

CACI Mood Professional Services

Lot 3 – Cloud Support

data + technology

CACI

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CACI

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1. Description of Service

CACI Mood Professional Services

CACI's Mood Professional Services provide tailored cloud-aligned support for organisations seeking to rapidly define, prototype and deliver modern applications that deliver measurable business value. We bring together decades of experience in data, software engineering, cloud transformation and AI-driven service design to accelerate the journey from idea to working solution. CACI has been operational in the UK and internationally since 1975, delivering innovative systems and technology solutions across public-sector domains including analytics, digital services, and secure infrastructure.

Our approach emphasises collaboration with stakeholders, rapid demonstration of capability through prototype delivery, and bespoke application development that aligns with strategic outcomes. We enable organisations to explore options quickly at low risk, validate designs early, and build resilient, scalable cloud applications that underpin transformation programmes.

- CACI Professional Services Team draw upon industry best practice and any available re-use from across Defence, NS&I and Commercial domains.
- A multi-disciplinary Team will deliver across the full Agile development lifecycle using the below roles:
 - **Business Analysts** to define and potentially prototype customer requirements and outcomes.
 - **Solution Architects** to configure the Mood Software and Architecture.
 - **Project Managers** to ensure successful outcome delivery
 - **Qualified Testers** to assure the solution.
 - **Deployment Architects** to deploy and maintain the solution.

1. Description of Service (continued)

CACI Rapid Prototyping and Bespoke Application Development Services

The Professional Services Team follow a proven and tested Agile delivery methodology:

Discovery & analysis: The requirements are surfaced through interactive workshops to populate the first round of development sprints. There is a clear focus on achievement of the desired vision and outcomes, with the benefits realisation and stakeholder plan being key deliverables.

Rapid prototyping & proof of concept (PoC): Iterative prototyping using modern tooling and frameworks to demonstrate core service and cloud integration options early in the engagement.

Bespoke application design & build: Tailored development of applications to meet specific business needs, backed by structured requirements analysis, user research and iterative delivery.

Technical workshops & co-design sessions: Facilitated sessions with customer teams to refine requirements, validate assumptions and align technical direction with business goals.

Cloud support & architectural guidance: Advice on cloud platform selection, environment configuration, secure deployments, and alignment with public-sector security/compliance standards.

Optional: AI/ML-enabled service design: Integration of AI and machine learning components into prototypes and bespoke applications to unlock predictive insights and intelligent automation.

Testing & quality assurance: End-to-end testing support – unit, integration, user acceptance – ensuring high-quality deliverables.

Transition support: Guidance on knowledge transfer, documentation, and deployment readiness to customer cloud environments.

The CACI team can also apply their application design skills to modernise and upgrade legacy applications. This commences with an assurance review in which the team provide recommendations to improve the usability and business value of the solution.

2. Features and Benefits

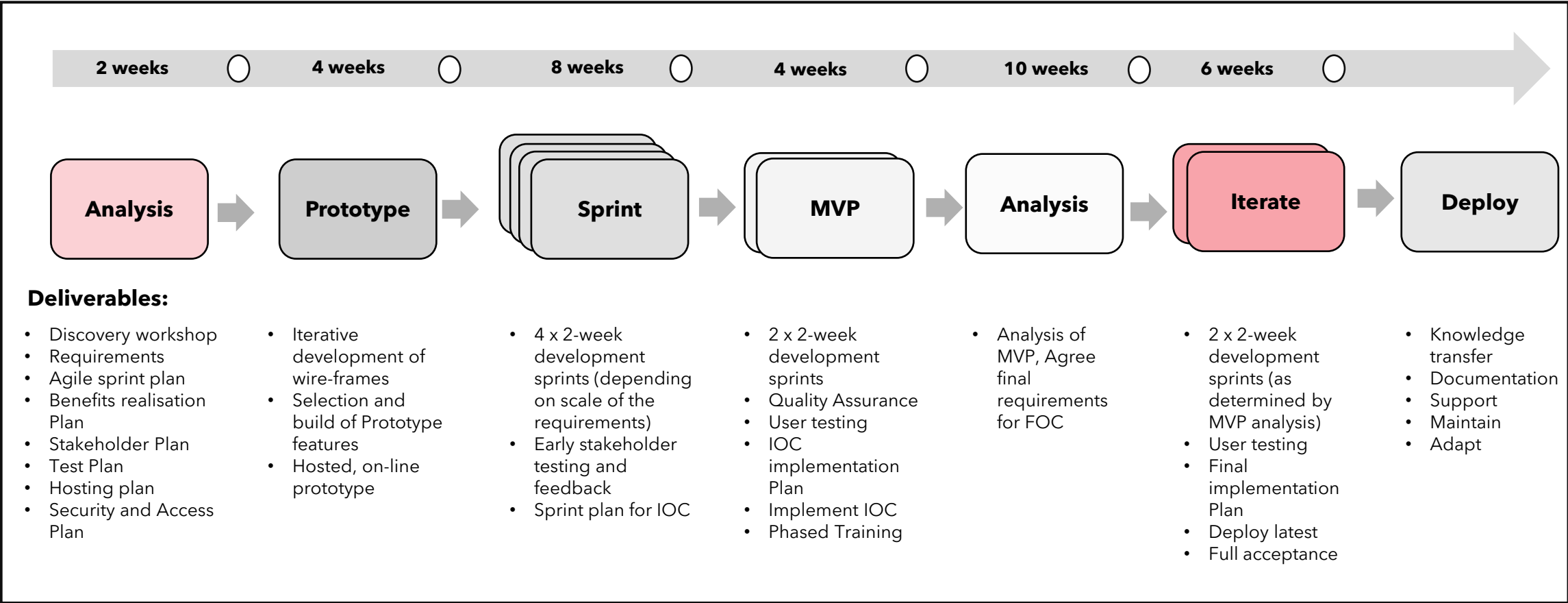
Features include:

- Application Development: End-to-end Mood solution/application design and implementation, including underpinning architecture/configuration/technical Support.
- Agile methodology, delivering incremental functionality, quickly
- Modernisation of Mood Applications, assurance reviews, exploiting new Mood software-releases
- Creating Enterprise Architecture Models and analysis
- Driving user Self-Sufficiency through training and user education
- Defining/digitising (target)Operating Models & Side-by-Side Business Modelling/Architecture guidance
- Rapid no code / low code application development
- Flexible Cloud hosting (AWS, Azure or CACI Cloud)

Benefits Include:

- Digitised Operating Models enable business-led agility/responsiveness/organisation-wide collaboration around common outcome-achievement
- Enterprise-wide visualisation and analysis of business infrastructure, processes, and data to deliver critical business insights and drive out efficiencies
- Defining/sharing Business Architecture content to Defence partners/teams/stakeholders providing evidenced-based decision-making
- Rapid-prototyping capability delivers business value and innovation to drive out risk within your programmes
- Enabling collaboration and Information Knowledge Management across organisational silos
- On-going analysis of business operating models
- Enabling teams to embed architectural rigour into Support/Logistics system/business-process design.

3. Deployment Example: Medium to Large-scale Solution



4. Information Assurance and Security

CACI IS ISO27001, ISO9001 & CYBER ESSENTIALS+ ACCREDITED

- CACI is committed to ensuring its people, processes, information and technologies are secured in line with an industry best practice standard for security whilst adhering to our legal, regulatory and contractual obligations. CACI maintain an Information Security Policy and associated corporate policies to ensure its staff, processes, information and technologies manage the risk from threats.
- The Information Security Policy is certified to ISO/IEC 27001 best practice standard for information security. These policies are reviewed regularly by the CACI Information Security group and tested by both internal and external audits. The Business Continuity and Disaster Recovery Plan(s) are also integral to our ISO27001 accreditation. All changes in risk or interested parties' requirements are reflected in procedures across the business alongside a commitment to continual improvement and industry best practice.
- Information Intelligence Group (IIG) have secure facilities and have additional governmental controls on top of the standard CACI Security Policy.
- In addition, CACI has attained Cyber Essentials+ and ISO9001 accreditation. CACI has a very strict approach to data breaches. We are unambiguously committed to complying with GDPR with full sponsorship at Board Level.
- Staff are cleared up to Developed Vetting (DV).

5. Ordering and Invoicing process

CACI PRIDES ITSELF IN BEING EASY TO DO BUSINESS WITH

- Following initial contact by a customer, we will engage with them to discuss their needs and fully understand their requirements. We will then produce a proposal which contains a Services Supply Agreement, detailing the scope of work and the associated price.
- To order services, customers are simply required to return the signed Services Supply Agreement, along with a purchase order.
- For details about our standard invoicing process, please refer to the Terms and Conditions document.

6. Business Continuity and Disaster Recovery Plan

OUR BUSINESS CRITICAL INFORMATION AND SYSTEMS ARE BACKED UP DAILY

- Continuity Plan is a living and continuously updated solution which exceeds the requirements of ISO27001 accreditation. It is reviewed formally on an annual basis by external auditors as part of our ISO27001 audit and is accessible to all staff. It covers the response of the business in the case of a major incident or emergency and has been successfully exercised recently in light of the global COVID-19 crisis where full distributed working has been set up, maintaining customer delivery commitments throughout.
- Our regular checks ensure we update our Business Continuity Plan to keep in line with emerging risks. As such it has evolved over time as we have grown as a business and taken on a broader variety of work with a range of customer requirements. The Business Continuity Plan reflects the nature of the work we do and how we would be able continue delivering the work promised to our customers in the event of an emergency or major incident.
- The Business Continuity Plan also considers the ever-changing threats and current political climate to ensure that our response is up to date with the threats and pressures we maybe under as a business working in the Defence and Intelligence Industries.
- The Senior Leadership Team regularly review the plan to ensure that we are aware of any changing business factors for this to remain a compliant and realistic document.
- CACI's secure connections and encrypted back-up devices are checked monthly as part of our IT Security and Encryption Procedure. In addition, the encrypted back-ups are tested and sent off site at the end of each working day to a specialist storage contractor. CACI's office in Bristol requires several systems to be operational in order to deliver the services it provide to its customers; these are tested daily by a member of the CACI Bristol Technical Team and more rigorously tested monthly by the CACI IT team as part of their Security Incident Policy and Response Procedure. The Business Continuity Plan requires these systems to be operational and effective for staff to work remotely in case of an emergency or major incident. Agreements are also in place with partner organisation, so that staff working on secure projects have back-up locations to work from.
- CACI Information Intelligence Group have over 13 years of experience of providing mission-critical solutions and systems into HMG organisations.

7. Pricing Overview

Indicative costs per annum per scaled service. Customers can select from three fixed priced options as per the packages outlined below. These include Mood Solutions Dev & Mang modules with a focussed BA and architecture and development resources for rapid prototyping, application creation.

Package	Small	Medium	Large
Fixed Price Per Annum	£57,900	£115,800	£231,600
Numbers of Professional Days	60	120	240
Number of Sprints	3	6	12

Note:

*All licences deployed under the Managed Service must also be covered under a current Mood licence support agreement.
A pre-contract discovery workshop is necessary to understand your requirements before agreeing a priced service package*

Day rates can be found in the Lot 3 - Cloud Support Rate Card

Larger volumes will attract a day rate discount as agreed during engagement & discovery.



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