



USER EXPERIENCE (UX) AND VISUAL DESIGN

Service Definition

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Table of Contents

Overview	3
Our User Experience (UX) and Visual Design Services.....	3
Quality Assurance.....	4
Methodologies and Approach	4
Pricing	5

Overview

Axis12 have designed and built some of the most high traffic Drupal and Symfony sites in the UK, with current Government clients including:

- Department of Health and Social Care
- NHS England
- Care Quality Commission
- Department for Education
- High Speed 2
- Home Office
- Northern Ireland's Business Development Agency

We are also prominent in the cultural sector having led major digital rebuild and redesign projects for:

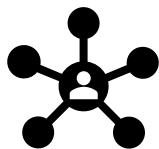
- Somerset House
- Royal Botanic Gardens (Kew)
- Royal Museums of Greenwich
- Southbank Centre
- British Film Institute

We are the Care Quality Commission's technical partner for achieving their 'Digital by Default' targets through the use of online registrations and form submissions.

We design, build, host and support complex cloud-based applications based on Drupal, SOLR and other open source technologies. We are particularly known throughout the community as experts in difficult integrations and for enterprise search.

For specific examples of the design and UX work we have done, please see our website at www.axistwelve.com/our-work.

Our User Experience (UX) and Visual Design Services



Axis12 Ltd are a User Centred Design agency and as such, have a team of specialist visual design and UX consultants that work on both our own products and on our clients' sites and applications.

Through a combination of talent, experience, and most importantly, user feedback, they will produce visually engaging, clear and highly usable designs and prototypes.

Our consultancy covers all aspects of the design and UX lifecycle, including requirements gathering, wire-framing, design, user testing and front-end delivery.

Quality Assurance

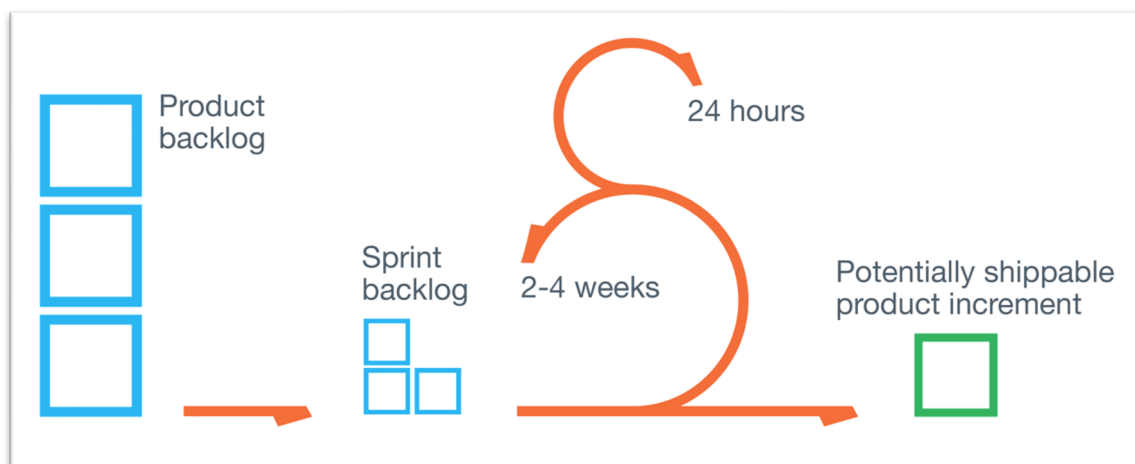


We ensure consistent quality in our delivery through the planning, setting and implementation of specific and measurable quality objectives. Our dedicated Account Manager, in consultation with our client's project team, will work together to produce quality objectives with associated milestones, which will then be constantly monitored throughout the delivery process.

Methodologies and Approach

All our consultants are experienced in both PRINCE2 and AGILE project management and have vast experience of managing and delivering projects using a range of approaches. By clearly defining the phases of the initial delivery – from discovery and concept to design and development – we can choose the method that fits best with your organisation.

An Agile approach (e.g. SCRUM) can be extremely effective in offering you early sight of software, rapid development, incremental delivery and regular prioritisation of features.



The Agile Process

Waterfall methods (e.g. PRINCE2) are preferred by some clients because they allow monitoring of progress via more traditional means – such as detailed project plans and Gantt charts – that are more in keeping with their internal governance structures.

Our team have also developed ways to use a blended approach effectively, providing agile and rapid delivery with flexibility of prioritisation and specification alongside the structure, accountability and predictability that comes with a Waterfall approach.

Our project delivery is supported by systems that manage the detailed specifications, including acceptance criteria, user stories and results from functional and non-functional testing. These are available to our internal staff, and staff from third parties and partners to ensure clear specifications are available to everyone involved in the delivery.

Pricing

Please consult separate pricing document for details of our pricing.