



Bramble Hub

Connecting SMEs and the Public Sector

Crown
Commercial
Service
Supplier

G-Cloud 15

Bramble Hub - ServiceNow

Consultancy &

Implementation Services

Pricing Document

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1. Pricing Overview

Technosys Limited provides ServiceNow consultancy and implementation services on a time-and-materials or fixed-price basis. All pricing is transparent, G-Cloud-compliant, and aligned to SFIA levels where applicable. Prices exclude VAT.

2. Day Rates

Role	Day Rate (ex VAT)
ServiceNow Architect	£900
Senior Consultant	£750
Consultant	£650
Developer	£600
Project Manager	£700
Business Analyst	£600

3. SFIA-Aligned Rates

SFIA Level	Role Examples	Day Rate (ex VAT)
Level 3	Junior Developer, Analyst	£450–£550
Level 4	Consultant, Developer	£550–£650
Level 5	Senior Consultant, PM	£650–£750
Level 6	Architect, Lead Consultant	£750–£900
Level 7	Principal Architect	£900–£1,200

4. Fixed-Price Packages

Package	Description	Price Range
ITSM QuickStart	Core ITSM deployment (Incidents, Requests, CMDB baseline)	£25,000–£45,000
CSM Foundations	Case management, portals, workflows	£40,000–£70,000
HRSD Case Management	HR case workflows and knowledge	£30,000–£55,000
CMDB Baseline Setup	CI classes, discovery mapping, governance	£15,000–£30,000
App Engine Rapid Build	1–2 custom apps	£10,000–£25,000

5. Additional Costs

Travel expenses charged at cost (if on-site work is required). No hidden fees. No additional licensing costs (Customer provides ServiceNow licences).

6. Assumptions & Dependencies

Customer provides access to ServiceNow environments; provides SMEs for workshops; approves designs and deliverables in a timely manner; any scope changes follow the G-Cloud Change Control Procedure.

7. Discounts

Volume-based discounts may be available for multi-phase programmes, long-term engagements, or combined implementation + managed service packages. Discounts are applied transparently and documented in the Call-Off Contract.