

PRICING DOCUMENT

CACI ACQUIA DXP / CMS DEVELOPMENT SERVICES

CACI is an Acquia Preferred Partner and is also recognised as one of the few Acquia Certified Practice Agencies in the world. We have been developing Drupal-based digital solutions for 20 years and have achieved Drupal Certified Partner status thanks to our commitment to contributing back to the open-source Drupal community.

We embrace the Acquia ecosystem to design, build, market, and optimise ambitious digital experiences, websites, and apps. We work with a range of products, such as: Acquia CMS, Source, DAM and Site Studio to accelerate our process when managing multiple websites; Site Factory to host and deploy multiple sites from a single code-base; Acquia Personalise to create enriched personalised user experiences; and Acquia Cloud to securely host services.

We deliver complex CMS and full DXP solutions with first-class security, SEO, and WCAG 2.2 AA accessibility compliance.

Key benefits of our service:

- Deliver tailored experiences based on user behaviour and preferences
- Increase engagement and conversions from your campaigns
- Easily handle increasing traffic volume without compromising performance
- Integrate with DAM, PIM, ERP or CRM back-office applications and external services
- Streamline the management of multiple websites for your content editors
- Enable data-driven decisions and continually improve campaign effectiveness
- Reduce technical debt and total cost of ownership
- Go beyond WCAG 2.2 accessibility compliance with inclusive design
- Industry-leading ITIL support SLA with 24/7 coverage for incidents
- Data/security in-line with Cyber Essentials Plus and ISO 27001

CACI prides itself in being easy to do business with. After actively engaging with our customers to make sure our solution is the right fit, we can offer a flexible commercial solution to ensure value for money. We have three typical models, namely Time & Materials, Fixed Price or Managed Service based. The following table provides more detail:

Model	Detail
Time and Materials (T&M)	T&M is appropriate where the requirements need further elaboration and are subject to change, or where customer consumption of certain elements, such as Architect or DevOps resource is variable. T&M is typically calculated on day rate using the published Lot 3 - Cloud Support Rate Card.
Fixed Price (FP)	Fixed pricing can be offered when the statement of work requirements are clearly defined and agreed by both parties. This necessitates the availability of mature and accurate input documents so that the amount of effort to achieve the project deliverables can be calculated. In addition, any project risks,

	issues, assumptions or dependencies need to be stated and measured. Pricing is available on request and is based upon the day rates shown in the published Lot 3 - Cloud Support Rate Card.
Managed Service (MS)	Managed Services are typically delivered via CACI's 24x7, 3-tier technical support working within our ITIL aligned Service Management system. Pricing is tailored to meet the customer's Service Level Requirements and is based upon the day rates shown in the published Lot 3 - Cloud Support Rate Card.

Full details and pricing can be found within CACI's published Lot 3 - Cloud Support Rate Card Rate Card which shows the range and cost of expertise.