

PRICING DOCUMENT

CACI GOVERNMENT SERVICE ASSESSMENT PREPARATION AND SUPPORT SERVICES

CACI has an impeccable track record of preparing for and passing service assessments for Government digital services against the GOV.UK Service Standard and Service Manual at every stage including Alpha, Beta, and Live.

Our team, which includes ex-CDDO/GDS assessors, has coached and supported numerous clients across different Government departments and bodies through the process successfully. This includes workshops and sessions to understand the team's current status towards compliance against each of the 14 points of the Service Standard.

We then provide specific and practical guidance in preparation for service assessments, helping with every step from assessment planning, training and knowledge sharing, assistance in collating relevant evidence, facilitating mock assessments, and participation in assessment panels themselves.

Key benefits of our service:

- Identify and address gaps in service standard assessment readiness
- Increase your chances of your service achieving pass/met scores, first-time
- Reduce risks/costs/time incurred by failing to pass
- Recover from previous past failures
- Upskill and boost knowledge and confidence in your delivery teams
- Deliver better service user outcomes through compliance with service standards
- Be supported through the entire process by a knowledgeable partner
- Build a culture of excellence aligned with the service standard
- A highly-experienced team with a proven track record
- Data/security in-line with Cyber Essentials Plus and ISO 27001

CACI prides itself in being easy to do business with. After actively engaging with our customers to make sure our solution is the right fit, we can offer a flexible commercial solution to ensure value for money. We have three typical models, namely Time & Materials, Fixed Price or Managed Service based. The following table provides more detail:

Model	Detail
Time and Materials (T&M)	T&M is appropriate where the requirements need further elaboration and are subject to change, or where customer consumption of certain elements, such as Architect or DevOps resource is variable. T&M is typically calculated on day rate using the published Lot 3 - Cloud Support Rate Card.
Fixed Price (FP)	Fixed pricing can be offered when the statement of work requirements are clearly defined and agreed by both parties. This necessitates the availability of mature and accurate input documents so that the amount of effort to achieve the project deliverables can be calculated. In addition, any project risks,

	issues, assumptions or dependencies need to be stated and measured. Pricing is available on request and is based upon the day rates shown in the published Lot 3 - Cloud Support Rate Card.
Managed Service (MS)	Managed Services are typically delivered via CACI's 24x7, 3-tier technical support working within our ITIL aligned Service Management system. Pricing is tailored to meet the customer's Service Level Requirements and is based upon the day rates shown in the published Lot 3 - Cloud Support Rate Card.

Full details and pricing can be found within CACI's published Lot 3 - Cloud Support Rate Card Rate Card which shows the range and cost of expertise.