

Work Package: Azure Landing Zone Deployment

a. Scope

i. Customer Scope

Customer Variable	In Scope
Organisation (s)	<<ALDOrgs>>
Location	<<ALDLoc>>

ii. Service Scope

Service Variable	In Scope	Out of Scope
Resources	<<ALDInScopeResources>>	<< ALDOutOfScopeResources >>
Virtual Machines	<<ALDInScopeVMs>>	<<ALDOutOfScopeVMs >>

b. Service Term (Project)

- i. Service Start Date: Within ten (10) days from countersign date of this Statement of Work
- ii. Service Expiration Date: 12 months from the Service Start Date

All Services must be consumed within 12 months from the Service Start Date. Services not consumed by the Expiration Date are terminated, and any Fees paid for such Services will be deemed earned by Bytes and no refund will be provided. The reinstatement of expired Services will require the execution of a Change Order or new SOW prior to delivery and may be subject to additional Fees.

c. Agreed Work Location

Work delivered for the Service will be conducted remotely from Bytes' registered offices, or proxy locations of employees.

d. Agreed Work Location (Onsite)

Work delivered for the Service will be conducted at the following "Agreed Work Locations" subject to the Travel and Expenses terms above. The "Agreed Work Locations" for this service will include:

- Offsite at Bytes' registered offices, or proxy locations of employees.
- <<DeliveryLocation>>

e. Prerequisites

Item	Responsibility	Ready By
Provide a single point of contact (SPOC) for all engagement queries and concerns. The SPOC must identify relevant technical and business stakeholders as requested, and ensure they are available to assist with this engagement if required.	Customer	Discovery phase
Identify maintenance/implementation window(s) appropriate for this project	Customer	Discovery phase
Entra ID tenant set up and users provisioned	Customer	Discovery phase

Identify appropriate individuals to involve in each phase of the project, and ensure they are available as needed.	Customer	Discovery phase
Provide or facilitate access to any systems, information or individuals that is required	Customer	Implementation phase
One or more Azure Subscriptions (as identified in Discovery phase)	Customer	Implementation phase
Appropriate access to Entra ID	Customer	Implementation phase
Appropriate access to Azure Subscription(s)	Customer	Implementation phase
Appropriate access to on-premises systems and networks	Customer	Implementation phase
Appropriate user licensing for AAD (as identified in Discovery phase)	Customer	Implementation phase
Appropriate software licensing is in place	Customer	Implementation phase

f. Deliverables

This Service will produce the following Deliverable(s):

Deliverable	Description	Frequency	Sign-Off
Creation of Azure Landing Zone	Successful creation of Azure Landing Zone to the target Azure environment subject to successful customer testing.	Once	Implementation

g. Service Specification

Bytes will provide Landing Zone deployment services on the Microsoft Azure platform.

Module Overview: Obtain and review all in-scope, relevant licence entitlement details.

Inclusions	Azure Subscriptions and Management Groups for Customer's organisational structure and needs. Azure Resource Group and resource naming convention. Azure resource tagging convention. Azure networking topology for a single/multi-region deployment (maximum 2 regions). Azure interconnectivity solution, one of: Azure-native services (maximum 5 connections per region). Integration of a third-party solution designed/configured by customer/third-party.
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	Azure network security solution, one of: Network control using Azure Firewall (maximum 50 rules, 1 firewall per region). Integration of a third-party solution designed/configured by customer/third-party. Azure identity security controls (maximum 10 users with PIM, maximum 10 Conditional Access rules). Azure resource access controls (maximum 20 users/groups and 50 assignments). Azure Policies to align with Customer's governance and security requirements (in-built Policies only, maximum 1 Policy Initiative and/or 20 Policies). Azure Monitor and Log Analytics (maximum 1 Log Analytics Workspace per region, standard monitoring for deployed resources only). Windows Active Directory solution for Azure environment (maximum 3 VMs per region). Customer is responsible for Active Directory configuration (guidance is provided). Azure VM remote access infrastructure (using Azure Bastion, maximum 1 instance per region). Azure Update Management service (1 instance per region). Azure VM backup infrastructure (Azure Backup, 1 instance per region). Azure VM disaster recovery infrastructure (using Azure Site recovery within 1 region or between 2 regions). Deployment and configuration assistance for Azure Migrate assessment and facilitation systems (maximum 2 instances).
Exclusions	Procurement of hardware, software and licensing unless explicitly stated in this document Follow on tasks or documentation, unless explicitly stated in this document. Configuration of Servers Configuration/deployment of applications Configuration of on-premises Firewall(s)
Dependencies	Contributor RBAC Access to the target environment
Key Information / Assumptions	Customer has an Azure agreement and can provision one or more Azure Subscriptions. Customer's Azure environment is empty, or any existing Azure resources can either be deleted (by Customer) or left outside of the environment being created in this Project.

CONTROLLED

Product(s)	Landing Zone Design Document
Bytes Resource	Microsoft Consultant
Customer Resource	None