

Work Package: Azure Migration

a. Scope

i. Customer Scope

Customer Variable	In Scope
Organisation (s)	Name
Location	Location

ii. Service Scope

Service Variable	In Scope	Out of Scope
Resources	<<AZMInScopeResources>>	<<AZMOutOfScopeResources>>
Virtual Machines	<<AZMInScopeVMs>>	<<AZMOutOfScopeVMs>>

b. Service Term (Project)

- i. Service Start Date: Within ten (10) days from countersign date of this Statement of Work
- ii. Service Expiration Date: 12 months from the Service Start Date

All Services must be consumed within 12 months from the Service Start Date. Services not consumed by the Expiration Date are terminated, and any Fees paid for such Services will be deemed earned by Bytes and no refund will be provided. The reinstatement of expired Services will require the execution of a Change Order or new SOW prior to delivery and may be subject to additional Fees.

c. Agreed Work Location

Work delivered for the Service will be conducted remotely from Bytes' registered offices, or proxy locations of employees.

d. Agreed Work Location (Onsite)

Work delivered for the Service will be conducted at the following "Agreed Work Locations" subject to the Travel and Expenses terms above. The "Agreed Work Locations" for this service will include:

- Offsite at Bytes' registered offices, or proxy locations of employees.
- <<DeliveryLocation>>

e. Prerequisites

Item	Responsibility	Ready By
Provide a single point of contact (SPOC) for all engagement queries and concerns. The SPOC must identify relevant technical and business stakeholders as requested, and ensure they are available to assist with this engagement if required.	Customer	Discovery phase
Identify maintenance/implementation window(s) appropriate for this project	Customer	Discovery phase
Azure Active Directory tenant set up and users provisioned	Customer	Discovery phase

Identify appropriate individuals to involve in each phase of the project, and ensure they are available as needed.	Customer	Discovery phase
Provide or facilitate access to any systems, information or individuals that is required	Customer	Implementation phase
One or more Azure Subscriptions (as identified in Discovery phase)	Customer	Implementation phase
Appropriate access to Entra ID	Customer	Implementation phase
Appropriate access to Azure Subscription(s)	Customer	Implementation phase
Appropriate access to on-premises systems and networks	Customer	Implementation phase
Appropriate user licensing for Entra ID (as identified in Discovery phase)	Customer	Implementation phase
Appropriate software licensing is in place	Customer	Implementation phase

f. Deliverables

This Service will produce the following Deliverable(s):

Deliverable	Description	Frequency	Sign-Off
Migration of source resources to the target environment	Successful migration of source resources to the target Azure environment subject to successful Customer testing.	Once	Implementation

g. Service Specification

Bytes will provide migration services to the Microsoft Azure platform.

i. Azure Migration

Module Overview: Controlled and phased migration of source resources into Azure, with integration into the Customer's existing Azure environment.

Inclusions	Installation of a VM to the Customer environment for the purposes of scanning and collecting telemetry data of the source environment. Creation of Azure resources including but not limited to Recovery Services Vault, Virtual Network, and Storage accounts. Initiation of replication of source data with manual monitoring of the Azure Portal for progress and errors. Migrations test to identify any issues and plan required changes Migration execution of all source resources Integration of migrated resources into existing Azure environment.
Exclusions	Procurement of hardware, software and licensing unless explicitly stated in this document

	Follow on tasks or documentation, unless explicitly stated in this document. Configuration of Servers Configuration/deployment of applications Configuration of on-premises Firewall(s)
Dependencies	Provision of and access to a VM able to communicate with all source devices, with a minimum of [VM Specs]. Credentials for authentication against all source devices. Contributor RBAC Access of the target environment.
Key Information / Assumptions	Customer has an Azure agreement and can provision one or more Azure Subscriptions. Customer's Azure environment is empty, or any existing Azure resources can either be deleted (by Customer) or left outside of the environment being created in this Project. All virtual machines to be migrated remain in a state that is migratable using the Azure Migrate toolset. Customer retains ownership and responsibility for any VMs created for this project, regardless of Bytes' use of such VMs. Integration into existing Azure environment will be limited to existing functions (e.g. Backup, DR, monitoring)
Product(s)	Compatibility Assessment
Bytes Resource	Microsoft Consultant
Customer Resource	Resource with access and permissions for the creation of the necessary VM.