

PRICING DOCUMENT

CACI WORDPRESS CMS DEVELOPMENT AND SUPPORT SERVICES

CACI has a proven track record of delivering user-centred, accessible, and award-winning WordPress CMS solutions for public sector organisations and arm-length bodies for 20 years.

In-line with the GDS Service Standards, we embrace the open-source movement and actively contribute back to numerous plugins and modules on popular PHP frameworks.

We design and build the CMS components, features, publication workflows, content governance models, headless frontend with Next.JS, cloud infrastructure, and third-party integrations to deliver a robust, scalable, and secure WordPress Content Management System that can power all your multi-channel digital campaigns.

Post-launch, we provide 24/7 hosting and WordPress CMS support including same-day security patching for complete peace of mind, in-line with ITIL best practices.

Key benefits of our service:

- WCAG 2.2 accessibility compliance with inclusive design
- Aligned to GDS Service Standards and Technology Code of Practice
- Reduce technical debt and total cost of ownership
- Excellent 'drag-and-drop' editor experience
- Enable dynamic form management and integration with CRM/ERP
- Dedicated multi-disciplinary team, embedded in your organisation
- Stabilise existing WordPress implementations and improve security
- One point of contact for complete peace of mind
- Aligns with your Digital Transformation roadmap
- Data/security in-line with Cyber Essentials Plus and ISO 27001

CACI prides itself in being easy to do business with. After actively engaging with our customers to make sure our solution is the right fit, we can offer a flexible commercial solution to ensure value for money. We have three typical models, namely Time & Materials, Fixed Price or Managed Service based. The following table provides more detail:

Model	Detail
Time and Materials (T&M)	T&M is appropriate where the requirements need further elaboration and are subject to change, or where customer consumption of certain elements, such as Architect or DevOps resource is variable. T&M is typically calculated on day rate using the published Lot 3 – Cloud Support Rate Card.
Fixed Price (FP)	Fixed pricing can be offered when the statement of work requirements are clearly defined and agreed by both parties. This necessitates the availability of mature and accurate input documents so that the amount of effort to achieve the project deliverables can be calculated. In addition, any project risks,

	issues, assumptions or dependencies need to be stated and measured. Pricing is available on request and is based upon the day rates shown in the published Lot 3 - Cloud Support Rate Card.
Managed Service (MS)	Managed Services are typically delivered via CACI's 24x7, 3-tier technical support working within our ITIL aligned Service Management system. Pricing is tailored to meet the customer's Service Level Requirements and is based upon the day rates shown in the published Lot 3 - Cloud Support Rate Card.

Full details and pricing can be found within CACI's published Lot 3 - Cloud Support Rate Card Rate Card which shows the range and cost of expertise.