

Digital QA and Test Assurance Support G-Cloud 15





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1 Service Overview

1.1 Digital QA and Test Assurance

Sogeti's (part of Capgemini Group) Digital QA and Test Assurance practice supports Buyers focused on Digital transformation and the launching of new services and products using Agile ways of working. Sogeti's Digital QA offering can help Buyer with their business value and performance in the Digital enterprise.

For Buyers focused on digital transformation or development and maintenance of existing systems, Sogeti's Digital QA solution can help achieve increased customer value and the achievement of measurable business outcomes by:

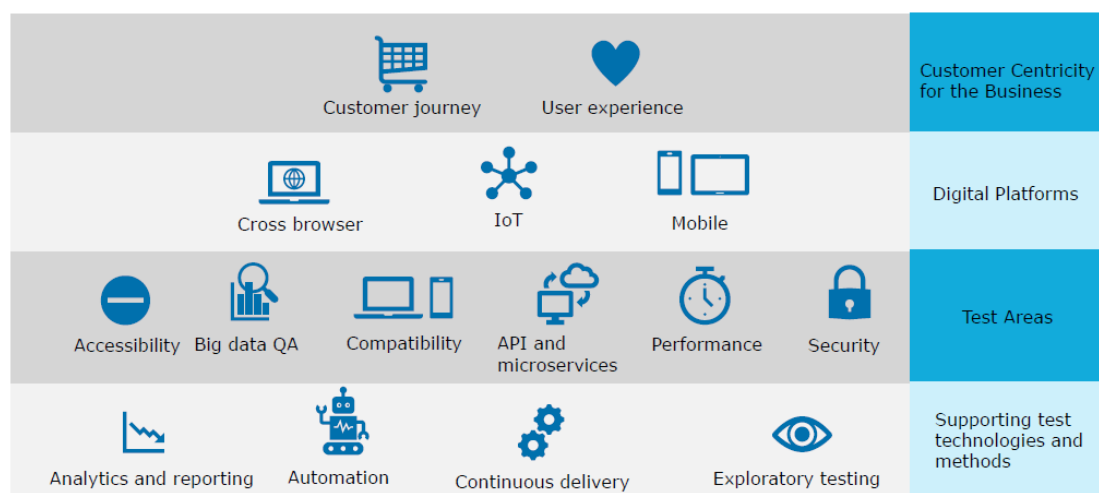
- Supporting rapid DevSecOps development programmes and projects to help address the functional and non-functional quality assurance requirements and help meet the Buyer's internal governance requirements.
- Developing intelligent automated validation to deliver successful new features and products faster.
- Supporting the customer experience of digital solutions across the complex landscape of API's, Omni-channel, and Internet of Things.
- Testing End to End workflows across local platforms, private and public cloud.
- Testing the orchestration of services and data.

Sogeti can bring several accelerators to optimise the process:

- OneShare – Sogeti's rich cloud platform that provides a fast, flexible, and continuous test environment to testers.
- Innovation Hub – Sogeti delivery centre based in our offices in London.
- Rightshore® – For Automation and API Test Factories and Cognitive QA.

2 Business Need

2.1 Digital QA



This diagram is for illustration only and does not represent any obligation or responsibility of Capgemini.



2.2 Digital QA Benefits

Benefits can include:

- Superior customer experience across channels leading to an increase in user acceptance and job satisfaction.
- Insight into product quality through early Testing leading to speedier Buyer's governance approval.
- Increased cost savings and optimised business processes.
- Faster time to benefits realisation due to shorter development cycle times.

3 Our Approach

3.1 Introducing Sogeti's Test Services

Sogeti's services combine proven methodologies, industry partnerships, deep sector expertise, onshore, nearshore, Rightshore® and offshore delivery capabilities and a strong track record in helping its Buyers achieve their strategic testing objectives and notably lowering the overall cost of testing.

Sogeti's collaborative approach complements and interacts with both agile DevSecOps teams and legacy project build and run teams to identify the right tests at the right time. Complementing existing test teams and providing independent and comprehensive defect and progress reporting to increase confidence in rapid deployments; helping the Buyer to deliver new functionality while assuring the integrity of the overall product, application and/or service.

Sogeti's services can scale up and down and can be delivered either on site at the Buyer's offices, through Sogeti Studio, or in the Cloud. Our staff can use the leading software tools and they are highly competent in agile, waterfall, DevSecOps and hybrid environments.

3.2 Benefits

Sogeti's combination of best-in-class test services and innovative outcome based commercial models can provide the Buyer with a comprehensive strategy that delivers a higher level of test maturity, demonstrable cost and time efficiencies and above all, higher quality delivery that has a positive impact beyond the software delivery lifecycle, creating tangible, business-wide benefits and cost savings.

3.2.1 Our Catalogue of Testing Services

Sogeti's testing services can cover the Buyer's testing needs from Managed Test Services, Service Virtualisation, and Integration Testing, to Web, Mobile, Security, and other Specialised Test Services.

Sogeti's Managed Test Services are designed to suit both private and public sector clients and their specific circumstances. Each multi-year programme can be configured specifically to provide flexible, best-in-class testing services that can reduce the Buyer's total cost of ownership. Sogeti can help create strategic value through the transformation of test processes and environments.

Continuous improvement and innovation can be embedded from the outset thanks to Sogeti's investment in methodologies, tools and frameworks. Sogeti can lower the overall cost of testing through risk and reward commercial agreements, and industrialisation and Rightshore® delivery models.

Sogeti's Managed Test Service is metrics driven and benchmarked against best-in-class targets, and the service can also allow for advanced management within multi-vendor environments.

Sogeti's Specialised Test Services collectively describe the individual test services Sogeti offer to support smaller scale projects including defining the Buyer's test process improvement strategy, testing the launch of the Buyer's new mobile application or website and the integration of new services or upgrades to the Buyer's estate.



3.3 Expertise with Results

Sogeti can work together with the Buyer organisation to help deliver continuous improvement initiatives and can lower the Buyer's total cost of testing. Sogeti can offer our Buyers: appropriate tools, highly experienced test professionals, with appropriate security clearance where necessary, and the expertise to optimise testing assets, improve product quality and help deliver a faster time to market.

Benefits of working with Sogeti can include:

- Reduction in the total cost of testing
- An optimal balance between local and offshore execution where this meets security clearance requirements which can result in cost savings of up to 30 - 40% in year one.
- Measurable improvement in quality and business user experience. Proven detection rates of more than 97% of high-severity defects can be achieved.
- Improved time-to-market.
- Standardised, automated, and best-practice test processes. Under the right conditions there can be up to 50% reduction in the overall test effort.
- Outcomes-based testing. Sogeti can offer its long-term Buyers commercial models based on risk-reward and gain-share concepts, underpinned by KPIs and SLAs.
- Scalable resources and flexible delivery. With access to over 13,500 test professionals Sogeti can scale up and down according to requirements.
- Skills transfer. New capabilities are embedded into the Buyer's organisation and consistent quality assurance is delivered across multiple supplier environments.
- World-Leading 'Best In Breed' Intellectual Property. Sogeti continue to invest in innovation and apply frameworks and our TMAP®, TPI® PointZERO® GENAI & Agentic AI, methodologies to our work.
- Strong partnerships. Sogeti's knowledge of an extensive range of market-leading testing software suites helps us to deliver an outstanding service to our clients.

3.4 Sogeti Studio Digital Services

As your digital partner, Sogeti can help you to build momentum and deliver quantifiable business value.

Sogeti's digital innovation centre, Sogeti Studio, can help the Buyer accelerate their digital experience by providing the vision, capability, tools, accelerators and frameworks required to develop new ideas and minimise risk.

Sogeti services can enable the Buyer to:

1. Create a highly effective digital strategy, with immediately scalable capability and capacity to deliver value propositions in a digital market without a huge upfront, in-house investment.
2. Accelerate product development and continuous integration using an advanced digital framework in the Studio's established DevSecOps environment. In this way the Buyer can quickly adapt products to changing market needs, promote customer centricity and deliver an excellent customer experience.
3. Achieve quality, speed, and innovation, by taking a shift left approach with Test Driven Development and end-to-end testing to minimise costs, reduce time to market and time to value and provide a quantifiable return on your investment.



3.5 Sogeti's Accelerators

3.5.1 Generative AI

Sogeti's Generative AI accelerator – Amplifier, augments product owners, architects, and quality engineers from the inception of requirements and infrastructure design to software testing, by forging a streamlined journey to execution.

Amplifier allows us to;

- Build a platform that covers all the use cases of Quality Engineering & testing from test case design to test reporting ensuring entire Software Testing Lifecycle is covered.
- Improves productivity for test case design and automation development.
- Point zero testing approach resulting in significant cost savings for testing.
- Eliminates person dependency making it more process driven.

Key Benefits include:

- **Streamline Team Collaboration:** Connect requirement engineers, product owners, and quality engineers with Sogeti's Amplifier ecosystem integrations such as JIRA, ensuring all disciplines stay in lockstep from requirements to release.
- **Accelerate Product development flow:** Facilitate rapid design validations for architects by translating discussion into Sogeti's Amplifier diagrams and data models, reducing time from whiteboard to development.
- **Optimise QE Processes:** Enhance test case creation for quality engineers with Sogeti's Amplifier TMAP – informed prompts, yielding thorough test scenarios that mirror real-world use without the need for deep manual effort.

3.5.2 End to End Quality Engineering Accelerators

Our accelerators for end-to-end Quality Engineering enable various areas of the end to end quality lifecycle

- **Requirement Mapper** accelerates the manual test design process by using the Model Based Test design technique.
- The **Automation Feasibility** analyser provides an upfront view on automation feasibility of manual test cases. This provides you with clear insight on what the benefit and ROI of automation will be.
- The **Test Script Generator** generates test scripts in an automated fashion by combining tags established in the Requirement Mapper
- The **Quality Engineering Maturity Modeler** is designed to help assess the current level of Maturity of the organization in their DevOps transformation journey, Performance Engineering Assessment, Test Data Management (TDM) and Test Environment (TEM) assessments.
- The **Automation Framework Chassis** provides ready to use CI/CD pipeline setup at the start of new projects.
- Unified dashboard generates near real time reports and actionable insights to enable rapid decision making.

4 Buyer Responsibilities

Please refer to the Supplier Terms listed with this service on the Platform. These may contain additional Buyer obligations/costs the Buyer is subject to that are not identified anywhere else in the Supplier's Application or on the Platform.



5 Protection of Data

This service is based on a security classification of 'Official', however should you have a requirement for a different security classification that you would like us to consider, please contact us to discuss.

6 On-boarding and Off-boarding

Capgemini shall undertake on-boarding and off-boarding activities agreed within the Order Form (including as a minimum an exit plan in line with the Call-Off Contract terms) which will be charged for in accordance with the Pricing section for this service.

7 Skills and Knowledge Transfer

Capgemini recognises that skills and knowledge transfer is a critical element in the provision of G Cloud services to public sector clients. Where possible and applicable, this forms part of the delivery plan for the service agreed at the start of the engagement. Our consultants and engineers are experienced in providing skills and knowledge transfer for major private and public sector clients.

Where appropriate, we may use a standard approach, tailored to topic, skills-gap and individual, to ensure consistency and effectiveness. The approach, Capgemini's Assess-Plan-Implement framework, has been used repeatedly by our teams to structure the work involved in transferring skills and creating new teams capable of driving and sustaining change long after the end of the formal programme. The framework can be applied throughout a project to understand knowledge transfer objectives, plan training delivery methods and materials, and deliver and evaluate success.

8 Vendor Accreditations/Awards

Sogeti – the part of the Capgemini Group, is an award-winning company both globally and nationally. The below list presents companies' names that Sogeti has won series of awards with over the years:



2025 winners of Best Advancing Software Testing Practice, awarded to the team or initiative that has made a positive contribution to the software testing profession. This is in recognition of those that go above and beyond to make the testing industry or practice better. It means breaking down barriers, thinking beyond our employers or clients, and using our skills and knowledge for the betterment of the profession.

Microsoft, IBM, Intel areas of Testing, HPE, Oracle, Digital, High Tech related awards, ESRI S-GROUP, Delivery, awards related to technologies and solutions.



For the 13th year in a row, Capgemini has been recognized as one of the World's Most Ethical Companies® by the Ethisphere® Institute. This is an acknowledgment of our ethical culture that makes us an employer of choice and responsible player in the eyes of our clients, shareholders, and the wider community.

9 Sub-contractors

Capgemini UK may use the following subcontractors to deliver this service:

- Capgemini Technology Services India Limited.



10 Business Continuity and Disaster Recovery

No disaster recovery plan is provided as part of these Services.

11 Pricing

This service is priced in accordance with the SFIA Rate Card attached. Capgemini can also provide offshore resources at reduced rates where appropriate. Projects can be priced either on a Time & Materials or Fixed Price basis.

12 Ordering and Invoicing

Please refer to the Supplier Terms for this service.

We would be pleased to arrange a call or meeting to discuss your requirements of our service in more detail.

13 Termination Terms

Please refer to the Supplier Terms for this service.

14 Further Information

For more information about this or any of our G-Cloud services, please contact our Public Sector Team.

Phone: 0370 904 4858

Email: publicsector.opps.uk@capgemini.com including the following information:

1. The name of this service.
2. The name of your organisation.
3. Your name and contact details.
4. A brief description of your business situation.
5. Your preferred timescales for starting the work.

About Capgemini

Capgemini is a global business and technology transformation partner, helping organizations to accelerate their dual transition to a digital and sustainable world, while creating tangible impact for enterprises and society. It is a responsible and diverse group of 340,000 team members in more than 50 countries. With its strong over 55-year heritage, Capgemini is trusted by its clients to unlock the value of technology to address the entire breadth of their business needs. It delivers end-to-end services and solutions leveraging strengths from strategy and design to engineering, all fueled by its market leading capabilities in AI, generative AI, cloud and data, combined with its deep industry expertise and partner ecosystem. The Group reported 2024 global revenues of €22.1 billion.

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