

PRICING DOCUMENT

CLOUD MANAGED SERVICES

CACI's cloud managed services provide 24x7 UK based support and maintenance to deliver a comprehensive ITSM service.

The service supports secure landing zones comprising IaaS, PaaS, SaaS and Serverless, plus Operating System and Software Stack in any mix to suit the customer's current and future cloud workloads. CACI's service provides the following benefits to customers:

- Diverse support; IaaS with O/S, software stack through containers
- Diverse support cont'd; and orchestration to Serverless functions
- Supports workloads across multiple cloud hosting providers under one-contract
- Integrates with Managed Security Services from 3rd party providers
- Optional support of customers CI/CD pipeline and IaC deployments
- Modular support to complement other parties support capabilities
- Experienced DevOps/solutions architects available for design and automation enhancements
- Underpinned by ISO27001, ISO9001 and ISO20000

CACI prides itself in being easy to do business with. After actively engaging with our customers to make sure our solution is the right fit, we can offer a flexible commercial solution to ensure value for money. We have three typical models, namely Time & Materials, Fixed Price or Managed Service based. The following table provides more detail:

Model	Detail
Time and Materials (T&M)	T&M is appropriate where the requirements need further elaboration and are subject to change, or where customer consumption of certain elements, such as Architect or DevOps resource is variable. T&M is typically calculated on day rate using the published Lot 3 - Cloud Support Rate Card.
Fixed Price (FP)	Fixed pricing can be offered when the statement of work requirements are clearly defined and agreed by both parties. This necessitates the availability of mature and accurate input documents so that the amount of effort to achieve the project deliverables can be calculated. In addition, any project risks, issues, assumptions or dependencies need to be stated and measured. Pricing is available on request and is based upon the day rates shown in the published Lot 3 - Cloud Support Rate Card.
Managed Service (MS)	Managed Services are typically delivered via CACI's 24x7, 3-tier technical support working within our ITIL aligned Service Management system. Pricing is tailored to meet the customer's Service Level Requirements and is based upon the day rates shown in the published Lot 3 - Cloud Support Rate Card.

Full details and pricing can be found within CACI's published Lot 3 - Cloud Support Rate Card Rate Card which shows the range and cost of expertise.

For further information:

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