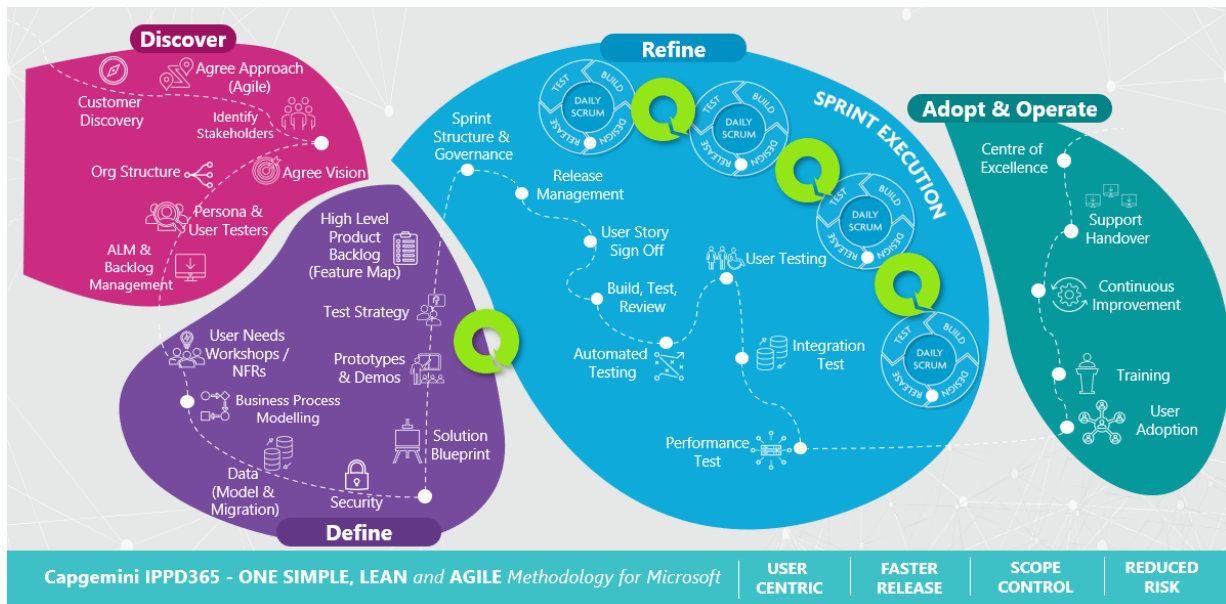
Capgemini's Power Platform delivery approach can offer customers an industrialised capability to deliver cost-effective Power Platform solutions.

Capgemini has designed a delivery methodology that ensures we can consistently implement Dynamics 365 and Power Platform to our clients that business value and user needs are met. The approach scales seamlessly to support multiple development centres, production lines and teams, each with standard composition.

IPPD365 offers a standardised approach to delivering end to end Power Platform projects, at speed, by following best practices from User-Centric Design, Agile, DevOps and Microsoft's Success by Design.

IPPD365 consists of a comprehensive set of activities that ensure a successful implementation, from initial discovery to adoption and managing the solution.

It provides a standard set of templates and technical accelerators developed by the Capgemini team. These templates and accelerators ensure high quality through all executions, help to speed up implementations and ensure user needs and business value are met throughout the project while reducing risk.



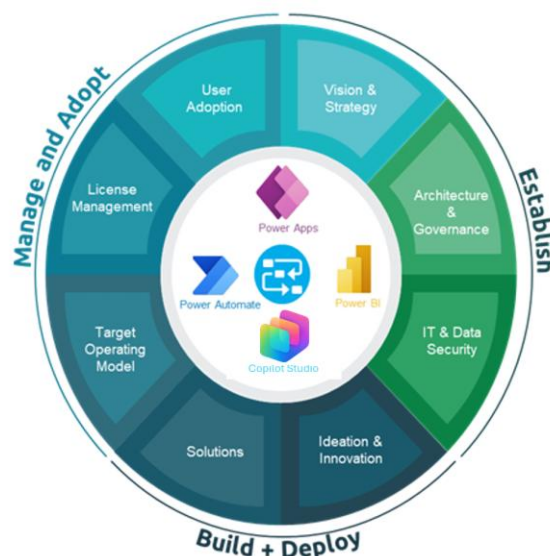
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The use of standard delivery methodologies can result in highly-engaged business users, rapid time-to-value and a reduction in on-going support costs. Also, through Capgemini's Digital Practice, Capgemini can provide advice on design considerations for User Experience/User Interface.

Distributed delivery of Capgemini's development services means Capgemini buyers can benefit from competitive resource costs while maintaining the specialisation required to deliver a project. Capgemini's approach has been developed to support delivery with an appropriate degree of automation and quality.

Capgemini considers the appropriate level of security and privacy to be critical aspects of any solution. Capgemini's approach can help evaluate and categorise the security and/or privacy requirements in the early stages of an engagement, in agreement with the Buyer. This can enable "secure by design" and "privacy by design" to be embedded in the design and delivery of the solution, through the functional and technical design of the solution, the design and implementation of environments needed for the delivery of the solution and in Capgemini's delivery approach and ways of working.

The following diagram provides an illustration of the capabilities and experience of Capgemini's Power Platform Centre of Excellence:



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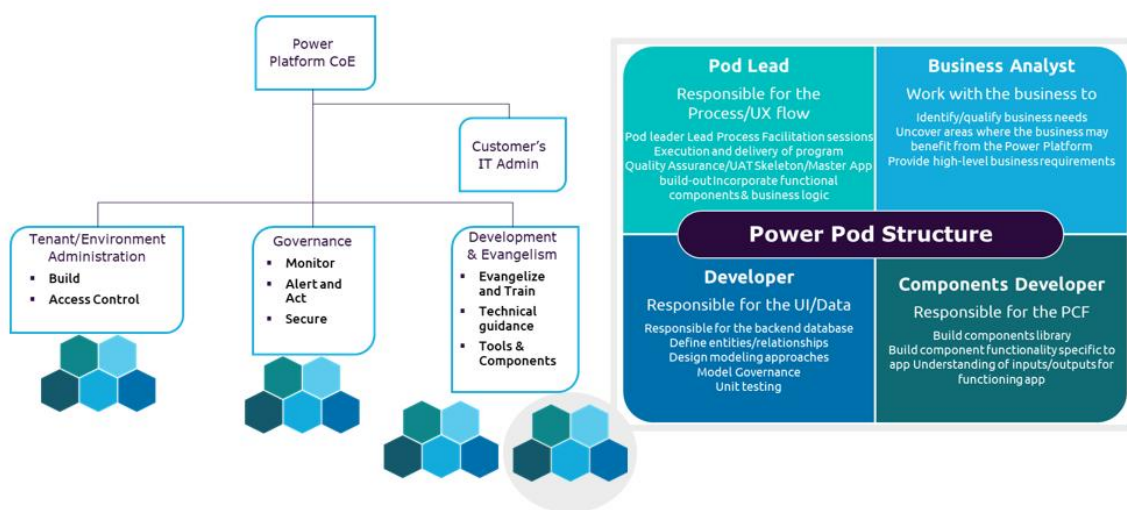
Capgemini can also draw down skills globally based on Capgemini's international capability. Capgemini's investment in staff, certification and training strategies through the Capgemini University are renowned in the industry.

Power Platform CoE Delivery

Capgemini has a structured approach to enable the development and execution of a Power Platform Centre of Excellence (CoE) by implementing a core operating model that provides freedom and encouragement to your citizen developers within the security boundaries and constraints of the business, ensuring internal data control requirements are met.

Capgemini's proposed CoE delivery model consists of crucial skills that be scaled out using Capgemini Power pods - an autonomous technical team that will seek out and build transformation across the business in an agile manner. Power pods are steered by the Power Platform CoE and comprise a blended team that combines the skills necessary from either your internal resource or our specialists.

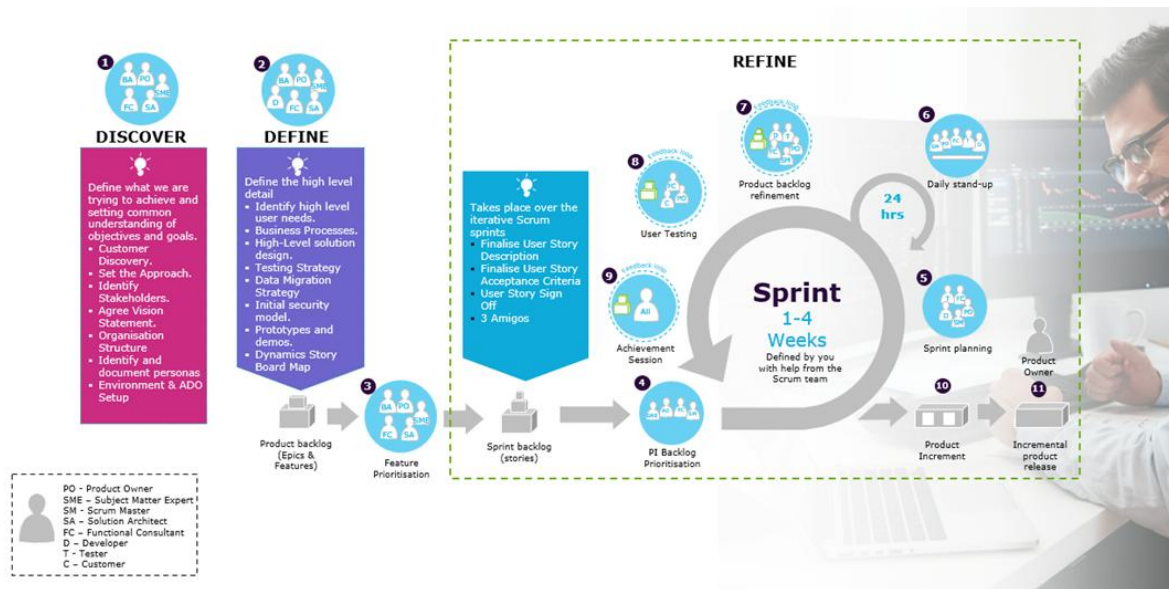
The following diagram is an illustrative view of a Power pod and the capabilities represented within them:



5.1 Agile Lifecycle

Capgemini's Agile approach can help implement solutions for supporting the Buyer's business' objectives and goals.

Capgemini requirements lifecycle below shows you the steps we take in order to gather, document and develop your requirements, providing you with full traceability throughout the project and the assurance that your solution meets the requirements.



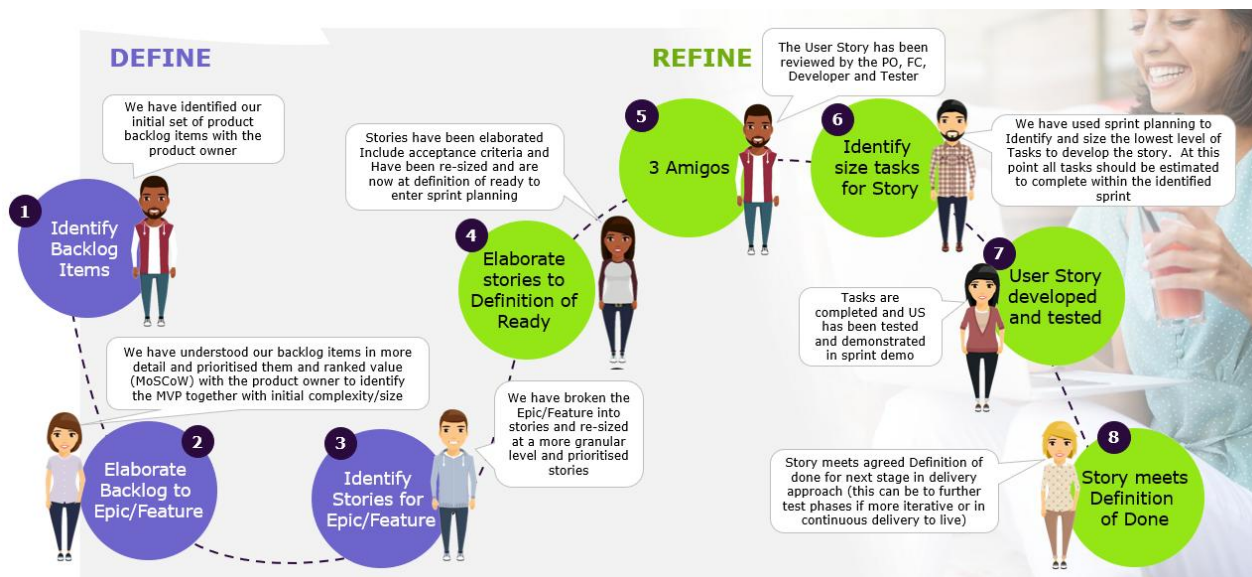
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1. High level business context and requirements are gathered at the initial engagement where high level details are shared to inform a way forward and potential solution and can help shape a team that would be required throughout the project.
2. User Research and Design is completed in order to gather the detailed requirements from customers and users. Research is completed through interviews, observations and workshops to determine the service value and what customers and users want from the service. The main outputs from this is a MVP Features Map, User Journeys, Personas along with Functional & Non-Functional Requirements. The user journeys are also accompanied by process maps that inform the activities, systems and users to help with the solution design. A Product Backlog is developed including Epics, Features and Stories and the User Stories hold the description of the functionality and the acceptance criteria which specifies the detailed requirement. Stories are written in the format; As a (user), I want (action), So that (value) and the acceptance criteria is written in a Behaviour Driven Development format: Given, When, Then but using plain language to describe the requirement, action taken and outcome.
3. The developed Backlog of requirements is prioritised in line with customer and business value.
4. The scope and priority of the Program Increment is defined to drive the sprint planning.
5. At Sprint Planning, the team pull the highest priority stories from the Product Backlog into the next Sprint.
6. Each day, the team meets and answers: What did I do yesterday? What do I plan to do today? What blockers or issues are halting the sprint plan?
7. Halfway through the Sprint, continual demos, reviews and feedback from stakeholders shape the Product Backlog and refines the current and future requirements.
8. All functionality goes through System Integration and User Acceptance testing to ensure the developed solution meets the requirements and provides the customer and business value defined. Test scripts are developed based on the user stories and are documented as passed or failed and a release is not completed until all severe issues are fixed. The severity of issues are defined within the project team.
9. At Sprint Review, the team completes a show and tell for the requirements that have been developed during that Sprint. Feedback is used to update remaining features in the Backlog and allows for continuous improvement of the solution.
10. Each Sprint results in a product increment, ready for release. It may or may not be customer ready. During the project User and Admin guides are produced along with training being undertaken to support user

adoption. There are several training options available and a training plan will be developed with your customer and user needs in mind.

11. The team repeats the cycle until it is decided the go live/public beta provides functionality and value to customers and the business and all the requirements have been met.

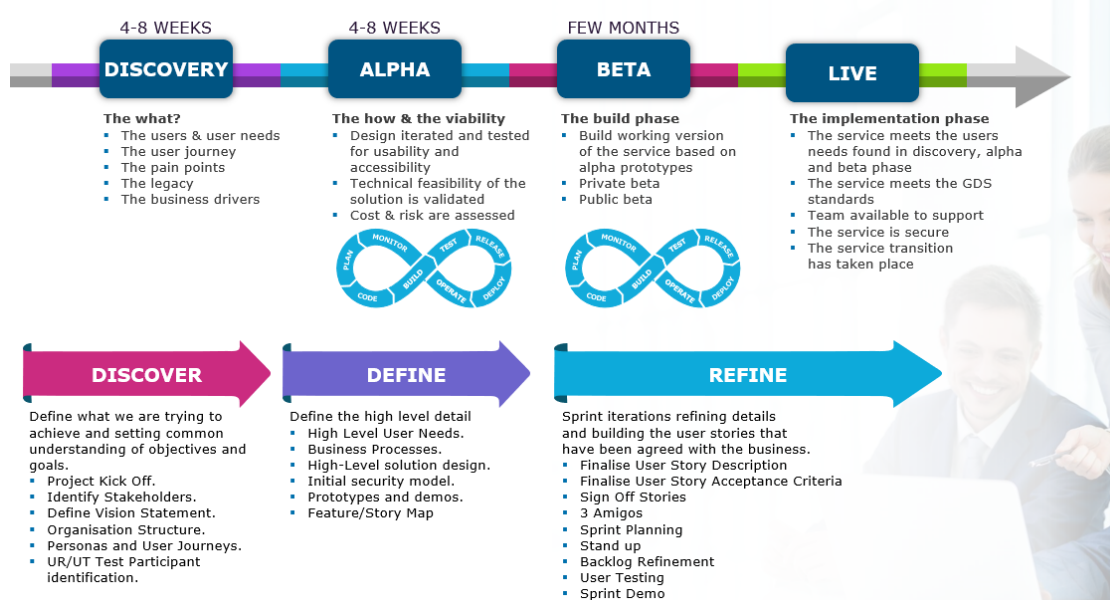
User stories are key throughout the process as they define your detailed requirements and are put together and signed off by your business. The table below shows each major stage of the project along with the key tasks and outputs delivered. The tasks and outputs vary depending on the complexity of the project, the existing documentation available and any regulations and constraints there might be for the project.



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Capgemini continue to work across multiple government departments and recognize that the approach above can be aligned to the standard GDS methodology. By working with your organization, we can assure that the Agile approach takes into consideration the requirements defined by the GDS framework and seek the approvals to transition between phases.

Aligning Approach to GDS



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5.2 Capgemini's Power Platform Services

Capgemini's Low/No-code solutions with the Microsoft Power Platform encompass an end-to-end service offering from strategy through to managed services:

- **Vision and Strategy:** Understanding the end goal and more importantly, your short- and medium-term goals for the platform. Capgemini works with organisations to define standards and a roadmap for speeding up delivery, reducing the risk of data loss, aligning business and IT, providing safe working practices and facilitating business change;
- **Architecture and Governance:** Establishing the digital guardrails that are so crucial before opening up the Power Platform to your organisation, allowing users to build and consume in a controlled and monitored environment. Giving you a birds eye view of what is being built on your tenant and by who, allowing you to identify risk and spot opportunity;
- **Centre of Excellence:** Designing and implementing your Centre of Excellence team structure, processes and assets using a DevSecOps approach. Learning from past CoE setups, implementing what works and avoiding what doesn't;
- **Citizen Development:** Empower non-technical business users to create applications and automations that solve problems and drive efficiencies. Leverage your workforce's domain expertise and provide them with the tools necessary to innovate without the dependency on IT departments;
- **Application Modernisation:** Transform existing applications to meet current business needs, leveraging modern development best practices. Modernise the functionality, efficiency, scalability, and maintainability of apps which might be running on legacy platforms or outdated technologies.
- **Artificial Intelligence (AI):** Supporting you to get a clearer picture of your AI readiness and how prepared you are to open up AI services to your users. How Gen AI is designed to increase efficiency and productivity within Government Departments and not replace individuals. Planning particularly around how AI can consume and interact with your data.
- **Solution Delivery:** Developing and deploying Power Platform solutions that can integrate with other products to solve business problems;
- **App Factory / Software House:** Building a team structure of skilled Power Platform resources capable of fulfilling a constant stream of new requirements and working through a prioritised backlog of Power Platform tasks, including new feature reviews, new connector assessments and bug fixes.
- **Scale beyond Low/No-code:** When your requirements become more complex and you need to leverage pro-code elements, Capgemini have the skilled developer resources available to scale toward fusion apps (a mix of the benefits from low and pro-code).
- **IT and Data Security:** Creating the Information Architecture to keep your data secure. Helping to define the correct Data Loss Prevention Policies (DLP) to meet the needs of your security strategy and adhering to data residency and auditing policies.
- **User Adoption:** Power Platform is an excellent toolbox for empowering your users to remove the mundane tasks from their day. But to ensure the platform is used and the apps that are created are adopted, organisations need to build an exceptional Employee Experience;
- **Power Platform training and enablement:** To derive maximum end-user adoption, efficient use of the system and ultimately a return on investment, training programmes should focus on a professional solution, have longevity, and be maintained throughout the system's lifecycle. Training can include equipment supply at an additional cost, as agreed within the Order Form, but attendees are expected to bring their equipment if not requested.
- **Migration to the cloud:** Migrating existing legacy applications from on-premise to cloud;
- **Data Migration Support:** Migrating data from existing applications to the cloud as part of either Application Modernisation or otherwise, we can support you in understanding the migration paths available, what is required and how to map your data correctly.



- **Operating Model:** Ongoing support and management of the Power Platform at an Enterprise and Citizen Developer level;
- **License Management:** Establishing a license management model that assists in understanding the cost of solution business value delivered;
- **Mobile applications:** Supporting mobile or field workers by providing the data and processes in the context of their role;
- **Ideation & Innovation Services:** Creating the Innovation function for an organisation and establishing the innovation funnel;
- **Business developed application rationalisation:** Migrating business-developed applications, such as Access databases and Excel spreadsheets, to Power Platform;
- **Conference Room Pilot/Rapid PoC Prototyping:** Producing a time-boxed, low/no-code application to prove business fit or creating a targeted business deployment for limited production use;

5.3 Robotic Process Automation (RPA)

To streamline processes that span multiple systems and legacy applications.

Benefits Capgemini's Low/No-code solutions with the Microsoft Power Platform can help enable buyers to:

- Achieve faster go-to-market through rapid delivery and a Centre of Excellence (CoE) model;
- Reduce dependencies on IT departments which often stifle innovation. Giving users access to the tools required to build and solve business problems themselves, while remaining compliant with core IT policies and strategies. Reduce the repetition caused by manual tasks, by bringing automation into your organisation. Enable Citizen Developers to build local automations for themselves and their team.
- Deliver outcomes without complex and costly custom applications/integrations;
- Achieve Return on Investment and business benefit from low/no-code solutions;
- Implement governance to help reduce risk of uncontrollable usage and high maintenance costs;
- Streamline user experiences of legacy applications using Robotic Process Automation (RPA);
- Leverage data in a secure and trusted manner using API management and connectors;
- Assist user adoption and increase usage of Power Platform to satisfy a range of functional requirements;
- Empower staff to solve problems by providing suitable and targeted training;
- Support mobile and field workers on a range of devices;
- Nurture innovation and support an "evergreen" platform through continual innovation cycles.

6 Summary of Proposition

Capgemini has a skilled Microsoft Power Platform capability, made up of Microsoft Certified Professionals, Microsoft Most Valuable Professionals (MVP), Microsoft FastTrack Recognised Solution Architects (FTRSA), Azure Expert MSP, Early Adopter, and Advisory Council participant, which are the highest accolades Microsoft professionals can achieve, demonstrating consistency in exhibiting strong expertise and creating high-quality solutions for customers.

Capgemini have extensive government and defence experience with over 50 SC and DV cleared resources forming part of a wider 180+ Microsoft aligned capability. We are able to combine numerous complex Power Platform delivery experiences with the most recent thinking around low/no-code solutions from other buyers in both the public and private sectors.

Capgemini's relationship and partner status with Microsoft provides us with access to deep product knowledge, insider insights and the ability to influence product roadmap.



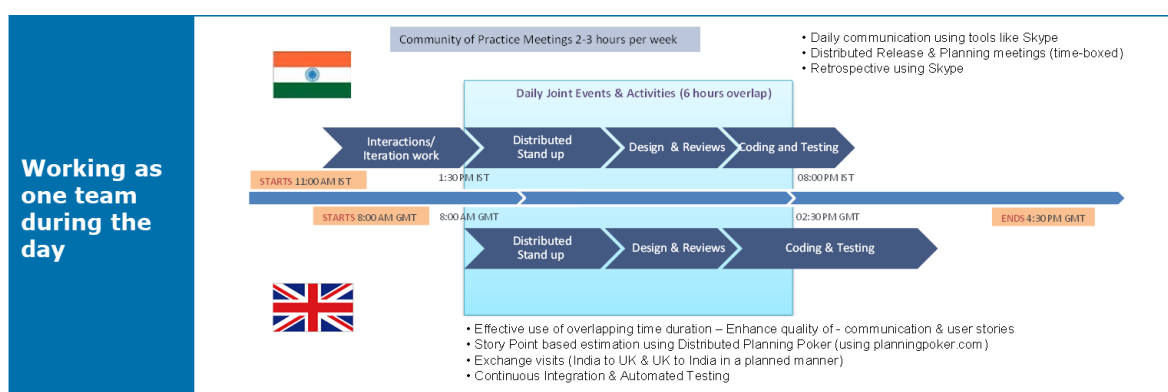
7 Rightshore®

A typical component of Capgemini's global talent pool is Capgemini's Rightshore® network which draws on the knowledge and abilities of over 50,000 domain and sector specialists across the world. Capgemini has over 200 Power Platform resources across its offices working on complex projects with leading companies and government departments.

Capgemini's Rightshore® capability can offer:

- Flexible global delivery model offering a combination of Front-office and Back-Office delivery options;
- Integration of Buyer's requirements and preference to deliver additional value at a reduced Total Cost of Ownership (TCO);
- Leveraging of Capgemini's capacity, capabilities, cost advantages, and competencies to help achieve customer satisfaction.

Capgemini India is the global IT hub for Capgemini and is Capgemini's preferred location for the Rightshore® approach.



This diagram is for illustration only and does not represent any obligation or responsibility of Capgemini.

8 Information Assurance

Capgemini has worked with buyers with information assurance requirements and Capgemini can provide services cleared to Impact Level 3 and above. Capgemini personnel can be cleared to SC and DV level as required.

9 Buyer Responsibilities

Please refer to the Supplier Terms listed with this service on the Platform. These may contain additional Buyer obligations/costs the Buyer is subject to that are not identified anywhere else in the Supplier's Application or on the Platform.

If these responsibilities do not match your expectations, then please contact us in order that we can explore options to vary our approach.

10 Business Continuity and Disaster Recovery

Disaster recovery, as well as business continuity planning can be arranged separately to this service.

Please raise this during discussions to understand the options available.



11 Protection of Data

This service is based on a security classification of 'Official', however should you have a requirement for a different security classification that you would like us to consider, please contact us to discuss. Additional requirements this may be subject to additional Charges in accordance with the SFIA Rate Card.

12 On-boarding and Off-boarding

Prior to the execution of the Order, the Supplier and the Buyer will agree the scope of the exit plan for the Services and a timescale for delivering an exit plan to ensure continuity of service.

Capgemini shall undertake on-boarding and off-boarding activities agreed within the Order Form and an exit plan in line with the Call-Off Contract terms which will be charged for in accordance with the Pricing section for this service.

13 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G Cloud services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.

Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

14 Vendor Accreditations/Awards



For the 13th year in a row, Capgemini has been recognised as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgement of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.

Capgemini has achieved Microsoft 'Solution Partner' Designation in the following:

- Business Applications
- Data & AI (Azure)
- Digital & App Innovation (Azure)
- Infrastructure (Azure)
- Modern Work
- Security

Advanced Specialisations

Advanced specialisations are earned by partners who have undergone extensive validation by Microsoft or a third-party auditor and are based on their ability to meet Microsoft's highest standards of service delivery in a specific solution area. Capgemini have been awarded the following specialisations:



Azure

- AI Apps on Microsoft Azure
- AI Platform on Microsoft Azure
- Agentic DevOps with Microsoft Azure and GitHub
- Analytics on Microsoft Azure
- Data Warehouse Migration to Microsoft Azure
- Microsoft Azure Virtual Desktop
- SAP on Microsoft Azure

Modern Work

- Adoption and Change management
- Calling for Microsoft Teams
- Copilot
- Custom Solutions for Microsoft Teams
- Meetings and Meeting Rooms for Microsoft Teams
- Modernize Endpoints

Security

- Cloud Security
- Id & Access Management
- Threat Protection

Business Applications

- Business Intelligence
- Intelligent Automation
- Low Code Application Development
- Sales
- Service

Capgemini is also an Azure Expert Managed Services Provider, which is only awarded to the most high-fidelity cloud managed service providers (MSPs).

15 Sub-contractors

Capgemini UK may use the following subcontractors to deliver this service:

- Capgemini Technology Services India Limited



16 Pricing

This service is priced in accordance with the SFIA Rate Card attached. Capgemini can also provide offshore resources at reduced rates where appropriate. Projects can be priced either on a Time & Materials or Fixed Price basis.

All prices are in GBP and exclude VAT.

17 Ordering and Invoicing

Please refer to the Supplier Terms for this service.

If you have any questions or would like further detail, including a walkthrough of any sections, we would be pleased to arrange a call or meeting to discuss your requirements in more detail.

18 Termination Terms

Please refer to the Supplier Terms for this service.

19 Further Information

For more information about this or any of our G-Cloud services, please contact our Public Sector Team.

Phone: 0370 904 4858

Email: publicsector.opps.uk@capgemini.com including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

Make it real. | www.capgemini.com



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