



Bramble Hub
Connecting SMEs and the Public Sector

Crown
Commercial
Service
Supplier

G-Cloud 15 Lots 2a&b

Bramble Hub

eXate Data Security Platform

G-Cloud 15 Pricing

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eXate Data Security Platform

Pricing Proposal

Item	Description
Software	eXate Data Security Platform
Fair Use Policy	1,000,000 API calls / month 1TB of data processing / month
Annual License Fee	£350,000
Per Execution Service	£100,000
Installation Fee	£100,000
Support	Percentage of Contract Value

Optional Professional Service Consultancy

Days	Description	Rate
If required	On Site effort Expenses incurred will be an additional charge (at cost i.e. flights / hotel / visa / parking etc). The typical onsite effort performed would include: • Workshops • Installations • Knowledge transfer / training • Configurations assistance • Integration advice and help	£1,500 per person / per day
if required	Additional professional services	£1,500 - £2,500 per person / per day depending on seniority
If required	eXate Assist (Post Go Live) Ten day package in half day increments	£12,000 per package

Support

	Bronze (Included)	Silver (15% of contract value)	Gold (20% of contract value)	Platinum (25% of contract value)
Support Coverage	Support available Monday to Friday	Support available Monday to Friday	Support available Monday to Friday	Full 24/7 coverage for Type 1 and Type 2

	from 09:00 to 16:00 (GMT/BST)	from 09:00 to 16:00 (GMT/BST).	from 08:00 to 17:00 (GMT/BST), with 24/5 coverage for Type 1 incidents	incidents, with standard support hours Monday to Friday from 08:00 to 17:00 (GMT/BST)
Initial Response Time	Best efforts basis	Type 1: 2 BD Type 2: 4 BD Type 3: 7 BD	Type 1: 1 BD Type 2: 3 BD Type 3: 5 BD	Type 1: 1 BH Type 2: 8 BH Type 3: 2 BD
Resolution Time	Best efforts basis	Type 1: 5 BD Type 2: Next Release Type 3: Next Release	Type 1: 4 BD Type 2: 10 BD Type 3: Next Release	Type 1: 3 BD Type 2: 5 BD Type 3: Next Release

Commercial Notes

Description
• All prices quoted are exclusive of VAT, Withholding Tax and any other local taxes which will be charged extra at the prevailing rate. • All Fees quoted in this proposal are in GBP.