

PRICING DOCUMENT

CACI INFORMATION ARCHITECTURE (IA) AND TREE TESTING SERVICES

CACI's information architecture (IA) and tree testing services ensure that content is well-structured, with a consideration for content within the wider context of the user journey it forms part of, with logical taxonomies and Plain English labelling that match users' own mental models.

Our user-centred approach to IA is iterative and evidence based, underpinned by user research methods like card sorting to explore how content should be grouped, and tree testing to evaluate if content is intuitive to find and navigate to.

Our approach is fully aligned with the GOV.UK Service Standard, and we have an impeccable track record of helping our public sector clients to prepare for and pass service assessments.

Key benefits of our service:

- User-centred approach to IA to save users time and effort
- More intuitive organisation, taxonomy, structure, and labelling of content
- Clear user journeys that are more joined-up, accessible, and logical
- An IA model that grow/scale with your organisation consistently
- Gain stakeholder buy-in and alignment towards a new IA
- Measurably deliver better user experience, increase efficiency, improve customer satisfaction
- Collaborative approach to knowledge sharing and upskilling your team
- Pass GDS/GOV.UK Service Assessments first-time at all Alpha/Beta/Live stages
- A highly-experienced IA/content team with a proven track record
- Data/security in-line with Cyber Essentials Plus and ISO 27001

CACI prides itself in being easy to do business with. After actively engaging with our customers to make sure our solution is the right fit, we can offer a flexible commercial solution to ensure value for money. We have three typical models, namely Time & Materials, Fixed Price or Managed Service based. The following table provides more detail:

Model	Detail
Time and Materials (T&M)	T&M is appropriate where the requirements need further elaboration and are subject to change, or where customer consumption of certain elements, such as Architect or DevOps resource is variable. T&M is typically calculated on day rate using the published Lot 3 - Cloud Support Rate Card.
Fixed Price (FP)	Fixed pricing can be offered when the statement of work requirements are clearly defined and agreed by both parties. This necessitates the availability of mature and accurate input documents so that the amount of effort to achieve the project deliverables can be calculated. In addition, any project risks, issues, assumptions or dependencies need to be stated and measured. Pricing is available on request and is based upon the

	day rates shown in the published Lot 3 - Cloud Support Rate Card.
Managed Service (MS)	Managed Services are typically delivered via CACI's 24x7, 3-tier technical support working within our ITIL aligned Service Management system. Pricing is tailored to meet the customer's Service Level Requirements and is based upon the day rates shown in the published Lot 3 - Cloud Support Rate Card.

Full details and pricing can be found within CACI's published Lot 3 - Cloud Support Rate Card Rate Card which shows the range and cost of expertise.