



Bramble Hub

Connecting SMEs and the Public Sector

Crown
Commercial
Service
Supplier

G-Cloud 15 Lot 2b

Service Definition & Pricing Document

for:

Corvus

Cell Allocation Management System (CAMS)

Case 4

Digital Image Database (DID)

Digital Asset Management (DAM)

Digital Asset Delivery (DAD)

Integrity Link

TreadMatch

Consultancy Day Rates

Contact:

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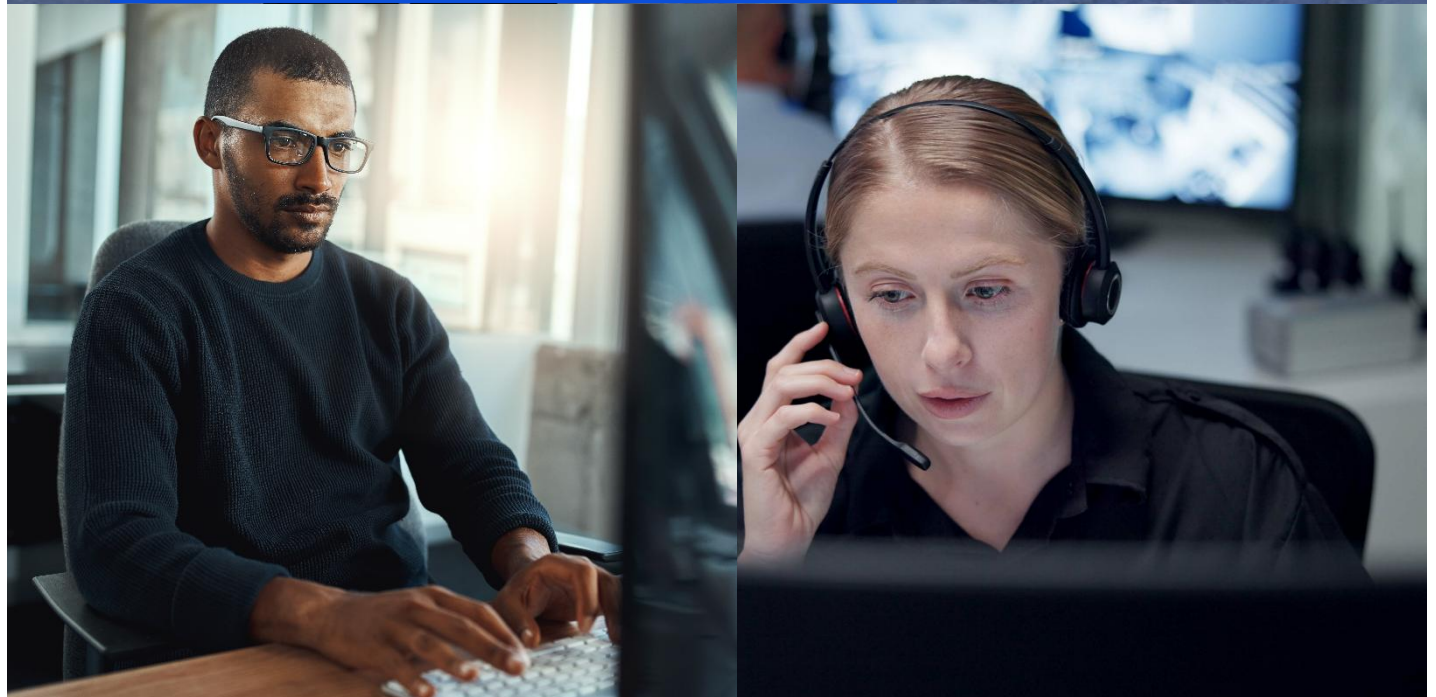
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bluestar software



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Corvus

Connected data, faster decisions

Corvus® is a flexible, and innovative platform that enhances Police IT by integrating data across systems, enabling rapid point solutions, and scaling into a full organisational data hub. It delivers high availability, advanced security, auditing, mobile and desktop apps, AI and a Single Enterprise View to support smarter, faster policing.

Customers use Corvus® to satisfy several business and operational requirements. At the core of the product is an enterprise-wide repository that serves as a knowledge base supporting the various application modules provided for the Corvus® platform. The repository is built from all the relevant sources available within the organisation combined with data from external sources and information submitted using the application itself.

The overriding objective for Corvus® is to provide an organisation-wide intelligence repository that helps teams target resources, make informed decisions, coordinate work, review outcomes, and automate information sharing for greater efficiency and control.

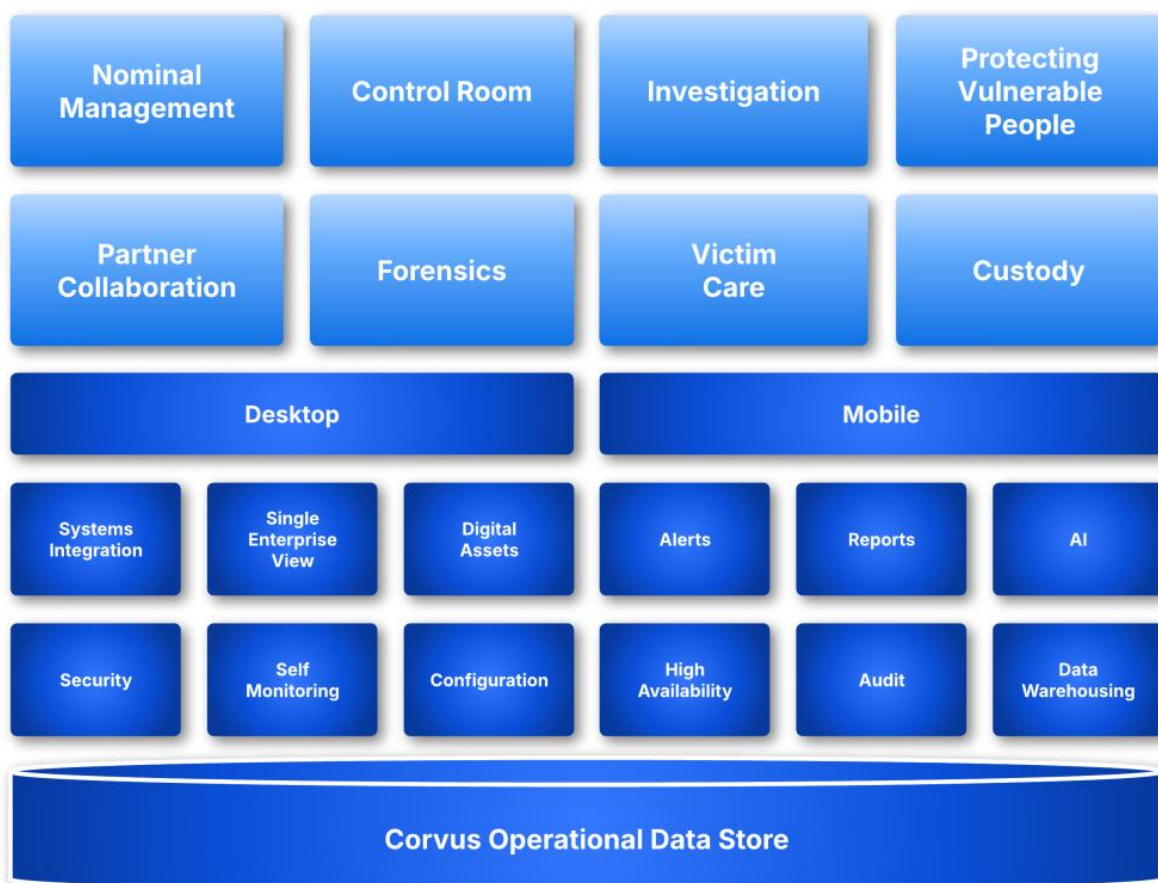


Figure 1 Corvus enhances existing IT systems by integrating data from multiple sources, including current RMS platforms, to create a unified enterprise view that supports both immediate point solutions and long-term strategic goals.

Key Features

- Operational data store enabling fast, flexible integration across multiple systems
- Single Enterprise View for unified organisational intelligence
- Advanced security engine with granular, role-based access controls
- High availability architecture with built in redundancy
- Powerful configuration engine allowing deep customisation per organisation
- Comprehensive auditing capturing every action and data state
- Data warehousing and integration framework supporting huge, diverse data sources
- Mobile and desktop platforms with consistent UI and rapid delivery
- Self-monitoring and alerting for proactive system health management
- AI ready platform leveraging Corvus data for intelligent applications
- Supports partner integrations – Niche, Connect, etc.

Benefits

- Enables rapid delivery of targeted, low risk digital solutions
- Integrates data seamlessly across all policing systems
- Scales effortlessly without disrupting existing operations
- Unlocks organisation wide insight through a Single Enterprise View (SEV)
- Enhances decision making with rich, consolidated information
- Improves reliability with high availability architecture
- Strengthens security through granular, configurable access controls
- Reduces workload via automated monitoring and alerting
- Supports frontline officers with powerful mobile capabilities
- Future proofs policing technology with AI ready infrastructure

Pricing (excluding infrastructure)

The software is supplied on a per licence basis. The licence (and therefore pricing) level depends upon the exact configuration for the number of users, modules included in the build and storage requirements. A licence is normally available on a per organisation basis, but it can be purchased collaboratively if preferred.

All pricing is in GBP and is subject to VAT at the prevailing rate (if applicable). Standard office hours support is included, and pricing for extended support is available on request.

A typical configuration consists of several application modules integrated with the underlying data repository / knowledge base. Integration charges may apply for including data drawn from external systems.

Customers can adopt a solution using any number of existing modules and expand as required to include more functionality.

The pricing examples opposite are indicative of project costings and serve as a guide to the various elements customers may wish to consider.

A charge will be made for a supporting storage platform. This will reflect the customer's needs in terms of capacity and connectivity. Licences are subject to an initial 12-month minimum term.

Corvus

Provides the user security model and a platform for all the other modules. Support is available for direct integration to existing access control repositories. Pricing depends on customer requirements and configuration as an example entry level annual license including support is £120,000 to £300,000 per annum implementation and configuration ranges from £100,000 to £200,000.

Cell Allocation Management System (CAMS)

Faster allocation, safer custody

Cell Allocation Management System (CAMS) streamlines arrest to booking by giving forces real time custody suite availability, reducing delays, relocations and risk. Its AI-driven recommendations save significant officer time, cut costs, and improve resource use and morale. Mobile access, predictive occupancy and force wide visibility deliver faster decisions, smoother workflows and substantial operational efficiencies.

The application has been developed to replace 24/7 manual custody control, assisting in managing a steady custody flow and at the same time assisting the arresting officer in guiding them to the nearest suite based on the specific arrest circumstances.

CAMS gives Merseyside Police something they'd never had before: a single, real-time view of every custody suite, every cell, and every status across the entire Force. Since implementation, the Force has been able to remove custody control and contact centre involvement from the cell-allocation process entirely. Officers now move through custody more quickly, cutting turnaround times by at least three minutes per detainee.

This streamlined approach has also reduced unnecessary relocations and lowered operational risk. Taken together, the efficiency gains translate into annual savings of around £75,000 — a tangible return on investment delivered simply by giving teams better visibility and smarter workflows.



CAMS gave Merseyside Police real-time, Force-wide custody visibility, streamlining cell allocation and saving around £75,000 a year through faster officer turnaround and reduced operational risk.

Figure 2 Cell Allocation Management System (CAMS) uses real-time, force-wide custody visibility and AI-driven recommendations to streamline arrest-to-booking, cut delays and relocations, saving significant officer time and costs.

Key Features

- Mobile booking for officers with intelligent, configurable custody recommendations
- Custody dashboard showing capacity, equipment and real time suite status
- Predictive occupancy modelling based on historical and exceptional events
- Performance prediction comparing workload against expected custody demand
- Specialist resource visibility, including healthcare staff and key equipment
- Force-wide custody overview covering all suites and cell types
- Two-way feedback with categorised updates and arrival estimates
- AI driven allocation using genetic breeding optimisation algorithms
- Near real time cell availability and workload awareness
- Eight question workflows selecting the most appropriate custody suite fast
- Easy to use detainee allocation system- Minimal clicks mobile interface for the arresting officer

Benefits

- Reduces delays from arrest to booking in
- Cuts relocations and lowers operational risk
- Saves significant officer time per arrest
- Improves custody resource utilisation force wide
- Boosts frontline officer availability
- Minimises workload for custody and PACE Inspectors
- Enhances decision making with AI driven recommendations
- Smooths booking in with fewer bottlenecks
- Reduces stress across custody teams
- Delivers substantial, proven cost savings

Pricing (excluding infrastructure)

The software is supplied on a per licence basis and assumes use of the product throughout the entire organisation. The licence (and therefore pricing) level depends upon the exact configuration for the number of users, development, platform, storage and integration requirements.

All pricing is in GBP and would be subject to VAT at the prevailing rate (if applicable). Standard office hours support is included and pricing for extended, and first line support is available on request.

Example Pricing

- Annual license and maintenance £50-£100k depending on customer requirements and length of contract
- Installation, configuration £50-£150k
- Integration with third party RMS £50-£100k

All licences and support options are subject to an initial 12-month minimum period

Case 4

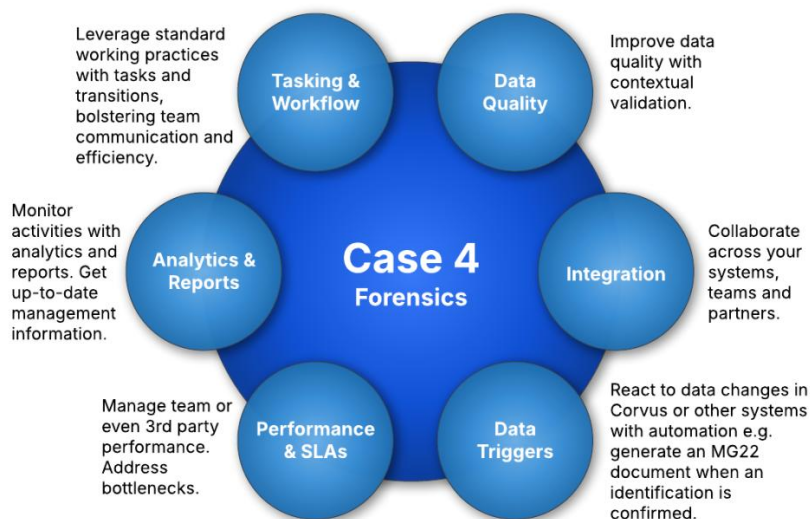
Streamlined cases, confident decisions

Case4 is a forensic-focused case management system that supports mobile working, flexible workflows, open integrations, automation, and comprehensive reporting to manage jobs, compliance, and laboratory processes efficiently. It is a powerful, configurable workflow engine designed for complex forensic processes, uniting disparate systems and ensuring traceable, standards-compliant evidence handling. It boosts efficiency, supports mobile working, automates key tasks and integrates seamlessly with existing systems, delivering reliable, scalable workflow orchestration across forensic and wider investigative teams. Put simply, the 'rules' engine within Case4 allows the system to be configured to control workflow transitions, enforce validation of data, trigger external events, (such as updating an RMS), and generate documentation, all in an automatic manner.

Key Features

- Configurable workflows supporting evolving forensic standards and accreditation
- Case management tracking jobs, progress and SLA compliance
- Mobile working with offline capability and active synchronisation
- Integrated LIMS and quality management for forensic processes
- Automated triggers for key events and mandatory actions
- Seamless integration with RMS and other force systems
- Digital asset management for diverse evidence types
- Built in reporting engine with performance and compliance insights
- Cross border linking and intelligence workbench capabilities
- Mapping engine for location-based analysis and tasking

It provides an exceptional capability enabling the system to support complex interactions using simple logic statements embedded into the configuration without the need for changes to the application code itself.



Case 4 is so successful that it is adaptable for use in a wide variety of disciplines beyond forensics. For example, Case 4 underpins Corvus Victim Care which manages internal processes and external agency involvement to support the victims of crime. The diagram on the left explains more about Case 4's features.

Benefits

- Improves efficiency across forensic and investigative workflows
- Ensures evidence remains traceable and standards compliant
- Reduces errors through automated validation and notifications
- Enhances team performance with clear task orchestration
- Speeds investigations with seamless system integration
- Supports mobile working for uninterrupted field operations
- Strengthens quality management across forensic disciplines
- Cuts administrative burden through automation
- Maximises value of source information via smart dissemination
- Scales easily to support diverse operational processes
- Thirty party system integration as appropriate to provide crime and additional data sets

Pricing (excluding infrastructure)

The software is supplied on a per licence basis and assumes use of the product throughout the entire organisation. The licence (and therefore pricing) level depends upon the exact configuration for the number of users, development, platform, storage and integration requirements.

All pricing is in GBP and would be subject to VAT at the prevailing rate (if applicable). Standard office hours support is included and pricing for extended, and first line support is available on request.

Example Pricing

- Modules and products licensing £150K - £250K annual license including support and maintenance, depending on customer requirements
- Implementation £100k - £250k depending on customer requirements

All licences and support options are subject to an initial 12-month minimum period.

Digital Image Database (DID)

Fast, compliant image sharing made simple

Overview

DID introduces a streamlined, PACE-compliant way to handle identification requests, turning what used to be a slow, manual process into something fast, consistent, and secure.

When officers or support staff review a circulation, they simply complete a short, guided Q&A. Their responses are instantly transformed into a fully structured, digitally signed MG11—no formatting headaches, no chasing missing details. And when the module is integrated with the local Niche RMS, it automatically writes the relevant information straight into the offence record, eliminating duplicate data entry and keeping everything tightly aligned.



DID enables secure, PACE-compliant sharing of identification material. It replaces slow manual processes with a consistent digital workflow. By removing email and local storage, it cuts compliance and data-handling risks. Investigations move faster too, saving significant time and resources.

Key benefits and features

Features	Benefits
Secure, controlled image sharing	Ensures PACE-compliant handling and removes risks of informal or ad-hoc processes
Standardised digital workflow	Replaces slow manual methods, improving consistency and quality
No email or local storage required	Reduces compliance issues and lowers data-handling risks
Automated, remote identification process	Speeds up investigations and reduces need for in-person viewings
Centralised digital access	Saves officer time and cuts down on supervision and overtime
Structured, auditable activity trail	Strengthens accountability and evidential integrity

Pricing (excluding infrastructure)

The software is supplied on a per licence basis and assumes use of the product throughout the entire organisation. The licence (and therefore pricing) level depends upon the exact configuration for the number of users, development, platform, storage and integration requirements.

All pricing is in GBP and would be subject to VAT at the prevailing rate (if applicable). Standard office hours support is included and pricing for extended, and first line support is available on request.

Example Pricing

- Annual license and maintenance: £50-£100k depending on customer requirements and length of contract
- Installation and configuration: £50-£100k
- Integration with third party RMS: £30-75k

All licences and support options are subject to an initial 12-month minimum period

Digital Asset Management (DAM)

Smarter management for every digital asset

Digital Asset Management unifies dispersed digital evidence by indexing and accessing files across existing storage systems without disruption. It preserves evidential integrity, enables secure sharing, and delivers powerful search through automated analysis and metadata capture, helping forces fully exploit their digital assets while reducing administrative burden and improving operational efficiency.

Key Features

- Mixes local storage with remote indexing across all repositories
- Preserves evidential integrity by storing files in native formats
- Converts assets for wider sharing when appropriate
- Powerful metadata capture for rich, flexible searching
- Automated analysis based on configurable indexing policies
- Supports any file type, media or digital content
- Integrates existing storage without replacement or disruption
- Built in video previews for rapid evidence review
- Network friendly design reducing bandwidth impact
- Automatic loading of assets into the Corvus repository
- Industry standard data exchange
- Optional transmission of data
- Complete audit trail



DAM brings all digital evidence together in one place, enabling secure sharing, powerful search, and more efficient investigations without disrupting existing storage systems.

Benefits

- Maximises use of all digital evidence across the organisation
- Improved asset security
- Eliminates need for disruptive centralised storage migrations
- Preserves evidential integrity for court-ready assets
- Reduces administrative workload for police staff
- Enables secure sharing with partners and agencies
- Speeds evidence retrieval through powerful metadata search
- Integrates existing storage investments without replacement
- Improves operational efficiency across departments
- Supports any file type for complete evidence coverage
- Enhances intelligence value through accessible, indexed digital assets

Pricing (excluding infrastructure)

The software is supplied on a per licence basis and assumes use of the product throughout the entire organisation. The licence (and therefore pricing) level depends upon the exact configuration for the number of users, indexing / integration requirements and storage capacity.

All pricing is in GBP and would be subject to VAT at the prevailing rate, (if applicable). Standard office hours support is included, and pricing for extended support is available on request.

A typical configuration consists of a local repository providing storage for indexing and metadata, combined with either a local or remote asset data store. Bluestar can provide both application and storage capacity as required. Costs for storage depend upon the customer's requirements and processing capacity needs. A project is likely to accrue costs for the application, interfacing and storage. The pricing below provides some guidance for application and interfacing requirements. Please contact Bluestar for exact pricing based upon your specific needs.

Example Pricing

- Annual license and maintenance £50-£100k depending on customer requirements and length of contract
- Installation, configuration £50-£150k
- Integration with third party RMS £50-£100k

All licences and support options are subject to an initial 12-month minimum period

Digital Asset Delivery (DAD)

Smart delivery for every digital asset

One of the most difficult challenges that an organisation faces is the ability to share information securely with partners. The DAD component addresses this concern by implementing a secure portal available to any designated and authorised recipients.

A key principle is that the originating organisation takes ownership of the delivery process. This means that the owner controls the list of approved recipients and manages the security configuration that applies to the use of the system. The owning organisation also takes responsibility for defining the list of personnel authorised to distribute material.

Digital material is collected into a 'bundle', ready for publication. This process can be completed in a single session or spread over a period of time. Once a bundle is published, it becomes available for download by the nominated recipients. The originator sets a time limit to ensure that assets are downloaded in good time, with recipients receiving email notifications containing embedded links to direct them to the bundle.

Recipients must be registered in advance to be included in a distribution list. Access to the system is via a combination of passphrase and response provision to several pre-defined questions.

Of course, many organisations also require incoming material to be appropriately controlled and managed. The asset delivery module also supports this functionality and allows the receiving organisation to control the submission process and workflow.

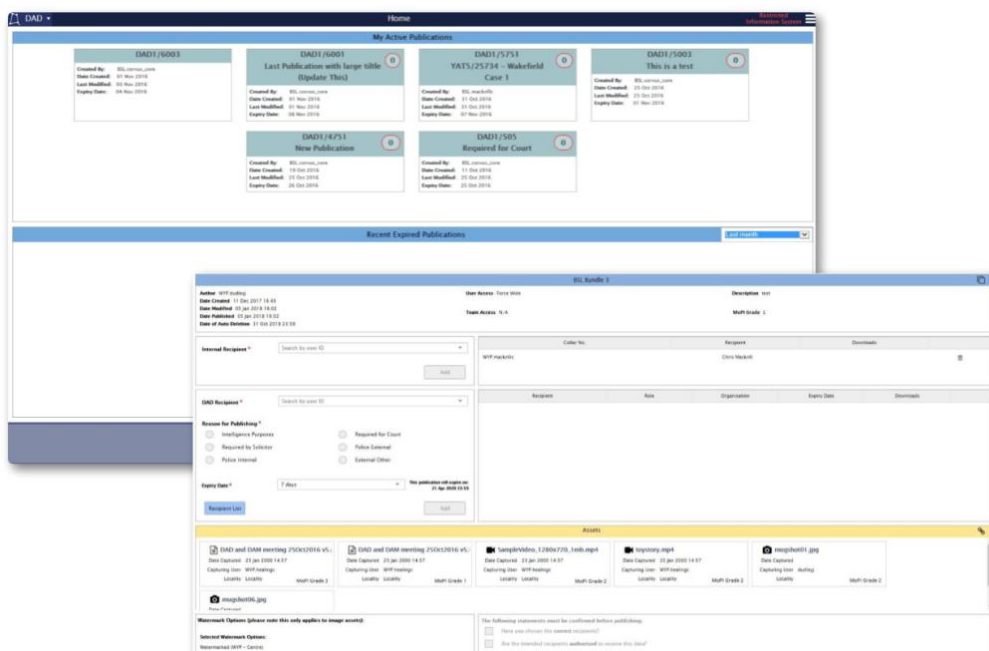


Figure 3 Digital Asset Delivery – Publisher View

In Brief

DAD provides a secure, controlled portal for sharing evidential files with authorised partners. It streamlines publishing, enforces time limited access, reduces administrative burden and ensures full auditability. With flexible security, automated indexing and case working support, DAD enables efficient, compliant and reliable delivery of digital assets across policing and partner agencies.

Key Features

- Secure portal for sharing evidential files with authorised recipients
- Publisher controlled sender, recipient and security configuration
- Time limited access windows for downloadable asset bundles
- Email notifications with direct secure download links
- Integrated content player for immediate evidence viewing
- Extensive search across published digital materials
- Full audit trail for complete compliance assurance
- Flexible privilege and security model for granular control
- Automatic indexing and data extraction for shared assets
- Supports industry standard data exchange formats
- Full security accreditation
- Automated virus scanning
- Direct partner integration and exchange

Benefits

- Enables secure sharing of evidential files with trusted partners
- Reduces administrative workload for publishing and distributing assets
- Ensures controlled, time limited access to sensitive material
- Improves compliance with full audit trails
- Speeds evidence delivery through automated notifications
- Strengthens security with granular privilege controls
- Supports efficient case working with integrated tools
- Enhances accessibility via a simple, secure download portal
- Minimises risk of data loss or unauthorised sharing
- Delivers cost savings through streamlined digital distribution

Pricing (excluding infrastructure)

The software is supplied on a per licence basis and assumes use of the product throughout the entire organisation. The licence (and therefore pricing) level depends upon the exact configuration for the number of users, development, platform, storage and integration requirements.

All pricing is in GBP and would be subject to VAT at the prevailing rate (if applicable). Standard office hours support is included and pricing for extended, and first line support is available on request.

Example Pricing

- Annual license and maintenance £50-£100k depending on customer requirements and length of contract
- Installation, configuration £50-£150k

All licences and support options are subject to an initial 12-month minimum period

Integrity Link

Anonymous reporting you can trust, protecting people and exposing problems safely

In brief

Integrity Link provides a safe, anonymous reporting channel that protects the informants' identity and encourages disclosure of unethical behaviour. With robust security, IP masking, metadata stripping and secure two-way messaging, it ensures confidential communication and trusted handling of sensitive concerns, helping organisations uphold integrity, accountability and high professional standards.

The application is designed for use in particularly sensitive environments when preserving the anonymity of the person submitting information is of the utmost importance.

As such, users may use the system to report a variety of concerns and issues. The container allows the user to submit images and other attachments to supplement the information submitted. Integrity Link implements several additional techniques to retain anonymity, including masking of the originating IP address, and variable delays in messaging exchanges. This ensures that people cannot be identified based on their location, date and/or time of their submission.

Key Features

- Anonymous reporting with automatically assigned, non-identifiable login IDs
- Web and mobile access for discreet submissions anywhere, anytime
- IP address masking to protect reporter location
- Encrypted message delay to prevent timing-based identification
- Metadata stripping from uploaded media files
- Secure two-way messaging between reporter and investigators
- Fully isolated deployment with no internal system back doors
- Support for attachments including audio, images and video
- Discreet interface with no visible branding or alerts
- Administrator tools for secure case handling and oversight
- Variable delays in messaging exchanges

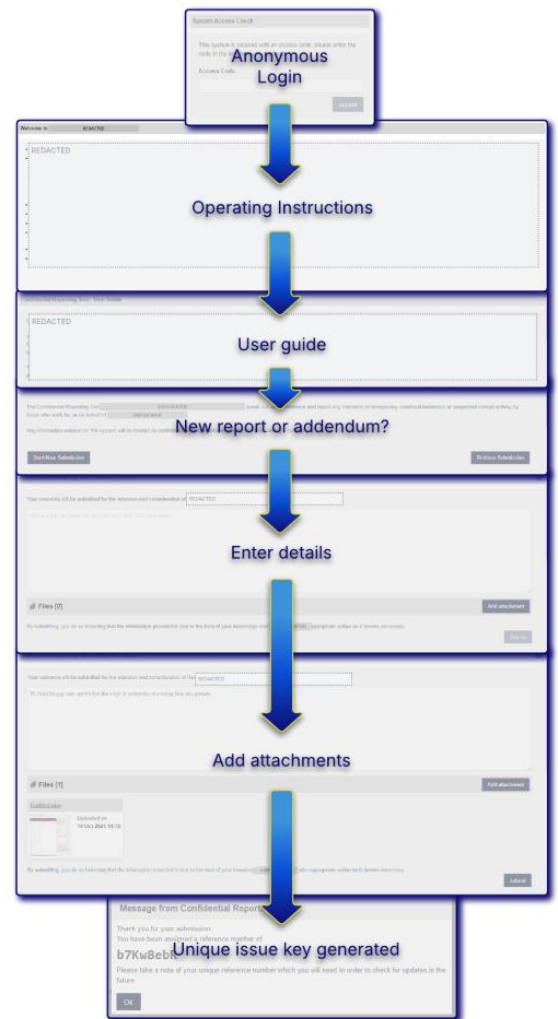


Figure 4 Submit a report, discreetly and securely using our confidential reporting tool.

Benefits

- Encourages reporting by guaranteeing complete anonymity
- Protects informants from identification or retaliation
- Strengthens organisational integrity and accountability
- Reduces risk of hidden misconduct escalating
- Builds trust through secure, confidential communication
- Supports swift action with two-way messaging
- Minimises reputational damage from unreported issues
- Ensures safe submission of sensitive evidence
- Operates independently for added security assurance
- Improves fairness by giving everyone a safe voice

Pricing (excluding infrastructure)

A typical deployment of Integrity Link using a cloud platform would consist of the following components:

- Modules and products cost – annual license
- Implementation, (consultancy and configuration)
- Platform management
- Cloud platform usage fees
- Optional services – extended support from 08:00 – 09:00, plus 17:00 – 00:00.
- Optional first line help desk support

To deliver the platform management, we work with several cloud hosting providers including AWS. Prices are on request. All pricing is in GBP and would be subject to VAT at the prevailing rate (if applicable). Standard office hours support is included, and pricing for extended and first line support is available on request.

Example Pricing

Example pricing for a cloud deployment:

- Modules and products licensing, £50K - 100K, annual license
- Implementation, £50K - £100K, depending on the customers' requirements
- Platform management, ranging from £50 - £100K depending on the customers' requirements
- Usage fees, depending on customer usage – price on request
- Optional extended support – price on request
- Optional first line support - price available on request

All licences and support options are subject to an initial 12-month minimum period.

TreadMatch

Forensic footwear intelligence for custody suites

TreadMatch delivers rapid forensic footwear intelligence in custody, scanning detainee footwear and matching it against the National Footwear Database to identify linked crimes before release. It accelerates detection, automates intelligence packs, integrates with RMS systems and offers a fast, reliable, cost-effective alternative to traditional lab-based footwear processing.

It is a desktop application used by custody and detention officers to capture footwear impressions during the custody process. The app matches shoes scanned in custody with the same types of footwear from the National Footwear Reference Collection (NFRC). It can also be used alongside Bluestar's own footwear scanner.

It is important to note that TreadMatch is designed to match the same type of footwear from the national collection to the shoe scanned during the custody process. This is not necessarily identifying a specific shoe, because all footwear will change with time and wear. For instance, an impression from a few weeks ago may look different, but could still be the same shoe. All impressions relating to crime can be reviewed by forensic specialists who will carry out a detailed analysis on the items of interest.

Please note, manual data entry is supported but is not recommended for optimum efficiency. In typical operational use, however, the system supports automated data transfer direct from the Force custody Niche application removing the need for double keying of information.

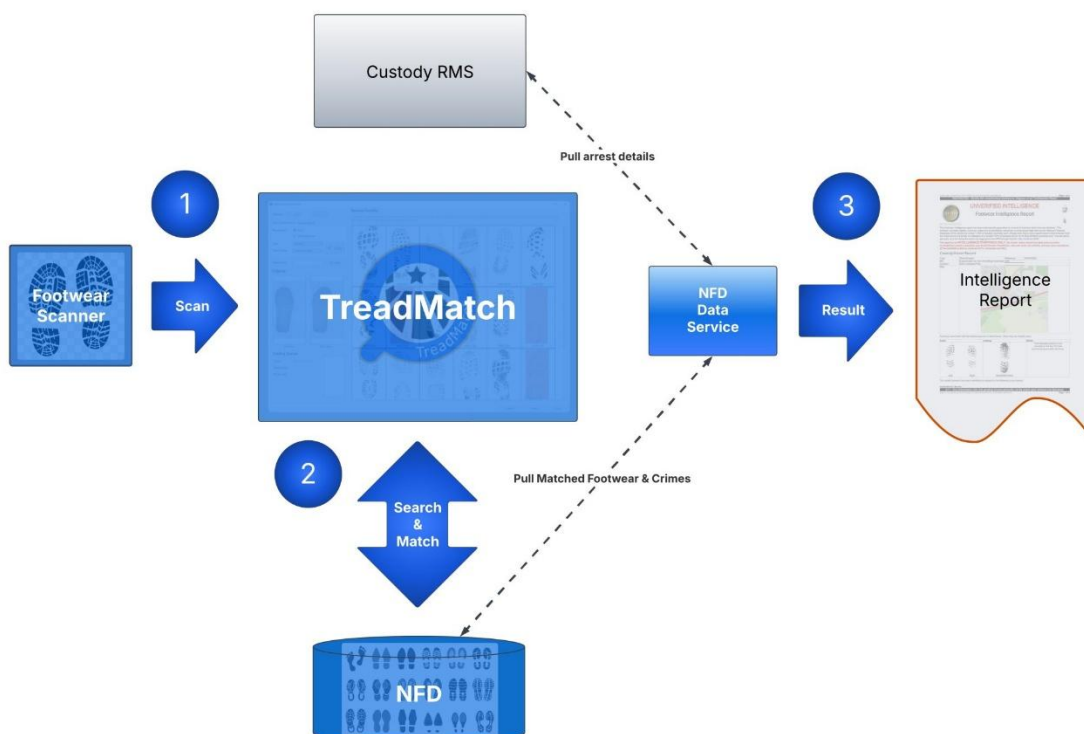


Figure 5 TreadMatch and the National Footwear Database combine the above data to produce an intelligence report.

Key Features

- Rapid footwear scanning using scanner or photo capture units
- Automatic matching against the National Footwear Database
- Instant intelligence pack creation for relevant recipients
- Integrates seamlessly with major RMS custody systems
- Identifies linked crimes before detainees are released
- Clean, reliable alternative to physical footwear impressions
- Automated workflow contacting NFD for comparison results
- Supports volume, serious and organised crime investigations
- Fast setup with full installation and support included
- End-to-end expertise integrating with national forensic systems

Benefits

- Identifies linked crimes before detainees are released
- Speeds investigations with rapid footwear intelligence
- Improves detection rates across crime types
- Reduces reliance on slow laboratory processing
- Delivers cleaner, more reliable digital footwear evidence
- Automates intelligence pack creation for swift action
- Integrates seamlessly with custody and RMS systems
- Enhances decision making with fast NFD comparisons
- Cuts operational costs through efficient digital workflows
- Supports timely intervention while suspects remain in custody
- Caters for events such as uncooperative detainees, bail returns and reclassified crimes

Pricing (excluding infrastructure)

Our software is supplied on an annual basis for the whole organisation, giving you the ability to deploy it on as many workstations as you desire. This enables other users to see the information that the custody personnel are seeing/entering. You could, for example, then have the footwear team assist in the process as appropriate.

All pricing is in GBP and would be subject to VAT at the prevailing rate (if applicable). Standard office hours support is included, and pricing for extended support is available on request.

We provide an optional API integration with an RMS which automates the transfer of custody records from Niche to avoid any rekeying of information. This interface solution is highly recommended, because it means that the details from custody will be presented whilst the custody officer is carrying out the scan and automated matching process.

The pricing opposite provides some guidance for application and interfacing requirements, based on a Record Management System (RMS). Other integrations with other RMS are available, please contact Bluestar Software for exact pricing based on your specific requirements.

Licences are subject to an initial 12-month minimum term.

Example Pricing

Example	
• TreadMatch annual license from £20,000 • Optional RMS API data interface service, annual licensing from £20,000 • Optional premium annual support pack is available – Pricing available on request • Training – train the trainer approach: ranging from £2000 - £5,000 based on specific customer needs and delivered via Teams • On-site training is available, pricing on request	Implementation and configuration of the RMS interface: • we can configure the application to reflect the forces particular needs, such as the choice of fields, terminology, custody and crime data. • Ranging from £25,000 - £200K, depending on the customers' requirements

Consultancy Day Rates

Standard SFIA rate card

	Strategy and architecture	Change and transformation	Development and implementation	Delivery and operation	People and skills	Relationships and engagement
1. Follow	850	850	850	850	850	850
2. Assist	875	875	875	875	875	875
3. Apply	875	875	875	875	875	875
4. Enable	950	950	950	950	950	950
5. Ensure, advise	1120	1120	1120	1120	1120	1120
6. Initiate, influence	1222	1222	1222	1222	1222	1222
7. Set strategy, inspire, mobilise	1500	1500	1500	1500	1500	1500

Standards for consultancy day rate cards

- **Consultant's working day:** 7 hours exclusive of travel and lunch
- **Working week:** Monday to Friday excluding national holidays
- **Office hours:** 9:00am to 5:00pm Monday to Friday
- **Travel, mileage subsistence:** Included in day rate within M25. Payable at department's standard travel and subsistence rates outside M25
- **Mileage:** As for travel, mileage subsistence
- **Professional indemnity insurance:** included in day rate

