



Bramble Hub
Connecting SMEs and the Public Sector

Crown
Commercial
Service
Supplier

G-Cloud 15 Lot 3

Bramble Hub Cloud Support Services

Service Definition

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Service overview

A considered and planned execution of any cloud initiative can be the difference between frustration and exceeding your goals. Bramble Hub's Cloud Support Services make the difference through selection and deployment of the resource that is best suited to the task in hand based on our experience.

Our services are broad in range and we have the necessary experience to provide for any requirements relating to cloud solutions. Services provide for planning, testing, implementation, training and support as well as migration or transition from existing to new services or platforms.

Services are also available to provide advice or assistance with consideration of a potential cloud initiative, helping with the research and investigation into how cloud would best be utilised for your business. Advice and guidance can be provided on which cloud service would best suit your needs as well as planning and assisting with your adoption of the service.

We work flexibly with customers and have a 10+ year track record of delivering the features and benefits listed.

As a single port of call, Bramble Hub can provide you with the experience you need across a range of seamlessly joined up services to ensure you achieve the best outcome for your projects.

Our Services

Bramble Hub Cloud Support Services – Managed Cloud

Provision of practices, services and tools, including FinOps and GreenOps services, to maximise the value derived from cloud investments whilst minimising costs and minimise the Buyer environmental impact of cloud technology.

Bramble Hub Cloud Support Services – Financial Management

Provision of planning services to enable the Buyer to move their existing on premise or cloud based services to cloud software, cloud platforms and/or hosting services.

Bramble Hub Cloud Support Services – Migration Planning

Provision of planning services to enable the Buyer to move their existing on premise or cloud based services, to cloud software, cloud platforms and/or hosting services

Bramble Hub Cloud Support Services – Set Up and Migration

Provision of setup and migration services to consolidate and transfer a collection of workloads (emails, files, calendars, document types, related metadata etc)

Bramble Hub Cloud Support Services – Security

Provision of security services to maintain the confidentiality, integrity and availability of services and information, and protect services against threats.

Bramble Hub Cloud Support Services – Quality Assurance & Performance Testing

Provision of QA and performance testing services to continuously ensure that a service does what it's supposed to do to meet user needs efficiently and reliably.

Bramble Hub Cloud Support Services – Training

Provision of a range of services to deliver training such that the Buyer is capable of day to day operation of the cloud based services

Bramble Hub Cloud Support Services – Ongoing Support

Provision of a range of services before, during and after service delivery to support user needs.

Who this service is for

This service is aimed at anyone in government seeking high quality, experienced and outcome focused partner to deliver cloud support services.

How this service will work

Bramble Hub's Cloud Support Services provide the right people for the task in hand across the full range of services for cloud computing today and the future.

Pricing

On a time and materials basis, based on day rates included in our Pricing Document, although fixed price can also be discussed.

Why Bramble Hub

Bramble Hub offers you access to an extensive range of consulting resources to assist in all aspects of cloud support and we will always deploy the people best suited to a project in hand based on experience, knowledge and track record. Bramble Hub credentials ensure a high quality outcome that meets our customer's objectives.

We can help your programme to adopt an incremental approach to change and, in particular, to make good use of the flexibility of G-Cloud services to enable this way of working.