



Official Elastic Consulting

Our people. Your projects, accelerated.

Elastic consultants have the breadth of experience and deep technical knowledge to help you streamline project timelines and drive business outcomes. And flexible, virtual & on-site delivery options make it easy to connect with our consultants no matter your location or time zone.

Comprehensive Consulting Offerings

Our phase-based projects provide the expertise you need — no matter your use case or where you are at in your Elastic Stack deployment.

Embedded Services packages: Our team of expert advisors will help you keep a pulse on best practices and improvements that are relevant to your business.

- [Embedded Architect](#)
- [Embedded Engineer](#)

Flex Services: Flex Services let you focus on the tasks within a package that are most important to you. Note that no custom deliverables are allowed with Flex consulting.

- **Duration:** Flex Services require a minimum of 4 consulting days
- [Contact us](#) with your questions about our services or to initiate an engagement with Elastic Consulting.

Custom Services: Not seeing the package that's right for you? Tailored Elasticsearch and Elastic Stack solutions are available upon request. This option requires a custom scope of work to be evaluated for your use case.

- **Duration:** Custom Services require a minimum of 20 consulting days
- [Contact us](#) with your questions about our services or to initiate an engagement with Elastic Consulting.





Go further with Elastic

Catalyse Success

With individualised attention and flexible scope , our highly-skilled consultants can take your projects further, and get them there faster.

Hands-on

Our consultants work by your side to provide the expertise needed to enhance your implementations, push past plateaus, and explore new solutions with the Elastic Stack.

Flexible scheduling

Blended delivery options — including on-site and virtual — make it easy to schedule consulting sessions when and where it's most convenient for you.

Start fast

Preparing your team with official [Elastic Training](https://www.elastic.co/training) is a great way to develop deep, technical skills prior to our consultants coming onsite. Hit the ground running.

Visit <https://www.elastic.co/consulting> for more information



Elastic Security: Engage Services

Elastic Services provides a step-by-step approach to implement your **Elastic Security for SIEM solution**. Our consultants provide technical expertise to help you detect and respond to threats.

Services are available in three tiers - **Basic, Standard, and Advanced** - to meet your technology requirements.

Elastic Services utilizes a proven approach to help you accelerate your SIEM deployment.

Services Tiers

	Basic	Standard	Advanced
Elastic Clusters (Elastic Cloud)	1	1	2
Data Sources (out-of-the-box)	2	5	9
Custom Visualizations (excludes Vega)	1	3	5

Initiate

- Project kickoff
- Use case discovery
- Infrastructure review

Plan

- Determine ingest strategies
- Develop platform architecture

Implement

- Build & configure Elastic solution
- Ingest data
- Create security alerts
- Complete testing

Deliver

- Run load test & tune
- Review operational readiness
- Finalize documentation
- Transfer artifacts

Close

- Review environment & performance
- Discuss & recommend next steps

Elastic Security: Expand Services

Elastic Services provides a step-by-step approach to help you expand your prevention, detection, and response capabilities. Our technical consultants guide your **Elastic Security for endpoint** solution and leverage the power of XDR.

Services are available in three tiers - **Basic, Standard, and Advanced** - to meet your technology requirements.

Elastic Services utilizes a proven approach to help implement your endpoint security solution.

Services Tiers			
	Basic	Standard	Advanced
Endpoint Count	10,000	25,000	50,000
Custom Visualizations (excludes Vega)	1	3	5

Initiate

- Project kickoff
- Use case discovery
- Infrastructure review

Plan

- Determine # of Defend policies
- Develop sharding & ILM policy

Implement

- Build & configure Elastic solution
- Create Defend Integration policies
- SIEM enablement
- Create custom visualizations

Deliver

- Create Tenant Consumption Monitor dashboard & report
- Create use case Planner & RBAC Guide
- Transfer artifacts

Close

- Review environment & performance
- Discuss & recommend next steps

Elastic SIEM: Migration Services

Elastic Services guides your migration strategy – helping you reduce technical debt and adopt a modern architecture. Our team provides a step-by-step approach for **migrating legacy SIEM solutions** to Elastic.

Services are available in three tiers - **Basic, Standard, and Advanced** - to meet your technology requirements.

Elastic Services utilizes a proven approach to guide your SIEM migration strategy.

Services Tiers			
	Basic	Standard	Advanced
Elastic Clusters (<i>Elastic Cloud</i>)	1	1	2
Data Sources (<i>out-of-the-box</i>)	4	6	8
Custom Visualizations (<i>excludes Vega</i>)	1	3	5

Initiate

- Project kickoff
- Use case discovery
- Infrastructure review

Plan

- Determine ingest strategies
- Design migration strategy
- Design Cluster strategy

Implement

- Build & configure Elastic solution
- Configure and operationalize SIEM
- Ingest data & enable Detection Rules

Deliver

- Test and tune
- Create Tenant Consumption Monitor dashboard & report
- Finalize documentation

Close

- Review environment & performance
- Discuss & recommend next steps

Elastic Search: Engage Services

Elastic Services provide a step-by-step approach for building premium **search applications**. Our technical consultants work by your side to leverage a powerful suite of search tools and build fully customizable search experiences.

Services are available in three tiers - **Basic, Standard, and Advanced** - to meet your technology requirements.

Elastic Services utilizes a proven approach for building your search experience.

Services Tiers			
	Basic	Standard	Advanced
Elastic Clusters (<i>Elastic Cloud</i>)	1	1	2
Data Sources (<i>custom</i>)	1	3	5

Initiate

- Project kickoff
- Use case discovery
- Infrastructure review

Plan

- Determine ingest strategies
- Design Cluster strategy (sharding, ILM, RBAC, etc)

Implement

- Build & configure Elastic solution
- Implement Search in platform
- Deploy & configure data sources

Deliver

- Test and tune
- Create onboarding documentation
- Transfer artifacts

Close

- Review environment & performance
- Discuss & recommend next steps

Elastic Search: Expand Services

Elastic Services provides a step-by-step approach to expand and scale your search experiences.

Our technical consultants help you to develop new **GenAI applications**, create personalized **eCommerce** solutions, and enhance search relevancy with **Vector Search**.

Services are available in three tiers - **Basic, Standard, and Advanced** - to meet your technology requirements.

Elastic Services utilizes a proven approach for building your search experience.

Services Tiers			
	Basic	Standard	Advanced
Elastic Clusters (<i>Elastic Cloud</i>)	1	1	2
Data Sources (<i>custom</i>)	1	3	5
Search Review - Health Check	1	2	5
Relevance Tuning	1	2	5
Multi Strategy Index / Data Streams	1	3	5
Suggestion Query (<i>per query</i>)	1	2	5
Typeahead / Search as you Type (<i>per query</i>)	1	2	5
Semantic / Vector Search (<i>per use case</i>)	1	2	5
Data Process (<i>per data source</i>)	1	3	5
Search Stress Test (<i>per index</i>)	1	3	5
Cross Cluster Replication (<i>per index replicated</i>)	1	3	5

Initiate

- Project kickoff
- Use case discovery
- Infrastructure review

Plan

- Determine ingest strategies
- Design Cluster strategy (sharding, ILM, RBAC, etc)

Implement

- Build & configure Elastic solution
- Implement Search in platform
- Deploy & configure data sources

Deliver

- Test and tune
- Create onboarding documentation
- Transfer artifacts

Close

- Review environment & performance
- Discuss & recommend next steps

Elastic Search: Migration Services

The Elastic Search Migration Services provides a step-by-step approach for updating your search solution, reducing technical debt and improving performance.

Services are available in three tiers - **Basic, Standard, and Advanced** - to meet your technology requirements.

Elastic Services utilizes a proven approach to guide your Search migration strategy.

Services Tiers			
	Basic	Standard	Advanced
Elastic Clusters (<i>Elastic Cloud</i>)	1	1	2
Data Sources (<i>custom</i>)	1	3	5

Initiate

- Project kickoff
- Use case discovery
- Infrastructure review

Plan

- Review previous deployment
- Organize & prioritize use cases
- Design migration strategy

Implement

- Build & configure Elastic platform
- Implement Search in platform
- Deploy & configure data sources

Deliver

- Test and tune
- Create Tenant Consumption Monitor dashboard & report
- Finalize documentation

Close

- Review environment & performance
- Discuss & recommend next steps

Elastic Observability: Engage Services

Elastic Services provides a step-by-step approach for implementing a scalable, **centralized log monitoring platform**. Our consultants provide technical expertise to help you analyze custom logs from your applications.

Services are available in three tiers - **Basic, Standard, and Advanced** - to meet your technology requirements.

Elastic Services utilizes a proven approach to build a fully observable ecosystem.

Services Tiers

	Basic	Standard	Advanced
Elastic Clusters (<i>Elastic Cloud</i>)	1	1	2
Data Sources (<i>out-of-the-box</i>)	2	5	9
Customer Visualizations (excludes Vega)	1	3	5

Initiate

- Project kickoff
- Use case discovery
- Delivery strategy review

Plan

- Determine ingest strategies
- Design Cluster strategy
- Determine sharding & ILM policy strategy

Implement

- Build & configure Elastic solution
- Implement observability alerts and triggers
- Test and tune platform

Deliver

- Create Tenant Consumption Monitor dashboard & report
- Finalize documentation
- Transfer artifacts

Close

- Review environment & performance
- Discuss & recommend next steps

Elastic Observability: Expand Services

Elastic Services provides a step-by-step approach to help you expand your observability solution. Our technical consultants help you gain deeper insights with **Elastic APM**, proactively monitor user journeys with **Synthetic Monitoring**, and optimize performance with **Universal Profiling**.

Services are available in three tiers - **Basic, Standard, and Advanced** - to meet your technology requirements.

Elastic Services utilizes a proven approach to create a single solution to observe all your applications.

Services Tiers			
	Basic	Standard	Advanced
Elastic Clusters (<i>Elastic Cloud</i>)	1	1	2
Data Sources (<i>out-of-the-box</i>)	2	5	9
APM Agents	1	2	3
Synthetic Monitors	1	1	3
Universal Profiling			
Uptime	1	2	3
Customer Visualizations (<i>excludes Vega</i>)	1	3	5

Initiate

- Project kickoff
- Use case discovery
- Infrastructure review

Plan

- Determine ingest strategies
- Design Cluster strategy (sharding, ILM, RBAC, etc)

Implement

- Build & configure Elastic solution
- Implement Search in platform
- Deploy & configure data sources

Deliver

- Test and tune
- Create onboarding documentation
- Transfer artifacts

Close

- Review environment & performance
- Discuss & recommend next steps

Elastic Observability: Migration Services

Elastic Services guides your migration strategy. Our technical consultants provide a step-by-step approach for onboarding your log data into Elastic and **migrating off legacy observability** solutions.

Services are available in three tiers - **Basic, Standard, and Advanced** - to meet your technology requirements.

Elastic Services utilizes a proven approach to guide your observability migration strategy.

Services Tiers			
	Basic	Standard	Advanced
Elastic Clusters (Elastic Cloud)	1	1	2
Data Sources (out-of-the-box)	2	5	9
Customer Visualizations (excludes Vega)	1	3	5

Initiate

- Project kickoff
- Use case discovery
- Infrastructure review

Plan

- Determine ingest strategies
- Review legacy deployment
- Design Cluster strategy

Implement

- Build & configure Elastic solution
- Implement APM Server & Heartbeat
- Deploy & configure data sources
- Test and tune platform

Deliver

- Create Tenant Consumption Monitor dashboard & report
- Finalize documentation
- Transfer artifacts

Close

- Review environment & performance
- Discuss & recommend next steps

Elastic Upgrade Services

Elastic Upgrade Services provides a step-by-step approach for upgrading your Elastic deployment.

Our technical consultants help you take advantage of all the benefits that come with upgrading to a current release, including performance improvements, new features, bug fixes, security updates, and more.

Services are available in three tiers - **Basic, Standard, and Advanced** - to meet your technology requirements.

Elastic Services utilizes a proven approach to upgrade your Elasticsearch instance.

Services Tiers

	Basic	Standard	Advanced
Elastic Clusters (<i>Elastic Cloud</i>)	1	2	4
Nodes	5	10	20
Curator policies	6	12	18
# of Kibana Instances	0	0	6
Index Pattern Count	4	6	8
Saved Searches	2	4	6
Watchers	2	4	6
Reindex Count	10	20	30
Logstash Instances	1	5	25
Beat / Agent Instances	5	20	50

Initiate

- Project kickoff
- Use case discovery
- Infrastructure review

Plan

- Determine ingest strategies
- Design Cluster strategy (sharding, ILM, RBAC, etc)

Implement

- Build & configure Elastic solution
- Implement Search in platform
- Deploy & configure data sources

Deliver

- Test and tune
- Create onboarding documentation
- Transfer artifacts

Close

- Review environment & performance
- Discuss & recommend next steps