

Project Management Services G-Cloud 15





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1 Service Overview

Capgemini's Project Management Approach utilises experienced project and program managers, proven project management methodologies and standards, and tested tools and technologies to provide oversight, coordination, and control of all inter-related project activities.

Sector and Solution agnostic – our program managers are experts in delivering complex programs.

Delivery experience including:

- Technology enabled transformation
- Business Platform Implementations (SAP, Oracle, Microsoft)
- Custom Business Software Design & Build

Advanced Business Intelligence & AnalyticsThe objective is to provide the functions necessary to effectively plan, manage, and support the project teams and their implementation activities and deliver the key program/project management activities and deliverables.

This service supports Cloud based projects and services.

2 Business Need

Delivering projects successfully is challenging and the evolution of business and technology means that those challenges are getting harder:

- Cloud based delivery of services mean that the speed of technological change continues to accelerate changing the type of solutions available, the delivery models required to deploy them successfully and supporting a massive shift in the expectation of end users (both internally and externally).
- More and more stakeholders are looking for demonstrable business outcomes rather than simple technology delivery. setting your projects up in the right way to address this requires much more than technological expertise.
- In our current economic environment money to invest is scarce and tightly controlled. delivery organisations must do a lot more with a lot less.
- The increasing importance of the sustainability agenda places new demands on the management of projects and the outcomes desired by businesses.

Capgemini's Project Management Services leverage our track record of successful delivery for the benefit of clients, bringing our rigour and methods to the project needs and offering the effective leadership required to address today's project management challenges.

3 Our Approach

Capgemini's Project Management support services are fundamentally designed to support clients in achieving success through leveraging Capgemini's track record of successful delivery.

This is undertaken by offering the experience and expertise of its Project and PMO managers in a flexible commercial model. Engagements are shaped to fit the client need and may span from short, sharp interventions through setting up programme centres to long term staff augmentation. This service supports and helps to enable our Cloud offerings.

Depending on the services purchased, this service can address:

- Staff augmentation and interim management roles (at portfolio, programme, project or PMO levels).
- Coaching and mentoring. full time or part time, shaped to client's need.



- Project shaping/definition
- Project mobilisation
- Project close-down support.
- Process or standards set-up and implementation.
- Specific project process reviews and improvement.

Our approach to supporting clients with Project Management services can help enable one or more of the following, depending on the services purchased:

- Project mobilisation.
- Increased assurance of delivery to time and budget.
- Effective project planning, governance, reporting and control.
- Proactive risk and issue management.
- Project performance improvements.

These outcomes are achieved through:

- Access to expertise and experience in a range of Project Management methodologies, such as MSP, PRINCE2 and PMI.
- Access to an extensive track record of successful delivery for the benefit of clients in transformation and cloud-related programmes.

4 Buyer Responsibilities

Please refer to the Supplier Terms listed with this service on the Platform. These may contain additional Buyer obligations/costs the Buyer is subject to that are not identified anywhere else in the Supplier's Application or on the Platform.

If these responsibilities do not match your expectations, then please contact us in order that we can explore options to vary our approach.

5 Service Management

This service can be delivered as a defined project, with agreed processes, outputs, and deliverables, or on a day rate basis.

6 Protection of Data

This service is based on a security classification of 'Official', however should you have a requirement for a different security classification that you would like us to consider, please contact us to discuss.

7 On-boarding and Off-boarding

Prior to the execution of the Order, the Supplier and the Buyer will agree the scope of the



exit plan for the Services and a timescale for delivering an exit plan to ensure continuity of service.

Capgemini shall undertake on-boarding and off-boarding activities agreed within the Order Form and an exit plan in line with the Call-Off Contract terms which will be charged for in accordance with the Pricing section for this service.

8 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G-Cloud services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.

Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

9 Partnerships/Alliances

This section is intentionally left blank.

10 Vendor Accreditations/Awards



For the 13th year in a row, Capgemini has been recognised as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgement of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.

Programme Leadership Accreditation

Aligned with the Project Management Body of Knowledge (PMBOK®), ISO, and Prince2, Capgemini has its own Certification for project professionals which assesses a person's competencies by reviewing their delivery experience, formal training completed, and validating the skills acquired to date.

11 Sub-contractors

Capgemini UK may use the following subcontractors to deliver this service:

- Capgemini Technology Services India Limited.

12 Business Continuity and Disaster Recovery

No disaster recovery plan is provided as part of these Services.

13 Pricing



This service is priced in accordance with the SFIA Rate Card attached. Capgemini can also provide offshore resources at reduced rates where appropriate. Projects can be priced either on a Time & Materials or Fixed Price basis.

All prices are in GBP and exclude VAT.

14 Ordering and Invoicing

Please refer to the Supplier Terms for this service.

We would be pleased to arrange a call or meeting to discuss your requirements of our service in more detail.

15 Termination Terms

Please refer to the Supplier Terms for this service.

16 Further Information

For more information about this or any of our G-Cloud services, please contact our Public Sector Team.

Phone: 0370 904 4858

Email: publicsector.opps.uk@capgemini.com including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

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